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Phnom Penh , Cambodia



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## EDUCATION

### Computer Science (3rd year)

Western University

2022 - 2026

### High School Diploma

Beltei international School

2017 - 2021

## TECHNICAL SKILLS

- **Programming:** C++, C#, JavaScript, React.js, HTML, CSS, Bootstrap.
- **Design:** Adobe Photoshop, Illustrator, Canva, UI/UX.
- **IT & Networking:** Hardware Maintenance, Printer Management, Ethernet Cable Crimping, TCP/IP.

## SOFT SKILLS

- Teamwork & Collaboration
- Time management & Multi-Tasking
- Problem solving & Critical Thinking
- Communication & Customer Service
- Adaptability & Adjustment
- Creativity & Innovation
- Resilience & Work Ethic
- Attention to detail

# VONG SOTHEA

## PROFESSIONAL EXPERIENCE



Phnom Penh, Cambodia

March 2024- April 2024

### Graphic Designer (Internship) | Green Ocean

- Collaborated with the marketing team to create visually appealing graphics for digital.
- Designed over 30+ promotional materials, improving social media engagement by 20%.
- Assisted in brainstorming and developing creative concepts aligned with the company's branding.
- Edited and enhanced images and illustrations using graphic design software such as Adobe Photoshop, Illustrator, and Canva.
- Maintained consistent visual style and branding across all design projects.



Phnom Penh, Cambodia

2020 - 2023

### Media / Delivery | Lita Shop

- **Video Editing:** Edited and produced engaging videos for product promotions, customer engagement, and marketing campaigns. Optimized video content for multiple platforms, including Facebook, Instagram, and TikTok.
- **Poster Design:** Designed promotional posters, banners, and flyers for both digital and print mediums. Maintained brand consistency across all visual materials, creating professional and attractive graphics using tools like Adobe Photoshop, Illustrator, and Canva.
- **Page Boosting:** Managed and boosted social media pages, running targeted advertising campaigns to increase visibility and engagement. Interacted with followers, fostering community engagement and building brand loyalty.
- **Printer and Document Management:** Printed delivery sticker notes, managed general printing tasks, and ensured printer functionality through maintenance and troubleshooting.
- **Delivery Coordination:** Organized and scheduled deliveries to ensure accurate and timely order fulfillment. Communicated with customers to confirm delivery details and provide updates on order status. Addressed and resolved delivery-related issues, maintaining high levels of customer satisfaction.



Phnom Penh, Cambodia

2020 - 2023

### Customer service | Relative Business (Restaurant)

- Provided exceptional service by greeting and assisting customers, taking orders, and ensuring satisfaction during their order experience.
- Helped with managing customer inquiries, resolving complaints, and ensuring a positive atmosphere.
- Processed payments, and maintained accurate transaction records.

## ADDITIONAL EXPERIENCE



Western university, Toul Kork Campus

2022 - current

### School Projects

#### Application Development:

- Designed and implemented console-based applications using C#, focusing on practical functionalities.
- Created a roulette game that incorporated randomization logic, array usage, and user interactivity.

LANGUAGE

Khmer	<div></div>
English	<div></div>
Japanese	<div></div>
Chinese	<div></div>

REFERENCES

- Na Lita

Business owner (Lita Shop, B Collagen Shop)  
+855-963333542

- Puth Ruthykun

Senior Graphic Design (Green Ocean)  
+855-962384727

- Developed a calculator application with advanced features, including a memory function and history algorithm to store and retrieve previous calculations dynamically.

IT Hardware Maintenance:

- Diagnosed and resolved hardware issues, including CPU, RAM, and motherboard setups.
- Upgraded and repaired systems by assembling components and configuring software to enhance performance.
- Conducted preventive maintenance and troubleshooting for academic and personal systems.

Network:

- Gained hands-on experience in Ethernet cable crimping in a school laboratory setting, including both crossover and straight-through cables. Studied the properties, functions, and differences between the two cable types.
- Hands-on experience in setting up and configuring Wi-Fi in a school laboratory environment, including DNS configuration and Wi-Fi security protocols.
- Solid understanding of TCP/IP protocols, including addressing, subnetting, and data transmission principles. Familiar with the OSI model and its seven layers, analyzing how data flows across networks. Knowledgeable in CCTV system properties, including camera types, networking integration, and video transmission methods.