



MICRO CREDIT DEFaulTER PROJECT

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INTRODUCTION

- **Business Problem Framing**

- A Microfinance Institution (MFI) is an organization that offers financial services to low income populations. MFS becomes very useful when targeting especially the unbanked poor families living in remote areas with not much sources of income. The Microfinance services (MFS) provided by MFI are Group Loans, Agricultural Loans, Individual Business Loans and so on. Many microfinance institutions (MFI), experts and donors are supporting the idea of using mobile financial services (MFS) which they feel are more convenient and efficient, and cost saving, than the traditional high-touch model used since long for the purpose of delivering microfinance services. Though, the MFI industry is primarily focusing on low income families and are very useful in such areas, the implementation of MFS has been uneven with both significant challenges and successes. Today, microfinance is widely accepted as a poverty-reduction tool, representing \$70 billion in outstanding loans and a global outreach of 200 million clients. We are working with one such client that is in Telecom Industry. They are a fixed wireless telecommunications network provider. They have launched various products and have developed its business and organization based on the budget operator model, offering better products at Lower Prices to all value conscious customers through a strategy of disruptive innovation that focuses on the subscriber. They understand the importance of communication and how it affects a person's life, thus, focusing on providing their services and products to low income families and poor customers that can help them in the need of hour. They are collaborating with an MFI to provide micro-credit on mobile balances to be paid back in 5 days. The Consumer is believed to be defaulter if he deviates from the path of paying back the loaned amount within the time duration of 5 days. For the loan amount of 5 (in Indonesian Rupiah), payback amount should be 6 (in Indonesian Rupiah), while, for the loan amount of 10 (in Indonesian Rupiah), the payback amount should be 12 (in Indonesian Rupiah). The sample data is provided to us from our client database. It is hereby given to you for this exercise. In order to improve the selection of customers for the credit, the client wants some predictions that could help them in further investment and improvement in selection of customers.

- **Exercise:**

- Build a model which can be used to predict in terms of a probability for each loan transaction, whether the customer will be paying back the loaned amount within 5 days of insurance of loan. In this case, Label '1' indicates that the loan has been payed i.e. Non- defaulter, while, Label '0' indicates that the loan has not been payed i.e. defaulter.

- **Points to Remember:**

- There are no null values in the dataset.
- There may be some customers with no loan history.
- The dataset is imbalanced. Label '1' has approximately 87.5% records, while, label '0' has approximately 12.5% records.
- For some features, there may be values which might not be realistic. You may have to observe them and treat them with a suitable explanation.

- You might come across outliers in some features which you need to handle as per your understanding. Keep in mind that data is expensive and we cannot lose more than 7-8% of the data.
- Find Enclosed the Data Description File and The Sample Data for the Modeling Exercise.

Analytical Problem Framing

- **Mathematical/ Analytical Modeling of the Problem**

❖ DATA SCRAPPING

```
In [1]: #import libraries
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns

import warnings
warnings.filterwarnings("ignore")

In [2]: data=pd.read_csv(r'C:\Users\ankus\OneDrive\Desktop\Data file.csv')

In [3]: data.head()

Out[3]:
   Unnamed: 0  label    msisdn     aon  daily_decr30  daily_decr90  rental30  rental90  last_rech_date_ma  last_rech_date_da ...  maxamt_loans30  medianam
0         1      0  21408170789  272.0  3055.050000  3065.150000  220.13  260.13          2.0          0.0 ...          6.0
1         2      1  76462170374  712.0  12122.000000  12124.750000  3691.26  3691.26          20.0          0.0 ...         12.0
2         3      1  17943170372  535.0  1398.000000  1398.000000  900.13  900.13          3.0          0.0 ...          6.0
3         4      1  55773170781  241.0   21.228000   21.228000  159.42  159.42          41.0          0.0 ...          6.0
4         5      1  03813182730  947.0  150.619333  150.619333  1098.90  1098.90          4.0          0.0 ...          6.0
```

5 rows × 37 columns

First we will import some required libraries and then import the dataset. We have to make prediction on the test dataset using train dataset

