Peter Generao Anthony Shao Jeff Park Alex Mutwiri King Arthur Alagao Sabrina Suhair

Homework 8: Accessibility Testing

What was your experience after trying out a screen reader? What did you learn? Try one site, not your project site, with a screen reader. What site was it? How easy or hard was it to navigate? Now, try your own project site, with a screen reader. What site was it? How easy or hard was it to navigate?

<u>Jeff Park</u>: I felt like I'm not getting the equal amount of information as compared to my ordinary experience. However, I realized with careful considerations made by the developers in the process would provide enough information for me to use the service. I tried cnn.com. It was very hard at first with huge amount of information but not too bad as I get used to. Our site was hard to navigate as we were not considerate enough for accessibility.

Sabrina Suhair: The screen reader can be quite tricky and frustrating to use, especially for a first time user like myself. I tried accessing my gmail and browsing my email using the screen reader. I found it quite tiresome to have to keep clicking the commands to navigate through the page (ctrl + option + right arrow). I learned how to use the screen reader tool to go through my inbox and actually see the contents of an email. It took about 10 minutes for me to figure out what commands to use to view the emails in my inbox (opening the email I actually wanted to view was quite tricky but I found that you need to click the enter key rather than ctrl + option + space to view a specific email). For my team's own project site, I tried navigating through the My Projects page and the Project Information page (apps/:app_id). I also managed to send an App Edit Request using the screen reader. The main issue that I observed was that the checkboxes to filter the projects in the My Projects page did not mention what the checkboxes represent, the only thing that is voiced is "checked checkbox"/ "unchecked checkbox". Overall, I think the tool is very useful (especially for people with visual impairment) and not terribly difficult to use once you get the hang of it.

<u>King Arthur Alagao</u>: Using the voice-over was frustrating at first. It took me some time to learn the right keys to use when navigating a website. I learned that navigating websites with the help of voice-over is very useful, but at the same time, has a steep learning curve. I tried screen reader on the actual github page corresponding to this homework: https://github.com/saasbook/hw-accessibility-audits. It was pretty hard to navigate at

first. I got stuck on the github banner for about 5 minutes. I had to use my touchpad just to get out of it. I also tried the screen reader on my team's application: https://esaas-demo.herokuapp.com/. Navigating was easier, because by the time that I accessed it I already knew what keys to press.

Anthony Shao: Using the screen reader to navigate through web pages was really difficult at first. I tried using the voice-over on bCourses, and as I was navigating through the site, I had to google search commands for how to move from one place to another and access different elements in each view. For our app, I used voice-over on myprojects index page. The first issue I found is the checkboxes for app status. When selecting a specific status, the description of the status aren't voiced. Also, in the description column of the app table, although the descriptions are voiced, because there is an empty line between app's description and student team information, the voice over will only read the text but not tell what it's reading is the team information.

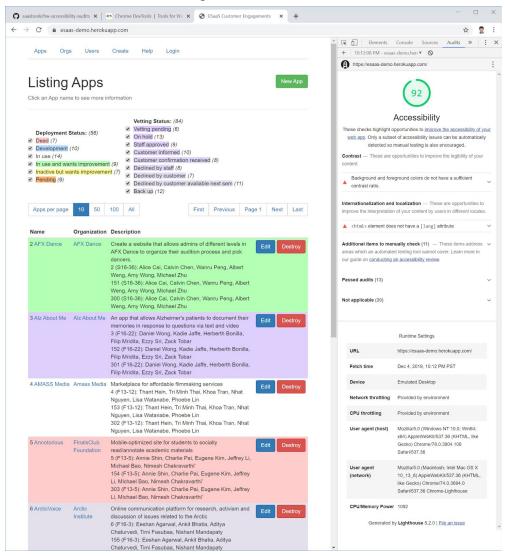
Peter Generao: Using the screen reader to browse through the web pages was pretty hard to use at first; however, there are a lot of different commands that a user may not know about when they are first using the tool. Like King said, there is a pretty steep learning curve towards using these kinds of tools, and I have gotten stuck on pages more than once. I tried using Wikipedia at first, and it was kind of hard for me to just get it to do what I wanted it to do. I noticed that the ability to select certain parts of a page and highlighting them was very useful, and prevented me from getting lost (even without the voice-over portion). On ESaaS Engagements (i.e. our project site), it was also difficult to navigate; however, it was definitely easier since I had practice on Wikipedia. The search bar at the top also did not say anything for the navigation bar since it did not have a label, but we fixed that after adding our accessibility changes.

