



---

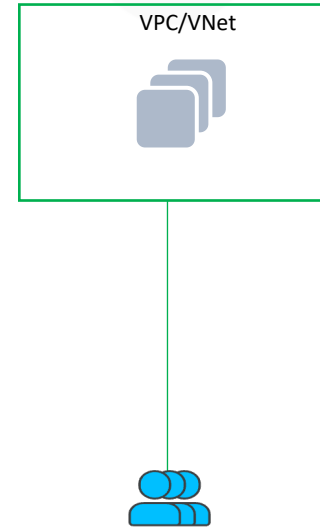
## User VPN

Solutions Engineering

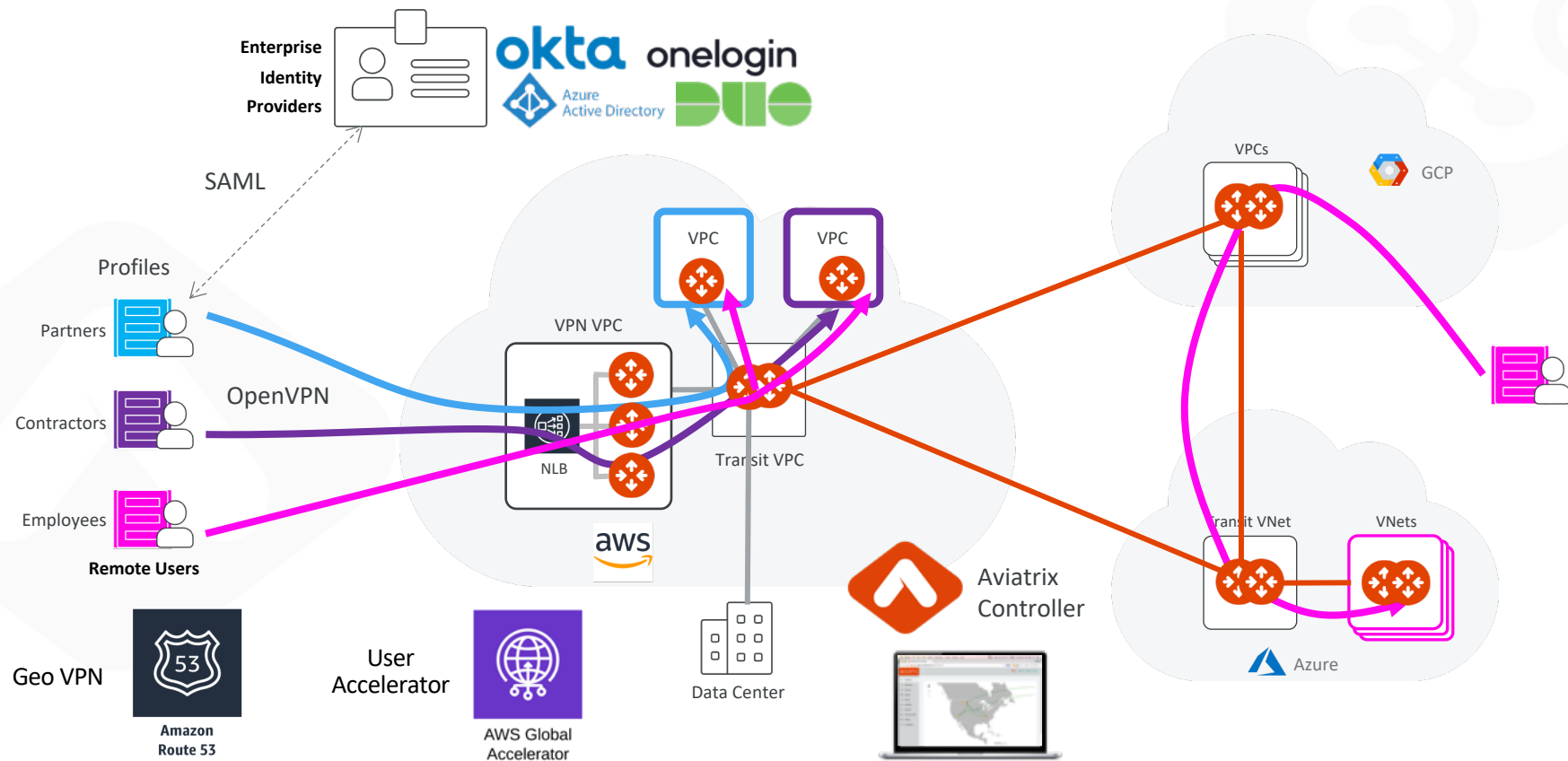
# Problem Statement

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- Connect **users** securely and seamlessly to public cloud resources
- **Least latency** accessing the cloud resources
- Cloud-native: **should not backhaul** to on-premises Data Center first
- Enterprise-grade: **Identity Provider** integration
- **Multicloud** repeatability

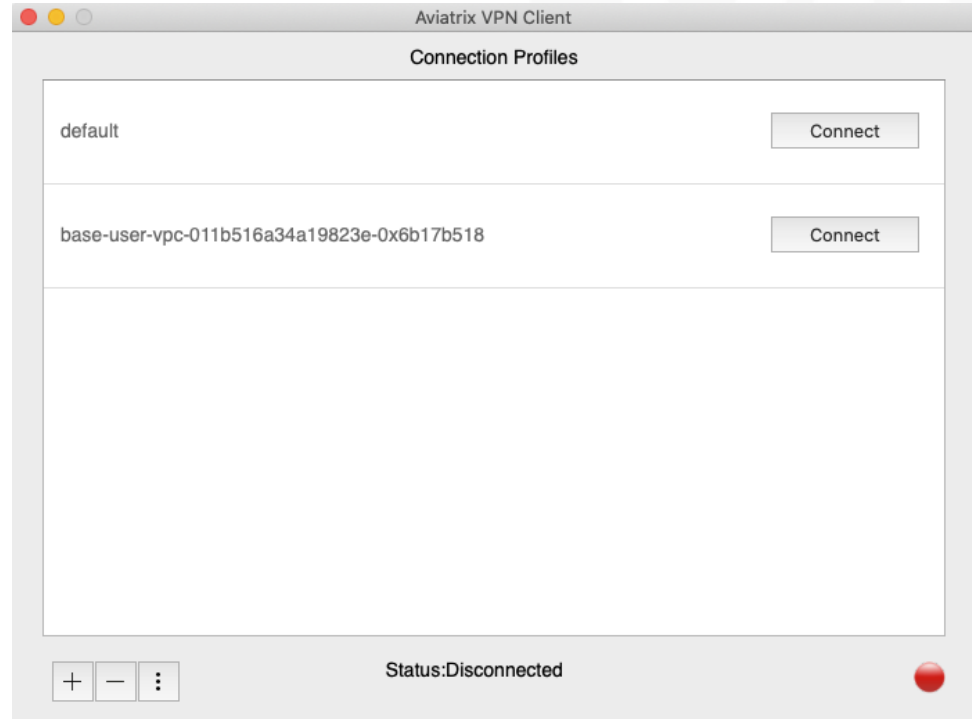


# User VPN Overview



# Client Software

- OpenVPN Client
  - All OpenVPN client software are supported. The supported clients are macOS, Windows iOS, Android, Chromebook, Linux and BSD
- Aviatrix VPN Client
  - Aviatrix VPN Client supports macOS, Windows, Linux Debian distribution, and BSD distribution
  - Choose Aviatrix VPN Client if you require SAML authentication directly from VPN client software



