

Project 1

Authors

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Introduction

In this project, we will be forecasting attendance for a non-profit organization based in Irvine that aims to promote child-development. We hope to provide management insights on their data so they can adjust their resources accordingly and prevent unnecessary costs.

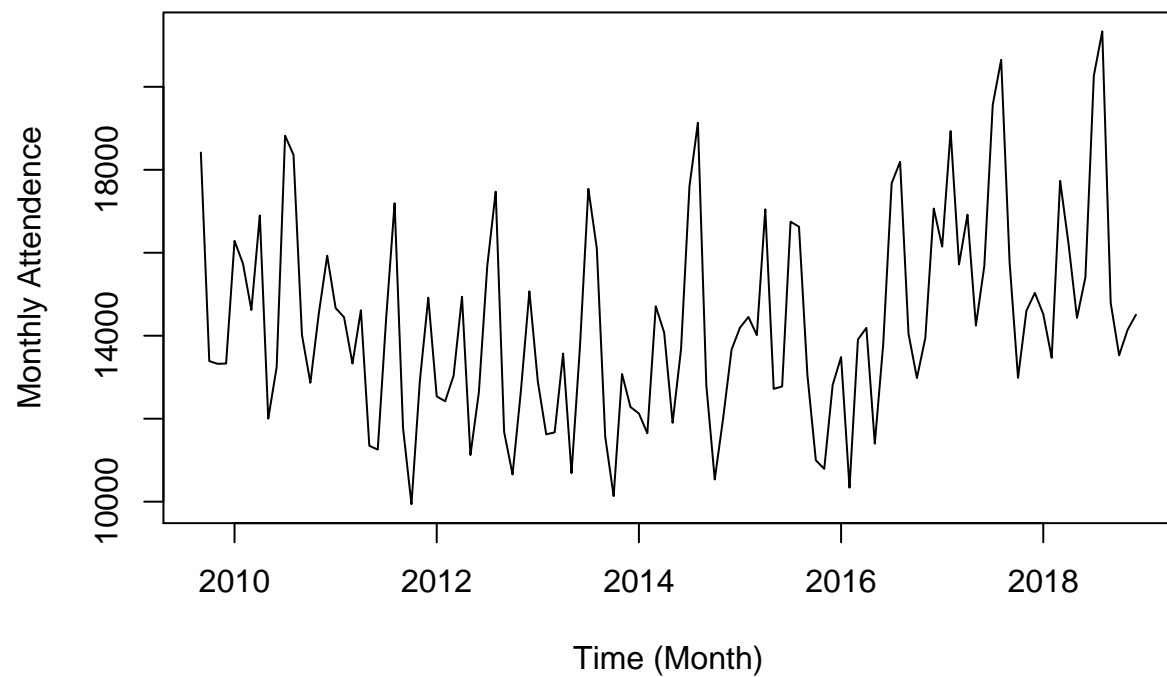
The data used in this project is the Monthly attendance of the non-profit organization. The data contains daily ticket entries excluding entries from birthday parties and field trips (Attendance), if it is federal holiday (Fed Holiday), if the day is a Saturday or Sunday (Weekend), and if the museum is closed (Closed). Data is collected from it's opening day, September 1st 2009, until present, January 20th 2019.

1A. Time series plot of the data

```
#Here we read in our excel data
library(readxl)

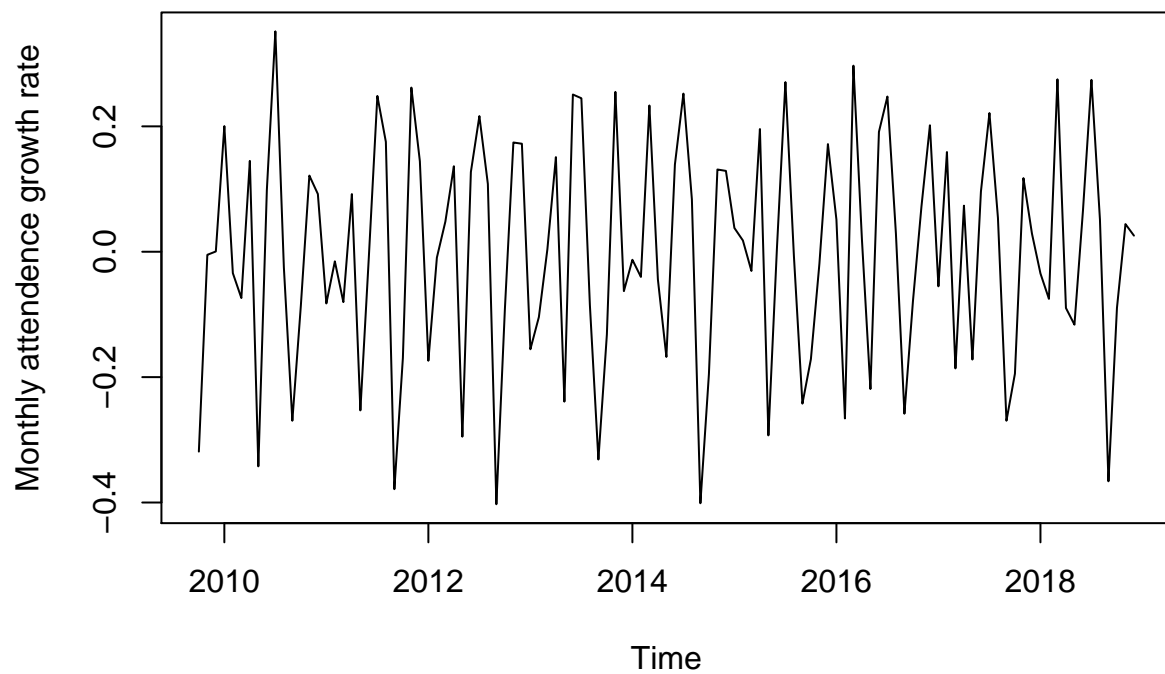
## Warning: package 'readxl' was built under R version 3.5.2
library(forecast)

## Warning: package 'forecast' was built under R version 3.5.2
Monthly_data <- read_excel("PretendCity Daily Attendance.xlsx",
  sheet = "Monthly")
# create a time series model from the data set
ts_data <- ts(Monthly_data$Attendance, start = c(2009,9), frequency = 12)
# plot the time series model
plot(ts_data, ylab="Monthly Attendance", xlab="Time (Month)")
```



