# 携程容器云ChatOps实践

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2017/04

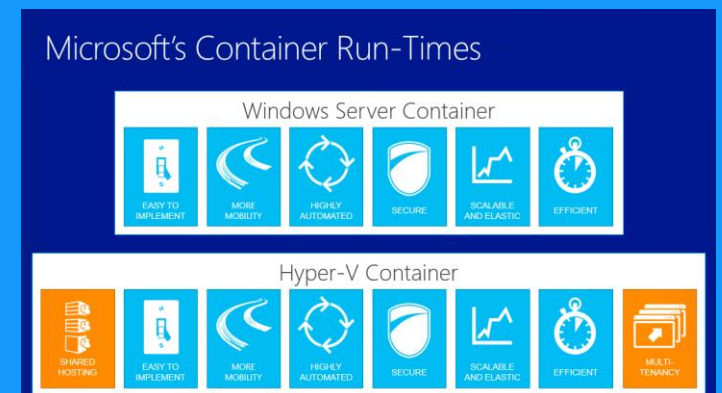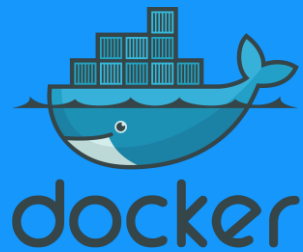# 携程容器云-简介

IAAS　　->　　　PAAS

稳定基础平台 -> 应用秒级发布

运维管理自动化 -> 一定程度的智能化

提升资源利用率 -> 弹性扩容缩容

携程容器云-技术栈

# ChatOps 简介

ChatOps: 在聊天室完成Ops工作

Born with DevOps movement (@github)

契合DevOps Culture:    CAMS

"效率"至上, 崇尚"协作"

# Why ChatOps

ChatOps                                                          容器云

提升Ops工作效率          效率          提升应用交付效率

降低沟通成本            成本          弹性计算,秒级扩容

日常工作方式            创新          开发/测试/运维流程

# ChatOps 技术栈

## ChatService

Slack

RocketChat

IRC

....

## Bot Scripts

Hubot

Errbot

Lita

....

## Ops Infra

ELK

Monitor

Release

Cloud

.....

Stack
Storm

# ChatOps技术选型

ChatService: Rocket.Chat

BotScript: Hubot

Ops Automation Engine: StackStorm

# ChatOps vs 传统Ops



告警事件发生

工程师接收Mail/短信

web登录Zabbix/Kibana/...

登录服务器

转发邮件，IM拉讨论组

工程师执行预案

# ChatOps工作场景
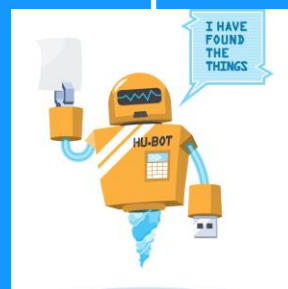
DevOps工程师日常任务

CI

CD

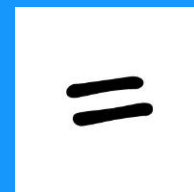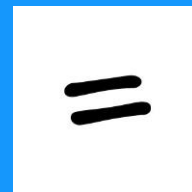TroubleShoot

资源协调

容器云系统组件

GitLab

Release

Monitor
System

MESOS

# StackStorm简介

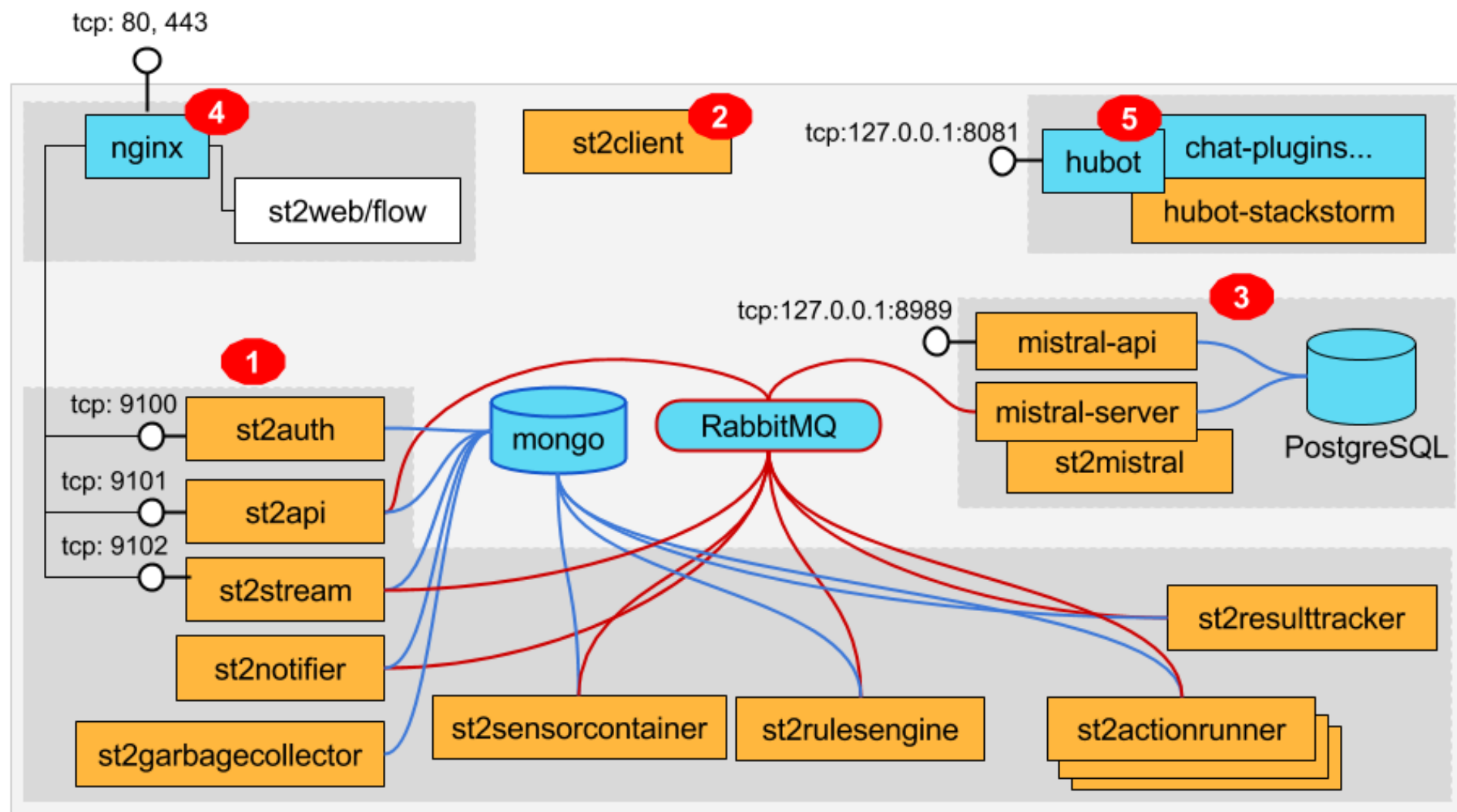"Wiring your legos together"

 = 

 = "Our Environment"

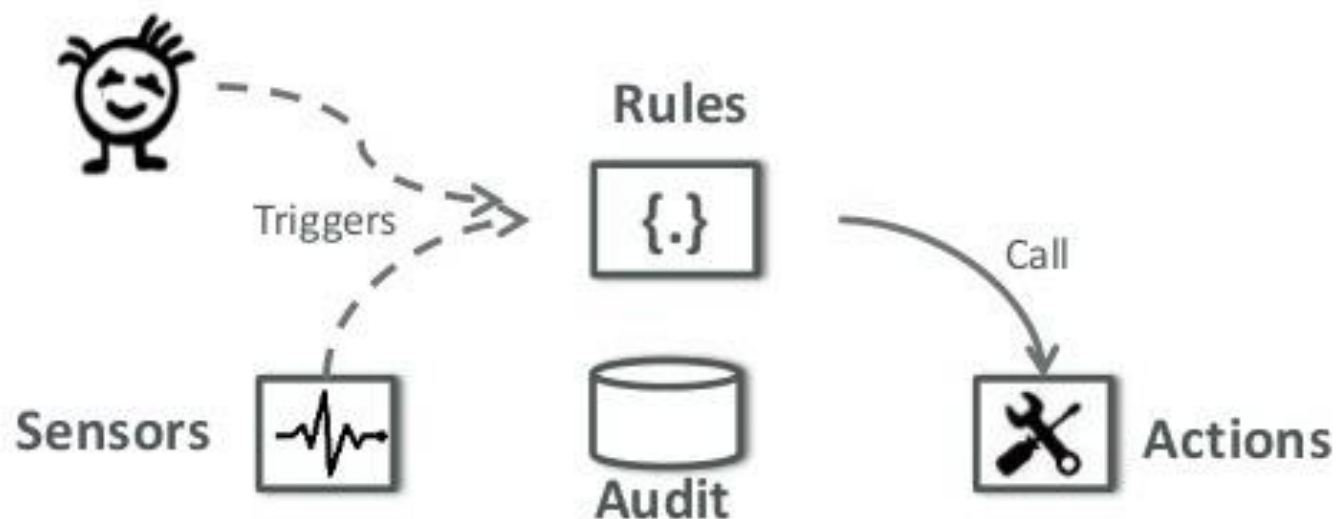Event-Driven Automation Engine powered by Python

# StackStorm架构

# StackStorm场景



提升排障效率

定制化WorkFlow

CI/CD

ChatOps

# StackStorm关键词

- Sensor

- Action

- Rule

- Trigger

- WorkFlow

- Audit

# StackStorm Action

# StackStorm Workflow



```yaml
version: '2.0'
name: examples.mistral-handle-retry
description: >
    A sample workflow that demonstrates how to handle rollback and retry on error.
    In this example, the workflow will error and then continue to retry until the file
    /tmp/done exists. A parallel task will wait for some time before creating the
    file. When completed, /tmp/done will be deleted.

workflows:

    main:
        type: direct
        tasks:
            init:
                action: core.local cmd="rm -f /tmp/done"
                on-success:
                    - create-file
                    - test-error-undo-retry
            create-file:
                action: core.local cmd="touch /tmp/done"
                wait-before: 10
            test-error-undo-retry:
                workflow: work
                retry:
                    count: 30
                    delay: 1
                on-success:
                    - delete-file
            delete-file:
                action: core.local cmd="rm -f /tmp/done"

    work:
        type: direct
        tasks:
            do:
                action: core.local
                input:
                    cmd: >
```

# StackStorm Enhanced ChatOps 实战

## Query Data

# StackStorm Enhanced ChatOps 实战

## Push Context

# StackStorm Enhanced ChatOps 实战

## Admin Tasks

# ChatOps收益

加速知识积累和流程优化

团队协作&高效交付

"routine task太无聊，招聘一个机器人"

"排障更快了，Ops处理步骤更透明了"

"乐高运维新时代"

"幸福的DevOps总是相似的，不幸DevOps则各有各的不幸"

# ChatOps

# Any Questions?