Few libraries are used initially for different purpose like:-

- Numpy:- for mathematical operation
- Pandas:- for data preprocessing
- Matplotlib and Seaborn:- for data visualization
- Warnings:- for some warnings

- Drop the unwanted column “Unnamed:0”

❖ DATA INFO AND DESCRIBE:-

```
In [5]: data.isnull().sum().sum()
Out[5]: 0
```

it is clear that there is no null values

```
In [6]: data.describe()
Out[6]:
```

	label	aon	daily_decr30	daily_decr90	rental30	rental90	last_rech_date_ma	last_rech_date_da	last_rech_amt_ma	cn
count	209593.000000	209593.000000	209593.000000	209593.000000	209593.000000	209593.000000	209593.000000	209593.000000	209593.000000	209593.000000
mean	0.875177	8112.343445	5381.402289	6082.515068	2692.581910	3483.406534	3755.847800	3712.202921	2084.452797	
std	0.330519	75696.082531	9220.623400	10918.812767	4308.586781	5770.461279	53905.892230	53374.833430	2370.786034	
min	0.000000	-48.000000	-93.012667	-93.012667	-23737.140000	-24720.580000	-29.000000	-29.000000	0.000000	
25%	1.000000	246.000000	42.440000	42.692000	280.420000	300.260000	1.000000	0.000000	770.000000	
50%	1.000000	527.000000	1469.175667	1500.000000	1083.570000	1334.000000	3.000000	0.000000	1539.000000	
75%	1.000000	982.000000	7244.000000	7802.790000	3356.940000	4201.790000	7.000000	0.000000	2309.000000	
max	1.000000	999860.755168	265926.000000	320630.000000	198926.110000	200148.110000	998650.377733	999171.809410	55000.000000	

8 rows × 33 columns

data.isnull().sum() shows that there is no null values in the data .

While data description shows some calculation about the data like:-mean,median,mode,std and some other calculation

On the top of the data description we can see that all the columns have same value which also defines that there is no null value

❖ **LABEL ENCODING:-**

label encoding

```
In [8]: #last two columns need encoding as they having text
from sklearn.preprocessing import LabelEncoder
le=LabelEncoder()

In [9]: data = data.copy()
for column in data.columns:
    data[column] = le.fit_transform(data[column])
data.head()
```

label	msisdn	aon	daily_decr30	daily_decr90	rental30	rental90	last_rech_date_ma	last_rech_date_da	last_rech_amt_ma	... maxamnt_loans30	medianam	
0	0	40191	279	80775	77458	13831	14958	31	11	14	...	1
1	1	142291	719	121865	124531	87782	84434	49	11	38	...	2
2	1	33594	542	65526	63370	39144	35464	32	11	14	...	1
3	1	104157	248	14833	14764	11309	11227	70	11	10	...	1
4	1	6910	954	47174	47056	45072	40939	33	11	23	...	1

5 rows × 36 columns

some of the columns were in text form and some were having high values so I encoded all the columns