Alex Mutwiri: I did not know about the existence of such a program in my MacOS so it was a pleasant surprise to learn about how to use a screen reader to navigate a page. The screen reader even reads notifications that show up in the notification panel like slack messages. I learnt how to use a screen reader to navigate a page. This new skill will help me learn how to test websites for a11y against screen readers. I tried the screen reader VoiceOver on BCourses website. I was surprised that he website was seemingly optimized for access through a screen reader. However, some items on the page seemed to have been nested and the screen reader would end up saying something weird like "Close inside close" for a close nested in an anchor with title attribute = "close". However, I was surprised that the screen reader was able to detect that the notification bubble with 5 meant there were 5 unread notifications. It was not at all hard to navigate the site. I was able to pick-up the controls for the VoiceOver quickly and managed to navigate through a couple of links on Bcourses. Our

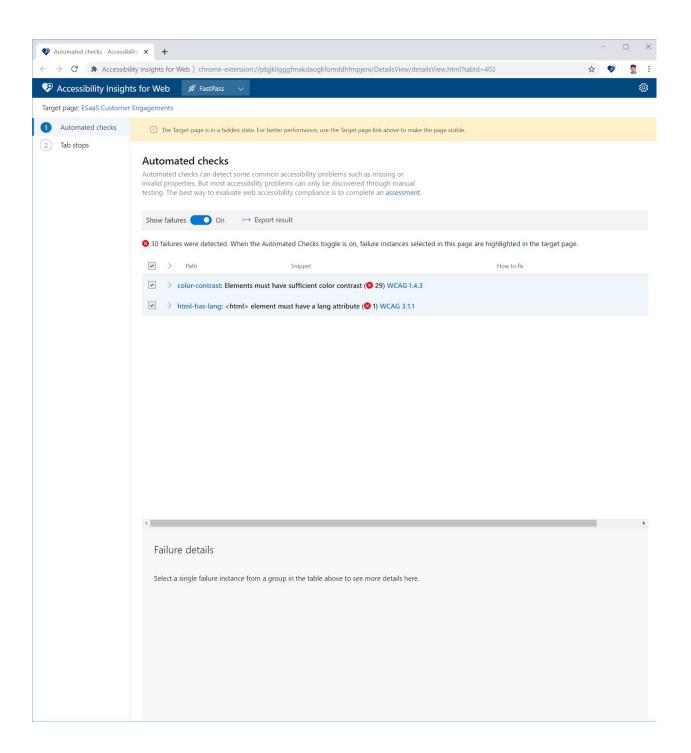
site was harder to navigate before fixing it but we made changes to make it more accessible.

What did the accessibility tests from Audits tab in Chrome report? * Include the route in your report along with screen shots. What did the tests from Accessibility Insights "Fast Pass" report?

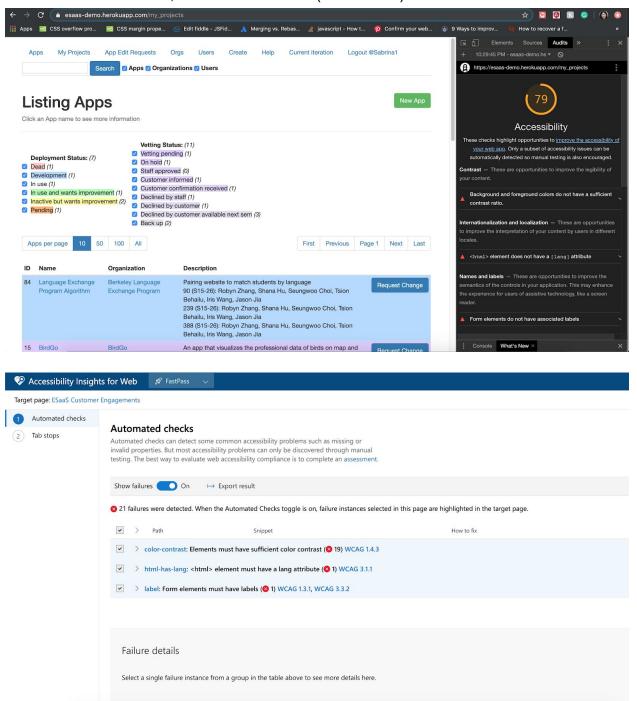
/ (root): Chrome Audits - 92 / MS Insights - contrast is not sufficient, and there exists



