IdeationPhase
Empathize&Discover

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TeamID	NM2023TMID08536
ProjectName	Block-chain powered LibraryManagement

EmpathyMapCanvas:

Anempathymapisasimple,easy-to-digestvisualthatcapturesknowledgeabouta user'sbehavioursandattitudes.

Itisausefultooltohelpsteamsbetterunderstandtheirusers. Creatinganeffectivesolutionrequiresunderstandingthetrueproblemandthe personwhoisexperiencingit.Theexerciseofcreatingthemaphelpsparticipants considerthingsfromtheuser'sperspectivealongwithhisorhergoalsand challenges.

Example: