

"Delivering Excellence: A Logistics Case Study"

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```
In [1]: import numpy as np, pandas as pd
from scipy import stats
import matplotlib.pyplot as plt
import seaborn as sns
```

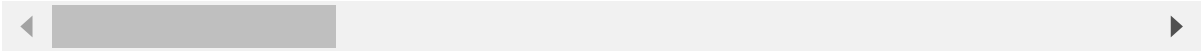
```
In [2]: df = pd.read_csv("delhivery_data.txt")
```

```
In [3]: df.head()
```

Out[3]:

	data	trip_creation_time	route_schedule_uuid	route_type	trip_uuid	source
0	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388
1	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388
2	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388
3	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388
4	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388

5 rows × 24 columns



Converting time columns to datetime

```
In [4]: df['od_start_time'] = pd.to_datetime(df['od_start_time'])
df['od_end_time'] = pd.to_datetime(df['od_end_time'])
```

```
In [5]: df.head()
```

Out[5]:

	data	trip_creation_time	route_schedule_uuid	route_type	trip_uuid	source
0	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388
1	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388
2	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388
3	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388
4	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78-b351-4c0e-a951-fa3d5c3...	Carting	153741093647649320	IND388

5 rows × 24 columns

In [6]: df.info()

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 144867 entries, 0 to 144866
Data columns (total 24 columns):
#   Column                                Non-Null Count  Dtype
---  -
0   data                                  144867 non-null object
1   trip_creation_time                   144867 non-null object
2   route_schedule_uuid                 144867 non-null object
3   route_type                           144867 non-null object
4   trip_uuid                           144867 non-null object
5   source_center                       144867 non-null object
6   source_name                         144574 non-null object
7   destination_center                  144867 non-null object
8   destination_name                    144606 non-null object
9   od_start_time                       144867 non-null datetime64[ns]
10  od_end_time                         144867 non-null datetime64[ns]
11  start_scan_to_end_scan               144867 non-null float64
12  is_cutoff                           144867 non-null bool
13  cutoff_factor                       144867 non-null int64
14  cutoff_timestamp                    144867 non-null object
15  actual_distance_to_destination       144867 non-null float64
16  actual_time                         144867 non-null float64
17  osrm_time                           144867 non-null float64
18  osrm_distance                       144867 non-null float64
19  factor                              144867 non-null float64
20  segment_actual_time                 144867 non-null float64
21  segment_osrm_time                   144867 non-null float64
22  segment_osrm_distance                144867 non-null float64
23  segment_factor                      144867 non-null float64
dtypes: bool(1), datetime64[ns](2), float64(10), int64(1), object(10)
memory usage: 25.6+ MB
```

Grouping by sub-journey in the trip

```
In [7]: df['segment_key'] = df['trip_uuid'] + df['source_center'] + df['destination_center']

segment_cols = ['segment_actual_time', 'segment_osrm_time', 'segment_osrm_distance']

for cols in segment_cols:
    df[cols + '_sum'] = df.groupby('segment_key')[cols].cumsum()

df[['segment_key', cols + '_sum' for cols in segment_cols]]
```

Out[7]:

	segment_actual_time_sum	segment_osrm_time_sum	segment_osrm_distance_sum
0	14.0	11.0	11.9653
1	24.0	20.0	21.7243
2	40.0	27.0	32.5395
3	61.0	39.0	45.5619
4	67.0	44.0	49.4772
...
144862	92.0	94.0	65.3487
144863	118.0	115.0	82.7212
144864	138.0	149.0	103.4265
144865	155.0	176.0	122.3150
144866	423.0	185.0	131.1238

144867 rows × 3 columns

Aggregating at Sub-Journey Level

```
In [8]: create_segment_dict = {  
  
    'data' : 'first',  
    'trip_creation_time': 'first',  
    'route_schedule_uuid' : 'first',  
    'route_type' : 'first',  
    'trip_uuid' : 'first',  
    'source_center' : 'first',  
    'source_name' : 'first',  
  
    'destination_center' : 'last',  
    'destination_name' : 'last',  
  
    'od_start_time' : 'first',  
    'od_end_time' : 'first',  
    'start_scan_to_end_scan' : 'first',  
  
    'actual_distance_to_destination' : 'last',  
    'actual_time' : 'last',  
  
    'osrm_time' : 'last',  
    'osrm_distance' : 'last',  
  
    'segment_actual_time_sum' : 'last',  
    'segment_osrm_distance_sum' : 'last',  
    'segment_osrm_time_sum' : 'last',  
  
    }
```

```
In [9]: # Groupby mini-trips, sorting by time  
  
segment = df.groupby('segment_key').agg(create_segment_dict).reset_index()  
segment = segment.sort_values(by=['segment_key', 'od_end_time'], ascending
```

```
In [10]: segment.head()
```

Out[10]:

	index	segment_key	data	trip_creation_time	roul
0	0	153671041653548748IND209304AAAIND000000ACB	trip-training	2018-09-12 00:00:16.535741	thanos:
1	1	153671041653548748IND462022AAAIND209304AAA	trip-training	2018-09-12 00:00:16.535741	thanos:
2	2	153671042288605164IND561203AABIND562101AAA	trip-training	2018-09-12 00:00:22.886430	thanos:
3	3	153671042288605164IND572101AAAIND561203AAB	trip-training	2018-09-12 00:00:22.886430	thanos:
4	4	153671043369099517IND000000ACBIND160002AAC	trip-training	2018-09-12 00:00:33.691250	thanos:

