

Austin Danile Barker

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Education

Technical Support Engineer

Brigham Young University–Idaho

Enrolled

Rexburg, Idaho, U.S.A.

- Identify and describe function of key hardware
- Identify hardware and devices to connect systems
- Identify and configure key security policies
- Troubleshoot basic networking and system issues
- Create advanced professional spreadsheets
- Provide tools to visualize and solve problems
- Share vision and articulate complex idea
- IT Fundamentals

Software Technology

Ogden-Weber Technical College

March. 2023

Ogden, Utah, U.S.A

- Experience with C# and SQL
- Understand Principles of programming and design
- Apply strong design and problem-solving skills
- Mathematical reasoning
- Convert software requirement into code
- Time Management
- Able to debug

Experience

Utility Worker

Treehouse Foods

Jan. 2022 – Jan. 2023

Ogden, Utah, U.S.A

- Adapted to a new work requirements
- Fast Pace work environment
- Operated Machinery

Mobile Telephone Technicians

UbreakiFix

March 2019 – November 2021

Harrisville, Utah, U.S.A

- Simplified complex issues
- Located OEM parts for devices
- Made detailed reports and document repairs
- Trained new techs on repairs

Volunteer Experience

The Church of Jesus Christ of Latter-day Saints

Nov. 2015 – Nov. 2017

Salt Lake City, UT, U.S.A.

- Conducted Meetings to meet goals and standards.
- Planned with individuals on setting personal goals and setting meeting times
- Collaborated with a team to accomplish goals
- Made detailed reports on an individual's growth and goals

Skills

- Critical Thinking/Problem Solving
- Teamwork/Collaboration
- Professionalism/Work Ethic
- Performs well under pressure
- Configure network settings
- TestOut PC Pro Certification
- TestOut Client Pro Certification
- TestOut Client Pro Certification