1B. Covariance stationary

```
# plot the covariance of the time series by taking the first difference of the log of the time series  
# the difference of the log of the time series give us the percentage point changes between each point  
plot(diff(log(ts_data)), ylab="Monthly attendance growth rate")
```

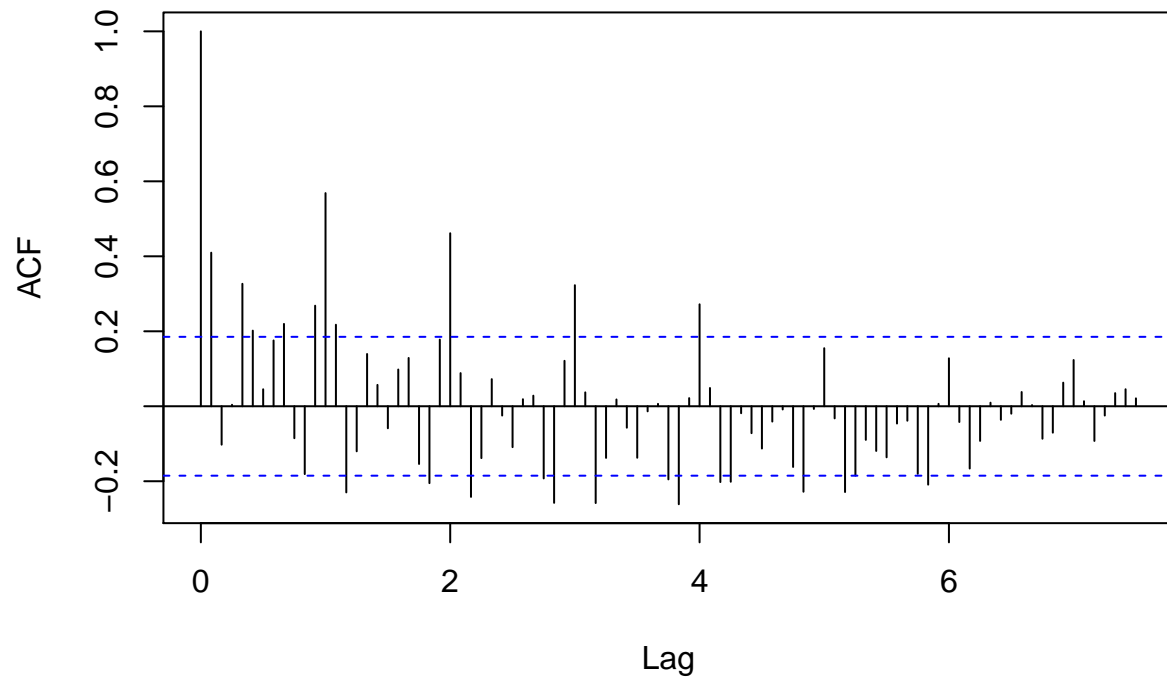


The plot above suggest that the observed data is covariance stationary because it has the same variance mean.

1C. ACF

```
# finding the autocorrelation function of the time series model  
acf(ts_data, lag.max = 90)
```

Series ts_data

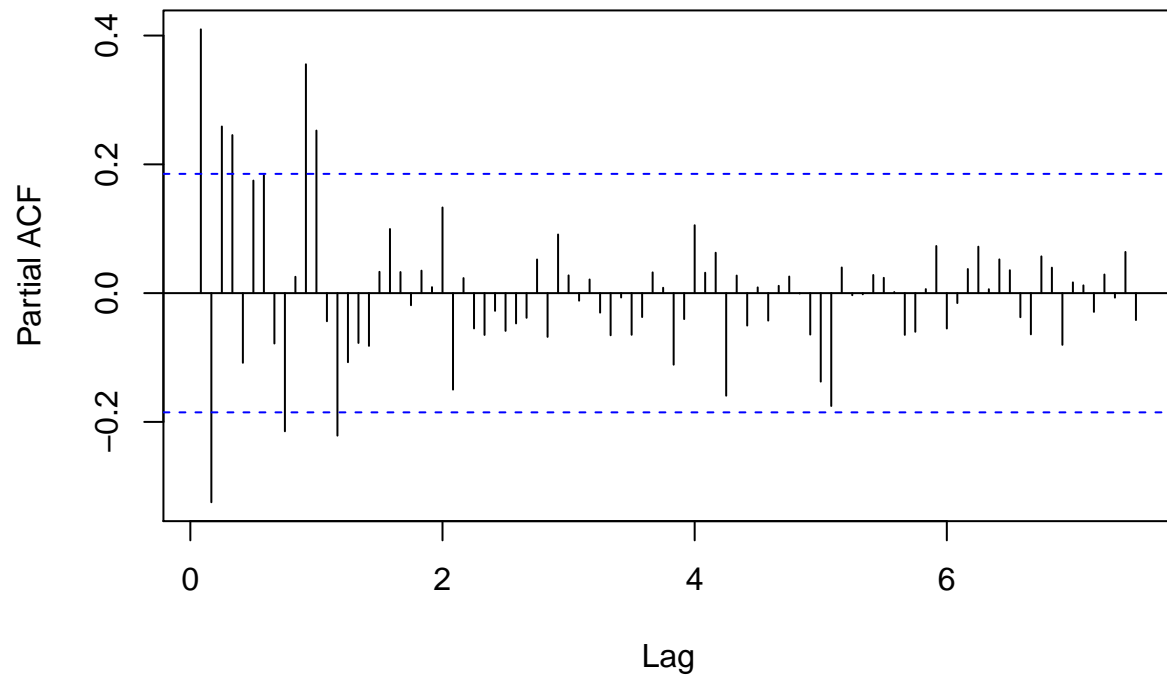


The graph above shows trends and cycle indicating that simply logging the function does not capture all the dynamics of the data, such as seasonality. We also see that around december and January, there is a spike in ACF, implying time dependence.

1C. PACF

```
# finding the partial autocorrelation function of the time series model, removing all the information i  
pacf(ts_data, lag.max = 90)
```

Series ts_data

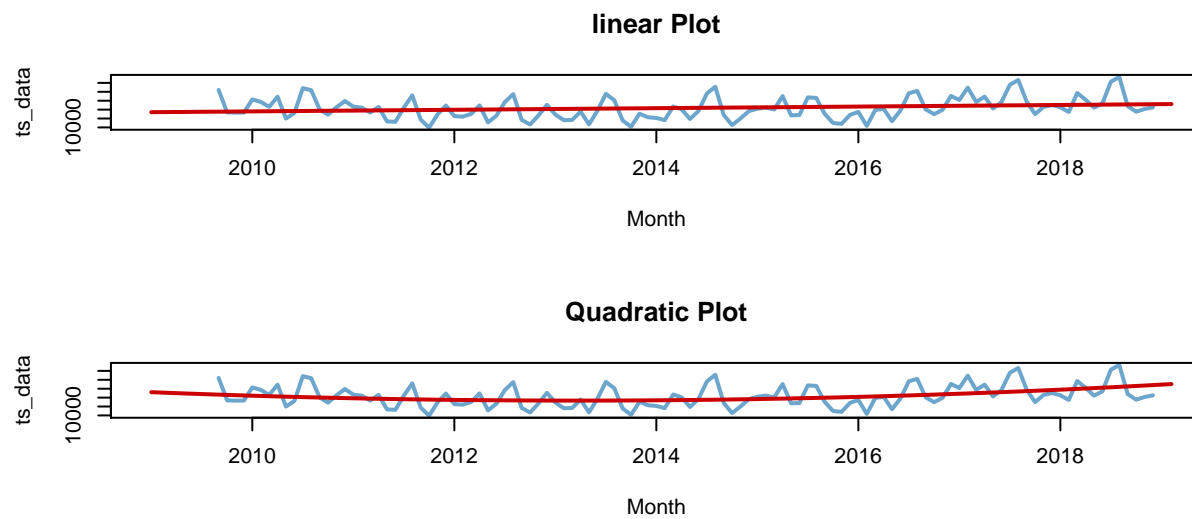


After the initial two years, PACF decreased significantly, implying that after removing information between time t and $t+1$, the data is no longer time dependence.

1D. Linear and Non-Linear Fit

```
# Create a sequence to show the length of time
t <- seq(2009, 2019.1, length=length(ts_data))
# Linear fit of data vs time
lin_fit = tslm(ts_data~t)
# Quadratic fit of data vs time
quad_fit=tslm(ts_data~t+I(t^2))

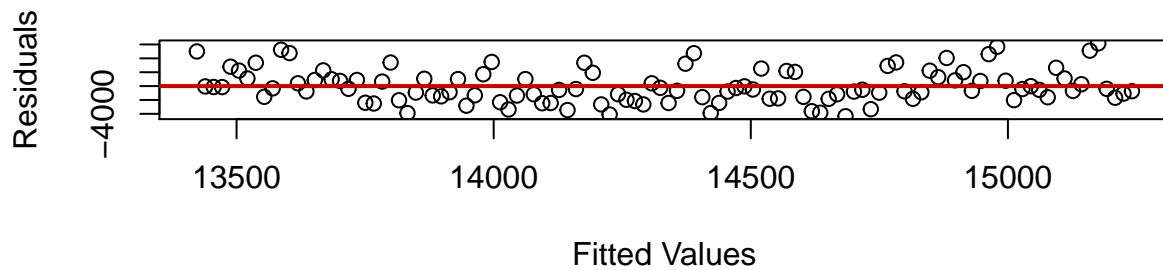
# Plot both fits against the original data
par(mfrow=c(3,1))
plot(ts_data, xlab="Month", lwd=2, col='skyblue3', xlim=c(2009,2019), main="linear Plot")
lines(t,lin_fit$fit,col="red3",lwd=2)
plot(ts_data, xlab="Month", lwd=2, col='skyblue3', xlim=c(2009,2019), main="Quadratic Plot")
lines(t,quad_fit$fit,col="red3",lwd=2)
```