5 rows × 21 columns

```
In [11]: segment.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 26368 entries, 0 to 26367
Data columns (total 21 columns):
#   Column                                Non-Null Count  Dtype
---  -
0   index                                26368 non-null  int64
1   segment_key                          26368 non-null  object
2   data                                26368 non-null  object
3   trip_creation_time                   26368 non-null  object
4   route_schedule_uuid                 26368 non-null  object
5   route_type                           26368 non-null  object
6   trip_uuid                           26368 non-null  object
7   source_center                       26368 non-null  object
8   source_name                         26302 non-null  object
9   destination_center                  26368 non-null  object
10  destination_name                     26287 non-null  object
11  od_start_time                       26368 non-null  datetime64[ns]
12  od_end_time                         26368 non-null  datetime64[ns]
13  start_scan_to_end_scan               26368 non-null  float64
14  actual_distance_to_destination       26368 non-null  float64
15  actual_time                         26368 non-null  float64
16  osrm_time                           26368 non-null  float64
17  osrm_distance                       26368 non-null  float64
18  segment_actual_time_sum              26368 non-null  float64
19  segment_osrm_distance_sum            26368 non-null  float64
20  segment_osrm_time_sum                26368 non-null  float64
dtypes: datetime64[ns](2), float64(8), int64(1), object(10)
memory usage: 4.2+ MB
```

Calculating time taken between od_start_time and od_end_time and keep it as a feature

```
In [12]: segment['od_time_diff_hour'] = (segment['od_end_time'] - segment['od_start
```

```
In [13]: segment['od_time_diff_hour'].head()
```

Out[13]:

0	21.010074
1	16.658423
2	0.980540
3	2.046325
4	13.910649

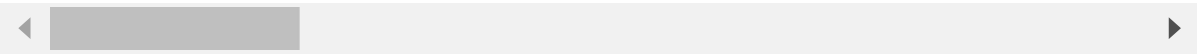
Name: od_time_diff_hour, dtype: float64

```
In [14]: segment.head()
```

Out[14]:

	index	segment_key	data	trip_creation_time	roul
0	0	153671041653548748IND209304AAAIN	trip- training	2018-09-12 00:00:16.535741	thanos::
1	1	153671041653548748IND462022AAAIN	trip- training	2018-09-12 00:00:16.535741	thanos::
2	2	153671042288605164IND561203AABIN	trip- training	2018-09-12 00:00:22.886430	thanos::
3	3	153671042288605164IND572101AAAIN	trip- training	2018-09-12 00:00:22.886430	thanos::
4	4	153671043369099517IND000000ACBIN	trip- training	2018-09-12 00:00:33.691250	thanos::

5 rows × 22 columns



```
In [ ]:
```

In [15]:

segment.describe()

Out[15]:

	index	od_start_time	od_end_time	start_scan_to_end_scan	actual_
count	26368.000000	26368	26368	26368.000000	
mean	13183.500000	2018-09-22 18:35:33.012112128	2018-09-22 23:34:19.660814336	298.278671	
min	0.000000	2018-09-12 00:00:16.535741	2018-09-12 00:50:10.814399	20.000000	
25%	6591.750000	2018-09-17 08:36:26.495753472	2018-09-17 16:27:20.898079744	91.000000	
50%	13183.500000	2018-09-22 08:33:44.414494720	2018-09-22 16:37:58.917223936	152.000000	
75%	19775.250000	2018-09-28 00:13:59.749550848	2018-09-28 03:42:07.161700864	307.000000	
max	26367.000000	2018-10-06 04:27:23.392375	2018-10-08 03:00:24.353479	7898.000000	
std	7611.930285	NaN	NaN	440.561588	

In [16]:

segment.isnull().sum()

Out[16]:

index	0
segment_key	0
data	0
trip_creation_time	0
route_schedule_uuid	0
route_type	0
trip_uuid	0
source_center	0
source_name	66
destination_center	0
destination_name	81
od_start_time	0
od_end_time	0
start_scan_to_end_scan	0
actual_distance_to_destination	0
actual_time	0
osrm_time	0
osrm_distance	0
segment_actual_time_sum	0
segment_osrm_distance_sum	0
segment_osrm_time_sum	0
od_time_diff_hour	0
dtype: int64	

Insight:

There are 66 null values in source_name and 81 null values in destination name.


```
In [17]: segment.nunique()
```

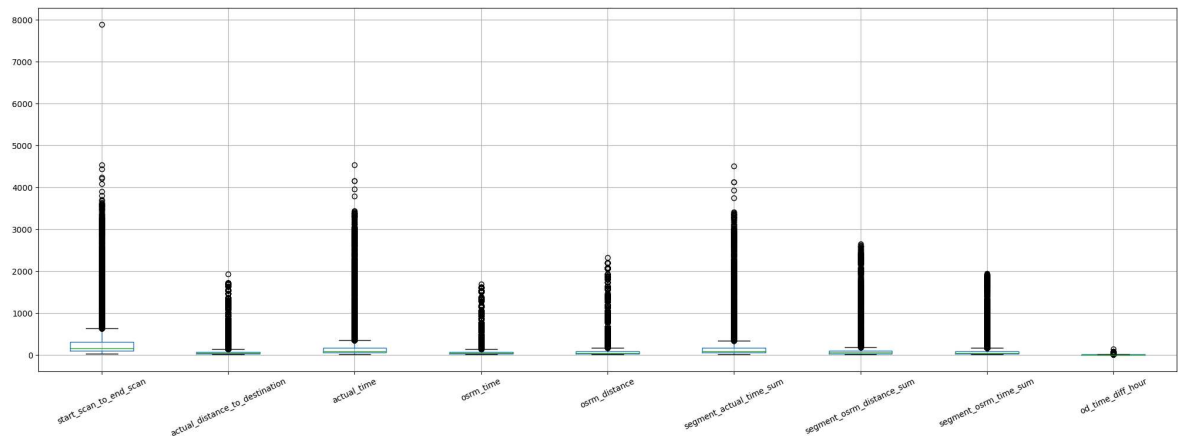
```
Out[17]: index                26368
segment_key                26368
data                        2
trip_creation_time         14817
route_schedule_uuid        1504
route_type                  2
trip_uuid                  14817
source_center              1508
source_name                1498
destination_center         1481
destination_name           1468
od_start_time              26368
od_end_time                26368
start_scan_to_end_scan     1915
actual_distance_to_destination 26339
actual_time                1658
osrm_time                  560
osrm_distance              26015
segment_actual_time_sum    1676
segment_osrm_distance_sum  26093
segment_osrm_time_sum      1102
od_time_diff_hour          26368
dtype: int64
```

```
In [18]: # Boxplot for contionous variables
```

```
num_cols = ['start_scan_to_end_scan', 'actual_distance_to_destination', 'a
            'osrm_distance', 'segment_actual_time_sum', 'segment_osrm_dist
            'segment_osrm_time_sum', 'od_time_diff_hour']

segment[num_cols].boxplot(rot=25, figsize=(25,8))
```

```
Out[18]: <Axes: >
```



