

Notice of Partial Denial of Claim

Simulated training document only — not an official or live claim file.

Claim Information

Claim Number	25004567
Employee	Nicole Moore
Date of Injury	09/12/2024
Employer	Evergreen Wellness Center
Claims Administrator	Summit Claims Services / WestShield Employers' Safety Group
Examiner	Jordan Peters
Notice Date	12/10/2024

Previously Accepted Body Parts

Body Part	Status
Lumbar spine / low back	Accepted.
Left hip	Accepted.
Left knee (including medial meniscus tear)	Accepted.

Newly Claimed Body Parts / Conditions

Body Part / Condition	Decision	Summary of Reason
Right shoulder	Denied	Right shoulder complaints were not documented until more than four weeks after the injury and were absent from the initial urgent care and early treating records. Imaging did not show an acute structural injury, and the orthopedic AME was unable to link the shoulder findings to the 09/12/2024 event to a reasonable medical probability.
Psychological (stress, anxiety, insomnia)	Denied	The Psych QME diagnosed chronic anxiety and mild depression, with predominant pre-existing causes such as prior trauma and life stressors. Industrial contribution from the 09/12/2024 event was estimated at less than 10%, below the threshold for a compensable industrial psychiatric injury.

Decision Summary

Overall Compensability	Claim remains partially accepted (lumbar spine, left hip, left knee) and partially denied (right shoulder and psychological).
Decision Due Date	12/11/2024.
Decision Issued	12/10/2024 (timely).

This simulated notice is based on the investigation and medical/legal opinions in this training scenario and is not a real benefit determination.