# BENJAMIN PORTIS

Software Engineer

## CONTACT

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Portland, OR, 97229

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## **EDUCATION**

#### PORTLAND STATE UNIVERSITY

Portland, OR

Bachelor of Science (B.S.) Computer Science (Dec 2019)

## ADDITIONAL SKILLS

C#

C++

Java

JavaScript

React

PowerShell

MongoDB

# CAREER OBJECTIVE

Diligent professional with 3+ years of experience and a proven knowledge of product design, productivity improvement, and root cause analysis.

#### **EXPERIENCE**

## SOFTWARE ENGINEER

Intel, Portland, OR / Jan 2020 - Present

- Providing on-call support to solve challenging automation issues for Intel's primary factory research & development facility to ensure factory production quality and output.
- Creating observability solutions for complex factory automation systems using custom scripts and the Elastic stack.
- Working with customers to troubleshoot issues and come to quick resolutions. Bridging the gap between customer and developer when necessary.

### SOFTWARE DEVELOPMENT INTERN

Intel, Portland, OR / Jun 2018 - Jan 2020

- Developed test automation software for Bluetooth and WiFi technology.
- Maintained and contributed to continuous integration software.
  Provided support and bug fixes for teams across multiple geos.
- Developed custom automation software and GUI applications for driver and hardware validation and certification.

## **HELP DESK VOLUNTEER**

Computer Action Team - PSU, Portland, OR / Oct 2017 - Jun 2018

 Provided systems administration for the Maseeh College of Engineering and Computer Science through upkeep of systems.
 Helped students and faculty with technical issues.