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Education

University of North Carolina at Wilmington (UNCW)

Wilmington, NC

Aug. 2014 - PRESENT

B.S. Computer Science & B.A. Mathematics

• **GPA**: 3.43

Skills

Programming Languages

- Fluent in Java and Python.
- Strong understanding of Kotlin, C, C++, C#, SQL, and Shell script.
- Experienced with object-oriented, imperative, and functional programming paradigms.
- · Versed in the Android SDK.

DevOps & Mastering Tools

- Proficient with version control, continuous integration, and software testing tools.
- Extensive experience with Git.
- Proficient with a variety of documentation tools: MFX, MS Office, Markdown, JavaDocs, RestructuredText.

Application Proficiencies

- Integrated development environments: IntelliJ, Visual Studio, Eclipse, and NetBeans.
- Strong understanding of command-line utilities and remote management.
- · Comfortable with Linux and Unix-like systems.

Experience

UNCW Technology Assistance Center

Wilmington, NC

SUPPORT TECHNICIAN & PROJECT COORDINATOR & LINUX SUBJECT MATTER EXPERT (SME)

Aug. 2016 - PRESENT

- Provided Tier 1 support for UNCW faculty, staff, and students.
- Streamline repetitive tasks such as cloud printing configuration for MacOS.
- · Create documentation and ensure interoperability with Linux and UNCW services.

Cohen Cognition and Perception Lab (CCPL)

Wilmington, NC
Mar. 2016 - PRESENT

Undergraduate Scientific Programmer

- Working in CCPL as part of a Directed Independent Study (DIS) at UNCW.
- Responsible for maintaining, developing, and documenting the lab's Java codebase.
- Deploying experiments to production server and ensuring correct configuration.

AMS IT

Apex, NC

WEBSITE ADMINISTRATOR INTERN

Aug. 2013 - Jun. 2014

- Responsible for adding updated content.
- Ensure consistent user experience.
- Enforce cross-browser support and ADA compliance.

Honors & Awards

SEPTEMBER 12, 2017

Upsilon Pi Epsilon, Computing Honor Society **Dean's List**, University of North Carolina at Wilmington

AUSTIN D. RAY · RÉSUMÉ