Insight:

Outliers can be seen in every columns

Using IQR method to solve the problem of Outliers

```
In [19]: Q1 = segment[num_cols].quantile(0.25)
Q3 = segment[num_cols].quantile(0.75)

IQR = Q3-Q1

In [38]: lower_bound = Q1 - 1.5* IQR
upper_bound = Q3 + 1.5* IQR

trip = segment[~((segment[num_cols]<lower_bound) | (segment[num_cols]<upper_bound))]

In [39]: trip.head()
```

Out[39]:

	index	segment_key	data	trip_creation_time	roi
0	0	153671041653548748IND209304AAAINDD000000ACBtrip-	training	2018-09-12 00:00:16.535741	thanos
1	1	153671041653548748IND462022AAAINDD209304AAAtrip-	training	2018-09-12 00:00:16.535741	thanos
4	4	153671043369099517IND000000ACBIND160002AACtrip-	training	2018-09-12 00:00:33.691250	thanos
5	5	153671043369099517IND562132AAAINDD000000ACBtrip-	training	2018-09-12 00:00:33.691250	thanos
82	82	153671321710455800IND421302AAGIND000000ACBtrip-	training	2018-09-12 00:46:57.104787	thanos

5 rows × 22 columns

Splitting destination_name and source_name to get state,city

```
In [40]: trip['destination_name'].head()

Out[40]: 0      Gurgaon_Bilaspur_HB (Haryana)
1      Kanpur_Central_H_6 (Uttar Pradesh)
4      Chandigarh_Mehmdpur_H (Punjab)
5      Gurgaon_Bilaspur_HB (Haryana)
82     Gurgaon_Bilaspur_HB (Haryana)
Name: destination_name, dtype: object
```

```
In [41]: trip['destination_name'] = trip['destination_name'].str.lower() #Lowering  
trip['source_name'] = trip['source_name'].str.lower()
```



```

In [42]: def place2state(x):
# transform "gurgaon_bilaspur_hb (haryana)" into "haryana"
state = x.split('(')[1]

return state[:-1] #removing ')' from ending

def place2city(x):
# We will remove state
city = x.split(' ')[0]

city = city.split('_')[0]

#Now dealing with edge cases

if city == 'pnq vadgaon sheri dpc':
    return 'vadgaonsheri'

# ['PNQ Pashan DPC', 'Bhopal MP Nagar', 'HBR Layout PC',
#  'PNQ Rahatani DPC', 'Pune Balaji Nagar', 'Mumbai Antop Hill']

if city in ['pnq pashan dpc', 'pnq rahatani dpc', 'pune balaji nagar']:
    return 'pune'

if city == 'hbr layout pc' : return 'bengaluru'
if city == 'bhopal mp nagar' : return 'bhopal'
if city == 'mumbai antop hill' : return 'mumbai'

return city

def place2city_place(x):

# We will remove state
x = x.split(' ')[0]

len_ = len(x.split('_'))

if len_ >= 3:
    return x.split('_')[1]

# Small cities have same city and place name
if len_ == 2:
    return x.split('_')[0]

# Now we need to deal with edge cases or improper name convention

#if len(x.split(' ')) == 2:
#

return x.split(' ')[0]

def place2code(x):
# We will remove state
x = x.split(' ')[0]

```

```
if len(x.split('_')) >= 3 :
    return x.split('_')[-1]

return 'none'
```

```
In [43]: trip['destination_state'] = trip['destination_name'].apply(lambda x: place
trip['destination_city'] = trip['destination_name'].apply(lambda x: place
trip['destination_place'] = trip['destination_name'].apply(lambda x: place
trip['destination_code'] = trip['destination_name'].apply(lambda x: place
```

```
In [44]: trip[['destination_state', 'destination_city', 'destination_place', 'desti
```

Out[44]:

	destination_state	destination_city	destination_place	destination_code
0	haryana	gurgaon	bilaspur	hb
1	uttar pradesh	kanpur	central	6
4	punjab	chandigarh	mehmdpur	h
5	haryana	gurgaon	bilaspur	hb
82	haryana	gurgaon	bilaspur	hb
...
26222	haryana	sonipat	kundli	h
26255	maharashtra	bhiwandi	mankoli	hb
26265	punjab	chandigarh	mehmdpur	h
26266	haryana	gurgaon	bilaspur	hb
26333	uttar pradesh	kanpur	central	6

1824 rows × 4 columns

```
In [45]: trip['source_state'] = trip['source_name'].apply(lambda x: place2state(x))
trip['source_city'] = trip['source_name'].apply(lambda x: place2city(x))
trip['source_place'] = trip['source_name'].apply(lambda x: place2city_plac
trip['source_code'] = trip['source_name'].apply(lambda x: place2code(x))
```

```
In [46]: trip[['source_state', 'source_city', 'source_place', 'source_code']]
```

Out[46]:

	source_state	source_city	source_place	source_code
0	uttar pradesh	kanpur	central	6
1	madhya pradesh	bhopal	trnsport	h
4	haryana	gurgaon	bilaspur	hb
5	karnataka	bangalore	nelmngla	h
82	maharashtra	bhiwandi	mankoli	hb
...
26222	maharashtra	bhiwandi	mankoli	hb
26255	maharashtra	akola	gaurkshn	i
26265	haryana	gurgaon	bilaspur	hb
26266	karnataka	bangalore	nelmngla	h
26333	madhya pradesh	bhopal	trnsport	h

