WORKDAYBOT

AD&T Data Science Team

We aim to **bridge the gap** between *UKG* and *Workday* for all Excellus employees by revolutionizing real-time assistance that utilizes an **Al-powered MS Teams app** to deliver timely and accurate information about the *Workday* application.

Overview:



Name Austin Clifton

School: RIT

Major: Web and Mobile

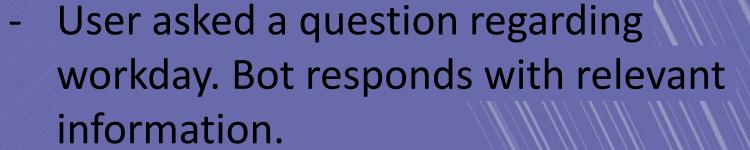
Computing

Graduating Year: 2025



Louis

Major: Artificial Intelligence Graduating Year: 2024



- Bot is hosted in Microsoft Teams to ensure accessibility across the org.
- A way for machines to understand, interpret, and generate human language.
- Help simplify the process of manually searching larger documents.



Technologies:

Microsoft Teams
Node.js
Python
NLP

Databricks
LangChain
MLFlow
HuggingFace

Hello! My name is Wanda, what can I help you with?

Tuesday 4:18 PM how do i view my paystubs?

Wanda Tuesday 4:19 PM

To view your paystubs, click on the Payslips tab and view the details including breakdown of earnings, taxes, deductions, benefits, and payment information.

Sources

For: Employees | File Name: Excellus__Compensation_and_Payslips.docx For: Employees | File Name: Excellus__Manage_My_Tax_Withholdings.docx

> Tuesday 4:19 PM What is a delegation Wanda?

Wanda Tuesday 4:19 PM

Delegation allows another person to initiate business processes or take actions on their Workday Inbox tasks, but it does not remove responsibility from the original task owner.

Sources:

For: Employees | File Name: Excellus__Complete_Delegated_Task.docx For: Managers, HR, Finance, SCM Employees | File Name: Excellus__Financials_Terminology_Crosswalk.docx

