



QUALITY POLICY

Commercial & Industrial Property Pty Ltd (CIP) is a commercial and industrial property developer operating across Australia. We have developed this policy to serve as a statement of our commitment to achieve the highest standard of quality in conducting our business activities and exceeding our clients' expectations. This policy is communicated to all personnel who work for or on behalf of CIP to collectively achieve our objectives and is available to relevant interested parties as appropriate.

CIP aims to provide services which fully satisfy the needs of our clients in a manner which conforms to contractual, statutory and regulatory requirements. This objective is achieved through engaging suitably competent personnel, use of appropriate equipment and technology and the maintenance of a Quality Management System, including an IMS Strategic Plan, that meets the requirements of ISO 9001.

At CIP, "quality comes first" in all our dealings and the management is continuously reinforcing the quality culture across the company including communicating the importance of meeting client requirements with an aim of enhancing client satisfaction.

We have established a range of quality objectives to measure and monitor the performance of our Quality Management System to continually improve its effectiveness and ongoing suitability.

A handwritten signature in blue ink, appearing to read 'P. McKenna', followed by a horizontal line.

Paul McKenna
Chief Executive Officer

Date: July 2017
Next Review Date: July 2019

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