AVERIE MICHEL   JUNIOR WEB DEVELOPER

LinkedIn: https://www.linkedin.com/in/averie-michel-13a793172/
Portfolio: https://github.com/AverieMichel

PROFILE

Customer-focused professional with 5+ years of experience managing client services and technical workflows. Skilled at troubleshooting software and hardware issues, resolving scheduling and payment problems, and supporting users with technical tools. Recently trained in web technologies, with a strong ability to learn new systems quickly. Seeking a help desk or technical support role to combine customer service expertise with technical skills.

TECHNICAL SKILLS

Languages & Frameworks (basic familiarity): HTML5, CSS3, JavaScript, React.js, Node.js

Software & Tools: Windows, macOS, Unix CLI, Git/GitHub, Booking/Payment Platforms (Vagaro, Square, GlossGenius)

Other: Customer Support, Troubleshooting, Technical Problem-Solving, Scheduling & Workflow Optimization

PROFESSIONAL EXPERIENCE

Independent Contractor – Lashes & Locks LLC, Duncan, OK
Sept 2024 – Present
- Troubleshot client booking and payment issues using multiple platforms.
- Maintained detailed records and schedules for 40+ recurring clients.

Owner/Operator – Eye Candy & Esthetics LLC, Duncan, OK
Aug 2022 – Sept 2024
- Managed salon operations including scheduling, inventory, and payment systems.
- Implemented efficient booking workflows in Vagaro, Square, and GlossGenius, reducing errors and double bookings.
- Provided technical support for clients using booking platforms and payment processing systems.

EDUCATION

Full Stack Web Development – Udemy (In Progress)
HTML5, CSS3, Flexbox, Grid, Bootstrap, JavaScript, jQuery, Git/GitHub, Node.js, Express.js, EJS, REST APIs, PostgreSQL, React.js

Comanche High School – Comanche, OK (2018)
-Graduated in Technical Honor Society

PROJECTS

MovieLog App – GitHub - https://github.com/AverieMichel/movies
Full-stack JavaScript, Node.js, Express.js, EJS, PostgreSQL, OMDb API
- Built a movie-tracking app allowing users to search films via OMDb API and save favorites.
- Implemented dynamic rendering with EJS templates and RESTful routes.

Keeper App – GitHub - https://github.com/AverieMichel/Keeper-App
React.js, useState, CSS3
- Created a real-time note-taking app with add/delete functionality.
- Practiced React state management and component rendering.