

Auger Ref:

124698.1.ICC



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Job Information	
Client	Test Subs Insurance Company
Client ref	5443534

01/01/0001 17/08/2021 Job Summary

Claim Declined. Read more.

# Job Information

### Overview

Brief

Auger were commissioned by Test Subs Insurance Company to undertake drainage investigations following the customer reporting water ingress at the property.

### Findings

Visual

A visual inspection of the site revealed SVP1, which was noted to serve combined foul and surface water, has sunken/dropped.

The visible defects identified are affecting the function of the system.

Dye testing was undertaken on line 3, from the area labelled WC2 with green coloured dye, which did not reveal an escape of water. Line 3 was not pressure tested.

Claim Declined (LWA Issue)

The claim for accidental damage to underground services should therefore be declined as there are no insurable defects to the below ground drainage system.

## Recommendations

Contact LW

Our investigations revealed that there is an issue in the local water authority (LWA) section of pipework. We would recommend that the customer contact their LWA in order to further investigate and resolve the issue.



# Photographs Other Photos