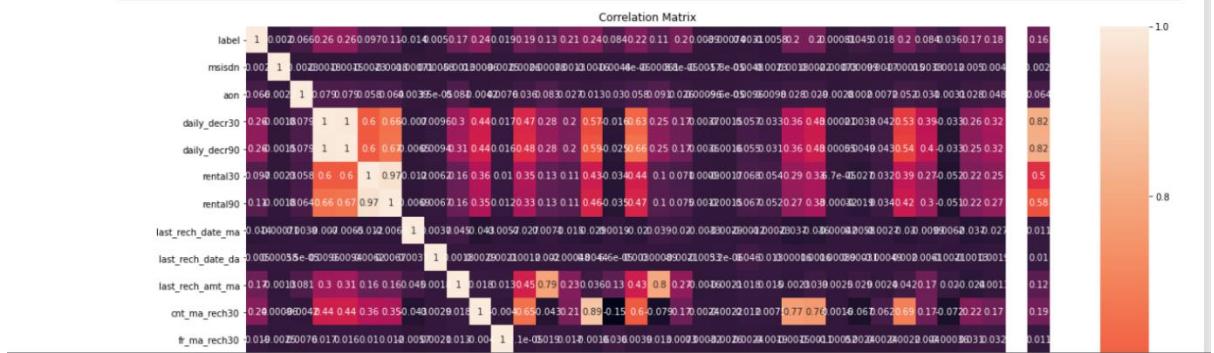
❖ **Correlation :-**

check for correlation

```
In [10]: data.corr()
corr_mat=data.corr()

#size of the canvas
plt.figure(figsize=[20,20])

#plot the correlation matrix
sns.heatmap(corr_mat,annot=True)
plt.title("Correlation Matrix")
plt.show()
```



Above diagram shows the correlation among all the columns.

As here are so much column so we cannot easily identify the correlation among all the columns so lets print the correlation table.

```
In [33]: corr_mat=data.corr()
corr_mat
```

	label	msisdn	aon	daily_decr30	rental30	last_rech_date_ma	last_rech_date_da	cnt_ma_rech30	fr_ma_rech30	sumamt
label	1.000000	0.001976	0.066149	0.261715	0.096589	-0.014236	0.004965	0.239192	0.019279	
msisdn	0.001976	1.000000	-0.002341	-0.001788	-0.002252	-0.000709	0.000582	0.000960	-0.002464	
aon	0.066149	-0.002341	1.000000	0.078593	0.057727	0.003947	0.000035	-0.004206	0.007570	
daily_decr30	0.261715	-0.001788	0.078593	1.000000	0.598928	-0.006978	0.009567	0.440957	0.016722	
rental30	0.096589	-0.002252	0.057727	0.598928	1.000000	-0.011588	0.006177	0.357525	0.010212	
last_rech_date_ma	-0.014236	-0.000709	0.003947	-0.006978	-0.011588	1.000000	0.003732	-0.042622	-0.005670	
last_rech_date_da	0.004965	0.000582	0.000035	0.009567	0.006177	0.003732	1.000000	0.002936	0.002145	
cnt_ma_rech30	0.239192	0.000960	-0.004206	0.440957	0.357525	-0.042622	0.002936	1.000000	-0.003963	
fr_ma_rech30	0.019279	-0.002464	0.007570	0.167222	0.010212	-0.005670	0.002145	-0.003963	1.000000	
sumamt_ma_rech30	0.186063	0.002633	0.035528	0.471294	0.350136	-0.026567	0.001190	0.654281	-0.000021	
medianamt_ma_rech30	0.132773	0.000782	0.083262	0.277373	0.134974	0.007068	0.001988	-0.043296	0.018787	
medianmarechprebal30	0.206274	0.001274	0.027131	0.203869	0.105207	-0.014818	-0.000484	0.211210	0.017050	
fr_ma_rech90	0.084385	-0.004413	0.029914	-0.016440	-0.034426	0.001881	-0.00066	-0.153823	0.035886	
medianmarechprebal90	0.200516	0.000088	0.025674	0.167870	0.070804	0.019579	-0.002063	0.174011	0.007271	
cnt_da_rech90	0.003127	0.004751	0.009636	0.057183	0.068385	-0.001165	0.046453	0.012305	0.002386	
fr_da_rech90	-0.005784	-0.002343	0.009753	0.032576	0.053964	-0.000226	0.012912	0.007501	-0.001867	
cnt_loans30	0.196413	0.001768	0.027602	0.363555	0.285234	-0.037466	0.000163	0.770173	-0.001466	
maxamt_loans30	0.000810	-0.000731	-0.002758	0.000213	-0.000067	-0.000424	0.000894	0.001573	-0.000522	
cnt_loans90	0.018315	0.001659	0.007184	0.042034	0.032026	-0.002690	-0.000491	0.061844	0.002438	

Using above table we can easily identify the correlation among all the columns.

