

Austin Leaverton

Austinleaverton@yahoo.com · <https://austinmoore1492.github.io/>

Determined and self-motivated Developer specializing in Languages/Frameworks such as JavaScript, React, Vue, Express, Node, MongoDB, Bootstrap, HTML, and CSS.

Experience

Developer Support Specialist

Twenty Over Ten

April 2020 - Current

Educating clients on our platform's best practices. Troubleshooting client issues. Help maintain the Technical Product queues assisting in the troubleshooting of issues on the Twenty Over Ten website platform. Provide support for solving technical issues by filing, managing, and triaging bugs and updating clients' custom builds as needed. Help write, organize, and maintain appropriate documentation. Create and upkeep education on support communities and best practices on the Twenty Over Ten platform.

Communicating directly with clients.

Along with building custom integrations and projects for our platform to better serve our clients.

KNOWLEDGE MANAGER / WEB DEVELOPER

BMA - DIRECTORATE OF COUNTER IMPROVISED EXPLOSIVE DEVICES

April 2019 - April 2020

Provide critical Knowledge Management & Website Development support to the Maneuver Support Center of Excellence (MSCoE) in the execution of its mission to analyze, provide recommendations, and develop course(s) of action (COA) to integrate Counter-Improvised Explosive Device (C-IED) and Explosive Hazard (EH) considerations across the Warfighting Functions (WfF).

TRAINING SUPPORT TECHNICIAN,

AECOM/URS

May 2014 – April 2019

Provides training support to the US Army Chemical Biological Radiological and Nuclear (CBRN) School's only live nerve agent toxic training facility.

Education

BACHELOR OF SCIENCE IN MANAGEMENT INFORMATION SYSTEMS

COLUMBIA COLLEGE

Jan 2014 – Dec 2018

The Management Information Systems program combines theory and practical application so that you'll understand the capabilities and uses of computer technology in a business context. You'll be prepared to work confidently in a variety of environments.

Projects

Twenty Over Ten Custom Project Tracker: This project pulls from the Airtable API and allows for clients who purchase a Design Package to view the most recent changes/updates to their project.

You can view this project at: <https://tot-airtable-tracker.netlify.app/>

Custom Roll-Your-Own-Ecommerce-Store: I have created a Full Stack E-Commerce site using React on the Front End, NodeJS and Express on the Back End, and Stripe to process payments.

You can view this applications code here:

<https://github.com/Austinmoore1492/FeedBack-Store>

Skills

Technical: JavaScript, ReactJS, VueJS, NodeJS, Express, MongoDB, Bootstrap, HTML, CSS, Airtable, Zendesk, Slack

Other: Team Oriented, Great Communication, Problem Solving, Open Mindedness, Accountability, Adaptability, Perseverance, Determined, Confident