Avi Patel

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SUMMARY

Reliable and adaptable recent graduate with experience in customer service, teamwork, and problem solving skills. Proven ability to handle fast-paced environments, solve problems under pressure, and communicate effectively with customers and colleagues

EDUCATION

University of Victoria — Victoria, BC
Bachelor of Science in Physics, Minor in Computer Science — *Sept. 2019 – June 2025*

Stanford University — Coursera
Machine Learning Certificate — *Jan. 2022*

WORK EXPERIENCE

Delivery Expert & Store Assistant — June 2022 – June 2025
Domino's Pizza — *Victoria, BC*

- Delivered timely, accurate orders while providing courteous customer service in a high-volume, fast-paced environment
- Coordinated with kitchen staff and drivers to streamline operations and minimize delivery times during peak hours
- Managed cash and digital transactions, maintained accurate delivery logs, and resolved customer issues efficiently
- Demonstrated reliability, attention to detail, and teamwork under pressure across over 1000+ delivery shifts
- Trained and mentored new employees on store procedures and customer service standards
- Followed health and safety protocols to maintain a clean and organized work environment

ADDITIONAL EXPERIENCE

Team-Based Projects | *University of Victoria* — 2019-2025

- Completed multiple group projects requiring strong organization, teamwork, and communication to meet tight deadlines
- Produced over 80 detailed written reports, demonstrating accuracy, attention to detail, and clear communication
- Delivered presentations to peers and faculty, strengthening public speaking and ability to explain complex ideas in simple terms
- Gained experience following structured procedures, solving unexpected problems, and adapting quickly to new challenges

SOFT SKILLS

Communication (customer-facing and team-based)
Teamwork & Collaboration
Problem-Solving
Time Management & Reliability
Adaptability & Quick Learning
Customer Service