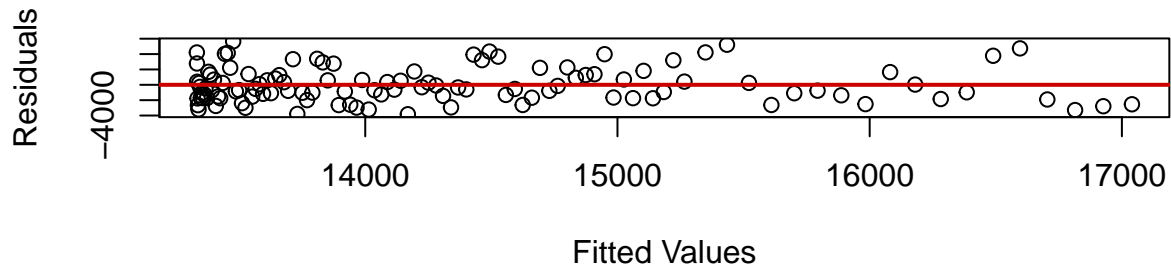
1E. Residuals vs Fitted Values

```
# Plot Linear and Quadratic model to compare the residuals (predicted) and fitted values (actual)
par(mfrow=c(2,1))
plot(as.vector(fitted(lin_fit)),as.vector(residuals(lin_fit)), ylab="Residuals",xlab="Fitted Values", m
abline(h=0,lwd=2,col = "red3")
plot(as.vector(fitted(quad_fit)),as.vector(residuals(quad_fit)), ylab="Residuals",xlab="Fitted Values",
abline(h=0,lwd=2,col = "red3")
```

Fitted vs Residuals of Linear Fit



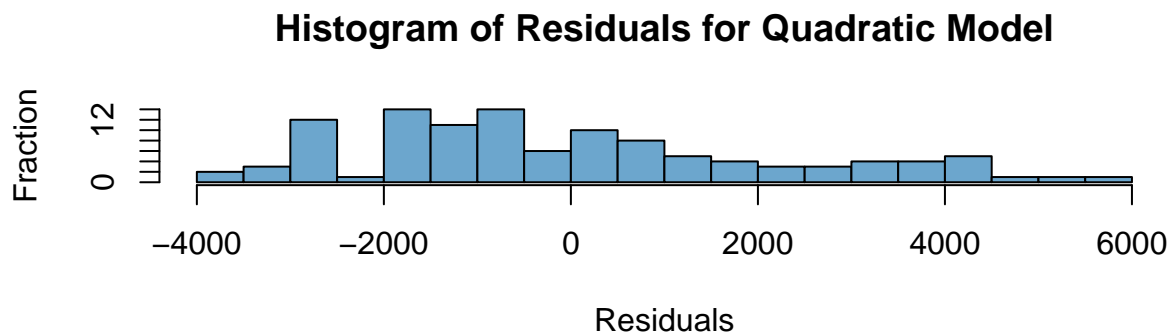
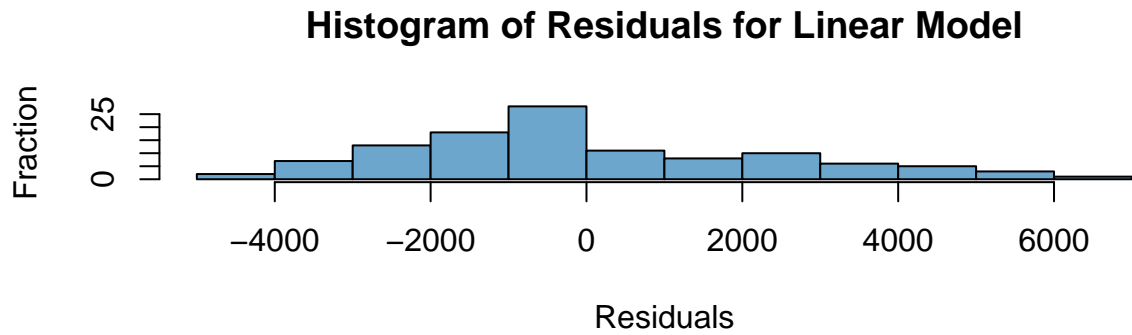
Fitted vs Residuals of Quadratic Fit



In both of these graphs the residuals form an almost horizontal line around zero and appear to bounce randomly between zero. This indicates that both the linear and quadratic relationship could be reasonable. One difference to note would be that the residuals in the linear model seem to be evenly spread horizontally while in the quadratic model they appear to be clustered more densely on the left side. However, the variance still seems to be evenly spread so the relationship should still be reasonable.

1F. Histogram of Residuals

```
# Plot the residuals (error amount) or both the linear and quadratic fit
par(mfrow=c(2,1))
hist(lin_fit$res,15,col="skyblue3",xlab="Residuals",ylab="Fraction",main="Histogram of Residuals for Lin
hist(quad_fit$res,15,col="skyblue3",xlab="Residuals",ylab="Fraction",main="Histogram of Residuals for Q
```



For both cases the residuals are centered around zero, which means that there is not a trend in the residuals which is an indication that this is a good model. However, the residual in both models have a tail on the right, indicating there might be a some dynamics we are not capturing.

1G. Diagnostic Statistics

```
# Run the statistics of both the linear and quadratic fit
summary(lin_fit)

##
## Call:
## tslm(formula = ts_data ~ t)
##
## Residuals:
##      Min       1Q   Median       3Q      Max
## -4347  -1626   -458    1146    6161
##
## Coefficients:
##              Estimate Std. Error t value Pr(>|t|)
## (Intercept) -348276.1   155287.5  -2.243   0.0269 *
## t              180.0       77.1    2.335   0.0214 *
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 2400 on 110 degrees of freedom
## Multiple R-squared:  0.04723,    Adjusted R-squared:  0.03857
```



```
## F-statistic: 5.453 on 1 and 110 DF, p-value: 0.02135
```

```
summary(quad_fit)
```

```
##
## Call:
## tslm(formula = ts_data ~ t + I(t^2))
##
## Residuals:
##      Min       1Q   Median       3Q      Max
## -3832  -1679   -537   1338   5657
##
## Coefficients:
##              Estimate Std. Error t value Pr(>|t|)
## (Intercept)  4.327e+08  1.120e+08   3.864 0.000190 ***
## t           -4.299e+05  1.112e+05  -3.865 0.000189 ***
## I(t^2)        1.068e+02  2.761e+01   3.867 0.000188 ***
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 2261 on 109 degrees of freedom
## Multiple R-squared:  0.1622, Adjusted R-squared:  0.1468
## F-statistic: 10.55 on 2 and 109 DF, p-value: 6.485e-05
```

For both models the adjusted R squared is very low, with the quadratic model slightly larger at 0.1622 compared the linear model of 0.04723. This indicates that neither model is a very good fit as the amount of error is still very large, though the quadratic fit is slightly better. The F-statistic for both are also large with 10.55 for the quadratic and 5.453 for the linear fit. A high F-stat means that we can reject the null hypothesis that the group means are equal. Also, in the quadratic model the t-values show that all of the variables are significant whereas in the linear model the two variables are less statistically significant. Therefore, while both models are not good fits, the quadratic performs slightly better than the linear.

1H. AIC and BIC

```
#AIC and BIC functions to run the AIC and BIC for the linear and quadratic model
AIC(lin_fit,quad_fit)
```

```
##           df      AIC
## lin_fit    3 2065.303
## quad_fit    4 2052.904
```

```
BIC(lin_fit,quad_fit)
```

```
##           df      BIC
## lin_fit    3 2073.459
## quad_fit    4 2063.778
```

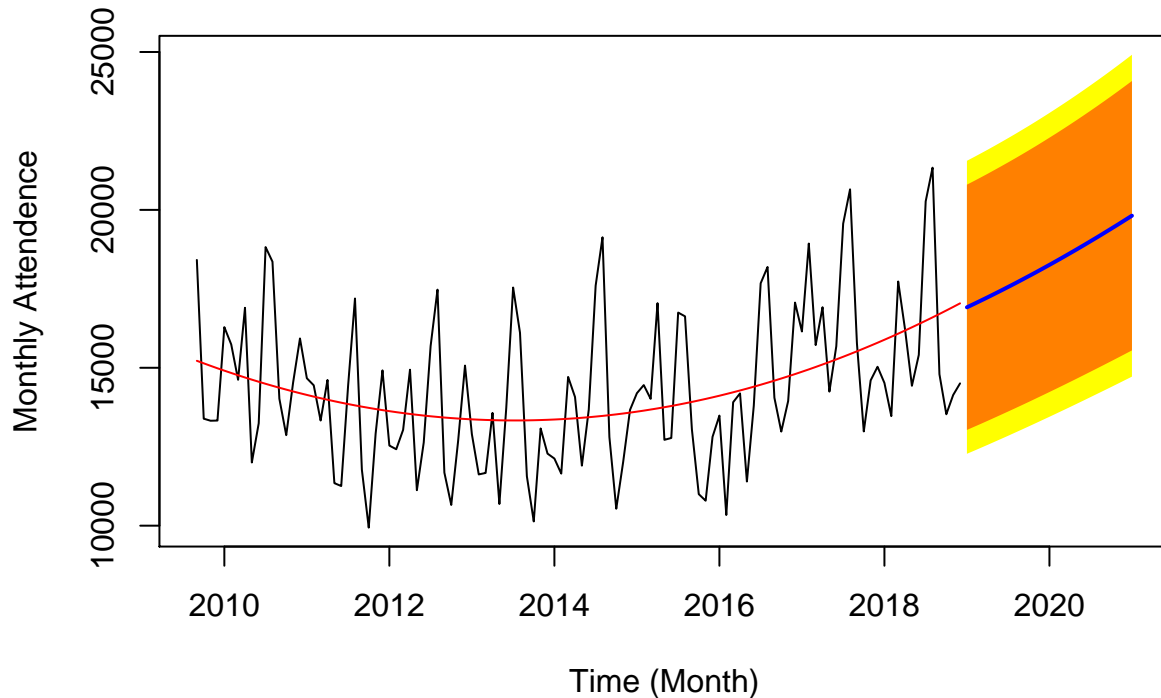
According to both AIC and BIC, the quadratic fit model has a better goodness of fit when compared to the linear fit model.

