

# AUGUSTO JOAQUIN MERCADO

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Date of birth: 29/08/03

04/13

Monica Estrany.

Teacher.

Empresa UTN.

Av.Mitre, 750, Avellaneda.

Buenos Aires, Argentina.

## ***Dear Monica:***

I have been working in customer service for about 3 years, so the job you are requesting seems to fit me. While it is not the only thing I can help you with, I also have extensive knowledge in technology, more in computers, handling an intermediate domain of Microsoft tools, among others. At the same time, so many years in customer service, gave me a broad ability to not get upset before the problems that may arise and try to find the best way to solve it in a peaceful way.

I see this job according to me, because as I mentioned I have a great management when making decisions in a calm and according to the subject, I also have a great order in the way to guide me and work, but if any inconvenience happens, I will be me, to solve it as quickly as possible.

It would be an honor to work with you, for the simple fact that it would be an incredible experience to have been able to work in this beautiful company, to see how they develop internally, and how to reach the end of such a product.

Besides, it would be a great help to get this job because I could also help my mother a little bit.

Sincerely,

**Augusto Joaquin Mercado**