

Situation





Taiwan economy grew 95% from 1990-2000



Banks loosened credit requirements to continue growth



People started borrowing more than they could pay

Introduction

Data Exploration

Analysis

Problem Statement





Decision: Identify high risk customers based their credit history

Key Questions:



How to identify potential defaulters?



What are the factors leading to potential default?

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Dataset



Categorical variables

Sex, Education, Marriage, and Payment status for 6 months

Predict default on credit card payment next month

Age, Credit limit, Balance and Payment amounts for 6 months

Data Source: https://archive.ics.uci.edu/ml/datasets/default%20of%20credit%20card%20clients

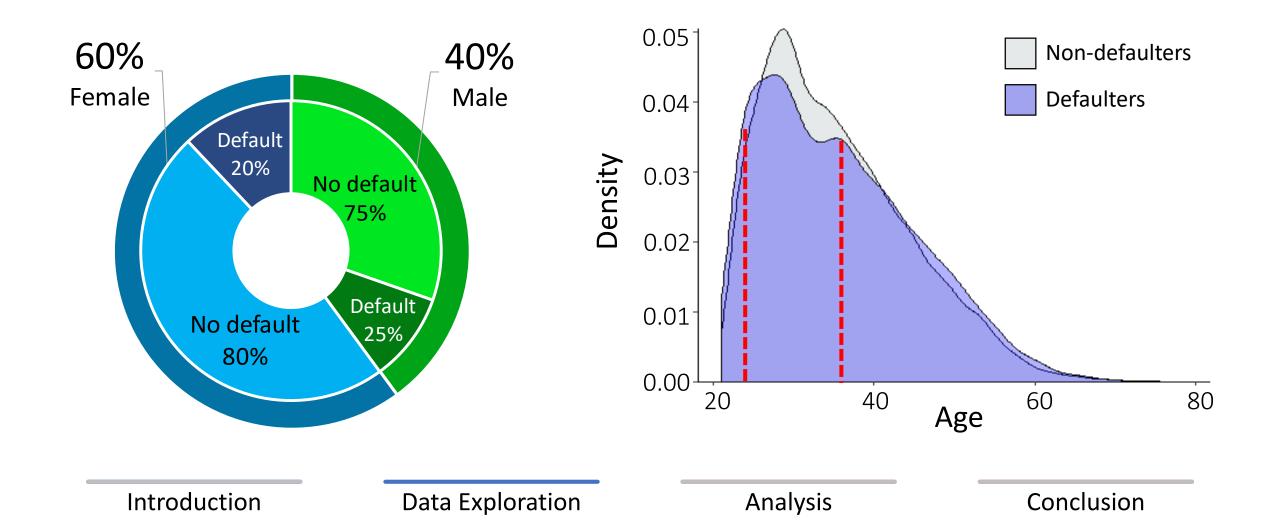
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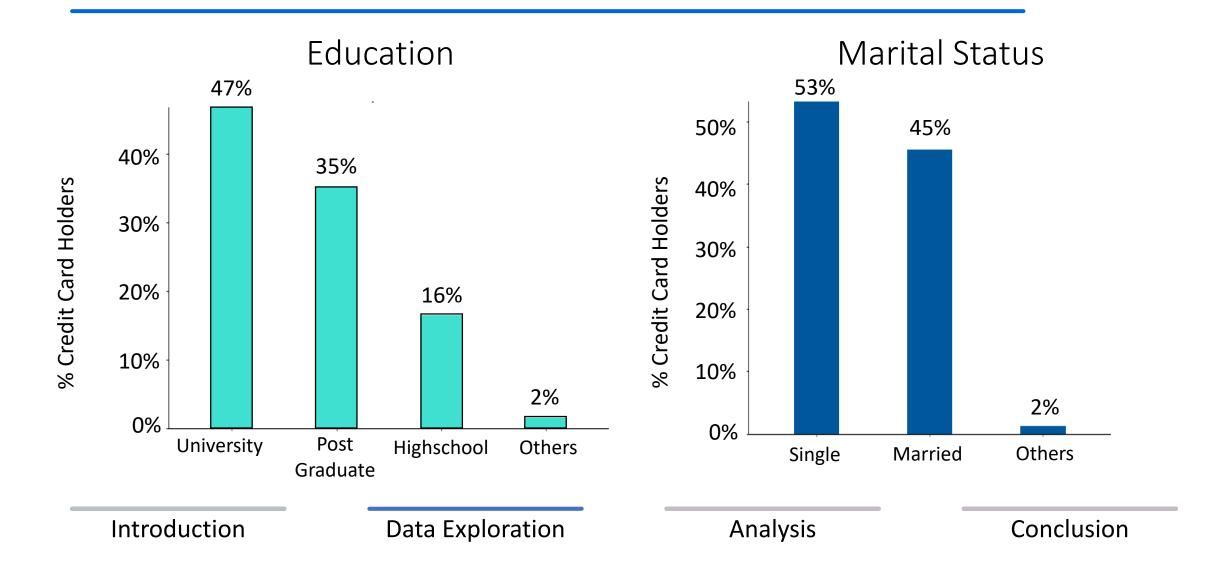
Demographics





