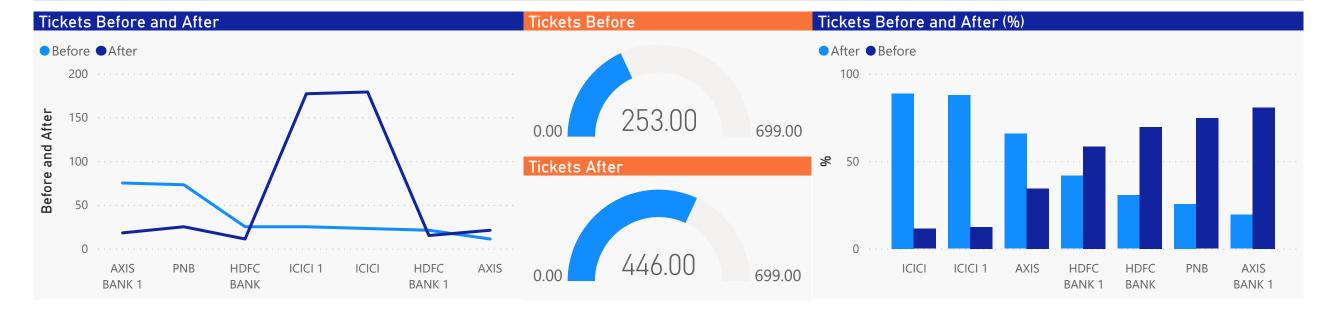
2023-02-13

Support Ticket Analysis



Bank_Name	SOC_Date	Tickets Before	Tickets After	Total	% Before	% After
PNB	26/01/2019	73	25	98	74.5	25.5
ICICI 1	25/01/2019	25	177	202	12.4	87.6
ICICI	25/01/2019	23	179	202	11.4	88.6
HDFC BANK 1	01/12/2019	21	15	36	58.3	41.7
HDFC BANK	01/12/2019	25	11	36	69.4	30.6
AXIS BANK 1	10/02/2019	75	18	93	80.7	19.4
AXIS	10/02/2019	11	21	32	34.4	65.6
Total		253	446	699	341.1	358.9