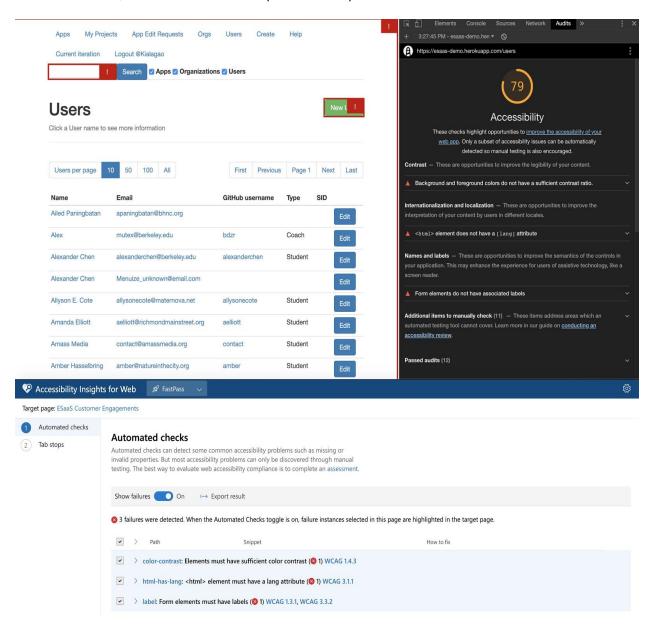
tab stops



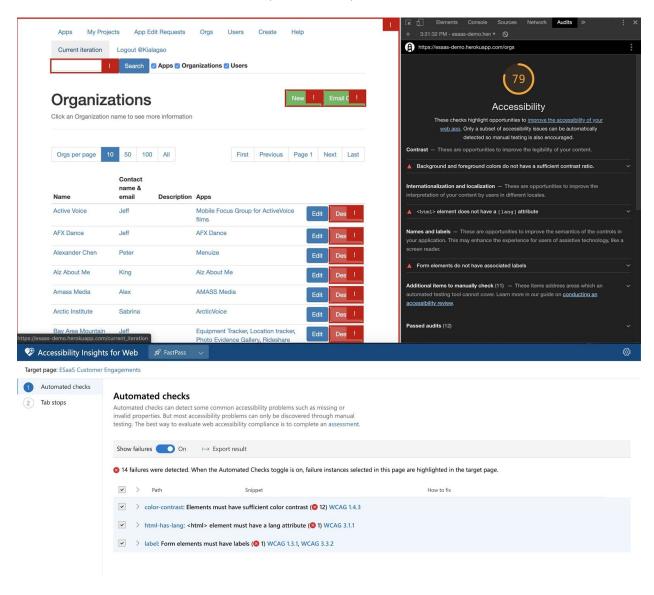
/ my_projects : Chrome Audits - Accessibility score: 79 /Microsoft Accessibility Insight - contrast is not sufficient, and form elements (search box) do not have associated labels



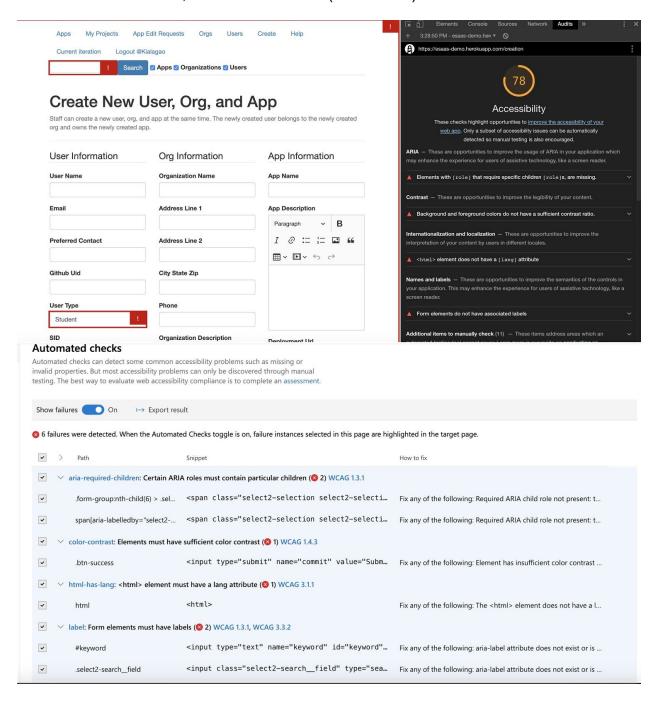
/users : Chrome Audits - Accessibility score: 79 /Microsoft Accessibility Insight - contrast is not sufficient, and form elements (search box) do not have associated labels



