VONG SOTHEA

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📍 Phnom Penh , Cambodia

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EDUCATION

Computer Science (3rd year)
Western University
2022 - current

High School Diploma
Beltei international School
2017 - 2021

TECHNICAL SKILLS

- UX UI
- Graphic Design
- C++
- C#
- Html
- CSS
- Javascript
- React js
- Bootstrap
- Microsoft office
- IT Maintenance

SOFT SKILLS

Teamwork
Time management
Problem solving
Communication
Adaptability

PROFESSIONAL EXPERIENCE

📍 Phnom Penh, Cambodia   March 2024- April 2024

Graphic Designer (Internship) | Green Ocean

- Collaborated with the marketing team to create visually appealing graphics for digital.
- Designed promotional materials such as banners, flyers and social media posts.
- Assisted in brainstorming and developing creative concepts aligned with the company's branding.
- Edited and enhanced images and illustrations using graphic design software such as Adobe Photoshop, Illustrator, and Canva.
- Maintained consistent visual style and branding across all design projects.

📍 Phnom Penh, Cambodia   2020 - 2023

Media / Delivery | Lita Shop

- Video Editing: Edited and produced engaging videos for product promotions, customer engagement, and marketing campaigns. Optimized video content for multiple platforms, including Facebook, Instagram, and TikTok.
- Poster Design: Designed promotional posters, banners, and flyers for both digital and print mediums. Maintained brand consistency across all visual materials, creating professional and attractive graphics using tools like Adobe Photoshop, Illustrator, and Canva.
- Page Boosting: Managed and boosted social media pages, running targeted advertising campaigns to increase visibility and engagement. Interacted with followers, fostering community engagement and building brand loyalty.
- Printer and Document Management: Printed delivery sticker notes, managed general printing tasks, and ensured printer functionality through maintenance and troubleshooting.
- Delivery Coordination: Organized and scheduled deliveries to ensure accurate and timely order fulfillment. Communicated with customers to confirm delivery details and provide updates on order status. Addressed and resolved delivery-related issues, maintaining high levels of customer satisfaction.

📍 Phnom Penh, Cambodia   2020 - 2023

Customer service | Relative Business (Restaurant)

- Provided exceptional service by greeting and assisting customers, taking orders, and ensuring satisfaction during their order experience.
- Helped with managing customer inquiries, resolving complaints, and ensuring a positive atmosphere.
- Processed payments, and maintained accurate transaction records.

ADDITIONAL EXPERIENCE

Western university   2022 - current

School Projects

Application Development:

- Designed and implemented console-based applications using C#, focusing on practical functionalities.
- Created a roulette game that incorporated randomization logic, array usage, and user interactivity.

- Developed a calculator application with advanced features, including a memory function and history algorithm to store and retrieve previous calculations dynamically.

IT Hardware Maintenance:
- Diagnosed and resolved hardware issues, including CPU, RAM, and motherboard setups.
- Upgraded and repaired systems by assembling components and configuring software to enhance performance.
- Conducted preventive maintenance and troubleshooting for academic and personal systems.

Network:
- Gained hands-on experience in Ethernet cable crimping in a school laboratory setting, including both crossover and straight-through cables. Studied the properties, functions, and differences between the two cable types.
- Hands-on experience in setting up and configuring Wi-Fi in a school laboratory environment, including DNS configuration and Wi-Fi security protocols.
- Solid understanding of TCP/IP protocols, including addressing, subnetting, and data transmission principles. Familiar with the OSI model and its seven layers, analyzing how data flows across networks. Knowledgeable in CCTV system properties, including camera types, networking integration, and video transmission methods.