

# RUCKUS One Online Help (index.html)

Search



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## Creating a Network That Uses a Captive Portal with Host Approval

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You can create a network that allows users attempting to join the network through a captive portal after obtaining approval from the host.

RUCKUS One provides an option for the user to specify selected host email address instead of any email in the domain. This allows the user to limit the number of host sponsors to the configured list. A host must approve the guest request via email in order to provide the temporary network credentials to the guest user.

Complete the following steps to create a captive portal network that uses the host approval authentication option.

1. On the navigation bar, click **Wi-Fi** > (and then) **Wi-Fi Networks** > (and then) **Wi-Fi Networks List**.  
The **Networks** page is displayed.
2. Click **Add Wi-Fi Network**. Alternatively, select an existing Captive Portal with Host Approval Wi-Fi network setting that you want to copy and click **Clone** at the top of the table.  
The **Create New Network** page is displayed.
3. Complete the settings on the **Network Details** page.
  - **Network Name:** Enter a name (up to 32 characters) that you want to assign to the network.
  - **Set different SSID:** Use this option to configure the SSID different from the network name. For **SSID**, enter an SSID name (from 2 through 32 characters and up to 32 bytes when using UTF-8 non-Latin characters).
  - **Description:** Enter an optional description (up to 64 characters).
  - **Network Type:** Click **Captive Portal**.

When the network type is selected, a structure diagram of a Captive Portal type of network displays.

4. Click **Next**.  
The **Portal Type** page is displayed.

5. Select **Host Approval**.  
To access the network, users register their details in the portal including the email of their host. A host must approve the guest request in order to provide the temporary network credentials to the guest user.

6. Click **Next**.

The **Host Settings** page is displayed.

### Creating a Host Approval Captive Portal Network Type

Wi-Fi / Wi-Fi Networks / Network List /

## Create New Network

**Portal Type**

Select the way users gain access to the network through the captive portal

- ☐ Click-Through  
Users just need to accept Terms and Conditions in order to access the network
- ☐ Self Sign In  
Users can sign in with their social media account or register their details in the portal and get personal password
- ☐ Cloudpath Captive Portal  
Users connect through an enhanced captive portal experience with Cloudpath
- ☒ **Host Approval**  
Users register their details in the portal including their host email - the host needs to approve the request
- ☐ Guest Pass  
Users sign in with personal password which they need to get in advance from the network administration staff
- ☐ 3rd Party Captive Portal (WISPr)  
Users connect through a 3rd party captive portal, authenticated by a AAA server
- ☐ Active Directory/ LDAP Server  
Users are required to enter an organizational username and password to gain access to the network

Diagram illustrating the Host Approval Captive Portal Network Type:

The diagram shows a Host (user) interacting with a Portal (captive portal) and a Router (R1). The Router is connected to a Guest network (represented by a smartphone) and a Data source (Local-Breakout). The Host is also connected to a Subscribe Manager. An SMS message is shown being sent from the Portal to the Guest network.

Buttons: Cancel, Back, Next

7. In the **Host Contacts** section, select one of the following options:

- **Entire Domain:** Enter the domain names, separated by a comma, which are allowed to host the guest portal page.
- **Specific E-mail Contacts:** Enter valid email addresses of the hosts separated by commas. This option allows the user to limit the number of host sponsors to the configured list.

8. In the **Password expiration options** field, select the password expiration periods that the host can select when granting access to the guest user.

The options are: **1 Hour, 4 Hours, 1 Day, 1 Week, and 1 Month**.

Only the selected options are displayed to the host.

9. In the **Secure your network** field, select one of the following options:

- **None** (default): No encryption method is used.
- **Pre-Share Key (PSK):** Select **Pre-Share Key (PSK)** and select a **Security Protocol** for the network.
  - **WPA2 (Recommended)** (default): Encrypts traffic using the WPA2 standard, which complies with the IEEE 802.11i security standard. Select **WPA2 (Recommended)** and enter a passphrase of at least eight characters in length in the **Passphrase** field.
  - **WPA3:** The WPA3 standard has several security enhancements when compared to WPA2. Select **WPA3** and enter a passphrase of at least eight characters in length in the **SAE Passphrase** field. The IEEE 802.11ax (Wi-Fi 6E) and IEEE 802.11be (Wi-Fi 7) APs support only WPA3. The 6 GHz radios are supported with WPA3 only.