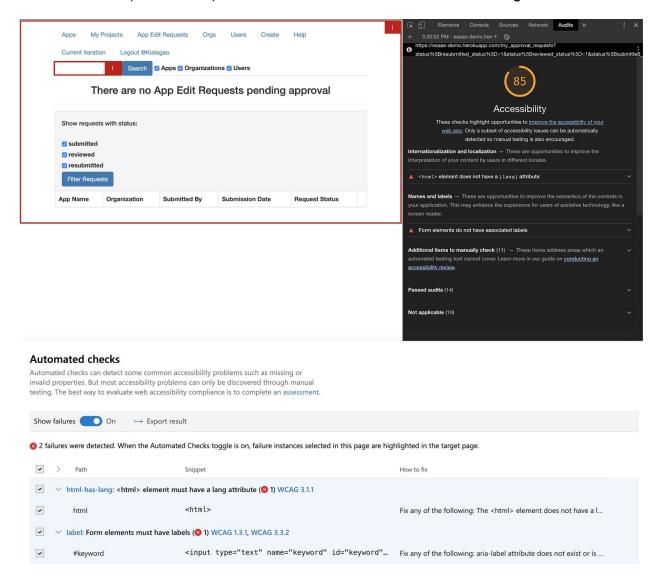
/orgs: Chrome Audits - Accessibility score: 79 /Microsoft Accessibility Insight - contrast is not sufficient, and form elements (search box) do not have associated labels



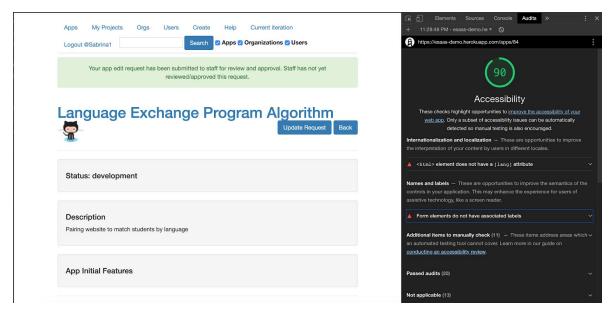
/creation: Chrome Audits - Accessibility score: 78 /Microsoft Accessibility Insight - contrast is not sufficient, and form elements (search box) do not have associated labels

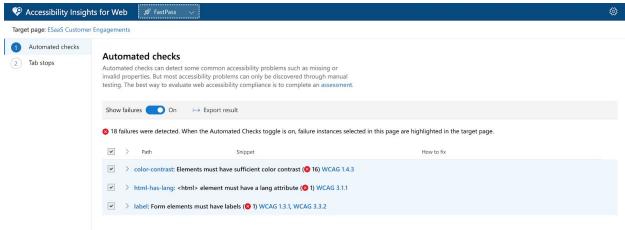


/appeditrequest: Chrome Audits - Accessibility score: 85 /Microsoft Accessibility Insight - Form elements (search box) do not have associated labels and missing attr.



/apps/:app_id: Chrome Audits - Accessibility score: 90 /Microsoft Accessibility Insight - Form elements (search box) do not have associated labels and missing [lang] attr.





Run the more complex "Assessment" from Accessibility Insights. Run this on a different page, if possible. Ideally, the most complex page in your application.

This will aid you in manually assessing the compliance of your page. Were you surprised by these tests? Do you disagree with any of the results? Are there any errors that appear on multiple pages? What are they? How might you fix them?

/engagements/23/iterations/2/edit

I was surprised by the "Repetitive content" tests. I agree with the result while I hadn't thought about it before the test. The tests were designed to check coherency between similar pages, and for a few pages we were not positioning the buttons at the same or relatively similar location. Indeed, I realized accessibility should be enforced across the pages not only on a single page. I would fix the issue by repositioning the common buttons at the same or relatively similar locations between pages.

Pick 2 (non alt-text related) errors to address.

What was the error you are addressing? How did you address it? In your report, include a sample of before-and-after code.

Error #1: html element missing a lang tag

Fix: We added a lang tag and assigned "en" to its attribute.

Before-and-After Code

Error #2: A text field in one of our html files was missing a label tag

Fix: We added a label tag and assigned the id "keyword" to its attribute

Before-and-After Code

```
ΣŤZ
          @@ -17,6 +17,7 @@
17
      17
                 %li= link_to "Logout @#{current_user.github_uid}", logout_path
18
      18
19
      19
                   = form_tag search_path, :method => :post do
      20 ++
                     = label_tag :keyword
20
      21
                     = text_field_tag "keyword", ""
21
      22
                     = submit_tag "Search", :class => "btn btn-primary"
22
      23
                     - %w(Apps Organizations Users).each do |category|
  ΣĮЗ
```

Error #3: The color contrast ratio on our application was low

Fix: Changed the background color of table rows and buttons.