1I. Forecast and Prediction Interval

```
#Forecast the plot of the quadratic fit
#We also need to fit the data using data.frame to reformat the data
quad_fit_forecast <- forecast(quad_fit, level = c(90,95), newdata=data.frame(t=seq(2019, 2021,by=(1/12))
```

```
plot(quad_fit_forecast,ylab="Monthly Attendance", xlab="Time (Month)", shadecols="oldstyle")
lines(quad_fit_forecast$fitted, col="red")
```

Forecasts from Linear regression model



2A. Seasonal Diagnostics

```
#Creating a time series regression and creating the summary information
season_fit <- tslm(ts_data ~ season)
summary(season_fit)
```

```
##
## Call:
## tslm(formula = ts_data ~ season)
##
## Residuals:
```

	Min	1Q	Median	3Q	Max
##	-3337.3	-1157.5	-87.5	1093.7	5259.7

```
##
## Coefficients:
```

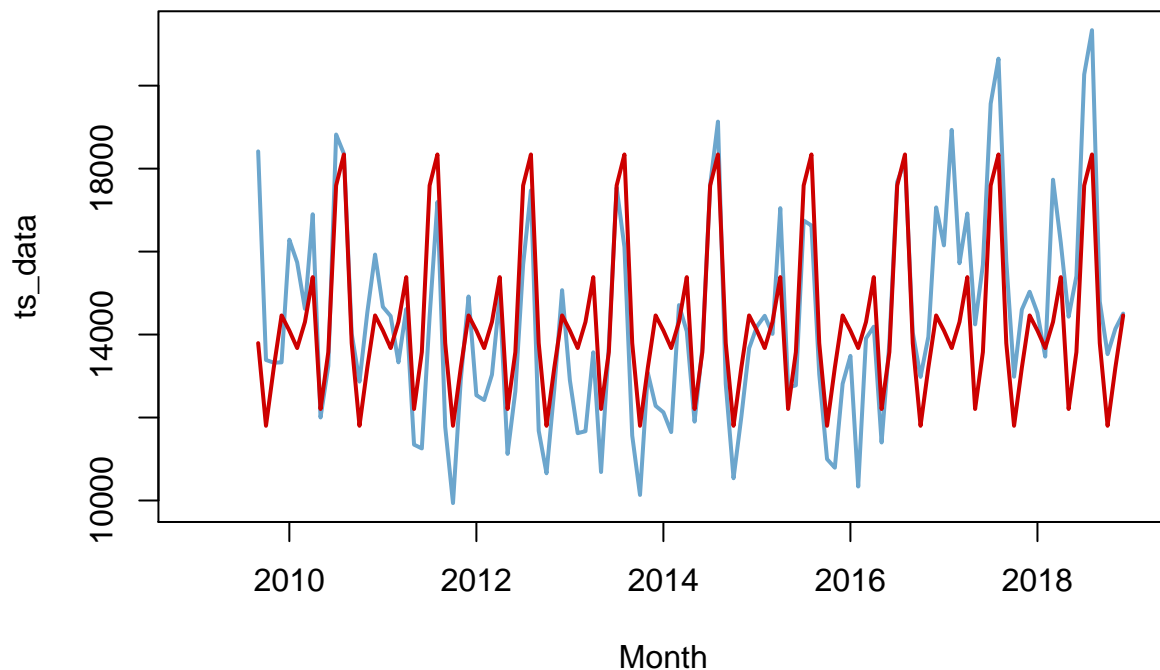
	Estimate	Std. Error	t value	Pr(> t)
## (Intercept)	14096.3	562.4	25.063	< 2e-16 ***
## season2	-422.0	795.4	-0.531	0.59690
## season3	208.2	795.4	0.262	0.79403
## season4	1288.7	795.4	1.620	0.10835
## season5	-1890.9	795.4	-2.377	0.01934 *
## season6	-517.9	795.4	-0.651	0.51647

```
## season7      3496.8      795.4    4.396 2.75e-05 ***
## season8      4245.7      795.4    5.338 5.89e-07 ***
## season9      -303.0      775.3   -0.391 0.69671
## season10     -2295.5      775.3   -2.961 0.00383 **
## season11     -894.5      775.3   -1.154 0.25131
## season12      364.8      775.3    0.471 0.63901
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 1687 on 100 degrees of freedom
## Multiple R-squared:  0.572, Adjusted R-squared:  0.525
## F-statistic: 12.15 on 11 and 100 DF,  p-value: 3.454e-14
```

At the 5% level, most of our seasonal coefficients are statistically insignificant. The R^2 , a measure of goodness of fit is measured at .572. The F statistic stands at a 12.15, meaning at least some of the variables should be included in the model because we reject the null hypothesis that each coefficient equals 0.