Some columns are highly correlated to each other so lets drop some columns

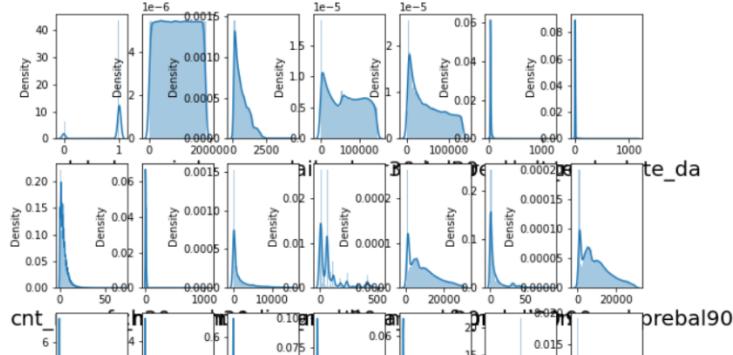
```
In [12]: #some columns are highly correlated to each other so lets remove one of those column
data=data.drop(["amnt_loans90","payback90","medianamt_loans90","amnt_loans30","medianamt_ma_rech90","cnt_da_rech30","fr_da_rech30"])
```

❖ DATA CORRELATION:-

```
In [35]: #Let's check the data distribution among all the columns
plt.figure(figsize=(10,10))
plotnumber=1

for column in data:
    if plotnumber<=28:
        ax=plt.subplot(4,7,plotnumber)
        sns.distplot(data[column])
        plt.xlabel(column,fontsize=20)

    plotnumber+=1
plt.show()
```



Above code shows the data distribution among all the columns , the data distribution is looking not so good , let go ahead with checking skewness in the data distribution.

• Data Preprocessing Done

Separate target and variables

seperate features and target variable

```
In [16]: x=data.drop(["label"],axis=1)
y=data["label"]
```

Check skewness:-

checking skewness

```
In [19]: x.skew().sort_values()

Out[19]: msisdn      0.000719
          daily_decr30   0.083579
          pdate        0.116409
          rental30     0.441806
          medianmarechprebal90  0.777023
          medianmarechprebal30  0.853740
          payback30    1.188146
          maxamnt_loans90  1.678304
          aon          1.806204
          medianamnt_ma_rech30  2.035013
          sumamnt_ma_rech30  2.269945
          fr_ma_rech90    2.285423
          cnt_ma_rech30    2.684106
          cnt_loans30    2.685234
          last_rech_date_ma 16.524637
          last_rech_date_da 16.904463
          cnt_loans90    17.607075
          fr_ma_rech30    17.638960
          maxamnt_loans30  18.285158
          cnt_da_rech90    23.642903
          fr_da_rech90    26.899282
          dtype: float64
```

As we can see that lots of column are highly skewed so we will try some method for handle the skewness of the data

```
In [36]: #remove skewness

from sklearn.preprocessing import power_transform
x_new=power_transform(x)
x=pd.DataFrame(x_new,columns=x.columns)
```

```
In [21]: #validating that skewness has been removed or not

x.skew().sort_values(ascending=False)
```

```
Out[21]: fr_da_rech90      15.469700
          cnt_da_rech90    6.006577
          fr_ma_rech30     0.147462
          fr_ma_rech90     0.142952
          payback30        0.120125
          cnt_loans90      0.097372
          cnt_loans30      0.036257
          cnt_ma_rech30    -0.000221
          aon             -0.014895
          medianamnt_ma_rech30  -0.069444
          medianmarechprebal30  -0.110851
          medianmarechprebal90  -0.112579
          sumamnt_ma_rech30  -0.130283
          maxamnt_loans90    -0.133914
          rental30        -0.178777
          pdate          -0.217699
          msisdn         -0.291511
          daily_decr30    -0.352855
          last_rech_date_ma  -0.405624
          maxamnt_loans30  -1.110382
          last_rech_date_da -25.420242
          dtype: float64
```

Data is much better then before but some columns are still skewed so we can try log transform method to remove the skewness

