

Model Police Stations

DELIVERING MORE EFFECTIVE AND ACCOUNTABLE POLICING SERVICES



J4A JUSTICE FOR ALL NIGERIA
MONITORING IMPACT

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Model Police Stations

We aim to:

- Change the style of policing so that it is more responsive to community needs
- Increase the visibility and accessibility of officers patrolling the streets
- Improve the standard of basic police services through better training and leadership
- Increase community confidence and trust in the police by creating opportunities for working together to make communities safer
- Improve the 'feelings' of safety amongst communities and reduce the fear of crime

Why:

- 80% of complainants are unsatisfied with police services
- Only 5% of women and children report cases to police
- The majority of Nigerians have little or no confidence in the police force

(Source: J4A User Survey 2011 and Practical Sampling International Survey 2011)

We are working to:

- Support the Nigeria Police Force to deliver effective 'reactive and proactive' policing services
- Implement an integrated model of Community Based Policing
- Introduce Family Support Units and Sexual Assault Referral Centres that provide specialist support to victims of crimes specifically targeted at women, children and other vulnerable groups
- Support the implementation of effective internal systems and processes that support frontline policing in selected model police stations
- Introduce systems and processes to ensure that suspects detained at police stations are treated with care and in line with their human rights
- Encourage the Nigerian Police Force to replicate the good practice demonstrated at Model Police Stations

How:

- Review of the current system of policing and the introduction of changes that reflect the aim of Justice For All
- Assessment of pilot communities to understand what they require from their police service
- Creation of Safety Partnerships between the Police, Local Government and communities— a mechanism for tackling problems affecting communities
- Development of a detailed implementation plan for each Model Police Station
- Dissemination and replication of good practices

How we are achieving impact—Lagos, Enugu, FCT, Northern Nigeria

Who we work with

Nigeria Police Force

Model Police Stations (MPS): Anambra, Enugu, Jigawa, Kaduna, Kano, Katsina, Lagos, Niger, Zamfara and Federal Capital Territory (FCT)

Primary Dissemination Sites (PDS): Lagos and Enugu

How we engaged them

Lagos

- Training and mentoring for the officers working in the Family Support Units (FSUs) in the MPS and PDSs

Enugu

- Training
 - Investigative Skills Course (30 police officers)
 - Divisional Management Course (30 police officers)
 - Joint workshop for the Juvenile, Women and Children Units (JWC) and the social welfare department of the Ministry of Gender Affairs on dealing with gender based violence (11 police officers and 11 social workers)
- Creation of the Divisional Intelligence Unit (DIU)
- Support to crime reporting systems

Northern Nigeria

- Training
 - Training for trainers for the Basic Policing Skills Course (25 police officers from J4A states including Zamfara, FCT, Kano, Kaduna, Katsina, Jigawa)
 - Training for delivery team of the MPSs in Zamfara, Kano, Kaduna, Katsina, Jigawa (25 police officers)

Civil Society

CSOs working with and around the MPS and PDSs

- Four workshops held with CSOs and community representatives in Enugu
- Development of a Community Safety Partnership in Enugu
- Four meetings held with CSOs and community representatives in the FCT to encourage engagement with the police and start the process of developing a Community Safety Partnership

Beneficiaries

Community members

- Community Safety Partnership meetings in Enugu and meetings to start the process in the FCT
- Police station surveys and community safety audits

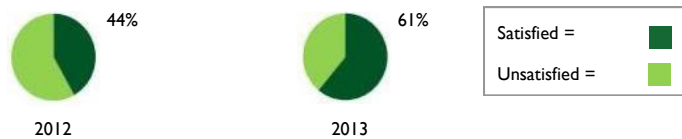
SUPPLY

DEMAND

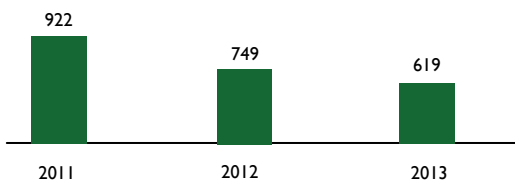
Getting Results

Facts and Figures—Model Police Station in Enugu and Lagos

Level of satisfaction with NPF response in Enugu



Number of incidents reported each year in Lagos (January - June)



Spotlight on Gender

- FSUs functional in Enugu and Lagos, and Lagos—FSU linked to the Sexual Assault Referral Centre (SARC)
- Sensitisation programme on sexual violence held by the FSU and the SARC for 740 participants from 50 primary schools in Agege Local Government Area, Lagos
- Lagos State Ministry of Justice considering the adoption of the developed FSU interview and evidence gathering procedure as best practice for use in its judicial system

Making Headlines

“Justice for All offers legal services to inmates”
Vanguard (May 23, 2013)

“NHRC, NBA, others train lawyers on legal advice for detained suspects” The Guardian (June 4, 2013)

“Nigeria Police Force rise against domestic violence”
Nigerian Telegraph (June 14, 2013)

Highlights to date

- A paper by the Inspector General of Police presented in Abuja in July 2013, titled ‘Community Policing: Solution to Our Current Security Challenges’ talks about two community based interventions one of which is the Model Police Station
- Commissioner of Police in Lagos has created the position of ‘Officer-in-Charge FSU/JWC’ in each of the 13 area commands in the state and appointed senior police officers of the rank of Assistant Commissioner of Police (ASP) to head the office
- Lagos Legal Advice Scheme rolled out to one station in each of the 13 area commands in the state
- Nine Community Police Managers have been identified and trained
- 25 Northern Nigeria delivery team members trained and waiting deployment to the MPS sites

What they experienced/learned

Enugu

- Divisional management teams meeting regularly and are more inclusive
- Proactive and improved analysis and use of crime statistics
- Improved community liaison and public engagement
- A more professional approach to investigation and treatment of victims in the JWC
- Buy-in and commitment to the MPS approach built into the Divisional Police Officer (DPO) leadership principles
- Improved relations between police officers and voluntary policing sector groups
- Exposure to the need to apply human rights principle when dealing with detained persons
- Improved support and accountability from the police
- Understanding of the rationale for the MPS and community based policing in the FCT
- Opportunities to contribute to the provision of policing services in their localities
- A clearer understanding of the type of service the police should be providing
- Better understanding of how Community safety Partnerships work
- Opportunities to be more involved in the safety and security of their neighbourhoods

What they have done as a result

- Established two dissemination sites in Enugu and new policing products introduced and being used
- Divisional Intelligence Officers assigned in the Enugu MPS and to be replicated in the two PDS
- Approval for the use and publication of the DPO’s leadership principles by the Enugu Commissioner of Police at the MPS and PDS
- Creating of a Lay Visitors Scheme in partnership with civil society and the communities
- Use of the knowledge and skills acquired in the investigation of crime
- Inauguration of the Community Safety Partnership in Enugu
- Involved in the Lay Visitors Scheme in Enugu
- Developing a grant application for the SARC in Enugu
- Inaugurated the Enugu Community Safety Partnership and elected a chair
- Monthly meetings of the Enugu Community Safety Partnership holding
- Working groups formed under the Enugu Community Safety Partnership: funding, community audit, media and public relations

What they said

- “I have seen remarkable improvements in policing methods. We now police with human touch.” John Ike, Chief Superintendent, Central Police Station, Enugu DPO in charge of the Model Police Station
- “As much as the common man has lost faith in the police, I have hope.” Zainab Mohammed, Secretary, Success Traders Association. Attended the initial meeting between police and community members in August 2013 in Enugu
- “This kind of message should be carried to the police colleges across the country because this is where the police are trained and it will ensure the understand the need to develop community relations.” Yarkwan TerTsu, Journalist
- “I want to assure you we are ready to receive and work with the police. Believe me, not much can be done without community engagement.” Abubakar O. Sadiq, Vice-Chairman Police Community Relations Committee, Garki
- “This new form of work provides a platform in which all persons living in a community are involved in identifying their safety priorities and working towards a solution.” Chris Ugwu, Chair of the Enugu CPS

More effective and accountable policing services delivered

Justice for All: Making a difference

More effective and accountable policing services



“ I have seen remarkable improvements in policing methods. We now police with a human touch.”

Name: John Ike, Chief Superintendent, Central Police Station, Enugu

Profile: District Police Officer in charge of the Model Police Station in Enugu

The story so far: Justice for All is supporting the development of a pilot Model Police Station in Enugu to improve policing services particularly to the vulnerable, to encourage active community engagement and also to improve liaisons with local vigilante groups.

John has actively supported and driven the development of new processes and systems in the Enugu Model Police Station. He said, “I have seen remarkable improvements in policing methods. We now police with human touch.”

He went on to say “ J4A made me realise the need to have regular management team meetings. The difference is clear. My subordinate officers now have more confidence talking to me and taking on their respective leadership roles.”

What happens next? Justice for All will continue to support the three Model Police Stations in Enugu and replication across both state and country.



“ The Community Safety Partnership provides a paradigm shift from what we used to know about safety and security.”

Name: Chris Ugwu, community member, Enugu

Profile: Chairperson of the Enugu Community Safety Partnership - a multi-agency and community partnership with membership representatives from local Government, NGOs, VPS, community and Police.

The story so far: Justice for All is supporting the formation and development of a Community Safety Partnership (CSP) in Enugu. Inaugurated in August 2013, the CSP will operate initially across three Model Police Station areas and work in partnership with Police and local communities to address issues of community safety. The first task will be to conduct a comprehensive Community Safety Audit to identify priority issues and facilitate the development of action plans to address the issues through focussed interventions.

Chris stated, “The Community Safety Partnership provides a paradigm shift from what we used to know about safety and security. This new form of work provides a platform in which all persons living in a community are involved in identifying their safety priorities and working towards a solution.”

What happens next? J4A will continue to provide support to the Enugu Community Safety Partnership as it develops a strategy for work across the city. We will also seek to replicate such partnership approaches to address safety issues across other states in Nigeria.

“ We are hoping to see a police that is here to protect us...so that when we take matters to the police, they are resolved.”

Name: Ijeoma Anuforo, Market Trader, Garki

Profile: Ijeoma is an executive member of the Garki Ultra Modern Market Traders Association. She has been trading in the market since 2009.

The story so far: Justice for All is supporting the development of Model Police Stations in the Federal Capital Territory (FCT). Two sites have been chosen in Gwarinpa and Garki. In August 2013, an introductory meeting was held with the Garki community to raise awareness about community based policing and the rationale for J4A's support to the police in the area.

Ijeoma attended the meeting as a representative of business owners in the Garki market. According to Ijeoma, “There is a police post in the market, but as traders our level of confidence in the police is not very high. Many of us are not pleased with the way the police handle cases of theft and other reported crimes.”

She continued, “We [business owners] are hoping to see a police that is there to protect us. This meeting gives me hope that there will be change. And the newly appointed head of the police post in the market has promised better service too.”

What happens next? The next step in the J4A project is to strengthen the relationship between the police and community members. The aim is to support the communities to create a formalized structure through community safety partnerships in both Garki and Gwarinpa.