1824 rows × 4 columns

In [47]:

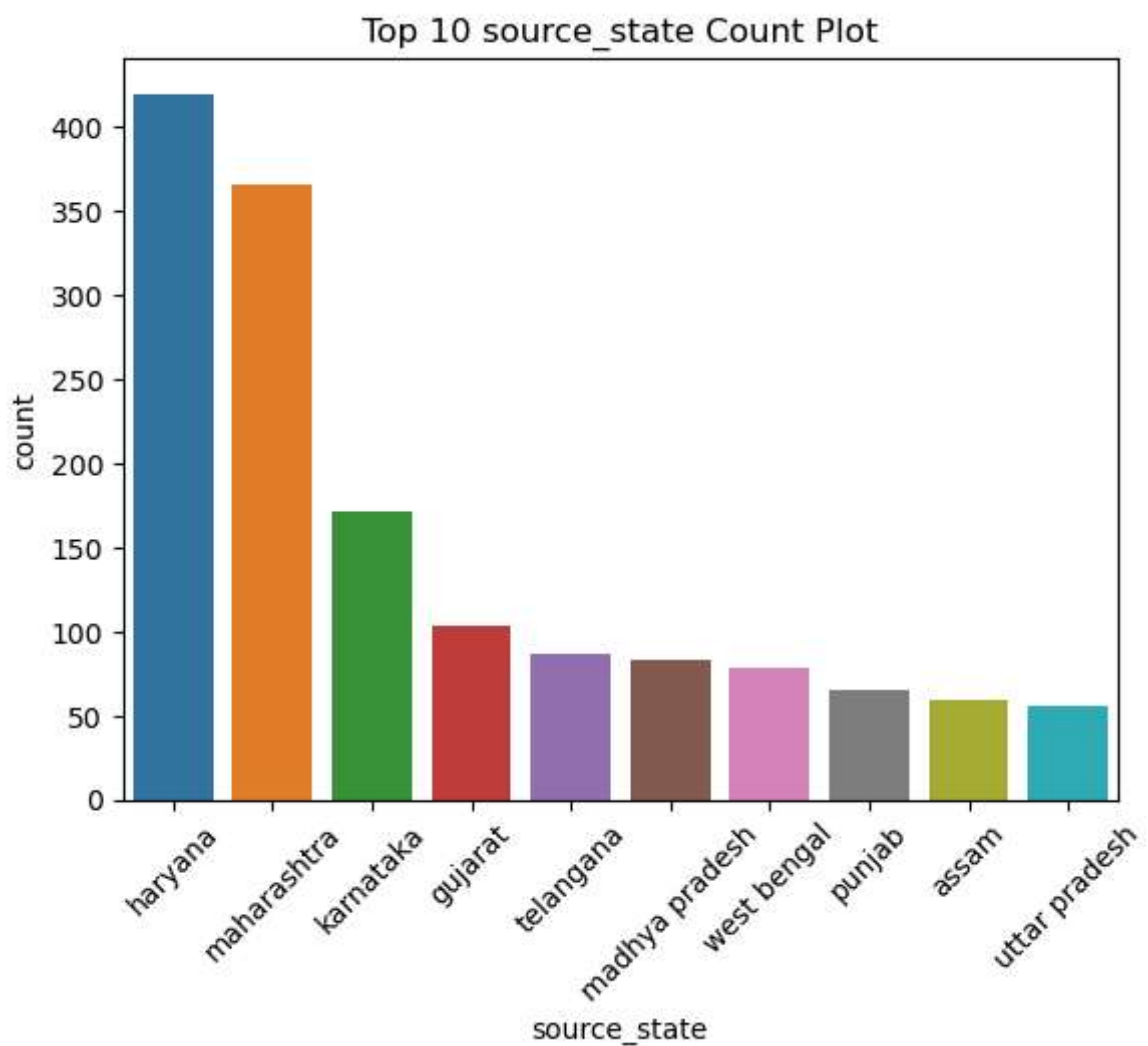
```
arr = ['source_state', 'source_city', 'source_place', 'source_code']

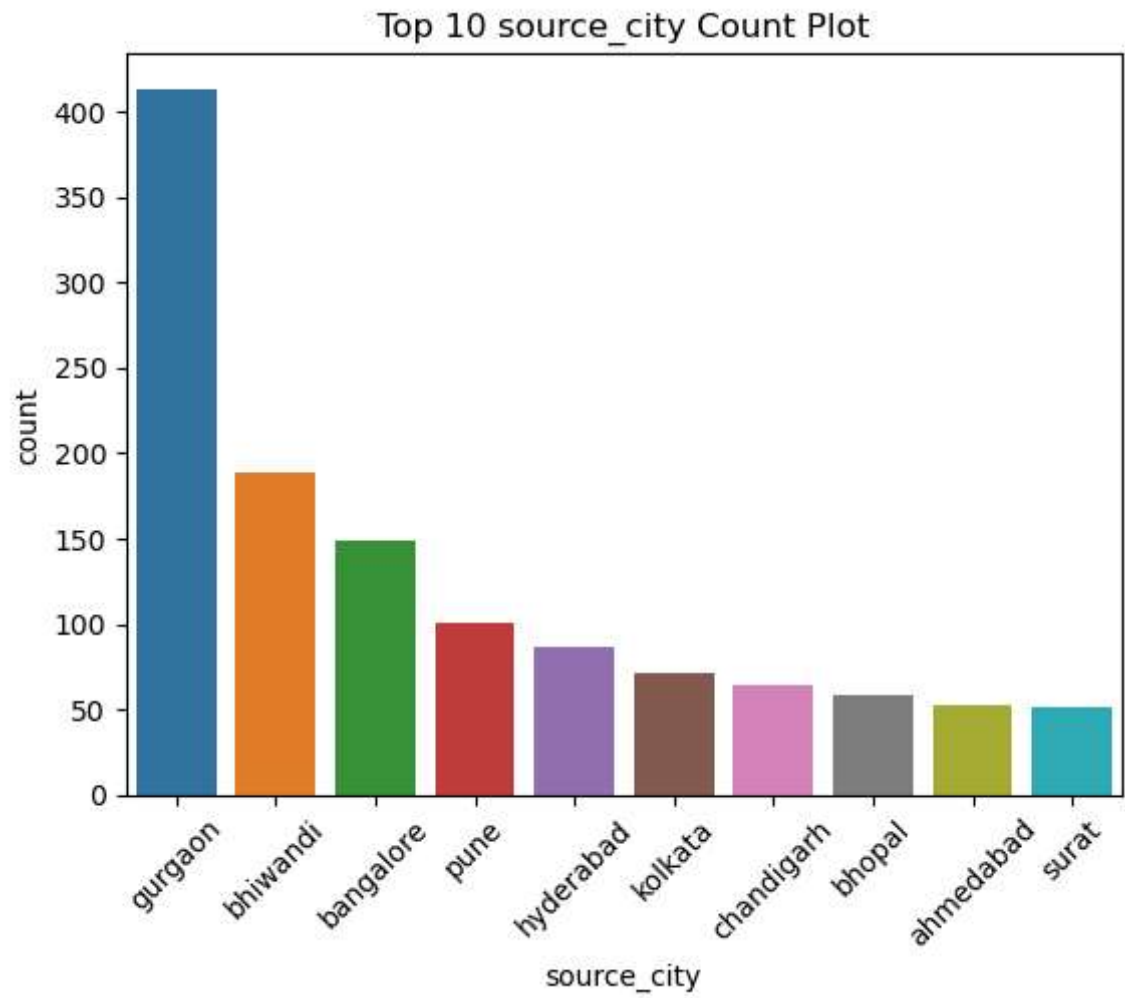
for col in arr:
    top_10_values = trip[col].value_counts().nlargest(10).index

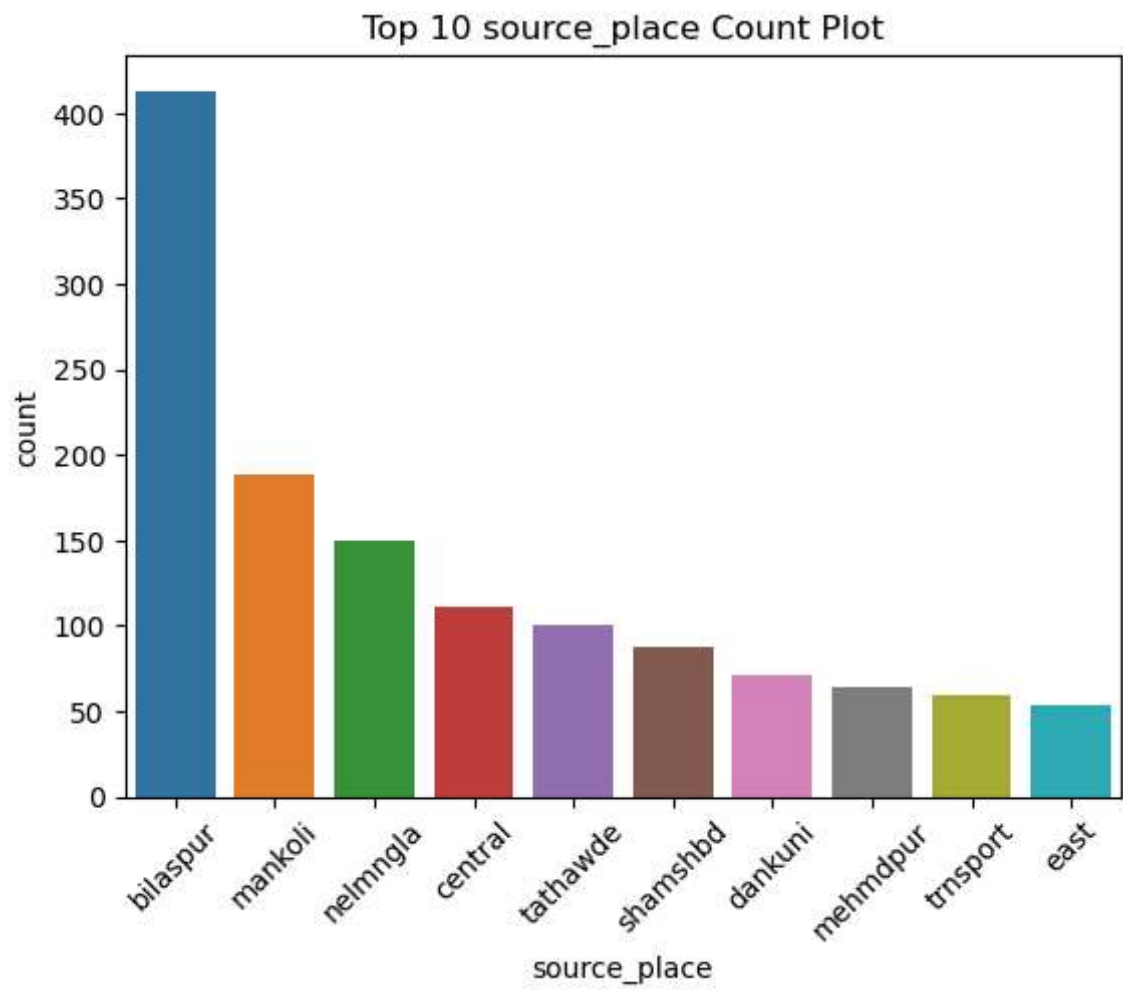
