

service\_center

users

user\_id integer

fio character varying(255)

phone character varying(20)

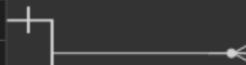
login character varying(50)

password character varying(255)

user\_type character varying(50)

created\_at timestamp without time zone

is\_active boolean



service\_center

status\_history

history\_id serial

request\_id integer

old\_status character varying(50)

new\_status character varying(50)

changed\_by integer

change\_reason text

changed\_at timestamp without time zone

service\_center

requests

request\_id serial

start\_date date

tech\_type character varying(100)

tech\_model character varying(255)

problem\_description text

request\_status character varying(50)

completion\_date date

repair\_parts text

client\_id integer

master\_id integer

created\_at timestamp without time zone

updated\_at timestamp without time zone

deadline\_date date

priority character varying(20)



service\_center

comments

comment\_id integer

message text

master\_id integer

request\_id integer

created\_at timestamp without time zone