- **WPA2/WPA3 mixed mode:** Allows mixed networks of WPA2- and WPA3-compliant devices ensuring compatibility. Select **WPA2/WPA3 mixed mode** and in the **WPA2 Passphrase** and **WPA3 SAE Passphrase** fields, enter a passphrase of at least eight characters each in length.
- **OWE Encryption:** Opportunistic Wireless Encryption (OWE) provides encrypted communications for open Wi-Fi networks without needing passwords. Choose this option to allow users to access the network without needing to enter a password for authentication.
- **OWE Transition mode:** Enables a seamless transition from Open unencrypted WLANs to OWE WLANs without adversely impacting the end user experience. The **OWE Transition mode** setting is not visible unless **OWE Encryption** is enabled.

**Note:** The OWE transition mode allows STAs that do not support OWE authentication to access the network in open authentication mode, while OWE-capable STAs can use OWE authentication mode.

The migration to an enhanced open Wi-Fi network is done gradually, with user devices also upgrading over time. In OWE Transition mode, an AP creates two SSIDs: SSID1 (broadcast) for open authentication and SSID2 (hidden) for OWE authentication (read only). Non-OWE devices connect to SSID1, while OWE-capable devices initially connect to SSID1 but are then associated with SSID2 for secure access.

If SSID1 is deleted or **OWE Transition mode** is disabled, SSID2 will also be deleted. Cloning SSID1 creates two new WLANs.

**Note:** SSID1 and SSID2 co-exist as a pair and a maximum of 6 WLANs can be created per venue, per AP group.

10. Select the **Redirect Users to:** check box and enter a valid URL.

You can redirect users to your company website or another URL after they log in successfully. If the check box is not selected, users are sent to the page they originally requested.

11. Select the **Enable RUCKUS DHCP service** check box to automatically create and assign a new DHCP-Guest Service and DHCP Pool for those Guest WLAN-related venues that do not have a specified DHCP Service. Please refer to the DHCP Service at each Venue for more information.

12. In the **Walled Garden** section, enter the network destinations (URLs or IP addresses) that users can access without going through authentication. A walled garden is a limited environment to which an unauthenticated user is given access to set up an account. After the account is established, the user is allowed out of the walled garden.

13. Click **Show more settings**

By default, the **VLAN** sub-tab is displayed. Each sub-tab includes additional Wi-Fi configuration options to configure the settings of your preference. Refer to *Configuring Additional Settings for a Wi-Fi Network (GUID-8AE1D265-5C9B-4B71-9A5C-A57C3CFA586A.html)* to configure each of the available settings.

**Note:**

**Demonstration of Advanced Settings for a Wi-Fi Network.** This video explains advanced settings for a Wi-Fi network and walks you through the process of configuring them.

*Click to play video in full screen mode. (<https://play.vidyard.com/Jm3S4CCwJX2Z2N8E9qAZdJ>)*

14. Click **Next**.

The **Portal Web Page** is displayed.

15. Under **Guest Portal Service**, select a Guest Portal from the drop-down list or click **Add Guest Portal Service** to add a new Guest Portal Service. The Guest Portal Service is where you define the look and feel of the webpage that the guest uses to join the captive portal network. Refer to *Adding a Guest Portal Service (GUID-F27DC50B-9239-4A4F-B751-945FF9828F08.html)*.

16. Click **Next**.

The **Venues** page is displayed.

17. Complete the following steps to configure a venue:

a. Select the venues in which you want to activate this network:

- To activate the network in all your venues, select the check box beside **Venue** at the top of the table and click **Activate**.
- To activate the network in a specific venue, locate the venue from the list, and set the switch to **ON** in the **Activated** column.

The **APs**, **Radios**, **Scheduling**, and **Tunnel** columns of the selected venue are displayed in the table.

**Select Venues**

| Venues  |                       |               |          |           |                                     |         |                |                     |
|---|-----------------------|---------------|----------|-----------|-------------------------------------|---------|----------------|---------------------|
| Select venues to activate this network                                  |                       |               |          |           |                                     |         |                |                     |
| 2 selected <span>✕</span> <span>Activate</span> <span>Deactivate</span> |                       |               |          |           |                                     |         |                |                     |
| Venue   | City                  | Country       | Networks | Wi-Fi APs | Activated                           | APs     | Radios         | Scheduling          |
| <input checked="" type="checkbox"/> 1.space MM ^&*&%\$ MM               | Sunnyvale, California | United States |          | 0         | <input checked="" type="checkbox"/> | All APs | 2.4 GHz, 5 GHz | 24/7 <span>🕒</span> |
| <input checked="" type="checkbox"/> 111sample                           | Sunnyvale, California | United States | 7        | 2         | <input checked="" type="checkbox"/> | All APs | 2.4 GHz, 5 GHz | 24/7 <span>🕒</span> |

b. By default, this network configuration is applicable for all APs and all radio bands supported by the APs. To select specific AP groups or modify the radio bands that will broadcast this network, complete one of the following steps:

- Click **All APs** in the **APs** column. The **Select APs** dialog box is displayed. Select **All APs** to activate this network on all current and future APs at this venue. You can also choose to remove or add any AP-supported radio bands in the **Radio Band** drop-down list giving you the flexibility of broadcasting this network only on the selected radio bands.

