

# Austin Moore

[Austinmoore1492@yahoo.com](mailto:Austinmoore1492@yahoo.com) · <https://austinmoore1492.github.io/>

Determined and self-motivated Developer specializing in Languages/Frameworks such as JavaScript, React, Vue, Express, Node, MongoDB, Bootstrap, HTML, and CSS.

## Experience

### Developer Support Specialist

#### Twenty Over Ten

**Apr 2020 - Current**

Educating clients on our platform's best practices. Troubleshooting client issues. Help maintain the Technical Product queues assisting in the troubleshooting of issues on the Twenty Over Ten website platform. Provide support for solving technical issues by filing, managing, and triaging bugs and updating clients' custom builds as needed. Help write, organize, and maintain appropriate documentation. Create and upkeep education on support communities and best practices on the Twenty Over Ten platform. Communicating directly with clients.

### KNOWLEDGE MANAGER / WEB DEVELOPER,

#### BMA DIRECTORATE OF COUNTER IMPROVISED EXPLOSIVE DEVICES

**April 2019 - April 2020**

Provide critical Knowledge Management & Website Development support to the Maneuver Support Center of Excellence (MSCoE) in the execution of its mission to analyze, provide recommendations, and develop course(s) of action (COA) to integrate Counter-Improvised Explosive Device (C-IED) and Explosive Hazard (EH) considerations across the Warfighting Functions (WfF).

### TRAINING SUPPORT TECHNICIAN,

#### AECOM/URS

**May 2014 – April 2019**

Provides training support to the US Army Chemical Biological Radiological and Nuclear (CBRN) School's only live nerve agent toxic training facility.

### CHINOOK HELICOPTER REPAIRER,

#### UNITED STATES ARMY

Trained to work on the CH-47 Chinook Helicopter

## **Education**

**BACHELOR OF SCIENCE IN MANAGEMENT INFORMATION SYSTEMS,**

**COLUMBIA COLLEGE**

**Jan 2014 – Dec 2018**

The Management Information Systems program combines theory and practical application so that you'll understand the capabilities and uses of computer technology in a business context. You'll be prepared to work confidently in a variety of environments.

## **Projects**

Currently I am creating a platform for the Fort Leonard Wood community to focus on news, events, and issues that involve the community. This application is built using React on the Front-End, Node and Express on the Back-End, Redux for state management, MongoDB for the Database, and currently is being hosted via Heroku.

You can view the Front-End of this application here:

<https://github.com/Austinmoore1492/FLWConnected-Front-End>

I have created a Full Stack E-Commerce site using React on the Front End, NodeJS and Express on the Back End, and Stripe to process payments.

You can view this applications code here:

<https://github.com/Austinmoore1492/FeedBack-Store>

## **Skills**

Technical: JavaScript, ReactJS, VueJS, NodeJS, Express, MongoDB, Bootstrap, HTML, CSS, Airtable, Zendesk, Slack

Other: Team Oriented, Great Communication, Problem Solving, Open Mindedness, Accountability, Adaptability, Perseverance, Determined, Confident