Adaora Nwogbo
adanwogbo@gmail.com | (469) 407-8827| Dallas, TX
audra505.github.io | linkedin.com/in/adaora-nwogbo

SKILLS

- **Data Analysis & Visualization:** SQL (SQL Server | MySQL | PostgreSQL) | Power BI | Tableau | DAX | Power Query | Excel (VLOOKUP | Pivot Tables | Charts)
- **Cloud & Data Tools:** Microsoft Azure (Databricks | Data Lake | Synapse/Data Warehouse) | SharePoint
- **Business Tools:** Microsoft Office Suite (Word | PowerPoint | Outlook)
- **Project & Compliance Management:** Agile Methodology | Compliance Monitoring | Audit & Testing Support | Project Tracking | Policy Development & Implementation | Risk Reporting | Process Improvement
- **Communication & Collaboration:** Stakeholder Engagement | Cross-functional Collaboration | Senior Leadership Communication

WORK EXPERIENCE

Bank of America – Plano, Texas
Business Control Specialist   **July 2023 – January 2025**

- Built and maintained policy tracking reports in SharePoint, transforming static documentation into interactive, data-driven tools that streamlined compliance monitoring and boosted operational efficiency.
- Created and standardized impact assessment templates, reference guides, and documentation to align Global Technology with regulatory requirements.
- Collaborated cross-functionally with compliance, legal, and policy owners to track remediation efforts, manage schedules, and provide actionable insights for decision-making.

iTalent Digital – Austin, Texas
Business/Reporting Analyst @Meta   **August 2022 – July 2023**

- Led risk and compliance analysis using large safeguard datasets to generate insights and performance trends resulting in a 25% increase in stakeholder satisfaction.
- Automated manual reporting processes with Tableau, Excel, and internal tools like UniDash, reducing reporting time and improving data accessibility.
- Mapped complex privacy workflows, identified control gaps, and delivered visual executive summaries improving operational alignment and reducing reporting errors by 15%.

Wells Fargo – Irving, Texas   **May 2021 - February 2022**
Compliance Analyst

- Analyzed 50+ escalated customer complaints under remediation policies, reducing repeat issues by 30% and helping achieve a 95% compliance report quality score.
- Used PEGA, Smart Station, and CCIV to perform data-driven investigations and streamline processes cutting review time by 40%.

Fidelity Investment – Westlake, Texas   **January 2019 – March 2021**
Financial & Retirement Specialist

- Managed personalized investment strategies using Salesforce and client data, supporting over $1M in new asset acquisition.
- Designed dashboards and trained advisors on financial reporting tools, improving client satisfaction and retention.

PROJECTS

Connecticut Real Estate Trends (2012–2022) – *Power BI*

- Built a 10-year interactive dashboard analyzing housing growth, town-level performance, and seasonality trends using DAX to calculate dynamic KPIs, year-over-year (YoY) and month-over-month (MoM) metrics, and sales ratios.
- Designed slicers, bookmarks, and custom tooltips to improve navigation and enhance user experience.

Adventure Works Sales Analysis (2020–2022) – *Power BI*

- Developed dashboards to uncover sales trends across regions, products, and customer segments, applying DAX to analyze revenue, profit margins, return rates, and top/bottom performers.
- Enabled drill-through and dynamic visuals to support deep dives and executive-level decision-making.

EDUCATION & CERTIFICATION

University of Texas, Arlington, TX
Bachelor of Science in Economics, Minor: Information Technology
Dean's List | Dennis Memorial Economics Scholarship

Certifications: Salesforce Certified Administrator (SCA) | Certified ScrumMaster (CSM)