

Karenzi Audace

 Kigali, Rwanda

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Career Objective

Motivated and detail-oriented professional pursuing a career in aviation as a Station Agent at Turkish Airlines. Bringing strong customer service skills, organizational ability, and problem-solving experience gained from academic, business, and community roles. Passionate about ensuring smooth airport operations and delivering excellent passenger experiences.

Education

Adventist University of Central Africa (AUCA) – Kigali, Rwanda

Bachelor of Science in Software Engineering (Year 2 of 4)

2023 – Present

Key Competencies: Communication, teamwork, problem-solving, IT literacy, attention to detail.

Relevant Skills

Customer Service: Experience assisting customers in business and community settings; strong interpersonal skills.

Communication: Fluent in English and Kinyarwanda; basic French; learning Turkish.

Organizational Ability: Coordinated activities in sports and community support; good time management.

Technical Skills: Computer literacy (MS Office, database management, basic programmi

ng).

Adaptability: Comfortable working under pressure, flexible with schedules, and quick to learn new systems.

References

Available upon request.