DATA SCALING:-

data scaling

```
In [22]: #data scaling using standard scaler
from sklearn.preprocessing import StandardScaler
scaler=StandardScaler()

In [23]: x_scaled=scaler.fit_transform(x)
x_scaled

Out[23]: array([[-0.92855164, -0.68070707,  0.43051207, ..., -0.27047705,
       1.28594442,  0.57775419],
       [ 0.90402732,  0.36130212,  1.13026074, ...,  2.25810926,
      -0.95865368,  1.36067787],
       [-1.07962307,  0.02609381,  0.13524444, ..., -0.27047705,
      -0.95865368,  1.67272967],
       ...,
       [-0.63401932,  0.80743456,  1.11955707, ...,  2.25810926,
       1.06572313,  0.92409065],
       [ 0.41109115,  1.56099594,  1.14383033, ...,  2.25810926,
      -0.95865368,  0.77241039],
       [ 0.57252135,  1.42609049,  0.61573518, ...,  2.25810926,
      -0.95865368,  0.03958262]])
```

Training Process:-

Import the required libraries for the training process and split the data into training and testing process

Training Process

```
In [25]: from sklearn.linear_model import LogisticRegression
from sklearn.metrics import accuracy_score,confusion_matrix,classification_report
from sklearn.model_selection import train_test_split

In [26]: #splitting data into training and testing data
from sklearn.model_selection import train_test_split
x_train,x_test,y_train,y_test = train_test_split(x,y,test_size=0.25,random_state = 180)

In [27]: x_train

Out[27]:
   msisdn      aon  daily_decr30  rental30  last_rech_date_ma  last_rech_date_da  cnt_ma_rech30  fr_ma_rech30  sumamnt_ma_rech30  medianamnt_m
0  209034  0.925567 -0.694904    0.153976   1.087607    -0.293134    -0.153574    0.620196    0.179831    0.027705
1  179233  0.542354  0.155888   -0.843001  -1.751368    -0.020372    -0.153574    0.095937    0.646702   -0.329492
2  195096  0.748389  0.674862    0.783996   0.077866    -0.108413    4.702022    1.144806    0.179831    0.539474
3  60718   1.270755 -1.023850   -0.190617   1.143199    -0.199274    -0.153574    1.716867   -1.128194    1.418872
4  83499   0.476475  1.472720   -0.759473  -0.235137    -0.390191    -0.153574    0.095937    0.646702    0.025579
...     ...
5  196485  0.435726 -1.395410   -1.146617  -0.853299    0.382842    -0.153574   -0.799483   -1.128194   -0.874114
6  83997   0.092171  1.234347    1.186100   0.358346    0.065014    -0.153574    0.095937    1.496106    0.692582
7  205835  -0.653023 -1.804580   -1.820962  -1.287883    -0.490663    -0.153574   -1.693882   -1.128194   -1.628181
8  68374   -0.556270  1.620488    0.502597  -0.941567    0.800764    -0.153574   -0.799483   -1.128194   -0.874114
```

Now perform with different model and use the best model for cross validation and hyper parameter tuning

Logistic regression

logistic regression

```
In [31]: lr=LogisticRegression()
lr.fit(x_train,y_train)
pred=lr.predict(x_test)
print("Accuracy",accuracy_score(y_test,pred)*100)
print(confusion_matrix(y_test,pred))
print(classification_report(y_test,pred))

Accuracy 88.93108647111586
[[ 1425  5050]
 [ 750 45174]]
      precision    recall   f1-score   support
          0       0.66     0.22     0.33      6475
          1       0.90     0.98     0.94     45924

      accuracy                           0.89      52399
     macro avg       0.78     0.60     0.63      52399
weighted avg       0.87     0.89     0.86      52399
```

Decision tree classifier

Decision tree classifier

```
In [32]: from sklearn.tree import DecisionTreeClassifier
dt=DecisionTreeClassifier()
dt.fit(x_train,y_train)
predict=dt.predict(x_test)
print("Accuracy",accuracy_score(y_test,predict)*100)
print(confusion_matrix(y_test,predict))
print(classification_report(y_test,predict))

Accuracy 88.21160709173839
[[ 3574  2901]
 [ 3276 42648]]
      precision    recall   f1-score   support
          0       0.52     0.55     0.54      6475
          1       0.94     0.93     0.93     45924

      accuracy                           0.88      52399
     macro avg       0.73     0.74     0.73      52399
weighted avg       0.89     0.88     0.88      52399
```

