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Education

University of North Carolina at Wilmington (UNCW)

Wilmington, NC

B.S. COMPUTER SCIENCE & B.A. MATHEMATICS

Aug. 2014 - May 2018

• **GPA**: 3.48

Skills_

Programming Languages

- Proficient in Java.
- Strong understanding of Kotlin, Python, C, C++, C#, SQL, and Shell script.
- Experienced with object-oriented, imperative, and functional programming paradigms.

DevOps & Mastering Tools

- Proficient with version control (Git, SVN, etc.), continuous integration (Travis CI, Circle CI, etc.), and software testing tools (JUnit, Mockito, etc.).
- Experienced with a variety of documentation tools: LaTeX, MS Office, Markdown, JavaDocs, RestructuredText.

Application Proficiencies

- Integrated development environments: IntelliJ, Visual Studio, Eclipse, and NetBeans.
- Strong understanding of command-line utilities and remote management.
- Comfortable with Linux and Unix-like systems.

Experience _

Cohen Cognition and Perception Lab (CCPL)

Wilmington, NC

SOFTWARE DEVELOPER Mar. 2016 - May 2018

- Worked in CCPL as part of a Directed Independent Study (DIS) at UNCW.
- Was responsible for maintaining, developing, and documenting the lab's Java codebase.
- Developed and implemented procedures for transitioning codebase to Git, Gradle, and TDD development.
- Deployed experiments to production server and ensured correct configuration.
- Created training information and trained replacement programmer in lab's procedures.

UNCW Technology Assistance Center (TAC)

Wilmington, NC

STUDENT WORKER

Aug. 2016 - Mar. 2018

Enterprise System Support (ESS) Project Coordinator

Aug. 2017 - Mar. 2018

- Led a group of five TAC student workers to assist UNCW ESS department with feedback of user facing services Linux Subject Matter Expert (SME) Nov. 2016 - Mar. 2018
- Created documentation and ensure interoperability with Linux and UNCW services.
- Educated other members of TAC about how to troubleshoot Linux issues, and assisted higher level support technicians in this domain.

Support Technician Aug. 2016 - Mar. 2018

- Provided Tier 1 support for over 17,000 UNCW faculty, staff, and students.
- Streamlined repetitive tasks such as cloud printing configuration for MacOS.

Honors & Awards

Upsilon Pi Epsilon Vice President, Computing Honor Society

Dean's List, University of North Carolina at Wilmington

Spring Showcase of Student Research and Creativity, University of North Carolina at Wilmington

AUSTIN D. RAY · RÉSUMÉ