# Automated Load Balancer

- The controller automatically launches a cloud-native load balancer based on the cloud type
- Automates target groups to attach Aviatrix VPN gateways to the LB
- The domain name of the cloud provider's load balancer, such as AWS ELB, will be the connection when a VPN user connects to the VPN gateway
- Seamless relaunch of VPN Gateways after deletion without reissuing a new .ovpn cert file

The screenshot displays the AWS Management Console interface for configuring an Automated Load Balancer. At the top, there are buttons for 'Create Load Balancer' and 'Actions'. Below this is a search bar and a table listing the load balancers. The first entry is 'Aviatrix-vpc-00ff16450xd34a...', which is active and associated with VPC ID 'vpc-00ff16457ad2174ff'.

Below the table, the 'Load balancer: Aviatrix-vpc-00ff16450xd34ab56' details are shown. This includes another search bar and a table listing the target groups. The first entry is 'Aviatrix-vpc-00ff16450xd34a...', which is associated with Port 943, Protocol TCP, Target type instance, Load Balancer Aviatrix-vpc..., and VPC ID vpc-00ff16457ad2174ff.

Below the table, the 'Target group: Aviatrix-vpc-00ff16450xd34ab56' details are shown. This includes tabs for 'Description', 'Targets', 'Health checks', 'Monitoring', and 'Tags'. The 'Targets' tab is selected, showing a description of the target group and a table of registered targets.

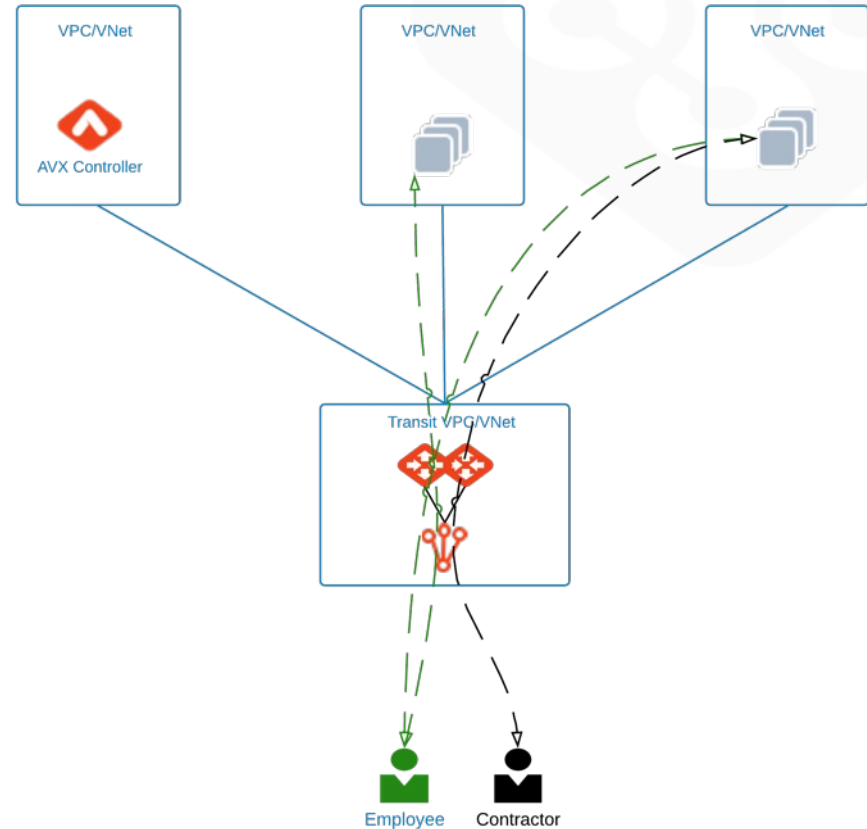
The description states: 'The load balancer starts routing requests to a newly registered target as soon as the registration process completes and the demand on your targets increases, you can register additional targets. If demand on your targets decreases, you can deregister targets.'

Below the description is an 'Edit' button. The 'Registered targets' table is shown below:

Instance ID	Name	Port	Availability Zone	Status
i-0552e63461a12a9a7	aviatrix-AWS-UW2-SAML-VPN-GW-1	943	us-west-2a	healthy
i-0beab155cd99db9ff	aviatrix-AWS-UW2-SAML-VPN-GW-2	943	us-west-2b	healthy

# Profile-Based Security Policies

- A user is dynamically assigned a virtual IP address when connected to a gateway
- Isolation between employees, contractors, partners, or developers
- Supports multiple profiles
- Automated firewall rules
- Security based on user not source IP
- The security policy is dynamically pushed to the landing Aviatrix VPN gateway when a VPN user connects
- It is only active when a VPN user is connected
- When a VPN user disconnects, the security policy is deleted from the VPN gateway



# Secure Assertion Markup Language

- Supports IDPs like Azure AD, Okta, Duo, Office 365
- User accounts are onboarded on the IDP portal
- Users can be onboarded on Aviatrix controller if SAML is not required







AWS SSO



# VPN Gateway Creation

Create VPN Gateway

Name  
VPN-GW-LONDON

Cloud  
 Standard     
AWS Azure GCP OCI

Account  
aws-account x

Region  
eu-west-2 (London) x

VPC/VNet  
VPN-VPC-London x

Instance Size  
t3.medium x

High Performance Encryption  
☐ Off

^ Instances

+ Instance

	Attach to Subnet	Public IP	VPN CIDR
1	10.20.48.0/20--eu-west-2a~... x	Allocate New Static Public IP	192.168.43.0/24

^ VPN Access Configuration

Load Balancer  
ELB

ELB Name  
 Optional

VPN Protocol  
☒ TCP ☐ UDP

Max Connections (Per Instance)  
100

Authentication  
None (Certificate-Only) x

Split Tunnel  
☒ On

Client Certificate Sharing  
☐ Off

Duplicate Connections  
☐ Off

Policy-Based Routing  
☐ Off

Split Tunnel  
Additional CIDR(s)  Optional

Nameserver(s)  Optional

Search Domain(s)  Optional

Cancel Save



# Profiles

UserVPN	VPN Gateways	Users	Profiles	Settings
<div><div>+ Profile</div><div><div></div><div></div><div></div></div></div>				
Name		Base Policy	Rules	Users
shared-service		Allow All		1

## Create Profile

Name

SPLUNK-SERVER

### Security Policy

Base Policy ☒ Allow All ☐ Deny All

+ Deny Rule

	Target CIDR	Protocol	Port	
1	10.20.30.1/24	ALL	0:65535	

User

Cancel

Save

# Profiles ↔ Users

- A profile can be associated with multiple users.
- A user can be associated with multiple profiles.

### Create VPN User

Name

Email

VPN Gateway

Base Policy

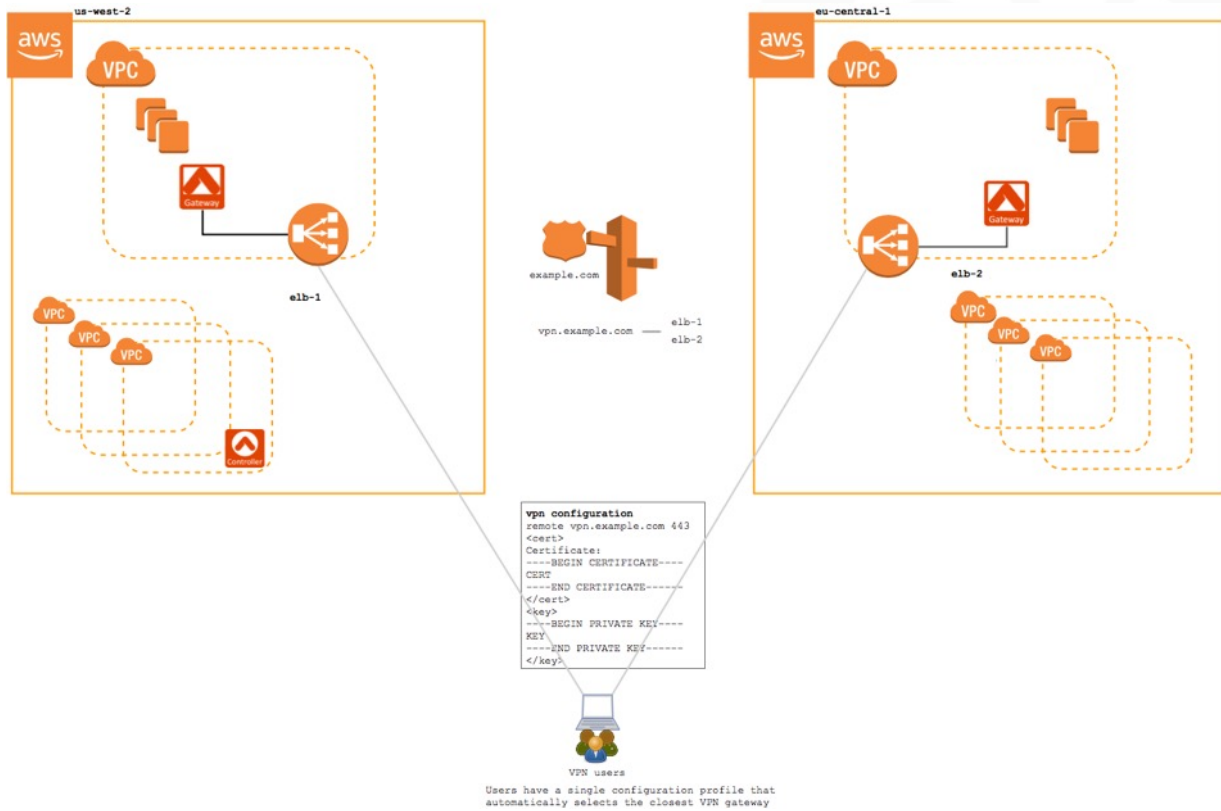
☒ Allow All ☐ Deny All

Profile

Cancel Save

# Geo VPN – VPN User Accelerator

- Combines the Aviatrix scale-out VPN solution with **latency-based routing** to dynamically route VPN users to the **nearest Aviatrix VPN gateway** based on the latency between the user and the gateways
- Users are directed to an Amazon Route 53 DNS or Azure DNS, that uses a latency-based routing policy to choose between the available regions



# Custom VPN CIDR Block

---

- The default IP address pool is 192.168.43.0/24
- This is a configurable parameter

Advanced Options



(Optional, you can configure it later at OpenVPN -> Edit Config.)

VPN CIDR Block [Info](#)

192.168.43.0/24

# Client Certificate Sharing

- Disabled by default
- Multiple VPN users can share the same .ovpn file
- Can only be used when authenticating users via IDP
- The controller still sees individual users and maintains full history

## CLIENT CERTIFICATE SHARING [Info](#)

Status

Enabled

ACTIVE VPN USERS TOTAL: 2



Search history

Name	Profile	Virtual IP	Landing Gate...	Login Time	Public IP
julie@abc.com	Developer-Profile, Tester-Profile	192.168.43.6	AWS-UW2-SAML-VPN-GW-1	2020-04-05 08:29:02	73.93.180.214
mike@abc.com	invalid_saml_profile_Default-Deny-	192.168.43.10	AWS-UW2-SAML-VPN-GW-1	2020-04-05 08:28:28	73.93.180.214

# Preserve Client IP

- Client IP can be preserved up to the application
- NAT needs to be disabled on the VPN gateway
- VPN CIDRs must be advertised to the transit for return traffic

## VPN NAT

Status



Customize Spoke Advertised VPC CIDRs [Info](#)

Included CIDRs

192.168.43.0/24,192.168.44.0/24,10.51.0.0/16

Save

# Minimum Client Version & Duplicate Connections

- Enforcement of Minimum VPN Client Version
- Duplicate Connections
  - User can connect simultaneously from multiple devices
  - When disabled, simultaneous sessions are not allowed, and existing VPN connection gets disconnected

Minimum Aviatrix VPN Client Version [Info](#)

Version

- ✓ none
- 2.4.10
- 2.5.7
- 2.6.6
- 2.7.9
- 2.8.2
- 2.9.6
- 2.10.7
- 2.11.6
- 2.12.10
- 2.13.12
- 2.14.14

[SAVE](#)

Duplicate Connections

Status

Disabled

# Split Tunnel or Full Tunnel

- Split Tunnel

Only specified CIDRs ranges go through the VPN tunnel

- Full Tunnel

All user IP sessions including Internet browsing go through the VPN tunnel

Split Tunnel Mode



Yes



No

Additional CIDRs

10.0.10.0/24,10.0.20.0/24

```
[umair@umair-mbp ~ % ifconfig utun5
utun5: flags=8051<UP,POINTOPOINT,RUNNING,MULTICAST> mtu 1500
        inet 192.168.44.6 --> 192.168.44.5 netmask 0xffffffff
[umair@umair-mbp ~ % netstat -r
Routing tables

Internet:
Destination        Gateway             Flags               Netif Expire
default             192.168.1.1         UGScg               en0
10.0.10/24          192.168.44.5        UGSc                utun5
10.0.20/24          192.168.44.5        UGSc                utun5
```

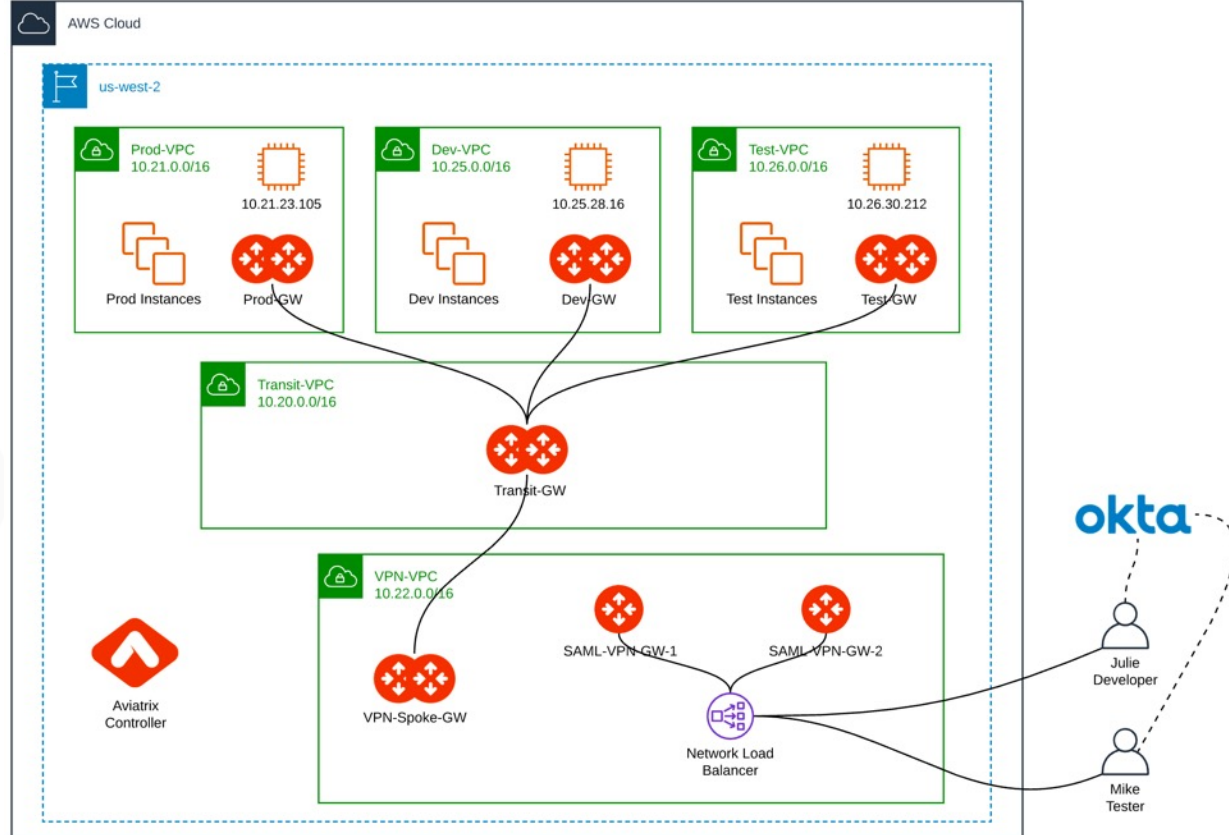


# Gateway Failover

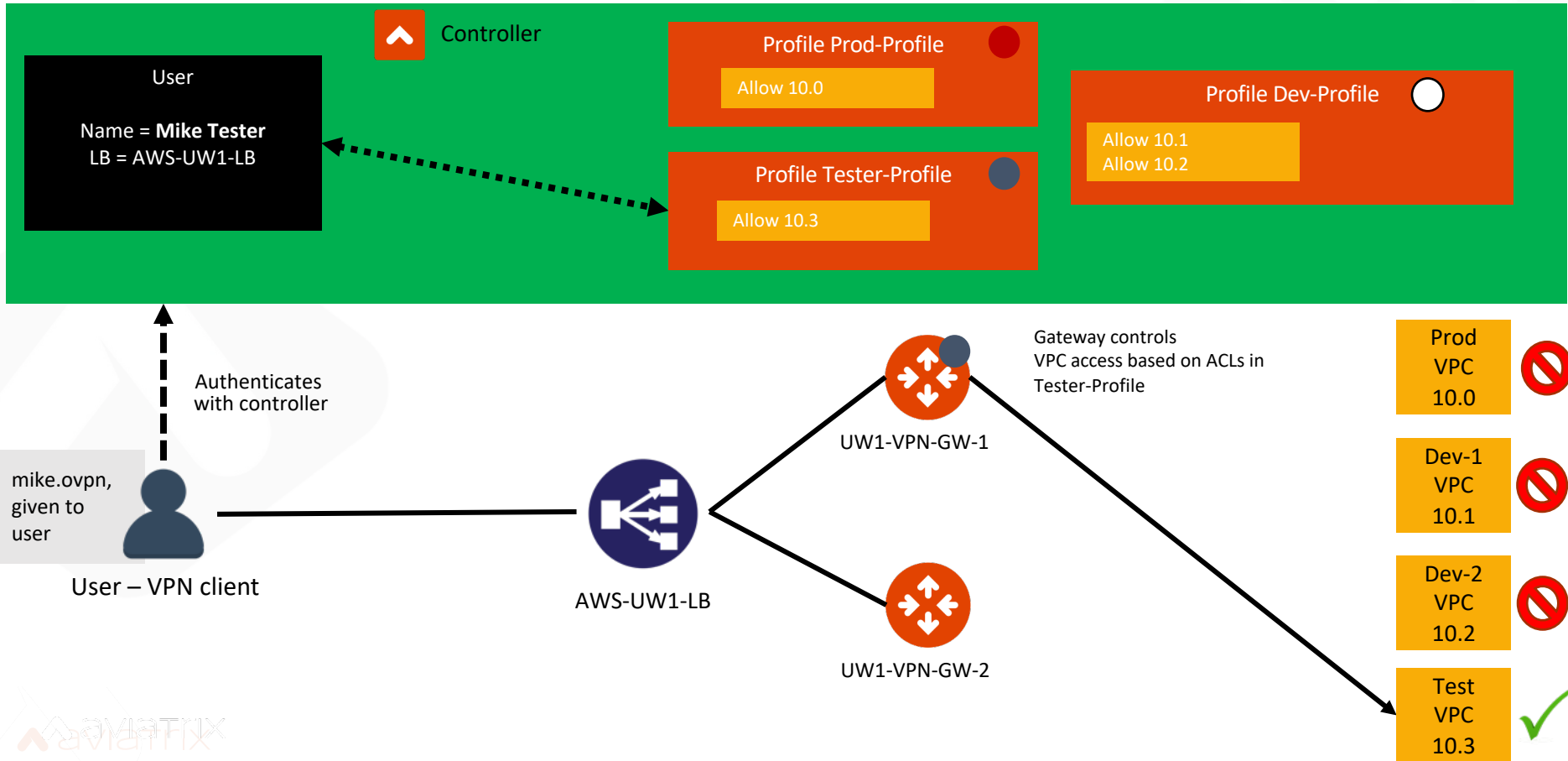
- Users will automatically get reconnected to another VPN gateway behind the load-balancer
- No change of certificate or user intervention

```
umair@umair-mbp ~ % ifconfig utun4
utun4: flags=8051<UP,POINTOPOINT,RUNNING,MULTICAST> mtu 1500
inet 192.168.43.14 --> 192.168.43.13 netmask 0xffffffff
umair@umair-mbp ~ % ping 10.120.127.191
PING 10.120.127.191 (10.120.127.191): 56 data bytes
64 bytes from 10.120.127.191: icmp_seq=0 ttl=250 time=73.976 ms
64 bytes from 10.120.127.191: icmp_seq=1 ttl=250 time=70.885 ms
64 bytes from 10.120.127.191: icmp_seq=2 ttl=250 time=70.846 ms
64 bytes from 10.120.127.191: icmp_seq=3 ttl=250 time=60.916 ms
64 bytes from 10.120.127.191: icmp_seq=4 ttl=250 time=67.720 ms
64 bytes from 10.120.127.191: icmp_seq=5 ttl=250 time=61.405 ms
64 bytes from 10.120.127.191: icmp_seq=6 ttl=250 time=61.982 ms
Request timeout for icmp_seq 7
Request timeout for icmp_seq 8
Request timeout for icmp_seq 9
Request timeout for icmp_seq 10
Request timeout for icmp_seq 11
Request timeout for icmp_seq 12
Request timeout for icmp_seq 13
Request timeout for icmp_seq 14
Request timeout for icmp_seq 15
Request timeout for icmp_seq 16
Request timeout for icmp_seq 17
Request timeout for icmp_seq 18
Request timeout for icmp_seq 19
64 bytes from 10.120.127.191: icmp_seq=20 ttl=250 time=72.759 ms
64 bytes from 10.120.127.191: icmp_seq=21 ttl=250 time=63.880 ms
64 bytes from 10.120.127.191: icmp_seq=22 ttl=250 time=67.266 ms
64 bytes from 10.120.127.191: icmp_seq=23 ttl=250 time=66.668 ms
64 bytes from 10.120.127.191: icmp_seq=24 ttl=250 time=68.084 ms
^C
--- 10.120.127.191 ping statistics ---
25 packets transmitted, 12 packets received, 52.0% packet loss
round-trip min/avg/max/stddev = 60.916/67.199/73.976/4.246 ms
umair@umair-mbp ~ % ifconfig utun4
utun4: flags=8051<UP,POINTOPOINT,RUNNING,MULTICAST> mtu 1500
inet 192.168.44.6 --> 192.168.44.5 netmask 0xffffffff
umair@umair-mbp ~ %
```

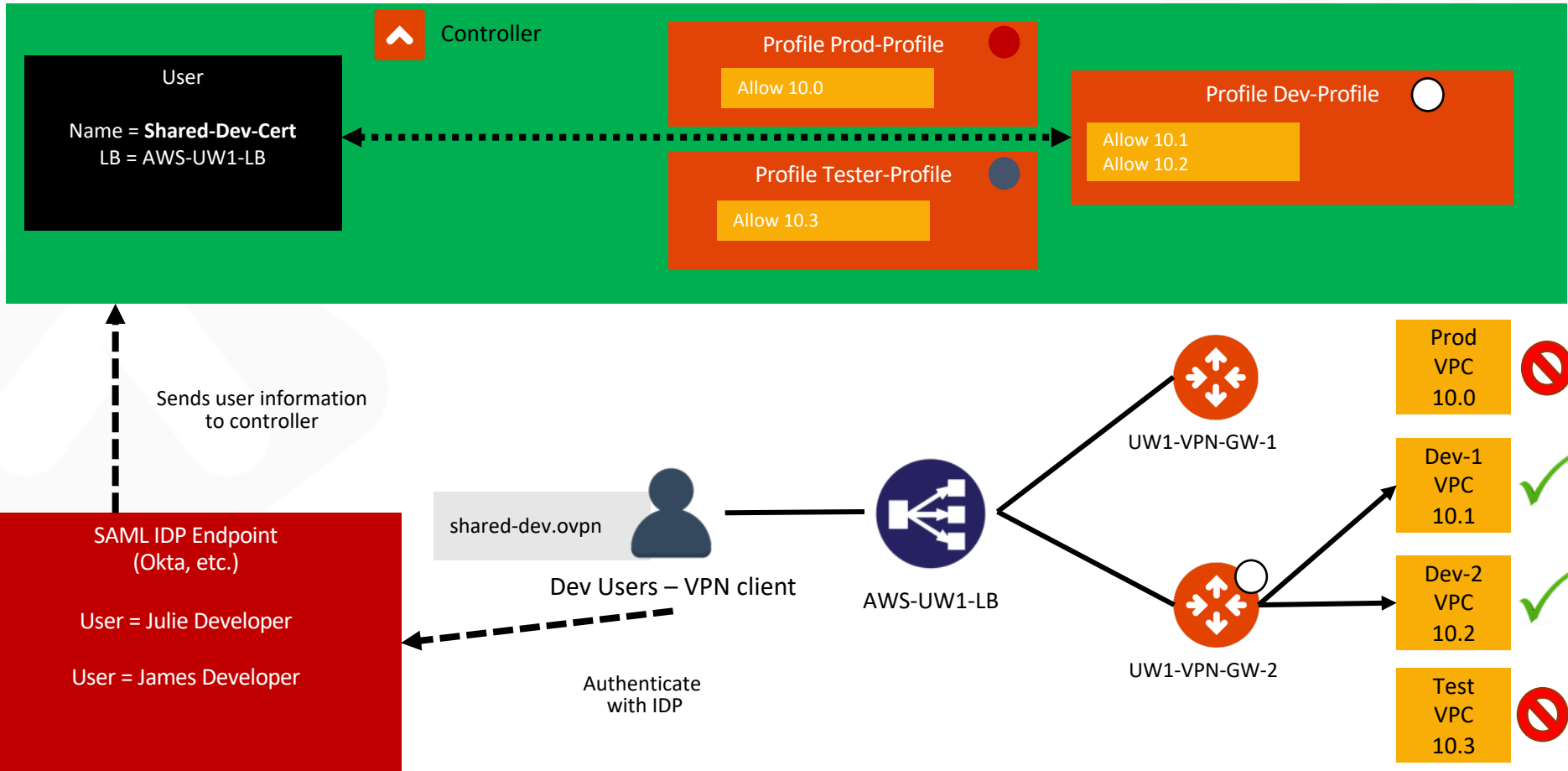
# UserVPN Reference Architecture



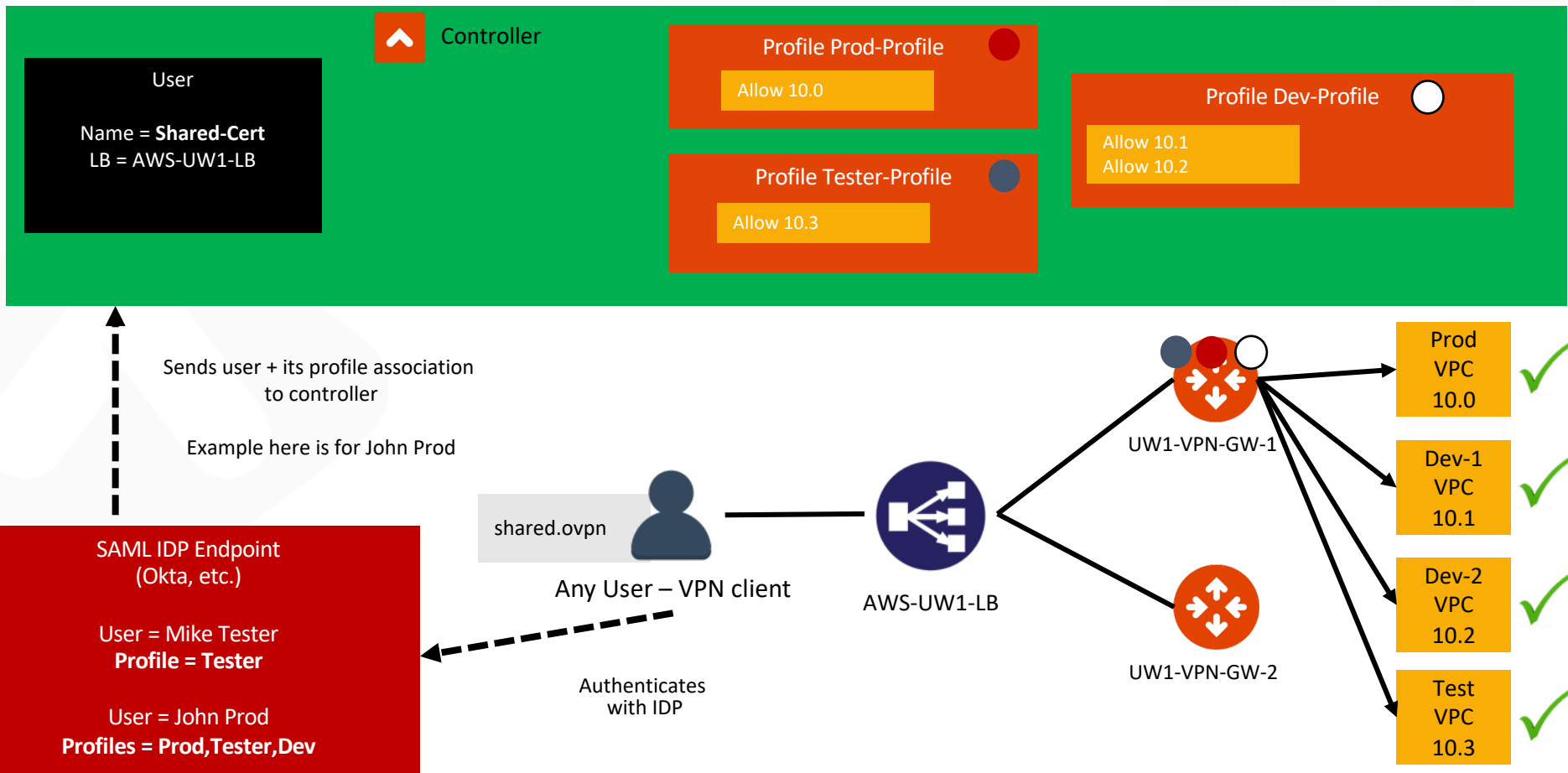
# Users and Profiles



# Users in IDP, Profile Association in Controller



# Users in IDP, Profile Association in IDP Profile as SAML Attribute





## Architecture Guidelines

# Key Elements to Consider

---

- Performance Numbers -  
[https://docs.aviatrix.com/HowTos/openvpn\\_design\\_considerations.html#simultaneous-clients-on-a-given-vpn-gateway](https://docs.aviatrix.com/HowTos/openvpn_design_considerations.html#simultaneous-clients-on-a-given-vpn-gateway)
- $(\text{VPN gateway throughput}) / (\text{throughput requirement per client}) = \text{number of clients per gateway}$ 
  - Take into account the client-to-VPN gateway latency, and client type (Windows vs. Linux)
  - Example:
    - 100 ms latency → 200 Mbps VPN gateway with Windows clients
    - Requirement of 10 Mbps max burst per client → 20 clients per VPN gateway
- Region
  - LBs and VPN gateways are regional constructs
  - User location determines which LB they will connect to
  - Geo VPN or not?

## Key Elements to Consider (cont.)

---

- Split-tunnel vs. full-tunnel.
  - Currently defined on a per LB/GW basis.
- Max number of connections per LB/VPN gateway is very high, so it's typically not a limiting factor.
  - For reference, AWS LB can handle 50K connections, Aviatrix VPN gateway can handle 64K connections.
- Max number of targets between a LB is not typically a limiting factor.
  - For reference, AWS LB can handle 1000 targets.



# Best Practices

---

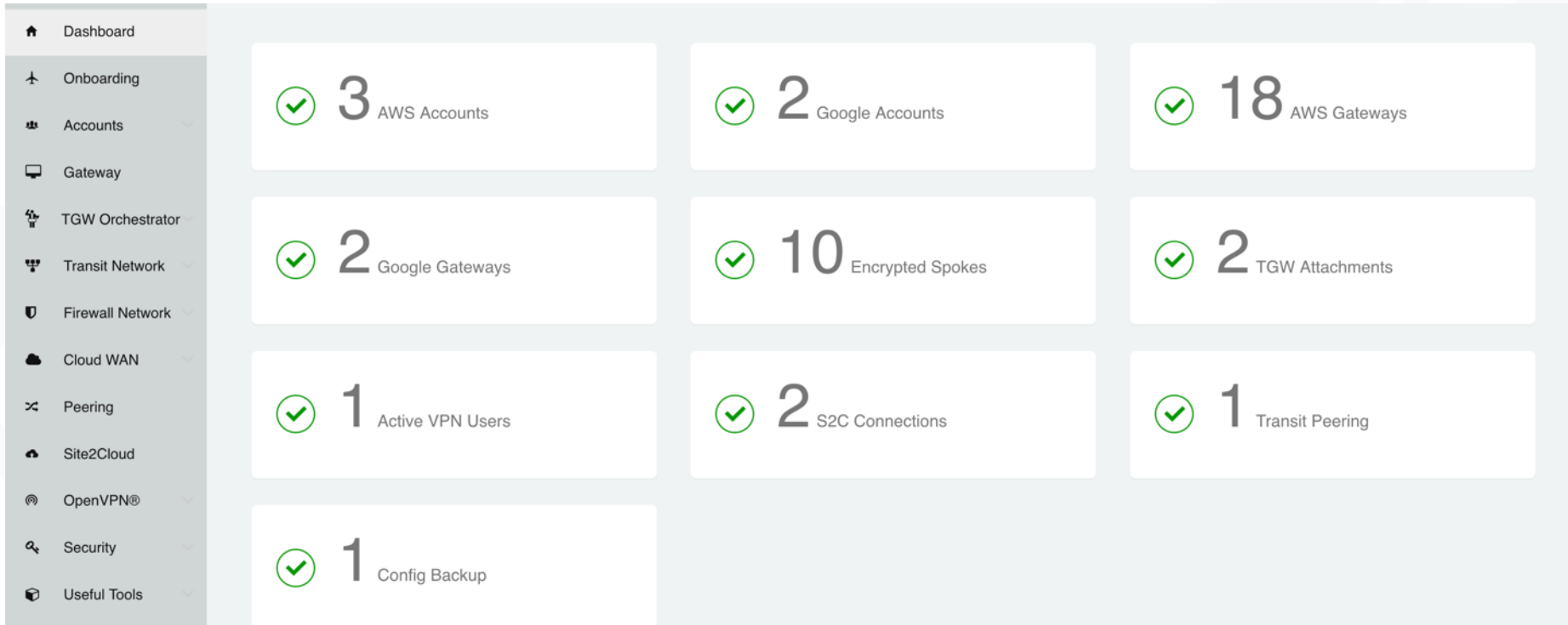
- Separate VPN functionality from other functionalities (Spoke, Transit, Egress FQDN, ...)
- Separate VPC/VNet for VPN.
  - VPN gateway  $\leftrightarrow$  Spoke gateway traffic is routed in the VPC underlay.



# Visibility and Troubleshooting

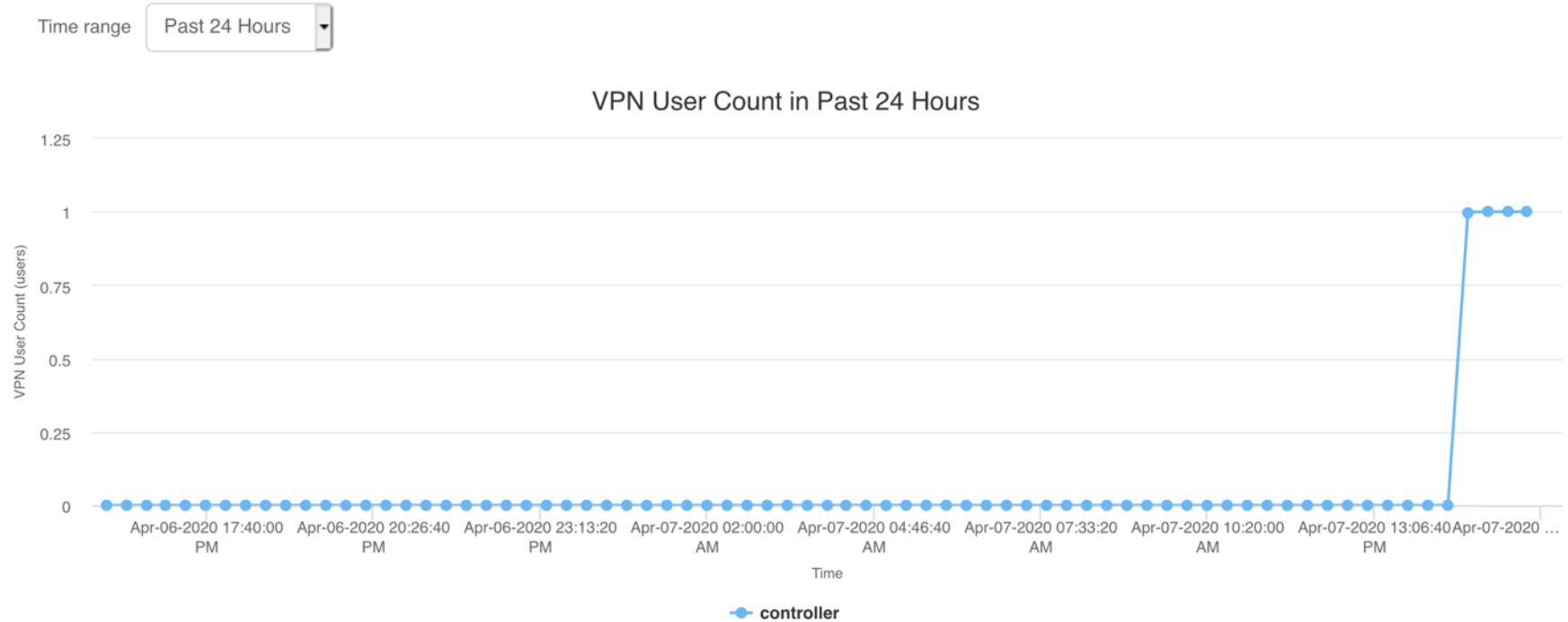
Reference

# Visibility and Troubleshooting



# Visibility and Troubleshooting

## VPN USER COUNT



# Visibility and Troubleshooting



ACTIVE VPN USERS TOTAL: 1



Search history

Name	Profile	Virtual IP	Landing Gateway	Login Time	Public IP	Platform	GUI Version	Actions
julie@abc.com	Developer-Profile, Tester-Profile	192.168.44.6	AWS-UW2-SAML-VPN- GW-2	2020-04-07 14:40:15	73.93.180.214	mac	AVPNC-2.7.9	<a href="#">✕ Disconnect</a> <a href="#">View</a>

## VPN session history



julie@abc.com|

Q Go

Profile	Remote IP Address	Login Time	Logout Time	Session Duration	Gateway Name	Public IP	Bytes transmitted
Developer-Profile, Tester-Profile	192.168.44.6	2020-04-07 16:18:34	N/A	N/A	AWS-UW2-SAML-VPN-GW-2	73.93.180.214	N/A
Developer-Profile, Tester-Profile	192.168.43.6	2020-04-07 15:58:20	2020-04-07 16:12:33	0:0:14:13	SAML-VPN-GW-1	73.93.180.214	7.65KB
Developer-Profile, Tester-Profile	192.168.44.6	2020-04-07 15:31:12	2020-04-07 15:50:01	0:0:18:49	AWS-UW2-SAML-VPN-GW-2	73.93.180.214	8.8KB
Developer-Profile, Tester-Profile	192.168.44.6	2020-04-07 15:28:41	2020-04-07 15:31:15	0:0:2:34	AWS-UW2-SAML-VPN-GW-2	107.199.62.57	5.01KB

# Visibility and Troubleshooting

## VPN USER HISTORY SEARCH

☒ Usernames

saad@abc.com

☐ Destination IPs

1.1.1.1,2.2.2.2

☐ Start Time (UTC)

04/14/2020, 12:41 PM

☐ End Time (UTC)

04/14/2020, 12:41 PM

☐ Gateways (multi-selectable)

S3Gateway-1  
Oh-VPN1-AGW2  
Oh-VPN1-AGW1  
SAML-West-AGW

# Visibility and Troubleshooting

## SHOW RESULTS



Search results on Gateway AWS-UW2-SAML-VPN-GW-2

```
=====
2020-04-05T03:06:28.688399+00:00 ip-10-22-104-109 kernel: [ 6063.017821] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.25.28.16 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=60109 PROTO=ICMP TYPE=8 CODE=0 ID=42501
SEQ=0 UserName=julie@abc.com
2020-04-05T03:06:39.483790+00:00 ip-10-22-104-109 kernel: [ 6073.812888] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.26.30.212 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=13139 PROTO=ICMP TYPE=8 CODE=0 ID=43269
SEQ=0 UserName=julie@abc.com
2020-04-05T03:06:46.915833+00:00 ip-10-22-104-109 kernel: [ 6081.245270] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.21.23.105 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=63605 PROTO=ICMP TYPE=8 CODE=0 ID=59397
SEQ=0 UserName=julie@abc.com
2020-04-05T23:03:09.423762+00:00 ip-10-22-104-109 kernel: [77860.772179] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.25.28.16 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=22379 PROTO=ICMP TYPE=8 CODE=0 ID=41294
SEQ=0 UserName=julie@abc.com
2020-04-05T23:03:13.511802+00:00 ip-10-22-104-109 kernel: [77864.858868] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.26.30.212 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=41654 PROTO=ICMP TYPE=8 CODE=0 ID=42062
SEQ=0 UserName=julie@abc.com
2020-04-05T23:03:17.283808+00:00 ip-10-22-104-109 kernel: [77868.631213] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.21.23.105 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=60192 PROTO=ICMP TYPE=8 CODE=0 ID=42318
SEQ=0 UserName=julie@abc.com
2020-04-05T03:06:28.688399+00:00 ip-10-22-104-109 kernel: [ 6063.017821] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.25.28.16 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=60109 PROTO=ICMP TYPE=8 CODE=0 ID=42501
SEQ=0 UserName=julie@abc.com
2020-04-05T03:06:39.483790+00:00 ip-10-22-104-109 kernel: [ 6073.812888] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.26.30.212 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=13139 PROTO=ICMP TYPE=8 CODE=0 ID=43269
SEQ=0 UserName=julie@abc.com
2020-04-05T03:06:46.915833+00:00 ip-10-22-104-109 kernel: [ 6081.245270] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.21.23.105 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=63605 PROTO=ICMP TYPE=8 CODE=0 ID=59397
SEQ=0 UserName=julie@abc.com
2020-04-05T23:03:09.423762+00:00 ip-10-22-104-109 kernel: [77860.772179] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.25.28.16 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=22379 PROTO=ICMP TYPE=8 CODE=0 ID=41294
SEQ=0 UserName=julie@abc.com
2020-04-05T23:03:13.511802+00:00 ip-10-22-104-109 kernel: [77864.858868] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.26.30.212 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=41654 PROTO=ICMP TYPE=8 CODE=0 ID=42062
SEQ=0 UserName=julie@abc.com
2020-04-05T23:03:17.283808+00:00 ip-10-22-104-109 kernel: [77868.631213] AviatrixUser: IN= OUT=eth0 SRC=192.168.44.6 DST=10.21.23.105 LEN=84 TOS=0x00 PREC=0x00 TTL=63 ID=60192 PROTO=ICMP TYPE=8 CODE=0 ID=42318
SEQ=0 UserName=julie@abc.com
=====
```

Search results on Gateway SAML-VPN-GW-1

Close



# Take Packet Capture for Troubleshooting

## PACKET CAPTURE

Gateway

ohio-aws-vpn-agw

Interface

eth0

Host

public\_IP\_of\_client

Port

Duration (seconds)

Packet length

▶ Start

■ Stop

⬇ Download





Thank You