Random forest classifier

Random forest classifier

```
In [33]: from sklearn.ensemble import RandomForestClassifier  
  
rf=RandomForestClassifier()  
rf.fit(x_train,y_train)  
predrf=rf.predict(x_test)  
print("Accuracy",accuracy_score(y_test,predrf)*100)  
print(confusion_matrix(y_test,predrf))  
print(classification_report(y_test,predrf))  
  
Accuracy 92.23649306284472  
[[ 3313  3162]  
 [ 906 45018]]  
 precision    recall   f1-score   support  
 0       0.79      0.51      0.62      6475  
 1       0.93      0.98      0.96     45924  
  
 accuracy          0.92      52399  
 macro avg       0.86      0.75      0.79      52399  
 weighted avg     0.92      0.92      0.92      52399
```

LogisticRegression,RandomForest and Decision tree classifier are predicting good accuracy. now we will check cross validation score as well for overfitting

All the above model are performing good so lets move ahead for cross validation

cross validation

Cross validation

```
In [34]: from sklearn.model_selection import cross_val_score  
scr=cross_val_score(lr,x,y,cv=5)  
print("Cross Validation score of Logistic Regression model:",scr.mean())  
  
Cross Validation score of Logistic Regression model: 0.8884647877288387  
  
In [35]: scr=cross_val_score(rf,x,y,cv=5)  
print("Cross Validation score of Random FOrest:",scr.mean())  
  
Cross Validation score of Random FOrest: 0.9208752205821373  
  
In [37]: dt=cross_val_score(dt,x,y,cv=5)  
print("Cross Validation score of DecisionTreeClassifier:",dt.mean())  
  
Cross Validation score of DecisionTreeClassifier: 0.8825962744275945  
  
Random forest is performing best among all so we will continue with Random Forest
```

In above all the model random forest classifier is performing best so lets proceed further for hyper parameter tunning

Hyper parameter Tuning

```
In [38]: from sklearn.model_selection import GridSearchCV
#creating parameter List to pass in GridSearchCV
parameters=[{'max_features':['auto','sqrt','log2'],
             'max_depth':[4,5,6,7,8],
             'criterion':['gini','entropy']}]

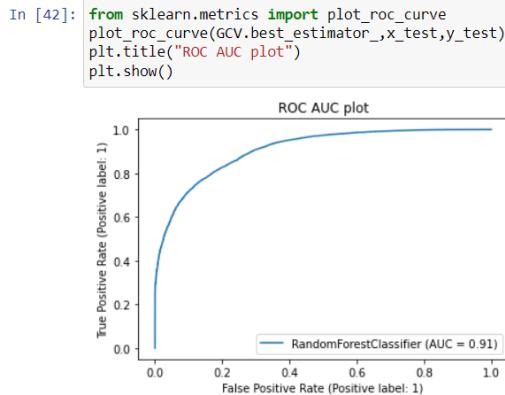
In [39]: GCV=GridSearchCV(RandomForestClassifier(),parameters,cv=5,scoring="accuracy")
GCV.fit(x_train,y_train)      #fitting the data in the model
GCV.best_params_              #print the best parameter found by GridSearchCV
Out[39]: {'criterion': 'entropy', 'max_depth': 8, 'max_features': 'auto'}

In [40]: GCV_pred=GCV.best_estimator_.predict(x_test)      #prediccting with best parameters
accuracy_score(y_test,GCV_pred)
Out[40]: 0.9083570297143075
```

Model is giving good accuracy of 90% after the hyper parameter tuning

Now plot the roc_auc_curve

ROC AUC Plot



AUC score is pretty good of 91%

CONCLUSION

We started with the data exploration where we got a feeling for the dataset, checked about missing data and learned which features are important. During this process we used seaborn and matplotlib to do the visualizations. During the data pre-processing part. Afterwards we started training model using Logistic Regression , Decision Tree Classifier , Random Forest Classifier and applied cross validation on it. Then we do the Hyper Parameter tuning of the model and get the final accuracy score for the model. Later we save the model for later use for prediction