

# Austin Shook

Claremont, NC 28610

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+1 828 962 5230

Authorized to work in the US for any employer

## Work Experience

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### **Product Inspector**

CENTRO, INC. - Claremont, NC

October 2022 to Present

I provide preliminary inspection on everything that comes out of our rotational molds and complete the builds to customer specifications.

### **Senior Detailer**

Lincotek - Hickory, NC

April 2021 to Present

I prepare and complete the initial stages of powder coating to blades for power generator and aviation turbines.

### **Wholesale/Reseller**

Self-Employed - Hickory, NC

April 2012 to February 2020

Responsibilities

Managed inventory of electronics, outdoor gear, and accessories for reselling on multiple online marketplaces.

### **Contractor**

Apple, Inc. - Maiden, NC

January 2015 to June 2015

Responsibilities

Responsible for unboxing servers and installing components to get them ready for production in the data center

### **Fill Hauler**

Valdese Weavers - Valdese, NC

March 2014 to July 2014

Responsibilities

Pulling fabric and yarn from the warehouse to fill order tickets and distribute the material to the weavers.

### **Cleaner**

Reed's Cleaning Service - Hickory, NC

June 2012 to July 2013

I provide cleaning service for a couple of clients in the medical field every night.

This cleaning includes stocking, surface sterilizing, and floor maintenance.

### **Customer Service**

Fiserv Inc - Hickory, NC

January 2012 to April 2012

I provided customer support for hundreds of financial institutions nationwide working with fraud prevention software for debit and credit card holders.

### **Sales Associate**

Target Retail - Hickory, NC

November 2009 to August 2011

I handled various aspects of the retail environment including customer service desk, cash register, bathroom maintenance, cart stocking, and other various things as needed in a retail setting.

## Education

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### **Associate in Information Technology**

Catawba Valley Community College - Hickory, NC

August 2017 to Present

### **GED**

Catawba Valley Community College

2011

## Skills

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- Microsoft Windows (10+ years)
- Microsoft Office (10+ years)
- Help Desk
- Operating Systems
- Active Directory
- Desktop Support

## Certifications and Licenses

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### **Network Management - Operating Systems Certificate**

August 2019 to Present

Certification from Catawba Valley Community College

### **Network Management - Advanced Networking Certificate**

August 2019 to Present

Certification from Catawba Valley Community College

### **IT Specialist Certificate**

August 2019 to Present

Certification from Catawba Valley Community College

### **Help Desk Support Certificate**

August 2019 to Present

Certification from Catawba Valley Community College

### **Driver's License**

February 2011 to Present

## **Additional Information**

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### **SKILLS**

- Highly skilled with a computer
- Ability to retain software information
- Great work ethic and ability to thrive in a fast work environment