Avery Hauser

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EDUCATION

Ohio University | Athens, Ohio   August 2025

Bachelor of Science in Computer Science (in progress) Anticipated Graduation: May 2027

TECHNICAL AND LANGUAGE SKILLS

Proficient in C++, OCaml, SQL, and Microsoft Office Suite

EXPERIENCE

Ohio University, College of Health and Professions | Athens, OH

Lead IT Lab Technician   Aug 2025 – Present

- Supervise and mentor IT lab technicians, overseeing task delegation and issue resolution.
- Writing manuals for other technicians to follow for complex issues.
- Manage inventory and ensure system compliance with institutional IT standards.
- Continue providing high-level support for faculty and large-scale events.

IT Lab Technician   Sept 2023 – Aug 2025

- Created and deployed computer images for college-wide technology rollouts, ensuring consistent system setup across all devices.
- Managed user and device access in Active Directory, adding computers, faculty, and staff to appropriate domains, NAS, and printer groups.
- Cloned computers prior to system changes to prevent data loss.
- Distributed and set up technology for faculty and staff, ensuring operational readiness.
- Provided technical support for applications used by faculty and staff.
- Assisted in maintaining classroom functionality during technical issues.
- Delivered audio/visual support for livestreams and other media events.

At Home | Hilliard, Ohio   Sept 2022 – Aug 2023

Sales Assistant

- Processed customer transactions with speed and accuracy in a high-volume retail environment.
- Resolved customer issues calmly, improving satisfaction and repeat business.
- Balanced drawer totals consistently with minimal discrepancies.

LEADERSHIP ACTIVITIES AND MEMBERSHIPS

Boy Scouts of America | Hilliard, Ohio   May 2015 – Dec 2019

Eagle Scout (earned at the age of 14)

- Completed a weeklong National Youth Leadership Training.
- Led a community service project that required coordination with community leaders.
- Demonstrated leadership and project management at an early age.