#### Select APs Dialog Box

Select APs

×

Define how this network will be activated on venue "My Venue"

☒ All APs  
 Including any AP that will be added to this venue in the future.

VLAN: VLAN-1 (Default)

★ Radio Band: 2.4 GHz ✕ 5 GHz ✕

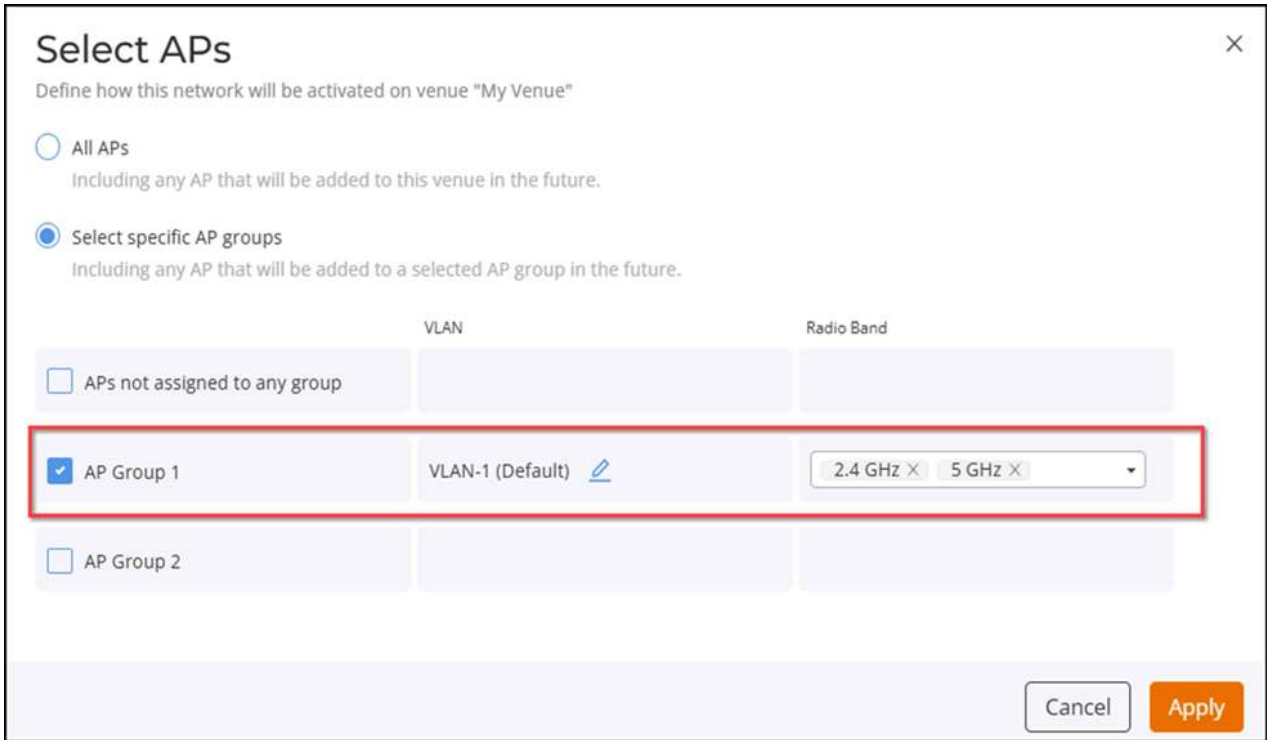
☐ Select specific AP groups  
 Including any AP that will be added to a selected AP group in the future.

Cancel

Apply

- Click **Select specific AP groups** to activate this network on specific AP groups including any AP that is added to selected AP groups in the future. The **APs not assigned to any group** option is displayed. After **APs not assigned to any group** is selected, the **VLAN** and **Radio Band** options are displayed:

#### Select Specific AP Groups




**Select APs** ×


Define how this network will be activated on venue "My Venue"

☐ All APs  
 Including any AP that will be added to this venue in the future.

