

## In PagerDuty:

### Create a new service:

1. In your account, under the Services tab, click “Add New Service”.
2. Select an Escalation Policy (e.g. default)
3. Start typing “Sematext” for the **Integration Type**, which will narrow your filtering.

#### Add a Service

Services are used to integrate your monitoring tools with the PagerDuty alerting system.


Name  Description (optional) +

Escalation Policy Default  
The policy specifies who will be alerted when this service is triggered.

Integration Type ? Sematext  
may involve

☒ **Sematext**  
If your monitoring tool can send email, it can integrate with PagerDuty using a custom email address.

☐ **Use our API directly**  
If you're writing your own integration, use our REST API. More information is in our developer documentation.



Sematext Performance Monitoring (SPM) is an enterprise-class, server and application performance monitoring, alerting, and anomaly detection solution. It is available both in the cloud (SaaS) and on premises, and it integrates with LogSense to correlate metrics, alerts, anomalies, and events with application and server logs.

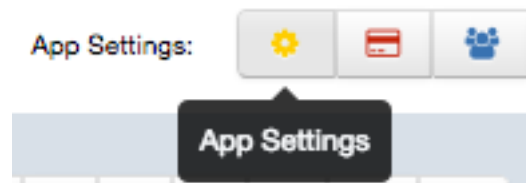
4. Click the **Add Service** button
5. Once the service is created, you'll be taken to the Service page. On this page, you'll see the “**Service API key**,” which you will need when you configure Sematext products to send events to PagerDuty. Copy the “*Service API Key*” to the clipboard.

### Integration Settings

|                                  |   |
|----------------------------------|---|
| Service Type <small>?</small>    |  <a href="#">Sematext</a> <a href="#">View PagerDuty API documentation</a> |
| Service API Key <small>?</small> | 1eefc73b0a61454685b669dc94902589  |

## In SPM

1. Navigate to **SPM Application Settings** of your SPM App by clicking the **App Settings** button in the top-right when you're in the SPM UI.



2. Navigate to **Alerts / PagerDuty**

The screenshot shows the 'SPM Application Settings' interface. At the top, there's a navigation bar with tabs: 'Application Info', 'Manage Users', 'Subscriptions', 'Monitor Version', 'Alerts' (which is active), and 'Notifications'. Below this, there's a sub-header 'Application Alerts' with a secondary navigation bar containing 'Alerts', 'Alert Rules', 'Notification Transports', 'PagerDuty' (which is active), 'Nagios', and 'WebHooks'. The main content area is titled 'PagerDuty' and contains instructions on how to set up PagerDuty for alerts. It includes a list of steps: logging into the PagerDuty account, adding a new service, naming the service and selecting an escalation policy, and clicking the 'Add Service' button. It also mentions that once the service is created, a 'Service key' will be provided. Below the instructions, there's a text input field labeled 'Service API key:' with the placeholder text 'YOUR-PAGERDUTY-API-KEY'. To the right of the input field are two buttons: 'Save' and 'Clear'.

SPM Application Settings Close Window x

Application Info Manage Users Subscriptions Monitor Version Alerts Notifications

Application Alerts

Alerts Alert Rules Notification Transports PagerDuty Nagios WebHooks

PagerDuty

To receive alert notifications in PagerDuty, first create a new PagerDuty service:

- Log into your PagerDuty account
- In your account, under the Services tab, click on "Add New Service"
- Name the service, select an escalation policy, and then select "Generic API" for the "Service Type"
- Click the "Add Service" button
- Once the service is created, you will be taken to the service page, where you will see your "Service key". We will use this key when calling PagerDuty API.

Next, integrate this new PagerDuty service with Sematext Apps by entering your PagerDuty Service key below and hit Save. After saving, your PagerDuty integration will be complete and your alert notifications will be delivered to you via PagerDuty.

Service API key:

Save Clear

Figure 1:

3. Enter the API key from PagerDuty in the field **Service API key**
4. Press the **Save** button

**Done.** Every alert from your SPM app will be forwarded to PagerDuty, where you can manage escalation policies and configure notifications to other services like HipChat, Slack, Zapier, Flowdock, and more.