

# AUSTIN WALLACE

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## FULL STACK DEVELOPER

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**.NET Framework**

**Full Stack Web Application Design**

**C# Fundamentals**

**Database Management**

**Unit Testing**

**Software Development Lifecycle**

**Agile Scrum Methodology**

**Continued Growth in IT Knowledge**

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## TECHNICAL AND PROFESSIONAL SKILLS

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**Front End:** HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS

**Middle Tier:** C#.NET, ASP.NET, LINQ, MVC, EF, ASP.NET Web API

**Back End:** ADO.NET, SQL, SQL Server

**Tools:** Visual Studio, Visual Studio Code, SSMS

**Professional Skills:** Troubleshooting, Critical Thinking, Communication, Project Management Fundamentals, Teamwork, Pair Programming, Public Speaking, Active Learning

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## INDEPENDENT DEVELOPMENT PROJECTS

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- **Personal Site:** [austinwallace.net](http://austinwallace.net); Created a personal site to display portfolio projects. Application built with HTML, CSS, and JavaScript.
- **StoreFront:** Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data.
- **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.

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## TECHNICAL TRAINING

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**Full Stack Web Developer Program**, Centriq Training  
Kansas City, MO

Anticipated Graduation 04/2022

*Core Competencies:*

- MVC Framework
- Trouble Shooting & Debugging
- Source Control
- Agile/Scrum (Created Team Project)
- Website Deployment
- Pair Programming
- Code Review

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## WORK EXPERIENCE

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**Smart Home/Internet/TV Technician**, Blue Sky Satellite  
Joplin, MO

02/2021 – 01/2022

- Operated company vehicle and performed job with company assigned tools.
- Evaluated and devised strategies for the implementation of equipment.
- Provided services for private residences and commercial locations.
- Entrusted with the care of the customer's property, seeing an average of 6 properties daily.
- Tested newly installed, repaired, or updated equipment to ensure that it functioned properly and conformed to specifications.
- Knowledge of principles and processes for providing positive customer service, including customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.
- Trained all customers on proper equipment usage, installation procedures, and any self-capable troubleshooting steps.

**Inventory Manager/Dog Trainer**, PetSmart  
Bentonville, AR

07/2020 – 02/2021

- Effectively balanced workflow of being full-time inventory manager and part-time dog trainer.
- Knowledge of business and management principles involved in strategic planning, resource allocation, leadership, production methods, and coordination of people and resources.
- Remotely monitored the flow of vehicles or inventory using web-based logistics information systems to track vehicles or containers.
- Conducted training programs to develop or maintain desired animal behaviors for competition, entertainment, obedience, security, or related purposes.

**Assistant Manager**, Hy-Vee  
Lamoni, IA

08/2019 – 03/2020

- Directed sales floor activities, ensured excellence in customer service, and resolved store-level problems.
- Managed merchandise selection, window displays, stocking, and vendor relationships.
- Routinely inspected company property and equipment, creating repair tickets as needed to ensure a comfortable and safe space for employees and guests.
- Addressed customer service concerns, resolving concerns and ensuring exceptional experiences for 100+ customers a day.

**Meat Room Lead**, Blue Buffalo  
Joplin, MO

01/2018 – 08/2019

- Analyzed charts, work orders, production schedules, and other reports to determine production requirements and to evaluate current production estimates and outputs.
- Knowledge of raw materials, production processes, quality control, costs, and other techniques for maximizing the effective manufacture and distribution of goods.
- Organized meetings to discuss safety, production, sanitation, and quality assurance.
- Collaborated with other supervisors to coordinate operations and activities within or between departments.
- Conducted employee training in equipment operations and work and safety procedures, or assigned employee training to experienced workers.