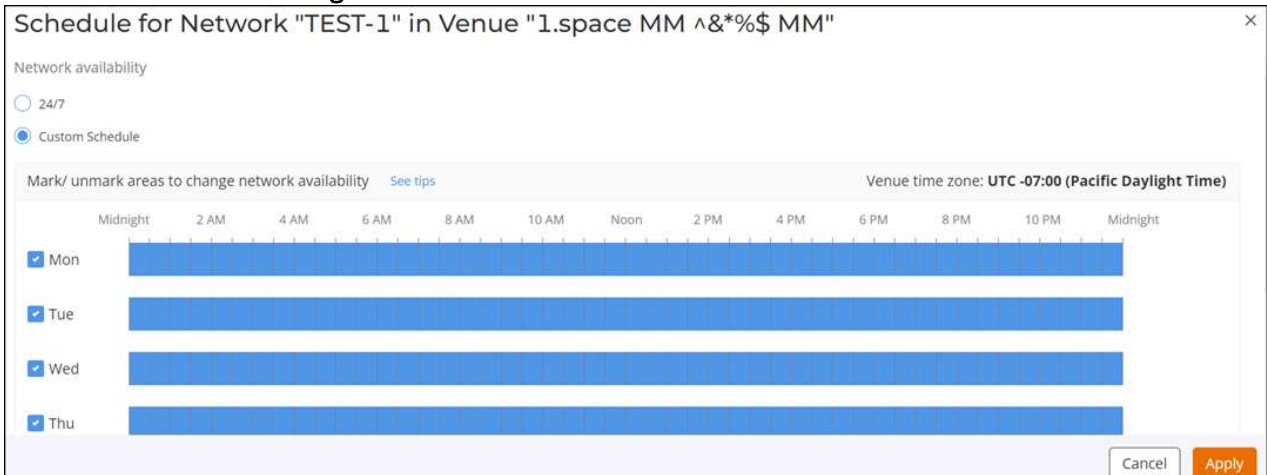
☒ Select specific AP groups  
 Including any AP that will be added to a selected AP group in the future.

|  | VLAN   | Radio Band        |
|--|--|-------------------|
| <input type="checkbox"/> APs not assigned to any group |  |                   |
| <input checked="" type="checkbox"/> AP Group 1         | VLAN-1 (Default)  | 2.4 GHz X 5 GHz X |
| <input type="checkbox"/> AP Group 2                    |  |                   |

Cancel Apply

- In the **VLAN** option, by default, VLAN-1 is selected. Click the  icon and configure the VLAN or VLAN pool for the selected AP group.
  - In the **Radio Band** option, remove or add any AP-supported radio bands in the drop-down list for the selected AP group.
  - Click **Apply**.
- c. By default, this network configuration is scheduled for 24/7. To configure the **Scheduling**, complete the following steps:
- Click **24/7** in the **Scheduling** column. The **Schedule for Network <network-name> in Venue <venue-name>** dialog box is displayed. You can also choose a schedule of 24/7 or customize the schedule.

#### Schedule for Network Dialog Box







**Schedule for Network "TEST-1" in Venue "1.space MM ^&\*\$ MM"** ×

Network availability

☐ 24/7  
☒ Custom Schedule

Mark/ unmark areas to change network availability [See tips](#) Venue time zone: UTC -07:00 (Pacific Daylight Time)

|   | Midnight   | 2 AM | 4 AM | 6 AM | 8 AM | 10 AM | Noon | 2 PM | 4 PM | 6 PM | 8 PM | 10 PM | Midnight |
|---|--|------|------|------|------|-------|------|------|------|------|------|-------|----------|
| <input checked="" type="checkbox"/> Mon |  |      |      |      |      |       |      |      |      |      |      |       |          |
| <input checked="" type="checkbox"/> Tue |  |      |      |      |      |       |      |      |      |      |      |       |          |
| <input checked="" type="checkbox"/> Wed |  |      |      |      |      |       |      |      |      |      |      |       |          |
| <input checked="" type="checkbox"/> Thu |  |      |      |      |      |       |      |      |      |      |      |       |          |

Cancel Apply

- Click **Custom Schedule**. The network schedule is customized as per your requirements. You can configure the schedule for Monday through Sunday and from midnight to midnight (from 00:00 hours through 23.59

hours). For more information, click **See tips**. The **Network Scheduler Tips** dialog box opens, displaying different configuration tips in the form of animated GIFs.

- Click **OK** to close the **Network Scheduler Tips** dialog box.
- Click **Apply**.

d. The **Tunnel** column shows the tunneling service or profile associated with each active network. By default, **Tunnel** is set to **Local Breakout** when the venue is not linked to any SD-LAN or SoftGRE tunneling service. The **SD-LAN Tunneling** option is available only in networks containing RUCKUS Edge devices.

18. Click **Next**.

The **Summary** page is displayed.

19. Review the settings that you configured.

20. Click **Finish**.

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