

Primary Research

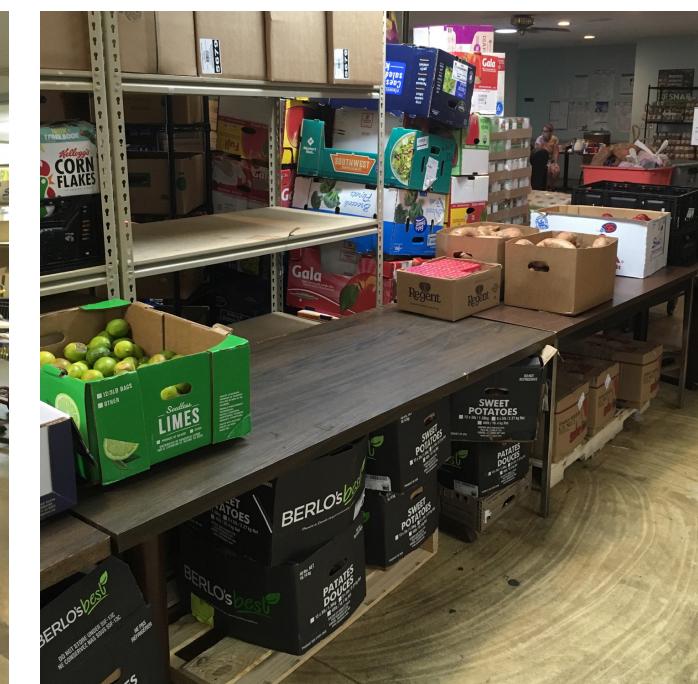
NNEMAP

Key Findings

- A lot of donated goods get thrown out because they are damaged, expired, or low quality.
- Food Pantries pride themselves in serving their clients with high-quality items.
- There are inconsistent surplus/shortages of dairy products from COVID-19 supply-chain problems.

Quotes

"As the pantry director, it is my responsibility to be a squeaky wheel for the organization as well as the clients."



The NNEMAP food pantry is in a very urban location. They serve as many as 400 households every month. Every week they receive thousands of pounds of dry goods and fresh produce thanks to Mid Ohio Foodbank (MOF), making up an estimated 95% of their food supply.

Primary Research

Key Findings

-Their clothing store in the basement was shut down for space requirements.

-Since March, the average amount of food they give to each household has doubled.

-They used to share space with an English Second Language class, but they can no longer meet in-person, so BGRC now occupies the entire building.

Quotes

"We stick to zipcode guidelines. We try to avoid Food Pantry hoppers [for fear of not being able to fully serve their legitimate clients]."

Bishop Griffin Resource Center



The Bishop Griffin Resource Center (BGRC) is a church affiliated food pantry, but a large amount of volunteers are not religiously affiliated. They serve about 50 lbs of food to each household. Volunteers are only permitted to load the food into the trunk of a car.

Primary Research

Key Findings

-INPREM does not have as many resources as many of the other food pantries. They re-use cardboard boxes to distribute food. Also, their refrigerator is a closet with AC on full blast.

-When they first acquired the corner store location, they had hoped of also creating a resource center, but they under-estimated how much space the food pantry needed.

-A large population of their clients are immigrants.

Quotes

"Hunger knows no location... Hunger knows no time... Hunger knows no boundaries. INPREM breaks those barriers to serve to anybody and everybody in need."

"[We serve a lot of fresh produce instead of canned foods because] I know what my community needs."

INPREM



INPREM (In His Presence Ministry) is unique to other food pantries because they do not limit who they serve based on zipcode or income. They also serve from 10am-7pm most days a week, *which is a lot*. Last year they served over 5,000 households from 60 different zipcodes. I volunteered there on their busiest day of the week and it was hectic.

Primary Research

Key Findings

-When COVID-19 hit, their demand went down because so many clients were helped by federal aid.

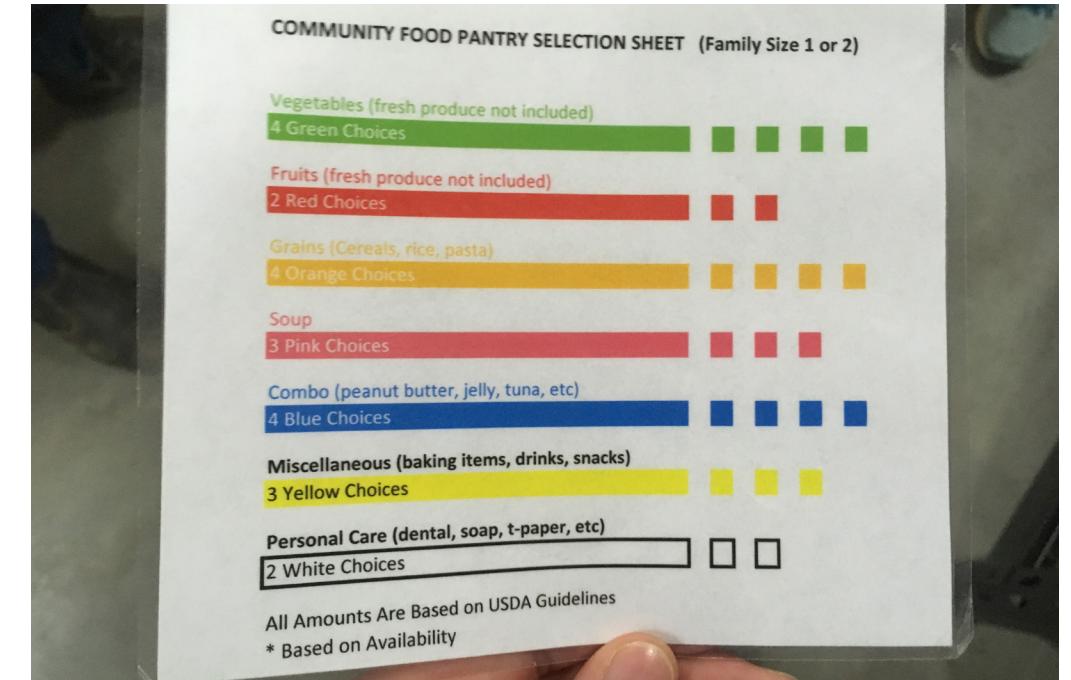
-Privacy for their clients is an important aspect of this pantry.

