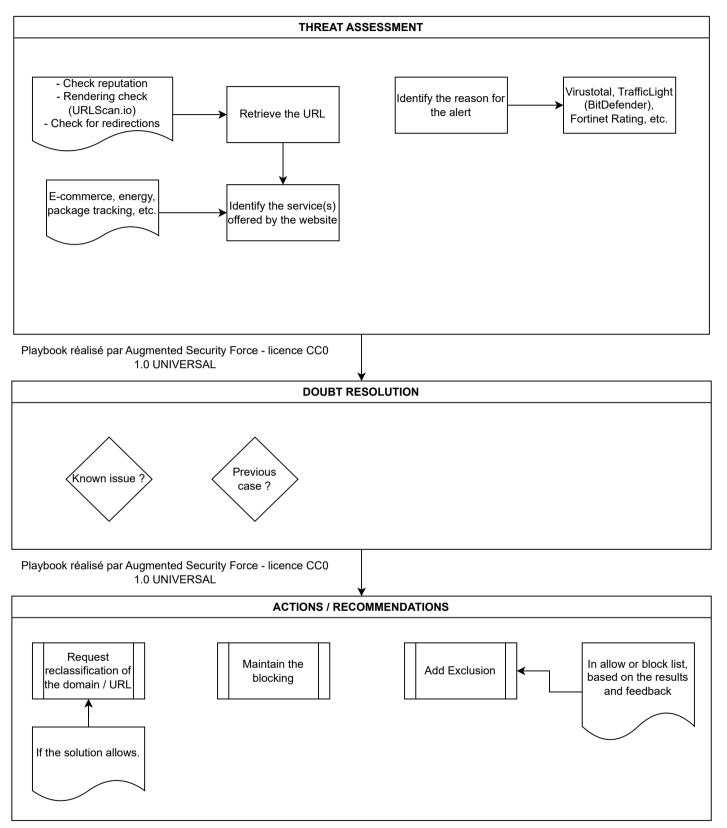# Malicious URL

A "Malicious URL" alert is a critical notification generated by security systems when they detect an attempt to access a website or URL known to host malicious or potentially dangerous content. These URLs can be used to distribute malware, phish for personal information, or execute "drive-by download" attacks on users.

THREAT ASSESSMENT

- Check reputation
- Rendering check (URLScan.io)
- Check for redirections

→ Retrieve the URL

Identify the reason for the alert → Virustotal, TrafficLight (BitDefender), Fortinet Rating, etc.

E-commerce, energy, package tracking, etc. → Identify the service(s) offered by the website

DOUBT RESOLUTION

Known issue ?

Previous case ?

ACTIONS / RECOMMENDATIONS

Request reclassification of the domain / URL

Maintain the blocking

Add Exclusion ← In allow or block list, based on the results and feedback

If the solution allows.