

## 1) In PagerDuty:

### Create a new service:

1. In your account, under the Services tab, click “Add New Service”.
2. Select an Escalation Policy (e.g. default)
3. Start typing “Sematext” for the **Integration Type**, which will narrow your filtering.

#### Add a Service

Services are used to integrate your monitoring tools with the PagerDuty alerting system.


Name  Description (optional) +

Escalation Policy Default  
The policy specifies who will be alerted when this service is triggered.

Integration Type ? Sematext may involve

☒ **Sematext**  
If your monitoring tool can send email, it can integrate with PagerDuty using a custom email address.

☐ **Use our API directly**  
If you're writing your own integration, use our REST API. More information is in our developer documentation.



Sematext Performance Monitoring (SPM) is an enterprise-class, server and application performance monitoring, alerting, and anomaly detection solution. It is available both in the cloud (SaaS) and on premises, and it integrates with LogSense to correlate metrics, alerts, anomalies, and events with application and server logs.

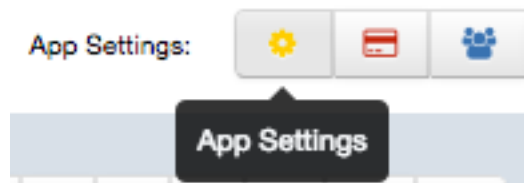
4. Click the **Add Service** button
5. Once the service is created, you'll be taken to the Service page. On this page, you'll see the “**Service API key**,” which you will need when you configure Sematext products to send events to PagerDuty. Copy the “*Service API Key*” to the clipboard.

### Integration Settings

Service Type <small>?</small>	 <b>Sematext</b> <a href="#">View PagerDuty API documentation</a>
Service API Key <small>?</small>	1eefc73b0a61454685b669dc94902589

## 2) In SPM

- 1) Navigate to **SPM Application Settings** of your SPM App by clicking the **App Settings** button in the top-right when you're in the SPM UI.



- 2) Navigate to **Alerts / PagerDuty**

The screenshot shows the 'SPM Application Settings' interface. At the top, there's a navigation bar with tabs: 'Application Info', 'Manage Users', 'Subscriptions', 'Monitor Version', 'Alerts' (which is active), and 'Notifications'. A 'Close Window x' link is on the far right. Below the navigation bar, there's a section titled 'Application Alerts'. Under this section, there are sub-tabs: 'Alerts', 'Alert Rules', 'Notification Transports', 'PagerDuty' (which is active), 'Nagios', and 'WebHooks'. The 'PagerDuty' sub-tab contains instructions on how to set up PagerDuty for alerts, including steps like logging into the PagerDuty account, adding a new service, and selecting 'Generic API' as the service type. It also mentions that the 'Service key' will be used for API calls. Below the instructions, there's a text input field labeled 'Service API key:' with the placeholder text 'YOUR-PAGERDUTY-API-KEY'. To the right of the input field are two buttons: 'Save' and 'Clear'.

Figure 1:

3) Enter the API key from PagerDuty in the field **Service API key**

4) Press the **Save** button

**Done.** Every alert from your SPM app will be forwarded to PagerDuty, where you can manage escalation policies and configure notifications to other services like HipChat, Slack, Zapier, Flowdock, and more.