    filtered_trip = trip[trip[col].isin(top_10_values)]

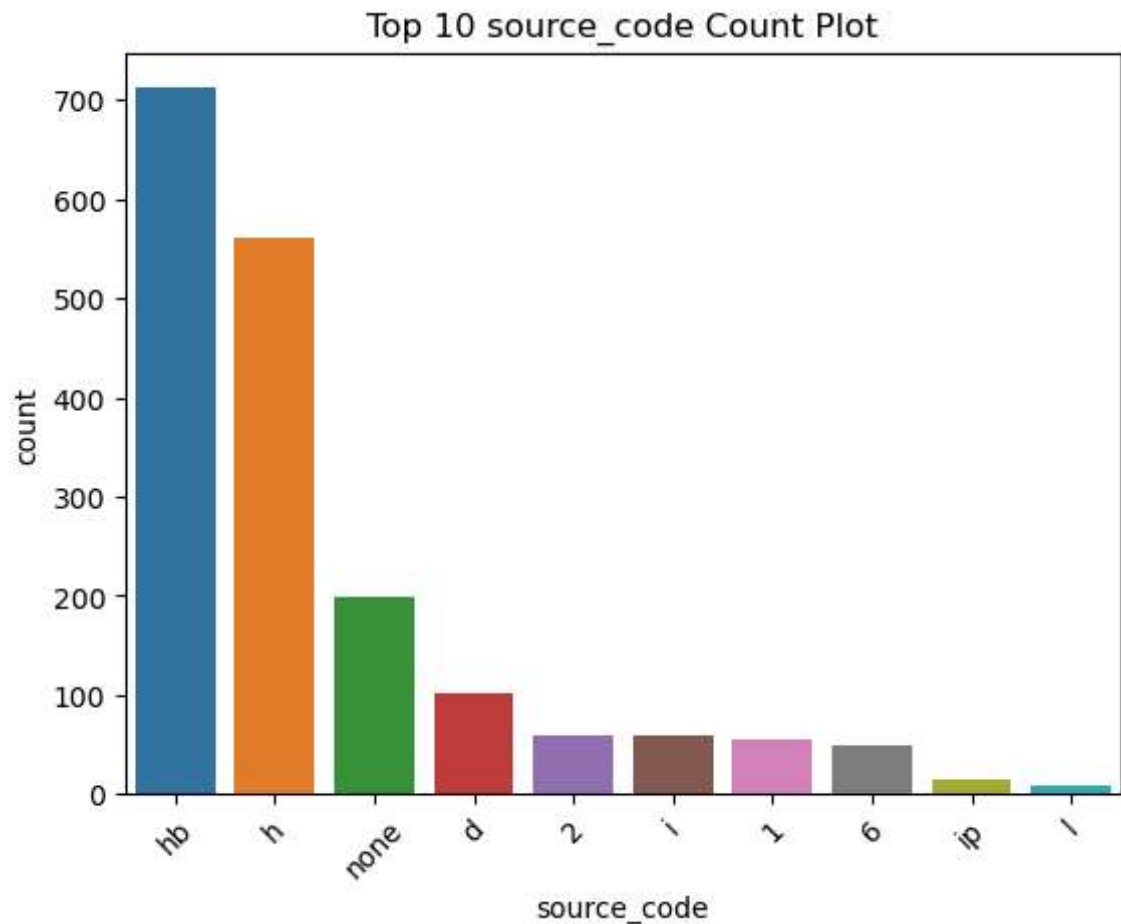
    sns.countplot(data=filtered_trip, x=col, order=top_10_values)

    # Display the plot
    plt.xticks(rotation=45)
    plt.title(f'Top 10 {col} Count Plot')
    plt.show()
```