-The local community is very passionate about helping. They raised \$96,000 in response to COVID-19.

Quotes

"We have truly been blessed with really good people here, [both the volunteers and the community]."

Winchester



Winchester Food Pantry is located in a more rural region. They have enough canned foods to serve their clients for many years, but they do not serve as much fresh produce as other food pantries. In addition to serving food, they have a backpack program and outside garden.

Primary Research

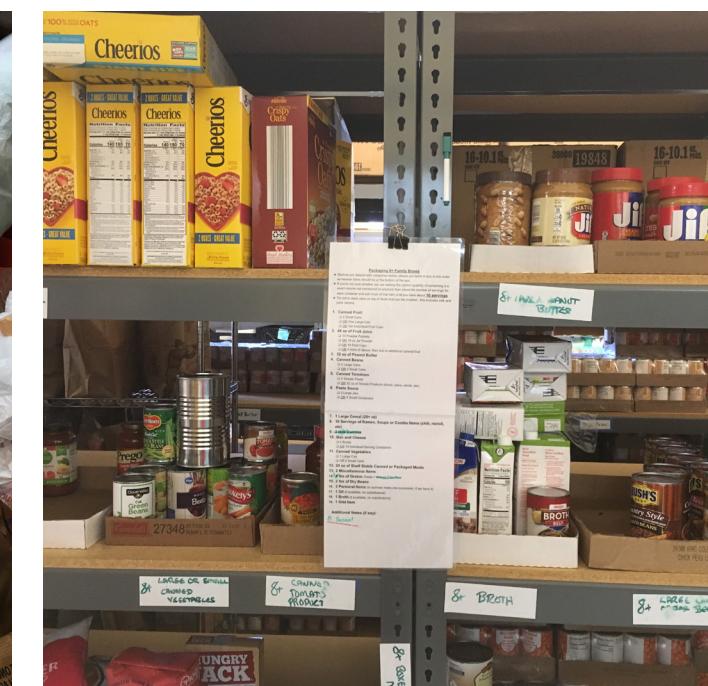
Key Findings

- They have enough space inside that social distancing regulations have not been a large concern for them.
- They are currently working with other OSU graduate students to help overcome the impacts of COVID-19.
- When it is slow, they offer clients a choice of meat.

Quotes

"It is misconception [assumed by the clients] that the first-in-line get the best food, but that's not true. We have shipments of food coming throughout the day that could effect what we give out."

Worthington Resource Center



Worthington Resource Center is located in a suburban area. The building also contains a resource center, but only workers are allowed inside due to COVID-19. Additionally, they have a sign of hygiene products outside that clients can ask for when checking-in.

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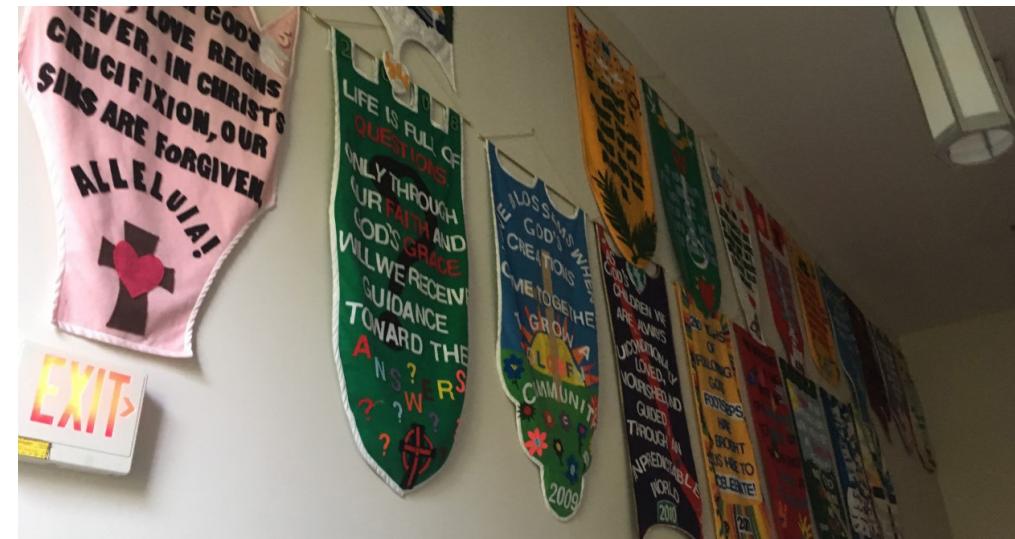
Key Findings

- The Dublin Food Pantry had started using space in their church for food storage when in-person ceremonies had been cancelled.
- The drive-by service is quicker, but it greatly hurts the volunteer-client relationship that is so highly valued.

Quotes

"We are blessed to have such dedicated volunteers and enough food to feed everyone."

Dublin Food Pantry



The Dublin Food Pantry received an 800% increase in new households the month after WHO declared the national pandemic. Before COVID-19, they had just started implementing a choice-model service. They are excited to go back to that one day.

Church of Christ of the Apostle Faith Food Pantry (C.C.A.F.F.P)



I stumbled upon this place on accident! After many decades of service, they are now shutting down because clients are visiting larger food pantries and donations are falling.