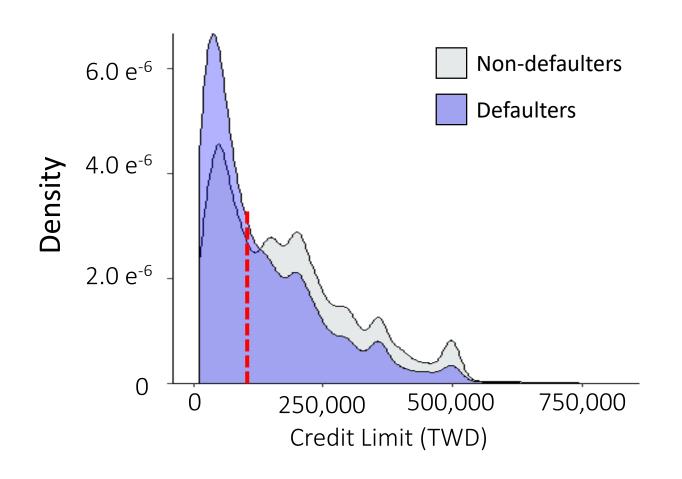
Demographics





Credit Limits by Default Status





17% of customers with credit limit above TWD 100,000 defaulted

29% of customers with credit limit **below** TWD 100,000 defaulted

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Variable Creation



Payment – Spending Ratio

 $\frac{\sum Payments}{\sum Spending}$

Weighted Payment Score

 $(w_1 \cdot 1^{st} \text{ Month Status}) + (w_2 \cdot 2^{nd} \text{ Month Status}) + (w_3 \cdot 3^{rd} \text{ Month Status}) + (w_4 \cdot 4^{th} \text{ Month Status}) + (w_5 \cdot 5^{th} \text{ Month Status}) + (w_6 \cdot 6^{th} \text{ Month Status})$

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Variable Selection



Logistic regression

• 10 fold cross validation, 20 times

Select variables that remained most often

- Credit limit
- Recent payment amounts
- Recent delayed payments
- Age of customer

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Lasso Logistic Output

- Credit limit
- Recent payment amounts
- Recent delayed payments
- Age of customer

```
Estimate Std. Error z value Pr(>|z|)
(Intercept)
                        -1.499e+00 1.605e-01 -9.340 < 2e-16 ***
LIMIT BAL
                        -8.423e-07 1.783e-07 -4.725 2.30e-06 ***
PAY AMT1
                        -1.436e-05 2.787e-06 -5.152 2.58e-07 ***
                        -9.519e-06 2.204e-06
                                              -4.318 1.57e-05 ***
PAY AMT2
PAY AMT3
                        -4.109e-06 1.812e-06
                                              -2.268 0.02332 *
PAY AMT4
                        -2.830e-06 1.656e-06
                                               -1.709
                                                       0.08742 .
                                                       0.01082 *
PAY AMT5
                        -4.612e-06 1.810e-06
                                               -2.549
PAY AMT6
                        -2.999e-06 1.468e-06
                                               -2.043
                                                       0.04103 *
PAY 1
                          5.642e-01 1.980e-02
                                               28.488
                                                      く 2e-16 ***
PAY 2
                         6.601e-02 2.261e-02
                                                2.919
                                                       0.00351 **
PAY 3
                         7.408e-02 2.523e-02
                                                2.936
                                                       0.00332 **
PAY 4
                         4.856e-02 2.768e-02
                                                       0.07941 .
                                                1.754
PAY 5
                          3.180e-02 2.991e-02
                                                1.063
                                                       0.28764
PAY_6
                         7.908e-03 2.431e-02
                                                0.325
                                                       0.74491
pay spend ratio
                        -2.786e-04 7.217e-04
                                               -0.386 0.69945
BILL AMT2
                        -1.349e-06 3.225e-07
                                               -4.184 2.87e-05 ***
AGE
                         1.700e-02 4.192e-03
                                                4.055 5.01e-05 ***
SEXMale
                         1.462e-01 5.060e-02
                                                2.889
                                                       0.00387 **
EDUCATIONHigh School
                          5.378e-01 1.987e-01
                                                2.707
                                                       0.00680 **
EDUCATIONOthers
                        -1.951e+00 8.660e-01
                                                       0.02428 *
                                               -2.253
EDUCATIONUniversity
                         2.877e-01 1.533e-01
                                                1.877
                                                       0.06057 .
MARRIAGEOthers
                          3.301e-01 6.799e-01
                                                0.486
                                                       0.62729
MARRIAGESingle
                         1.653e-02 1.497e-01
                                                0.110
                                                       0.91205
SEXMale: MARRIAGEOthers
                         3.122e-01 3.040e-01
                                                1.027
                                                       0.30439
SEXMale: MARRIAGESingle
                        -1.139e-01 6.934e-02
                                               -1.643
                                                       0.10039
AGE:MARRIAGEOthers
                        -1.904e-02 1.580e-02
                                               -1.205
                                                       0.22814
AGE:MARRIAGESingle
                        -3.840e-03 4.085e-03
                                               -0.940
                                                       0.34716
AGE:EDUCATIONHigh School -1.634e-02 5.112e-03
                                                       0.00139 **
                                               -3.196
AGE: EDUCATIONOthers
                         1.978e-02 2.180e-02
                                                0.907
                                                       0.36429
AGE: EDUCATIONUniversity
                        -1.111e-02 4.311e-03
                                               -2.576 0.00999 **
```

Model Comparison



Sensitivity = true positive rate

Specificity = true negative rate

Accuracy = correct prediction rate

AUC = area under ROC curve

Cut-off = threshold for calculating default

Models	Logistic	Naïve	Random
	Regression	Bayes	Forest
Accuracy	80%	80%	80%
Sensitivity	15%	46%	53%
Specificity	98%	90%	88%
AUC	73%	73%	76%
Cut-off	0.57	0.97	0.32

