

Austin Ray

COMPUTER SCIENCE · MATHEMATICS

☎ (+1) 919-606-7886 | ✉ austin.duke.ray@gmail.com | 📱 Austin-Ray

Education

University of North Carolina at Wilmington (UNCW)

B.S. COMPUTER SCIENCE & B.A. MATHEMATICS

- GPA: 3.43

Wilmington, NC

Aug. 2014 - PRESENT

Skills

Programming Languages

- Fluent in Java and Python.
- Strong understanding of Kotlin, C, C++, C#, SQL, and Shell script.
- Experienced with object-oriented, imperative, and functional programming paradigms.
- Versed in the Android SDK.

DevOps & Mastering Tools

- Proficient with version control, continuous integration, and software testing tools.
- Extensive experience with Git.
- Proficient with a variety of documentation tools: \LaTeX , MS Office, Markdown, JavaDocs, RestructuredText.

Application Proficiencies

- Integrated development environments: IntelliJ, Visual Studio, Eclipse, and NetBeans.
- Strong understanding of command-line utilities and remote management.
- Comfortable with Linux and Unix-like systems.

Experience

UNCW Technology Assistance Center (TAC)

STUDENT WORKER

Wilmington, NC

Aug. 2016 - PRESENT

Enterprise System Support (ESS) Project Coordinator

- Led a group of five employee of TAC
- Assisted the UNCW ESS department with feedback of user facing services.

Aug. 2017 - PRESENT

Linux Subject Matter Expert (SME)

- Create documentation and ensure interoperability with Linux and UNCW services.
- Educate other members of TAC about how to troubleshoot Linux issues.
- Assist higher level support technicians in this domain.

Nov. 2016 - PRESENT

Support Technician

- Provide Tier 1 support for UNCW faculty, staff, and students.
- Streamline repetitive tasks such as cloud printing configuration for MacOS.

Aug. 2016 - PRESENT

Cohen Cognition and Perception Lab (CCPL)

UNDERGRADUATE SCIENTIFIC PROGRAMMER

Wilmington, NC

Mar. 2016 - PRESENT

- Working in CCPL as part of a Directed Independent Study (DIS) at UNCW.
- Responsible for maintaining, developing, and documenting the lab's Java codebase.
- Deploying experiments to production server and ensuring correct configuration.

AMS IT

WEBSITE ADMINISTRATOR INTERN

Apex, NC

Aug. 2013 - Jun. 2014

- Responsible for adding updated content.
- Ensure consistent user experience.
- Enforce cross-browser support and ADA compliance.

Honors & Awards

Upsilon Pi Epsilon, Computing Honor Society

Dean's List, University of North Carolina at Wilmington