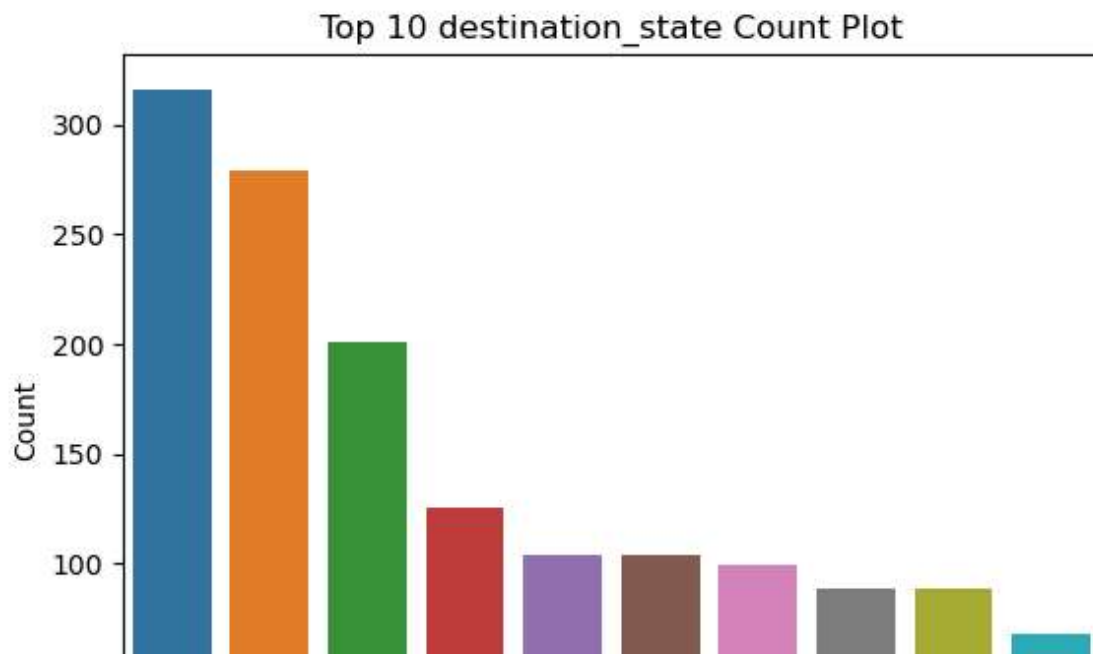
Insight:

1. The top states sending the most parcels are Haryana and Maharashtra, followed by Karnataka, Gujarat, and Madhya Pradesh. Haryana and Maharashtra significantly outpace the others.
2. Among the cities, Gurgaon has the highest number of parcels, followed by Bhiwandi. Pune, Bangalore, and Hyderabad are at similar levels.
3. Bilaspur stands out as the top place, with Mankoli in second place. Tathawde, Nelamangala, and Central are all at similar levels.
4. HB and H are the highest, with the rest trailing far behind.