Before-and-After Code

```
☐ Viewed •••
body { padding: 2ex; }
      3 + a { color: #2b4988}
       5 + .btn-success {background-color: #2d8809}
       6 + .label-success {background-color: #2d8809}
       7 + .btn-info {background-color: #298078}
        8 + .label-info {background-color: #298078}
          + .btn-danger {background-color: #d80044}
       + .label-danger {background-color: #d80044}
      11 +
             .dead { background-color: #ffcccc; }
 - .development { background-color: #b3d9ff; }
 + .development { background-color: #b3e9ff; }
 5 14 .in_use { }
    .in_use_and_wants_improvement { background-color: #b3ffb3; }
 6
 7
      .inactive_but_wants_improvement { background-color: #ffff99; }
             .defunct { background-color: #ffcccc; }
 9
        - .pending { background-color: #ffb270; }
    18 + .pending { background-color: #ffd0a7; }
10
- .vetting_pending { background-color: #ddccff}
        - .on_hold { background-color: #decffc }
         - .staff_approved { background-color: #dfd1fa }
14
         - .customer_informed { background-color: #e0d4f7 }
        - .customer_confirmation_received { background-color: #e0d6f5 }
- .declined_by_staff { background-color: #e1d9f2 }
- .declined_by_customer { background-color: #e2dbf0 }
- .declined_by_customer_available_next_sem { background-color: #e3deed }
18
          - .back_up { background-color: #e4e0eb }
     20 + .vetting_pending { background-color: #eecff5}
      21 + .on_hold { background-color: #eecff5 }
      22 + .staff_approved { background-color: #eecff5 }
      + .customer_informed { background-color: #eecff5 }
      24 + .customer_confirmation_received { background-color: #eecff5 }
      25 + .declined_by_staff { background-color: #eecff5 }
          + .declined by customer { background-color: #eecff5 }
           + .declined_by_customer_available_next_sem { background-color: #eecff5 }
      28 + .back_up { background-color: #eecff5 }
20
     .contact_status { background-color: #e0f0ff; }
    31 .app_functionality { background-color: #ffca9d; }
- .vetting { background-color: #F78181; }
     33 + .vetting { background-color: #ffb8f0; }
```

We were not able to get the axe-core dependency working on our project since rails was not able to recognize the node_modules directory (we tried adding it in many other ways), which made it impossible for us to use the axe-matchers. For that reason, we have not added the hookup tools; however, we did create unit/cucumber scenarios which *would* check our accessibility scores if axe worked.

We were able to manually increase our scores for many pages to 100 on the Chrome audits for our indexes, and above 80 for the other pages.

The following cucumber scenarios should be in features/accessibility.feature:

Feature: Accessibility for each page

Background: seed data and logged as coach

```
Given the following apps exist:
  | id | name | description | org_id |
  |1 |app1 |test1
                     |1 |
And the following orgs exist:
  | id | name | contact_id |
  |1 | org1 | 1
And the following users exist:
  | id | name | github_uid
                            | email
                                        | user_type | developing_engagement_id |
  | 1 | user1 | esaas_developer | test@user.com | coach
And the following App Edit Requests exist:
  | id | description |
  |1 | app1 |
And the following iterations exist:
  | id | engagement_id | end_date |
  |1|1
               | 2017-04-14 |
And I am logged in
```

```
Scenario: App page
When I follow "Apps"
Then the page should be accessible
When I follow "New App"
Then the page should be accessible
Given I press "Back"
```

When I follow "Edit"
Then the page should be accessible
And I press "Update App"
When I follow "app1"
Then the page should be accessible
When I press "New Engagement"
Then the page should be accessible
And I press "Back"
And I press "Request Feedback"
Then the page should be accessible
When I press "Create Iteration"
Then the page should be accessible
When I press "Edit"
Then the page should be accessible

Scenario: Project page
When I follow "My Projects"
Then the page should be accessible
When I follow "Request Change"
Then the page should be accessible

Scenario: App Edit Requests page
When I follow "App Edit Requests"
Then the page should be accessible
When I follow "View Request"
Then the page should be accessible

Scenario: Orgs page
When I follow "Orgs"
Then the page should be accessible
When I follow "org1"
Then the page should be accessible
When I follow "Edit Org"
Then the page should be accessible

Scenario: Users page
When I follow "Users"
Then the page should be accessible
When I follow "user1"
Then the page should be accessible
When I follow "Edit User"
Then the page should be accessible

Scenario: Create page
When I follow "Create"
Then the page should be accessible

Scenario: Current Iteration page
When I follow "Current iteration"
Then the page should be accessible

Scenario: Login page
When I follow "Logout"
Then the page should be accessible