

When you run the project you are prompted the menu to select login or new registration

```
-----
1.User Login
2.User Register
-----
3.Admin Login
4.Admin Register

5.Exit

-----

Enter your choice:
```

Here if we select:

1. We get user login

```
Enter your choice:
1
-----User Login-----

Enter your phone number: 456
Enter your Password: █
```

2. We get user registration screen

Enter your choice: 2

-----User Registration-----

Enter your name:

Aum

Create your Password:

123

Enter your phone number:

1234567890

Enter your address:

home

=====You are now registered.=====

3. We get admin login

-----Admin Login-----

Enter your phone number:

789

Enter your Password:

█

4. We get admin registration

Enter your choice: 4

-----Admin Registration-----

Enter your name:

Pollo

Create your Password:

123

Enter your phone number:

147

=====You are now registered.=====

When you login as user you get menu

- 1.Register a new complaint
- 2.Check status of previous complaints
- 3.Exit

1. We get to register new complaint

Enter your choice: 1

-----New Complaint-----

Note:Your contact information will be take from your account.

Subject/Title:
new complaint

Describe your problem:
---details---

Address/Location:
My house ,000000

New complaint registered you can check status from your account.

2. We can view all our previous complaints

Enter your choice: 2

N - means your complaint is not yet assigned to anyone (Please be patient)
U - means your complaint is being resloved
D - means your complaint resloved

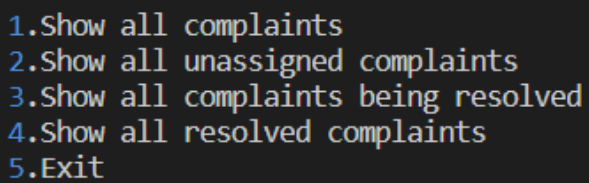
Subject: iufgi
Details: j wvfgiwfuiwbiufuweb ifb webf wi w f9w w
Status: N

Subject: Hello world
Details: nfabnf ffwefsvsvibvsib w f wbwfwi wfw w bfwbfuiwebiw bw fwb fiwfbiubsdbvsiuvbuisvsvius
dgb fiuwbvbviu bgei b ui wb gi v rniu uv v e euigb ege gbdnvoeinietheruiuhhgut geruhg giu sgb
bo gie
Status: U

Subject: Hello
Details: World
Status: U

Subject: Hello world
Details: Greeting the world.....
Status: N

When you login as admin you admin panel

A terminal window with a dark background and a red dashed border. It displays a menu with five numbered options in a monospaced font.

```
1.Show all complaints
2.Show all unassigned complaints
3.Show all complaints being resolved
4.Show all resolved complaints
5.Exit
```

1.Displays all complaints reported by all the users

ID: 1000
Subject: nugfuisbai weg
Details: svfaie ifugauif aswie bfiuw iuer g gi gbwg csdgbierugt iseurgtwe fw nt ose
Status: N

ID: 1001
Subject: Regulare Power cuts
Details: NO power no lights i cant see plz halp
Status: D

ID: 1002
Subject: bohot light jaati maaro inko
Details: bat leke maro
Status: U

ID: 1003
Subject: Test complaint
Details: TEST test test tes tte acbab cai caicaiviauci acac
Status: N

ID: 1004
Subject: test
Details: 123bnnas fa oabwefsbfvubbg aubisuvb giuob
Status: D

ID: 1005

2 - - 4. Displays complaints according to filter

Enter your choice: 2

ID: 1000
Subject: nugfuisbai weg
Details: svfaie ifugauif aswie bfiuw iuer g gi gbwg csdgbierugt iseurgtwe fw nt ose
Status: N

ID: 1003
Subject: Test complaint
Details: TEst test test tes tte acbab cai caicaiviauci acac
Status: N

ID: 1005
Subject: iufgi
Details: j wvfgiwfuiwbiufuweb ifb webf wi w f9w w
Status: N

ID: 1007
Subject: Mango
Details: jail no mango no good need mango
Status: N

ID: 1009
Subject: Hello world
Details: Greeting the world.....
Status: N

And here we get option to change status of any complaint

```
1.Edit status
2.Exit
```

If we press 1 we get option to edit the complaint by inputting its ID

```
Enter your choice: 1
```

```
Enter ID of complaint: 1009
```

```
Subject: Hello world
Details: Greeting the world.....
Status: N
```

```
N - means your complaint is not yet assigned to anyone (Please be patient)
U - means your complaint is being resolved
D - means your complaint resolved
```

```
Change status to: D
```