Top destination state

In [49]:

```
arr = ['destination_state', 'destination_city', 'destination_place', 'dest  
for col in arr:  
    top_10_values = trip[col].value_counts().nlargest(10).index  
  
    filtered_trip = trip[trip[col].isin(top_10_values)]  
  
    sns.countplot(data=filtered_trip, x=col, order=top_10_values)  
  
    plt.xticks(rotation=45)  
    plt.title(f'Top 10 {col} Count Plot')  
    plt.xlabel(col.replace('_', ' ').capitalize())  
    plt.ylabel('Count')  
  
    plt.show()
```



Insight:

1. Haryana and Maharashtra are the top states, with very little separating them. Karnataka is third, followed closely by Telangana and West Bengal. Surprisingly, Delhi, a metro city, is in the 10th position.
2. Gurgaon leads, with a 20% difference between Bangalore and the top. Hyderabad, Kolkata, and Pune are somewhat similar, followed by the rest.

3. Bilaspur is on top, slightly below Nelamangala. Central, Shamshabad, and Dankuni follow.
4. H and HB are the top two, with the rest trailing behind significantly.
5. A close insight is that the top two are doing significantly higher numbers, while the rest

```
In [51]: create_trip_dict = {  
  
    'data' : 'first',  
    'trip_creation_time' : 'first',  
    'route_schedule_uuid' : 'first',  
    'route_type' : 'first',  
    'trip_uuid' : 'first',  
  
    'source_center' : 'first',  
    'source_name' : 'first',  
  
    'destination_center' : 'last',  
    'destination_name' : 'last',  
  
    'start_scan_to_end_scan' : 'sum',  
    'od_time_diff_hour' : 'sum',  
  
    'actual_distance_to_destination' : 'sum',  
    'actual_time' : 'sum',  
    'osrm_time' : 'sum',  
    'osrm_distance' : 'sum',  
  
    'segment_actual_time_sum' : 'sum',  
    'segment_osrm_distance_sum' : 'sum',  
    'segment_osrm_time_sum' : 'sum',  
  
}
```

```
In [52]: trip = segment.groupby('trip_uuid').agg(create_trip_dict).reset_index(drop
```

Performing paired sample t-test between actual_time and segment_actual_time_sum.

Null Hypothesis(H0) :-There is no difference in the time of actual_time and segment_actual_time_sum.

Alternate Hypothesis(H1):- There is Significant difference in the time of actual_time and segment_actual_time_sum.

In [53]:

```
t_statistic, p_value = stats.ttest_rel(trip['actual_time'], trip['segment_

print(f'T-statistic: {t_statistic}')
print(f'P-value: {p_value}')

# Interpretation
alpha = 0.05
if p_value < alpha:
    print("We reject the null hypothesis. There is a significant difference
else:
    print("We fail to reject the null hypothesis. There is no significant
```

T-statistic: 58.993208505474314

P-value: 0.0

We reject the null hypothesis. There is a significant difference between 'actual_time' and 'segment_actual_time_sum'.

Performing paired sample t-test between actual_distance_to_destination and osrm_distance

Null Hypothesis(H0): There is no significant difference between actual_distance_to_destination and osrm_distance.

Alternate Hypothesis(H1): There is significant difference between actual_distance_to_destination and osrm_distance.

In [54]:

```
t_statistic, p_value = stats.ttest_rel(trip['actual_distance_to_destinatio

print(f'T-statistic: {t_statistic}')
print(f'P-value: {p_value}')

# Interpretation
alpha = 0.05
if p_value < alpha:
    print("We reject the null hypothesis. There is a significant difference
else:
    print("We fail to reject the null hypothesis. There is no significant
```

