SALES PROFITABILITY AND TRENDS



INTRODUCTION

In today's competitive retail landscape, understanding sales trends and optimizing profitability are critical for business success. This project, titled "Sales Trends and Profitability Analysis", focuses on analyzing sales data from a Superstore to uncover key insights into performance patterns, customer behavior, and profit-driving factors.

AGENDA

- 01 introduction To Data
- Sales and Profitability Analysis by subcategories
- Analysis and Findings:
 Subcategories in Loss
- 04 Customer Segments
- 05 Subcategories vs Segments

06 Profitability By City



1. ABOUT DATA

The dataset used in this analysis is sourced from Kaggle and contains 9,694 records. It includes the following fields:

- Row ID: Unique identifier for each row.
- Order ID: Unique identifier for each customer order.
- Order Date and Ship Date: Dates when the order was placed and shipped.
- Ship Mode: Shipping method used by the customer.
- Customer ID and Customer Name: Identifiers and names of customers.
- Segment: Customer segment (e.g., Consumer, Corporate, Home Office).
- Country, City, State, Postal Code, Region: Geographic details of customers.
- Product ID: Unique identifier for each product.
- Category and Sub-Category: Classification of products.
- Product Name: Name of the product.
- Sales: Revenue generated from the sale.
- Quantity: Number of units sold.
- Discount: Discount applied to the sale.
- Profit: Profit or loss from the sale.

SALES AND PROFITABILITY ANALYSIS BY SUBCATEGORIES

This data highlights the profitability of various product sub-categories. Copiers lead with the highest profit of \$55,617.82, followed by Phones and Accessories. Subcategories like Paper and Binders also contribute significant profits. On the other hand, Tables and Bookcases show notable losses, with Tables incurring a loss of \$17,725.5.



Total Orders	Quantity Sold	Profit
68	234	55617.82
881	3254	44447.88
775	2976	41936.64
1267	4811	32712.17
1433	5614	29983.02
617	2356	26590.17
821	3065	21527.91
466	1729	18138.01
910	3390	11588.64
796	3000	6527.79
246	880	6460.87
364	1400	5546.25
115	440	3384.76
212	901	942.44
176	590	-1348.57
228	868	-3472.56
319	1241	-17725.5
	68 881 775 1267 1433 617 821 466 910 796 246 364 115 212	68 234 881 3254 775 2976 1267 4811 1433 5614 617 2356 821 3065 466 1729 910 3390 796 3000 246 880 364 1400 115 440 212 901 176 590 228 868

Analysis and Findings: Subcategories in Loss

- Based on the analysis of the Tables subcategory, we observe a moderately strong negative correlation of -0.67 between discount and profitability. This means that as discounts increase, profitability tends to decline significantly.
- In the bookcase subcategory, the Consumer segment has incurred a significant loss of \$4,435.64 over 131 transactions, while the Home Office and Corporate segments have shown profits of \$324.63 and \$638.45 from 33 and 64 transactions, respectively.

Segment	sum(profit)	count(*)
Consumer	-4435.64	131
Home Office	324.632	33
Corporate	638.4502	64

WHICH CUSTOMER SEGMENT IS MOST PTOFITABLE?

• The Consumer Segment generated the highest total profit, with 5,044 orders contributing a total profit of \$132,669.78. However, when looking at average profit per order, the Home Office Segment stands out, with 1,730 orders and an impressive \$34.58 average profit per order.

segment	total_orders	total_sales	total_loss	total_profit	overall_profit	average_profit
Consumer	5044	1150166	-83843.8	216513.5	132669.8	26.3
Corporate	2920	696604.5	-44386	134752.3	90366.3	30.95
Home Office	1730	425679.2	-26281.4	86103.09	59821.68	34.58

ACROSS VARIOUS SUB-CATEGORIES, THE CONSUMER AND CORPORATE SEGMENTS SHOW DISTINCT DIFFERENCES IN PROFITABILITY:-

- In the Appliances sub-category, the Consumer Segment placed 244 orders, generating a profit of \$6,981.92. Interestingly, the Corporate Segment, with only 155 orders, outperformed with a higher profit of \$7,429.89.
- In the Bookcases sub-category, the Consumer Segment faced a loss of -\$4,435.63 from 131 orders, while the Corporate Segment, with just 64 orders, managed a modest profit of \$638.
- In the Storage sub-category, the Consumer Segment placed 438 orders, resulting in a profit of \$7,273.87. Meanwhile, the Corporate Segment, despite fewer orders at 252, earned a greater profit of \$9,185.49.
- In the Supplies sub-category, the Consumer Segment saw a loss of -\$1,745.47 from 93 orders, whereas the Corporate Segment, with only 56 orders, made a profit of \$312.53.

segment	sub_category	total_orders	total_profit	
Consumer	Appliances	244	6981.928	
Corporate	Appliances	155	7429.895	
Consumer	Bookcases	131	-4435.64	
Corporate	Bookcases	64	638.4502	
Consumer	Storage	438	7273.879	
Corporate	Storage	252	9185.498	
Consumer	Supplies	93	-1745.47	
Corporate	Supplies	56	312.5364	

PROFITABILITY BY CITY

- We have successfully delivered orders across 529 cities. Of these, 416 cities have been profitable, while 113 cities have experienced losses.
- The tables below present a summary of city performance. The upper table highlights the Top 5 Profitable Cities, while the lower table showcases the Top 5 Loss-Making Cities

Most Profit Making 5 City

state	city	loss_making _orders	profit_mmak ing_orders	total_orders	total_loss	total_profit	overall_profi t
New York	New York City	47	846	893	-3,966.02	65,590.08	61,624.06
California	Los Angeles	42	689	731	-1,170.33	30,977.25	29,806.92
Washington	Seattle	22	390	412	-385.17	29,254.17	28,869.00
California	San Francisco	28	466	494	-1,341.77	18,518.44	17,176.67
Michigan	Detroit	0	111	111	0	13,117.05	13,117.05

Most Loss Making 5 City

state	city	loss_making _orders	profit_mmak ing_orders	total_orders	total_loss	total_profit	overall_profi t
Pennsylvania	Philadelphia	238	269	507	-19,373.06	5,640.72	-13,732.34
Texas	Houston	182	188	370	-14,665.13	4,620.82	-10,044.30
Texas	San Antonio	34	25	59	-7,831.03	531.98	-7,299.05
Ohio	Lancaster	13	16	29	-7,378.64	206.82	-7,171.82
Illinois	Chicago	149	152	301	-10,897.21	4,436.93	-6,460.28

THANK YOU