2B. Seasonal Plot

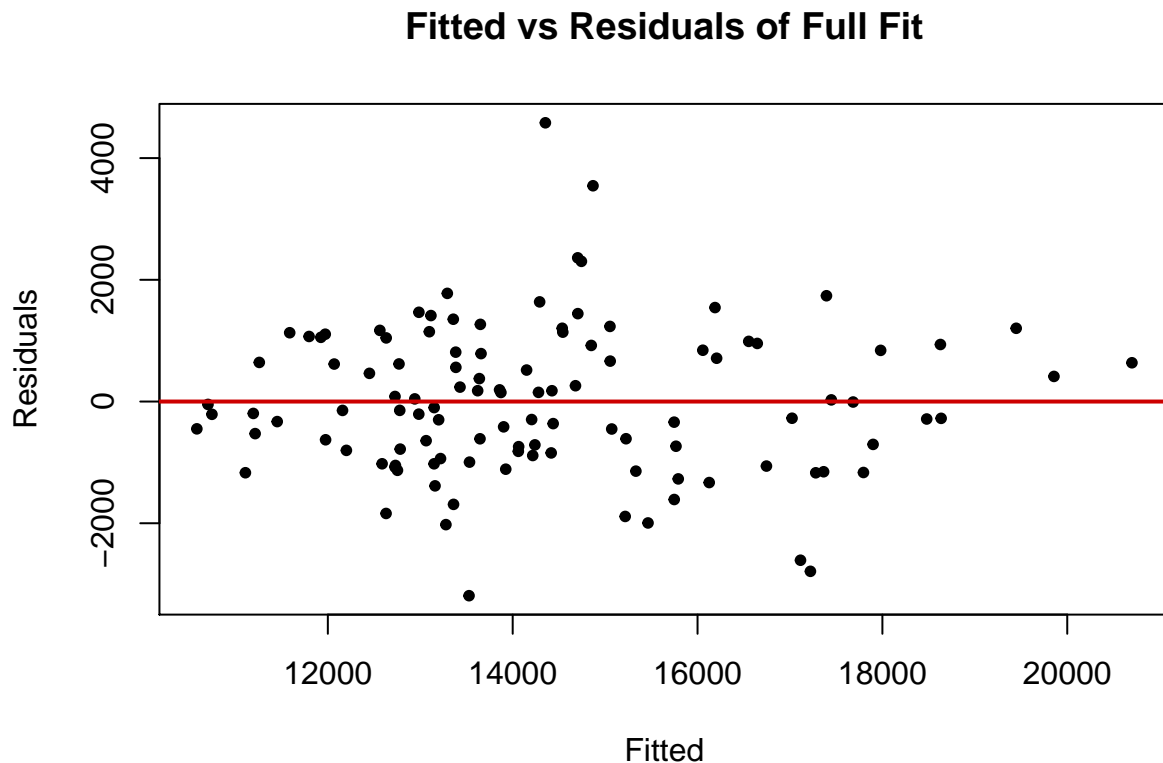
```
#We can create the seasonal plot by using the plot function of our data, and our fitted values using the
#line function.
plot(ts_data, xlab="Month", lwd=2, col='skyblue3', xlim=c(2009,2019))
lines(season_fit$fit,col="red3",lwd=2)
```



Although it appears most of our seasonal coefficients were statistically insignificant, there appears to be a good fit between the observations and our seasonal predictors. This would indicate that at least some of the observations for attendance may be due to seasonal factors.

2C. Full Model

```
#Fitting the model with both seasonal coefficients and the quadratic fit from before and plotting the f
full_fit <- tslm(ts_data ~ season + t + I(t^2))
plot(as.vector(fitted(full_fit)),as.vector(residuals(full_fit)), pch = 20, ylab="Residuals",xlab="Fitted")
abline(h=0,lwd=2,col = "red3")
```



The plot seems to improved on the quadratic residual vs fitted values plot in that it seems to have spread out the cluster of points in the quadratic plot. The points are still spreaded across zero without any specific patterns.

2D. Full Model Statistics

```
#summary to see statistics of the model
summary(full_fit)

##
## Call:
## tslm(formula = ts_data ~ season + t + I(t^2))
##
## Residuals:
##      Min       1Q   Median       3Q      Max
## -3190.6  -824.9  -122.4   862.5  4580.2
##
## Coefficients:
##              Estimate Std. Error t value Pr(>|t|)
## (Intercept)  4.830e+08  6.486e+07   7.446 3.77e-11 ***
```

```
## season2      -4.307e+02  6.133e+02  -0.702  0.48418
## season3       1.889e+02  6.133e+02   0.308  0.75876
## season4       1.257e+03  6.134e+02   2.049  0.04315 *
## season5      -1.937e+03  6.135e+02  -3.158  0.00211 **
## season6      -5.810e+02  6.136e+02  -0.947  0.34599
## season7       3.415e+03  6.137e+02   5.565  2.28e-07 ***
## season8       4.143e+03  6.139e+02   6.750  1.05e-09 ***
## season9      -5.473e+02  5.985e+02  -0.914  0.36274
## season10     -2.552e+03  5.985e+02  -4.264  4.62e-05 ***
## season11     -1.166e+03  5.986e+02  -1.948  0.05430 .
## season12      7.673e+01  5.987e+02   0.128  0.89829
## t            -4.797e+05  6.441e+04  -7.449  3.73e-11 ***
## I(t^2)       1.191e+02  1.599e+01   7.451  3.69e-11 ***
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 1301 on 98 degrees of freedom
## Multiple R-squared:  0.7507, Adjusted R-squared:  0.7176
## F-statistic: 22.7 on 13 and 98 DF, p-value: < 2.2e-16
```

```
#showing the error metrics
accuracy(full_fit)
```

```
##              ME      RMSE      MAE      MPE      MAPE      MASE
## Training set 3.249781e-14 1216.921 959.5311 -0.715121 6.759969 0.6464013
##              ACF1
## Training set 0.3703759
```

```
accuracy(season_fit)
```

