

## Karenzi Audace

📍 Kigali- Rwanda

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### Career Objective

Motivated and detail-oriented professional pursuing a career in aviation as a Station Agent at Turkish Airlines. Bringing strong customer service skills, organizational ability, and problem-solving experience gained from academic, business, and community roles. Passionate about ensuring smooth airport operations and delivering excellent passenger experiences.

### Education

Adventist University of Central Africa (AUCA) – Kigali, Rwanda

Bachelor of Science in Software Engineering (Year 2 of 4)

2023 – Present

**Key Competencies:** Communication, teamwork, problem-solving, IT literacy, attention to detail.

### Relevant Skills

**Customer Service:** Experience assisting customers in business and community settings; strong interpersonal skills.

**Communication:** Fluent in English and Kinyarwanda; basic French; learning Turkish.

**Organizational Ability:** Coordinated activities in sports and community support; good time management.

**Technical Skills:** Computer literacy (MS Office, database management, basic programming)

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**Adaptability:** Comfortable working under pressure, flexible with schedules, and quick to learn new systems.

## References

Available upon request.