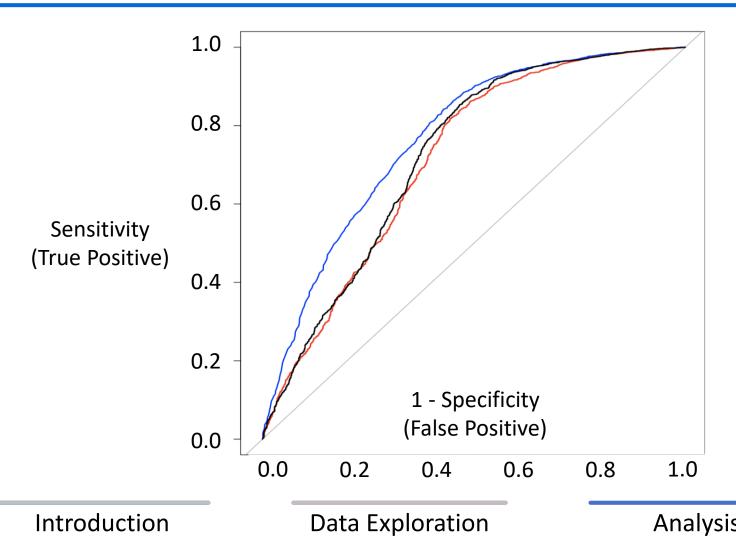
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Receiver Operating Curve





Random Forest AUC = 76.8%

Logistic Regression AUC = 72.3%

Naïve Bayes AUC = 71.3%

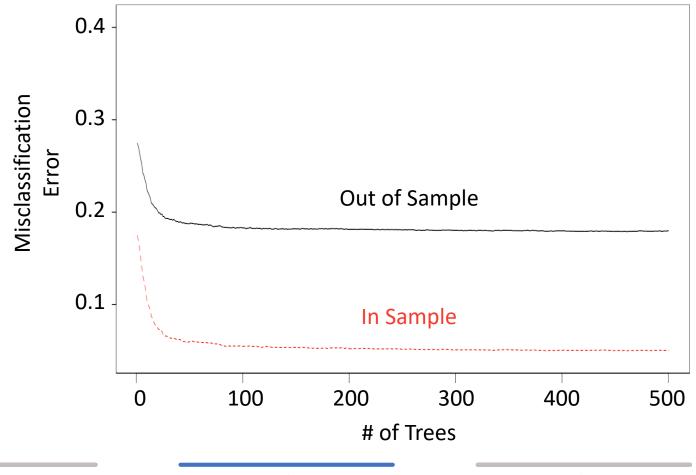
Analysis Conclusion

Random Forest



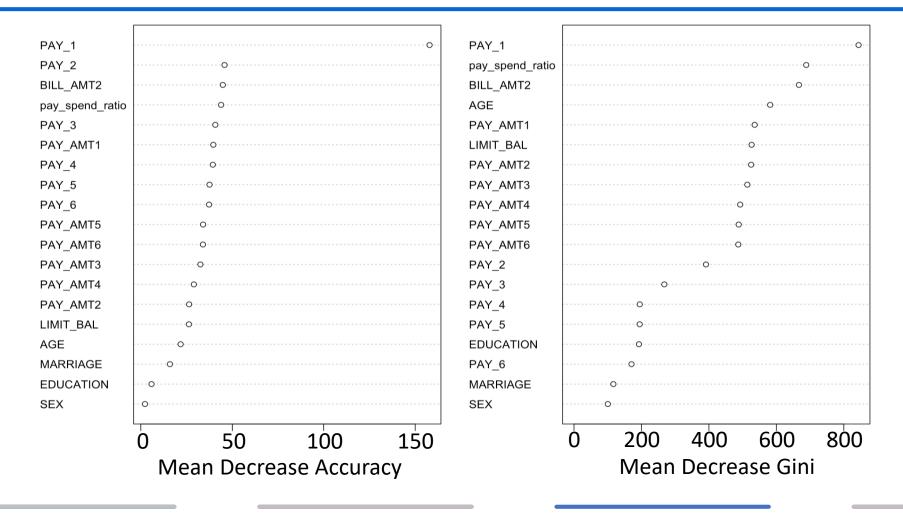
Run cross validation to optimize parameters

- Threshold
- Number of trees
- Number of variables









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Key Takeaways





Random forest has the best balance between TPR and FPR



Recent payments are the most important variables for prediction



Demographic variables are not important predictors for defaulting



Feature engineering can be tricky, but insightful

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