




# BENJAMIN PORTIS

Software Engineer

## CONTACT

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## EDUCATION

### PORTLAND STATE UNIVERSITY

*Portland, OR*

*Bachelor of Science (B.S.) Computer  
Science (Dec 2019)*

## ADDITIONAL SKILLS

C#  
C++  
Java  
JavaScript  
React  
PowerShell  
MongoDB

## CAREER OBJECTIVE

Diligent professional with 3+ years of experience and a proven knowledge of product design, productivity improvement, and root cause analysis. Aiming to leverage my skills to successfully fill the Software Engineer role at your company.

## EXPERIENCE

### SOFTWARE ENGINEER

*Intel, Portland, OR / Jan 2020 - Present*

- Providing on-call support to solve challenging automation issues for Intel's primary factory research & development facility to ensure factory production quality and output.
- Creating observability solutions for complex factory automation systems using custom scripts and the Elastic stack.
- Working with customers to troubleshoot issues and come to quick resolutions. Bridging the gap between customer and developer when necessary.

### SOFTWARE DEVELOPMENT INTERN

*Intel, Portland, OR / Jun 2018 - Jan 2020*

- Developing test automation software for Bluetooth and WiFi technology.
- Maintaining and contributing to continuous integration software. Providing support and bug fixes for teams across multiple geos.
- Developing custom automation software and GUI applications for driver and hardware validation and certification.

### HELP DESK VOLUNTEER

*Computer Action Team - PSU, Portland, OR / Oct 2017 - Jun 2018*

- Providing systems administration for the Maseeh College of Engineering and Computer Science through upkeep of systems, as well as helping students and faculty with technical issues.