

Ibrahim Saasa

OBJECTIVE

My Primary objective is to help the consumer to best of my abilities and give them a satisfying service whenever needed.

REFERENCES

Available upon request.

ADDRESS

Damascus Street, Dubai, UAE

PHONE

+971554296952

EMAIL

ibrahimsaasa@gmail.com

SOCIAL MEDIA

Instagram : i_m_saasa

EXPERIENCE

JAN 2017 – JAN 2019

Sales Representative intern, Saasa Traders, Deira Dubai

MAY 2021 – JUNE 2022

Customer Service, Alfa Sapphire, Business Bay Dubai

FEB 2023 - CURRENT

Data admin cum Accountant, Saasa Traders, Deira Dubai

Key Responsibilities: Aiding the consumer experience by helping in any and every query whether online through application or website and acquiring sales through customer acquisition as well as inputting various other data.

EDUCATION

1. MSB Private School, Dubai

Highschool Diploma

2. Plato's Planet Institute, Dubai

A-level Certificate

3. TeachMeCode Institute, Business Bay, Dubai

Certification in Front-End Development.

COMMUNICATION

Collaborating with colleagues, superiors and managers to help and support the consumer and gain feedback in every field is vital to achieve the best experience for both the worker and the customer and is an essential part to any workforce.

LEADERSHIP

As a multi-talented and well experienced person with qualifications, I maintain a certain image and value of the company with me. In addition to my language skills, I'm also well versed with corporate pressure and the issues that come with and how to deal with it. Moreover, I boast a great amount of knowledge in working with various computer software such as word and excel. And I'm also good with number. Moreover, I have adverse skill in web development and computer science as a front-end developer with knowledge of HTML, CSS & JavaScript