IT Tickets Analysis

User | Res. Days | Res. Avg Days

Severity: All

Priority: All

TicketType: Request

Satisfaction: All

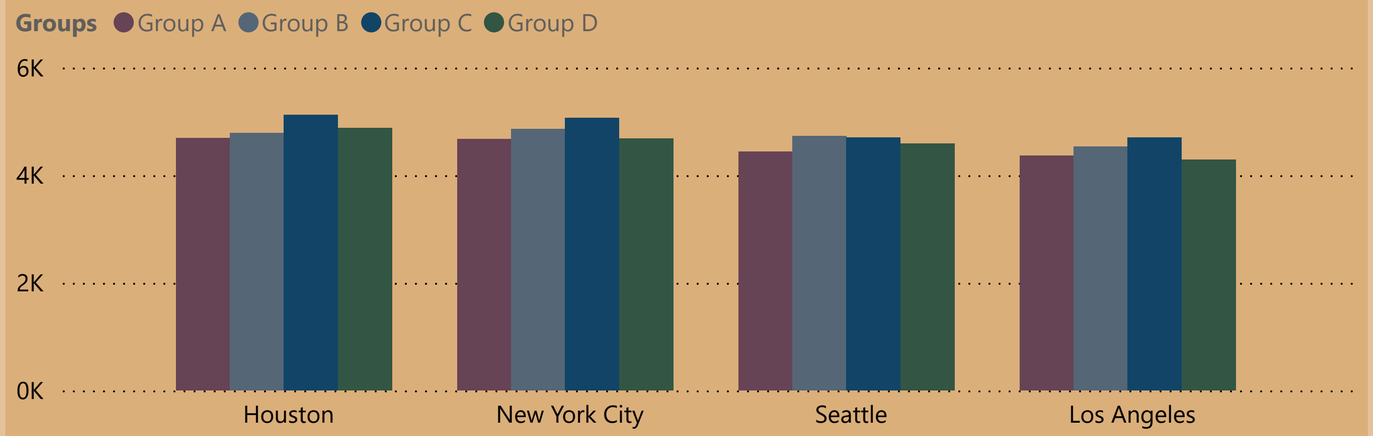
Departmets: All

RequestorSeniority: All

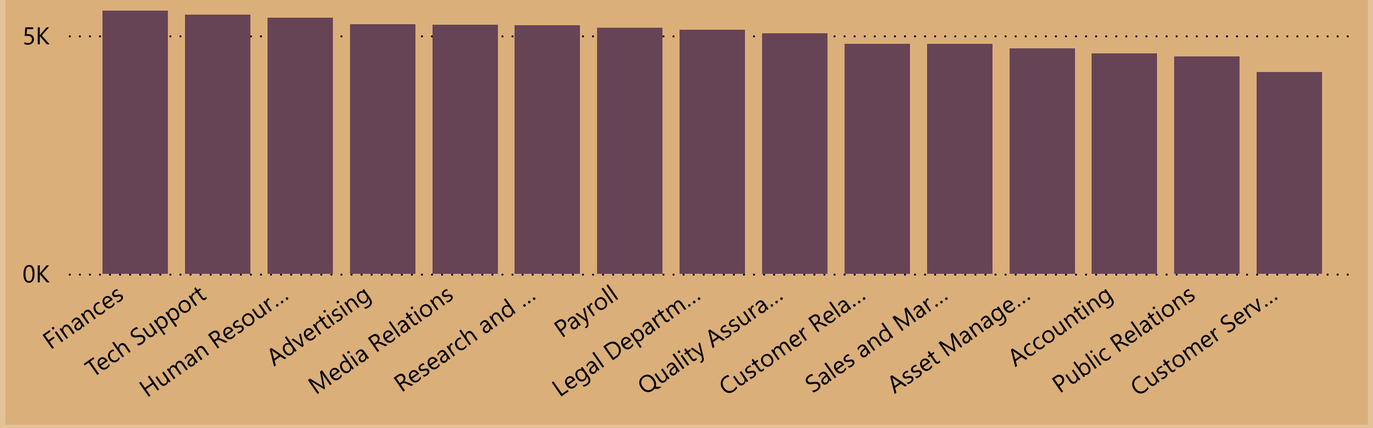
FiledAgainst: All

967	75K	591K	7.88	15
Total users	Total tickets	Total Days	Avg Res. Days	Total departments

Total tickets by Business Unit and Groups

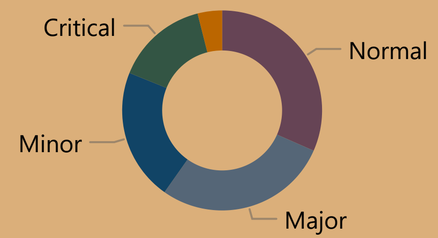


Total tickets by Departmets

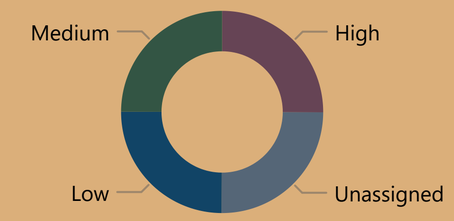


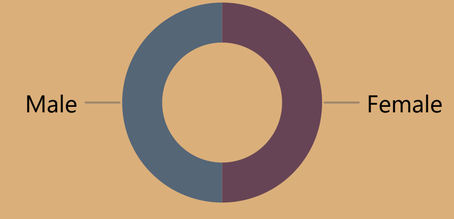
Last Refresh Date
09/06/2025

By Severity



By Priority



By Ticket Type

By Gender