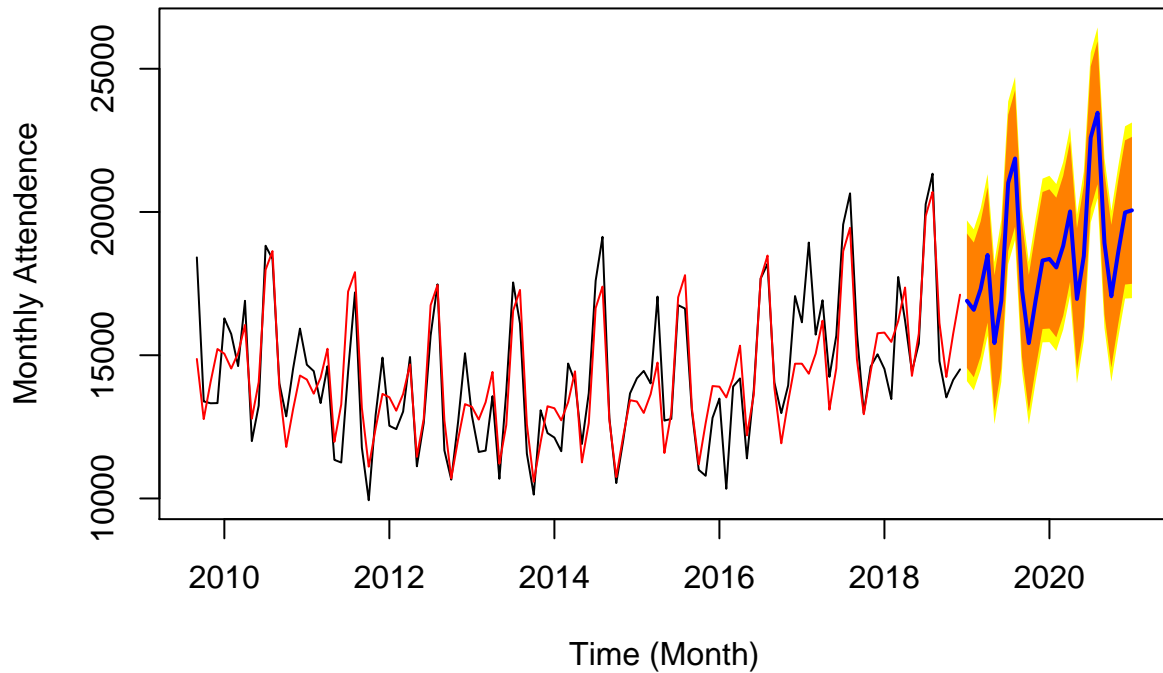
```
##              ME      RMSE      MAE      MPE      MAPE      MASE
## Training set 1.136868e-13 1594.33 1280.028 -1.239203 9.094446 0.8623085
##              ACF1
## Training set 0.6281369
```

At a 5% significance level, more seasonal coefficients are statistically significant than just the seasonal model. The adjusted R^2 also went up to 0.7176 which is around 0.2 higher meaning higher percentage of the variations are explained. The F-statistics also seems to stay significant. For the error metrics, the model has a MAE of 959.53, and RMSE of 1216.92 which are relatively small considering the data ranges from 9938 to 21337. The MAPE of the full model is also smaller than the the MAPE of the seasonal model meaning the percentage of mean absolute error is lowered by using this full model.

2E. Full Model Forecast

```
full_fit_forecast <- forecast(full_fit, level = c(90,95), newdata = data.frame(t=seq(2019,2021, by = (1,
plot(full_fit_forecast,ylab="Monthly Attendance", xlab="Time (Month)", shadecols="oldstyle")
# red line indicate the fitted model
# black line indicate the original data
lines(full_fit_forecast$fitted, col="red")
```

Forecasts from Linear regression model



this is the prediction of monthly attendance numbers with 90% and 95% confidence interval
full_fit_forecast

##	Point	Forecast	Lo 90	Hi 90	Lo 95	Hi 95
## Jan 2019	16901.89	14554.48	19249.29	14096.58	19707.19	
## Feb 2019	16583.69	14231.90	18935.48	13773.15	19394.24	
## Mar 2019	17317.40	14961.01	19673.79	14501.36	20133.44	
## Apr 2019	18501.02	16139.83	20862.21	15679.24	21322.80	
## May 2019	15424.31	13058.12	17790.51	12596.55	18252.07	
## Jun 2019	16899.85	14528.45	19271.25	14065.87	19733.83	
## Jul 2019	21016.73	18639.93	23393.53	18176.30	23857.17	
## Aug 2019	21867.52	19485.12	24249.92	19020.40	24714.64	
## Sep 2019	17300.86	14929.11	19672.60	14466.47	20135.25	
## Oct 2019	15421.46	13043.48	17799.43	12579.62	18263.29	
## Nov 2019	16935.24	14550.80	19319.67	14085.68	19784.79	
## Dec 2019	18307.00	15915.87	20698.13	15449.44	21164.56	
## Jan 2020	18360.96	15931.42	20790.50	15457.50	21264.42	
## Feb 2020	18062.62	15624.71	20500.53	15149.16	20976.08	
## Mar 2020	18816.19	16369.64	21262.73	15892.41	21739.97	
## Apr 2020	20019.66	17564.22	22475.10	17085.25	22954.07	
## May 2020	16962.81	14498.22	19427.40	14017.47	19908.16	
## Jun 2020	18458.20	15984.21	20932.20	15501.62	21414.79	
## Jul 2020	22594.94	20111.31	25078.58	19626.84	25563.05	
## Aug 2020	23465.59	20972.07	25959.11	20485.67	26445.51	
## Sep 2020	18918.78	16435.79	21401.78	15951.44	21886.12	
## Oct 2020	17059.24	14565.34	19553.13	14078.87	20039.61	

## Nov 2020	18592.87	16087.79	21097.96	15599.14	21586.61
## Dec 2020	19984.49	17467.95	22501.04	16977.06	22991.93
## Jan 2021	20058.31	17492.60	22624.02	16992.11	23124.50

Conclusion

The final full model including seasonal dummies and the quadratic fit does seem fit better than having them fit separately. This would suggest the existence of seasonality and trend in the monthly attendance of the PretendCity Children Museum.

In the future, we may create a better model by dropping our statistically insignificant seasonal coefficients. We may want to consider gathering more data and fitting in cyclical components make our model more robust. However, the restraints of this project do not allow the inclusion of cyclical components.

References

Monthly Attendance excel spreadsheet by Alvin Ng with information from PretendCity Children Museum in Irvine, CA.