WORKDAY BOT

AD&T Data Science Team

We aim to **bridge the gap** between *UKG* and *Workday* for all Excellus employees by revolutionizing **real-time assistance** that utilizes an **AI-powered MS Teams app** to deliver timely and accurate information about the *Workday* application.

Technologies:

Microsoft Teams   Databricks
Node.js   LangChain
Python   MLFlow
NLP   HuggingFace

Overview:

- User asked a question regarding workday. Bot responds with relevant information.
- Bot is hosted in Microsoft Teams to ensure accessibility across the org.
- A way for machines to understand, interpret, and generate human language.
- Help simplify the process of manually searching larger documents.

Name Austin Clifton
School: RIT
Major: Web and Mobile Computing
Graduating Year: 2025

Name Malcolm Nichols
School: Maryville University, St. Louis
Major: Artificial Intelligence
Graduating Year: 2024

Hello! My name is Wanda, what can I help you with?

Tuesday 4:18 PM
how do i view my paystubs?

Wanda Tuesday 4:19 PM
To view your paystubs, click on the Payslips tab and view the details including breakdown of earnings, taxes, deductions, benefits, and payment information.

Sources:
For: Employees | File Name: Excellus__Compensation_and_Payslips.docx
For: Employees | File Name: Excellus__Manage_My_Tax_Withholdings.docx

Tuesday 4:19 PM
What is a delegation Wanda?

Wanda Tuesday 4:19 PM
Delegation allows another person to initiate business processes or take actions on their Workday Inbox tasks, but it does not remove responsibility from the original task owner.

Sources:
For: Employees | File Name: Excellus__Complete_Delegated_Task.docx
For: Managers, HR, Finance, SCM Employees | File Name: Excellus__Financials_Terminology_Crosswalk.docx