T-statistic: -58.2845700210088

P-value: 0.0

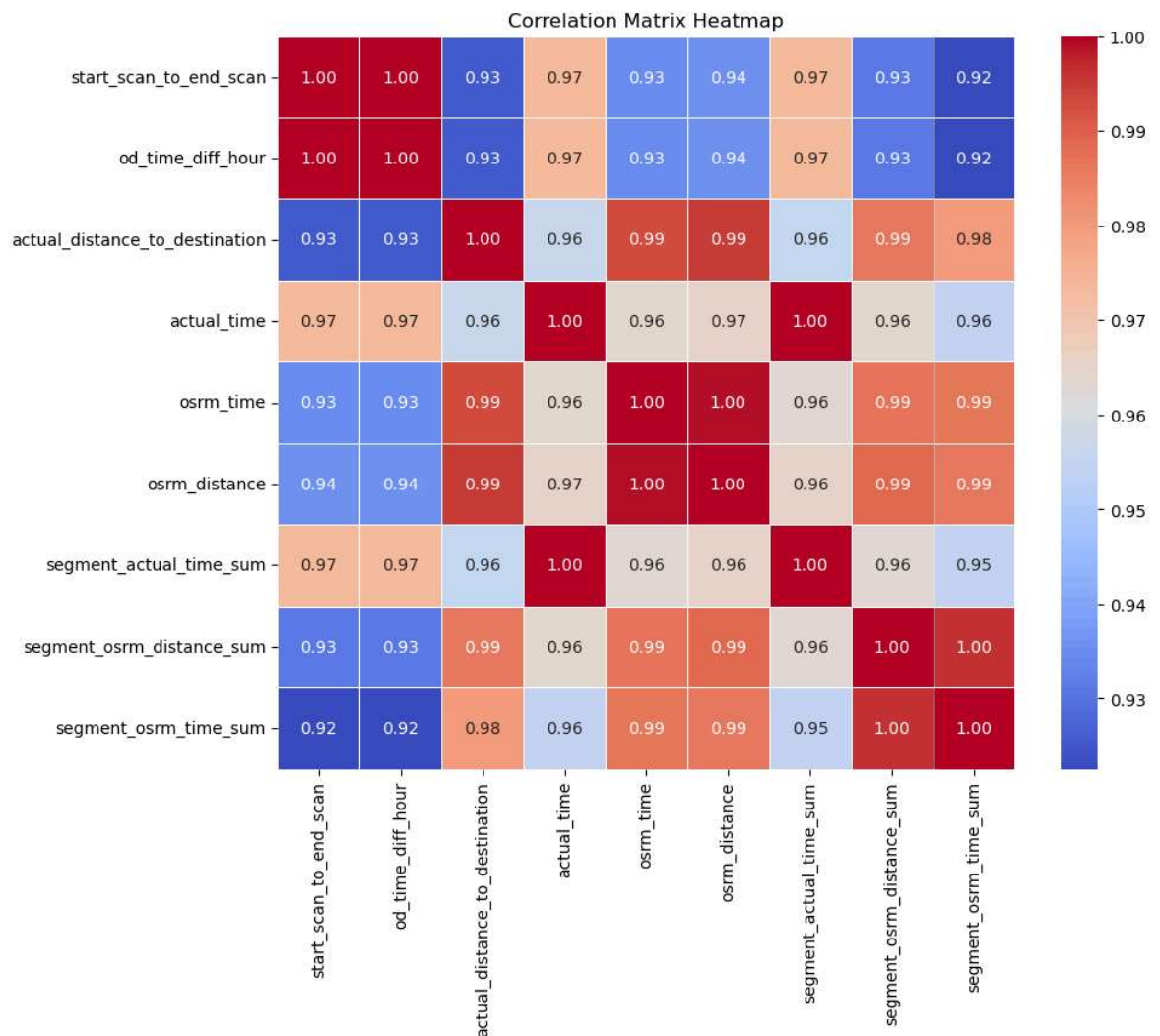
We reject the null hypothesis. There is a significant difference between 'osrm_distance' and 'actual_distance_to_destination'.

Heatmap for numerical columns to detect relations

In [55]:

```
arr = trip.copy()
arr = arr.drop(columns=['data', 'trip_creation_time', 'route_schedule_uuid',
                        'trip_uuid', 'source_name', 'destination_name', 'sour
corr_matrix = arr.corr()

# Plot the heatmap
plt.figure(figsize=(10, 8))
sns.heatmap(corr_matrix, annot=True, fmt='.2f', cmap='coolwarm', linewidth
plt.title('Correlation Matrix Heatmap')
plt.show()
```



Insights: All the columns in the heatmap exhibit a strong positive correlation.

One hot Encoding

```
In [58]: trip['route_type'].value_counts()
```

```
Out[58]: route_type
FTL      1547
Carting    7
Name: count, dtype: int64
```

```
In [61]: trip['route_type'] = trip['route_type'].map({'FTL':0, 'Carting':1})
```

```
In [63]: trip['route_type'].value_counts()
```

```
Out[63]: route_type
0      1547
1         7
Name: count, dtype: int64
```

Normalize/ Standardize the numerical features using MinMaxScaler or StandardScaler

```
In [64]: from sklearn.preprocessing import StandardScaler
```

```
In [65]: scaler = StandardScaler()
scaler.fit(trip[num_cols])
```

```
Out[65]: StandardScaler()
```

In a Jupyter environment, please rerun this cell to show the HTML representation or trust the notebook.

On GitHub, the HTML representation is unable to render, please try loading this page with nbviewer.org.

```
In [66]: trip[num_cols] = scaler.transform(trip[num_cols])
```



```
In [67]: trip[num_cols]
```

Out[67]:

	start_scan_to_end_scan	actual_distance_to_destination	actual_time	osrm_time	osrm_di
0	0.475565	0.019000	0.066208	-0.034561	-0.0
1	2.148394	2.125420	1.978349	2.205717	2.1
2	0.554510	0.503192	0.631816	0.515107	0.5
3	0.518535	0.571661	0.518266	0.578614	0.5
4	-0.764566	-0.573204	-0.760780	-0.553570	-0.5
...
1549	0.267711	0.374262	0.133695	0.258887	0.3
1550	0.241729	0.638088	0.323303	0.666210	0.6
1551	-0.779556	-0.701278	-0.631161	-0.746282	-0.7
1552	2.625060	2.123323	1.935500	2.203528	2.1
1553	-0.567704	-0.712083	-0.539036	-0.755041	-0.7

1554 rows × 9 columns

```
In [68]: trip[num_cols].describe()
```

Out[68]:

	start_scan_to_end_scan	actual_distance_to_destination	actual_time	osrm_time	c
count	1.554000e+03	1.554000e+03	1.554000e+03	1.554000e+03	
mean	-1.188810e-16	2.194727e-16	1.051640e-16	9.144694e-18	
std	1.000322e+00	1.000322e+00	1.000322e+00	1.000322e+00	
min	-1.151295e+00	-1.296970e+00	-1.238547e+00	-1.282810e+00	-
25%	-8.602492e-01	-8.844447e-01	-8.529054e-01	-8.864360e-01	
50%	-2.549231e-01	-1.515042e-01	-2.755137e-01	-2.207032e-01	
75%	5.872370e-01	8.045721e-01	6.411894e-01	6.202224e-01	
max	6.110618e+00	2.530844e+00	5.104191e+00	2.845171e+00	

Recommendation:

- 1. There is a significant difference between Actual Time and ORSM Time Distance.
- 2. Adjustments are needed in these two areas to improve customer experience.
- 3. Revisit the information provided to the routing engine for trip planning. Verify with transporters to ensure the routing engine is configured for optimal results and check for any discrepancies.

In []: