# Sri Lanka Institute of Information Technology

# Data warehousing and Business Intelligence

# **Assignment 1**



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# **Step 1: Data Set Selection**

This data set contains shopping online analytics of a famous super store which centers are distributed globally. They reach out to customers who do orders online. Each online order has a relevant customer, a product, a market and a shipment mode. Through this data set, it is able to profile the customers based on their of purchases and to profile countries based on the sales.

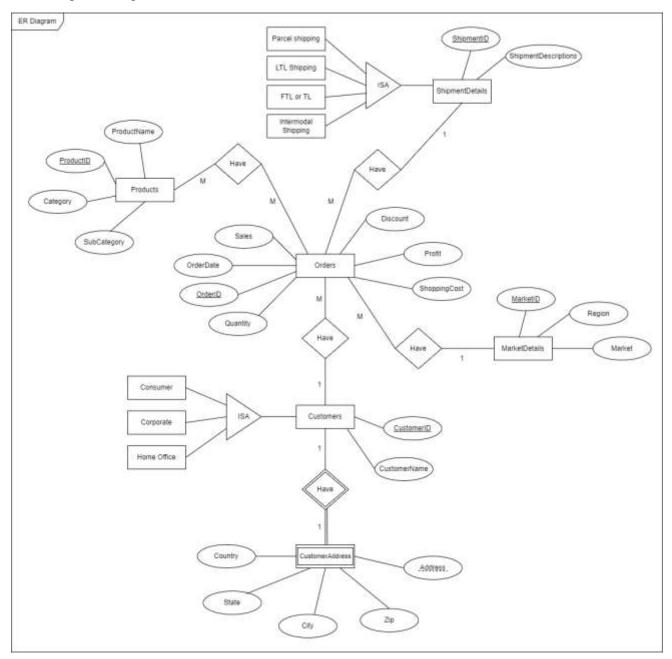
This data set includes details about 20,000 orders which were happened throughout 4 years and the number of customers involved in these orders are over 1500. In those orders there are about 2600 significant products which varies with category and subcategory.

This dataset contains Super store details,

- Customer details
- Customers segment details
- Customer addresses
- Order details
- Market details
- Product details
- Shipment details
- Product category details
- Product subcategory details

Also, there are some added details to this database.

# Following ER- diagram will describe the scenario of the selected dataset



# **Step 2: Preparation of Data Sources**

The whole of data was in 'csv' file type and they were separated into the following data sources, Database, Text, Excel and csv. And they were used to create the following,

## 1.Database(.bak)

Category.xls, MarketDetails.xls, OrderPriorityDetails.xls, Products.xls, SubCategory.xls and ShipmentDetails.xls files were imported to the Globa\_Super\_Store Database.

## **2.**Text(.txt)

CustomerAddress.txt was used directly.

## 3.Excel(.xls)

Orders.xls was used.

## **4.Comma Separated Values (.csv)**

Customers.csv was used.

Data Source Type	Source Name	Column Name	Data Type	Description
Database File (.bak)	dbo.Products	Product_ID	nvarchar(50)	Unique ID
		Product Name	nvarchar(150)	Name of Product
		CategoryID	int	Product Category ID
		Sub_CategoryID	int	Product Subcategory ID
	dbo.Category	CategoryID	int	Unique ID
		Category	nvarchar(50)	Product Category name
	Dbo.SubCategory	Sub_CategoryID	int	Unique ID
		Sub_Category	nvarchar(50)	Product SubCategory name
	dbo.MarketDetails	MarketID	int	Unique ID
		Market	nvarchar(50)	Market Name
		Region	nvarchar(50)	Region of market
	dbo.OrderPriorityDetails	OrderPriorityID	int	Unique ID
		OrderPriority	nvarchar(50)	Order Priority types
	Dbo.ShipmentDetails	ShipmentID	int	Unique ID
		Ship_Mode	nvarchar(50)	Shipment types
		ShipmentDescriptions	nvarchar(100)	Shipment type descriptions
Excel File	Orders.xls	Row ID	nvarchar(50)	Unique ID
		OrderID	nvarchar(50)	ID of the order
		OrderDate	date	Order placed date
		OrderPriority ID	int	ID of Order Priority
		Customer ID	nvarchar(50)	ID of Customer
		Sales	money	Sales
		Quantity	int	Quantity
		Discount	decimal(4, 3)	Discount of Product
		Profit	money	Profit
		Shipping Cost	money	Shipping Cost
		MarketID	int	ID of Market
		Product ID	nvarchar(50)	ID of Product
		ShipementID	int	ID of Shipment mode
		ShipmentDate	date	Shipment placed date
CSV File	Customers.csv	Customer ID	varchar(50)	Unique ID
		Customer Name	varchar(50)	
		Segment	varchar(50)	
Text File	CustomerAddresses.txt	Customer ID	varchar(50)	Unique ID
		Country	varchar(50)	Customer's Country
		State	varchar(50)	Customer's State
		City	varchar(50)	Customer's City
		ZIP	varchar(50)	ZIP code of the Customer
		Address	varchar(60)	Customer's Address

Data Sources

Staging Area

Warehouse

(CustomerAddresses.txt)

(Global\_Super\_Store DB)

ETL

(CSV
(Customers.csv)

Staging

Dataware House

**Step 3: Solution Architecture** 

Above architecture shows the high-level BI solution to the warehouse design.

## **Data Sources**

(Global\_Super\_Store.bak)

'.txt' component represents Text files, '.xls' component is used to represent Excel files, '.csv' component is used to display Comma Separated files and '.bak' component represents database files.

(GlobalSuperStore\_Staging)

(GlobalSuperStore\_DW)

## **Staging Area**

Loading DB component represents the process of the creating database tables. Test, Patient, TestPrices, AddmissionFees and Attendance text files was imported to the database and was used to create the tables. And these tables were used as the DB source data.

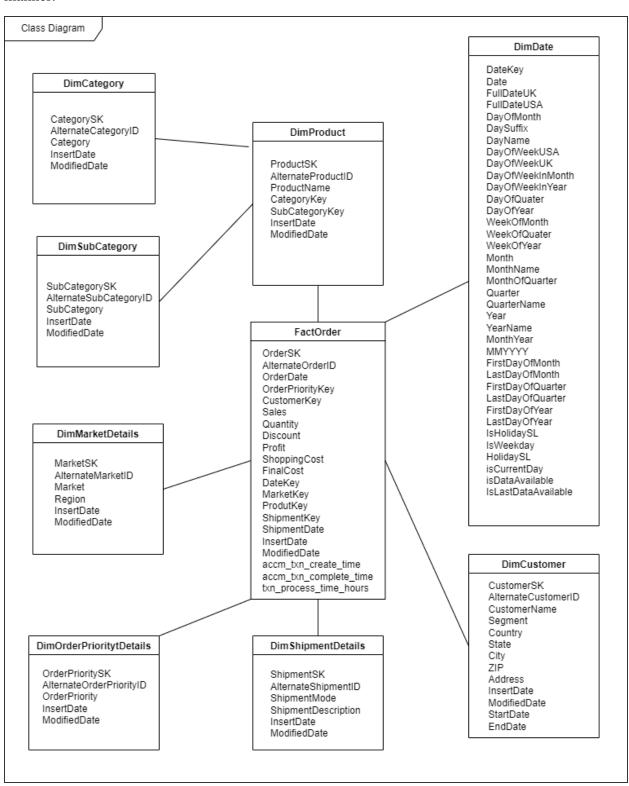
Staging DB component represents creating staging level tables through the 'Extract'.

#### **Data Warehouse**

Data warehouse DB component is used display the cratering dimension tables in the warehouse using 'Transform' and 'Load.'

# Step 4: Data Warehouse Design & Development

Following figure will show how the fact table and dimension tables was combined in a rational manner.



## **Schema Type**

For this scenario, snowflake schema type was used.

## **Dimension Types**

- Hierarchical Dimension
  - Date all the hierarchies in date
  - o Product → product → category → subcategory
  - CustomerAddress country  $\rightarrow$  state  $\rightarrow$  city  $\rightarrow$  ZIP  $\rightarrow$  address
- Slowly Changing Dimension
  - Customer used type 2.
  - o Following columns were set as changing attributes.
    - Segment
    - Country
    - State
    - City
    - ZIP code
    - Address
- Fact Table
  - o Numbers Sales, Quantity, Discount, Profit, ShippingCost, FinalCost
  - ${\scriptsize \circ} \quad FK \text{ } CustomerKey, OrderDateKey, OrderPriorityKey, MarketKey, ProductKey, ShipmentKey} \\$

## **Assumptions**

• Customer dimension was considered as a slowly changing dimension.

# **Step 5: ETL development**

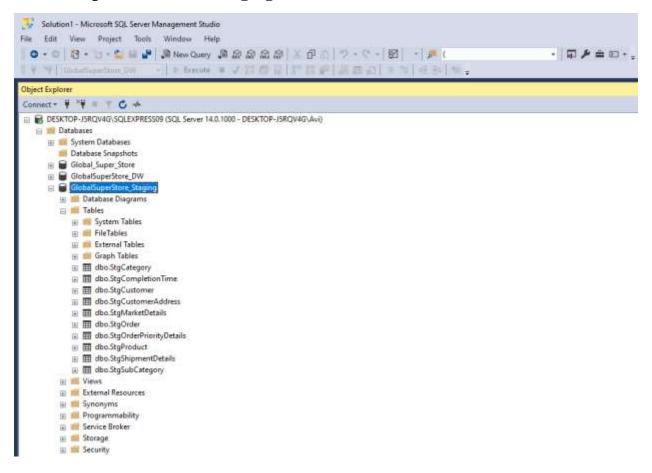
## 1.Extract

In this step, All the data sources were imported to the staging tables by using the relevant Data connection.

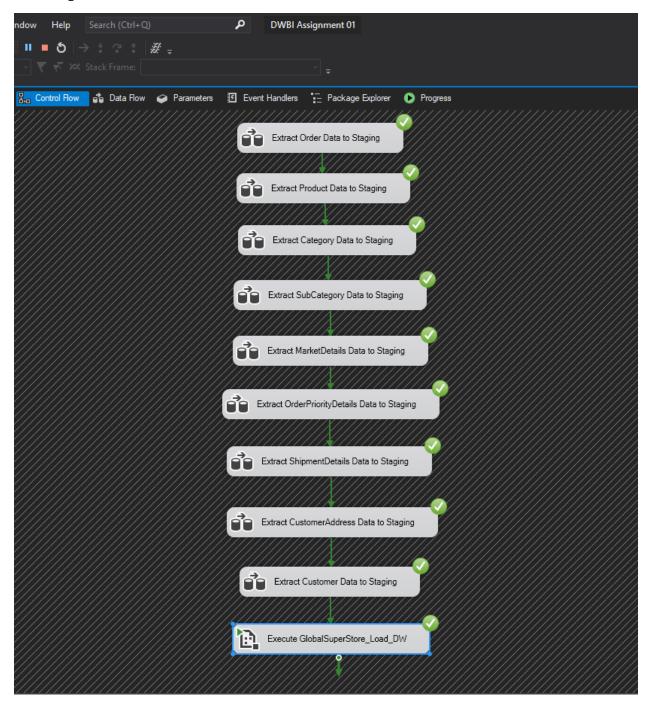
Flat file connection was used for text files and csv files, Excel file connections for excel file, DB source connection for DB file. All those tables were imported to the GlobalSuperStore\_Staging DB, which contains the below tables,

- 1. StgCategory
- 2. StgCustomer
- 3. StgCustomerAddress
- 4. StgMarketDetails
- 5. StgOrder
- 6. StgOrderPriorityDetails
- 7. StgProduct
- 8. StgShipmentDetails
- 9. SgtSubCategory

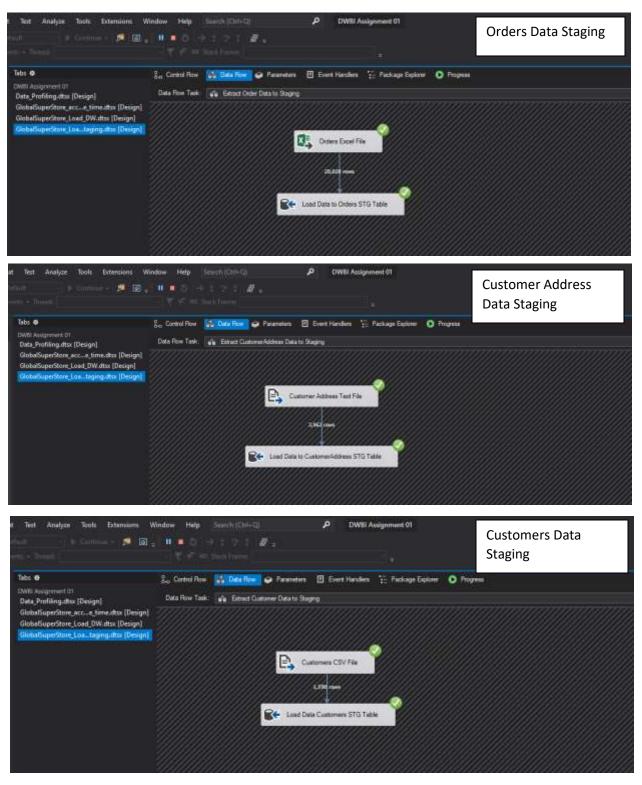
# • Snapshot of SSMS Staging Database



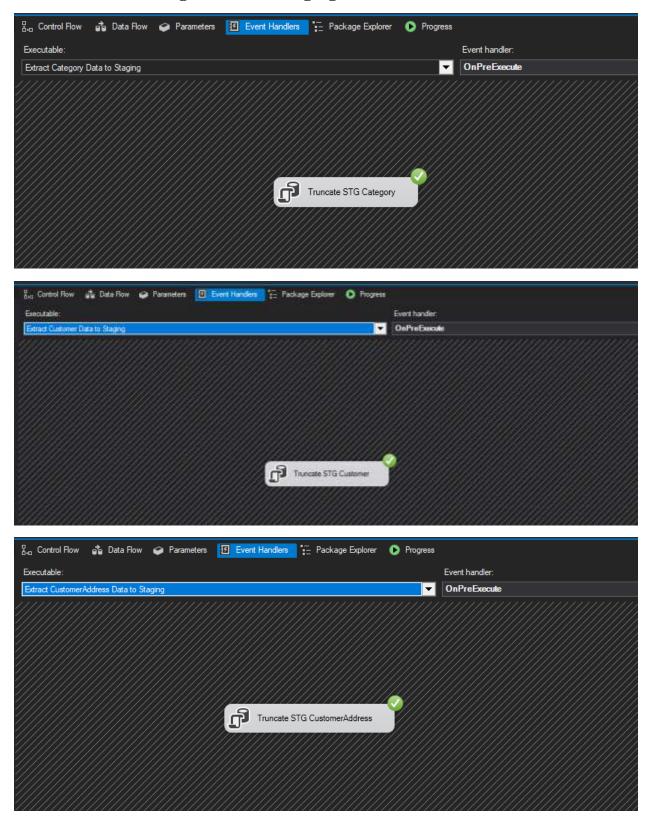
# • Snapshot of Visual Studio Control Flow of Extract

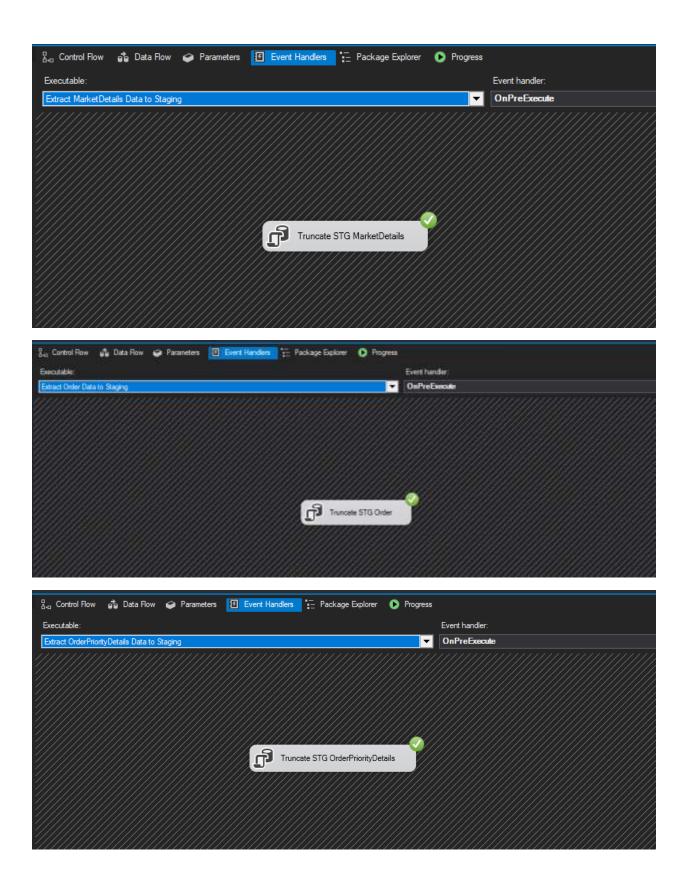


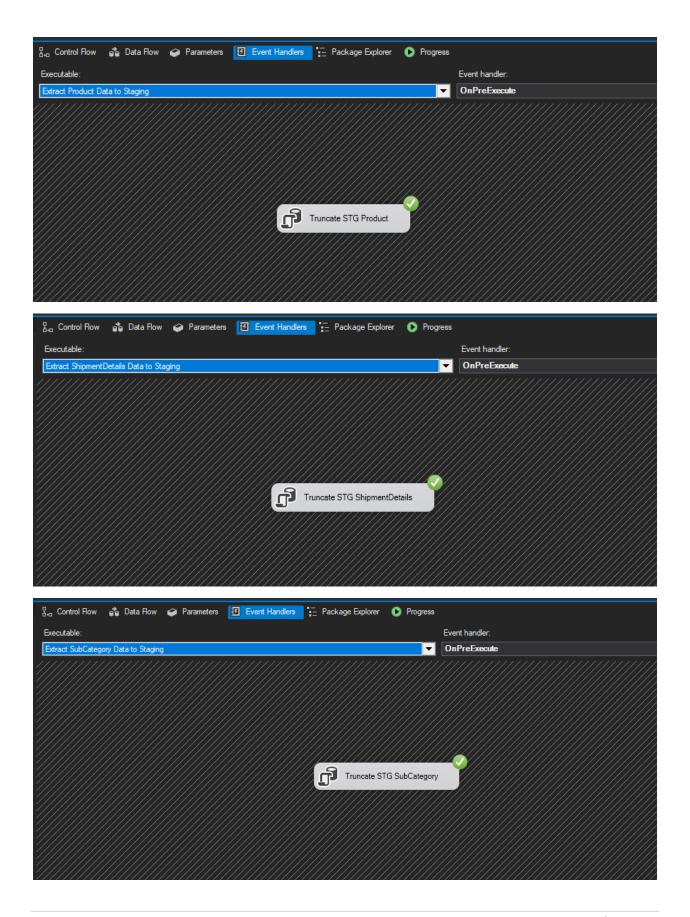
# Snapshots of several data types of Data Flows



# • Event Handling (Truncate Staging Data)

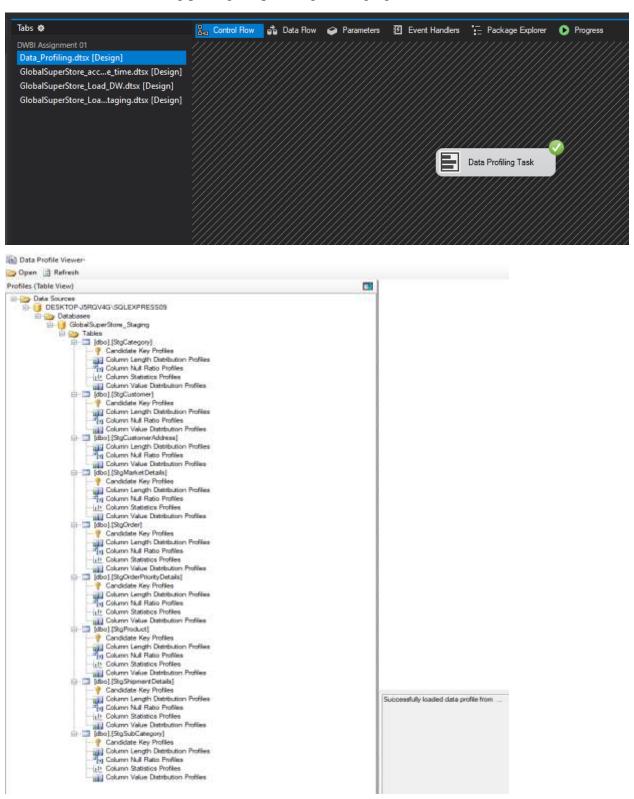






## Data profiling

Used Data\_Profiling package to profiling the staging tables



### 3.Transform & Load

In this step, both the 'Transform' and 'Load' are done. Firstly, The Dimension tables in the Datawarehouse DB data were created. Then, using the relevant components, data from the staging tables was loaded into the warehouse tables, GlobalSuperStore\_DW, which contains the below tables.

- 1. DimCategory
- 2. DimCustomer
- 3. DimDate
- 4. DimMarketDetails
- 5. DimOrderPriorityDetails
- 6. DimProduct
- 7. DimShipmentDetails
- 8. DimSubCategory
- 9. FactOrders

#### **Used Transformation Tasks**

## 1. Lookups

DimCustomer's CustomerID is looked when loading using DimOrder DimProduct's ProductSK is looked when loading using DimMarket

#### 2. Derived Columns

Derived column is used in FactOrders to derive both StartDate and EndDate by using GETDATE() expression and to derive the FinalCost too.

#### 3. Union

Union is used in the Extract step to combine and get all the data from data files.

## Sort and Merge

'Sort' is used in DimProduct to sort out the Product and Category data and they are merged using CategoryID.

'Sort' is used sort out the Product and Sub-Category data and they are merged using SubCategoryID.

# **Update Functions**

DimMarketDetails

DimProductCategory

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• DimProductSubCategory

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### • DimShipmentDetails

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## • DimOrderPriorityDetails

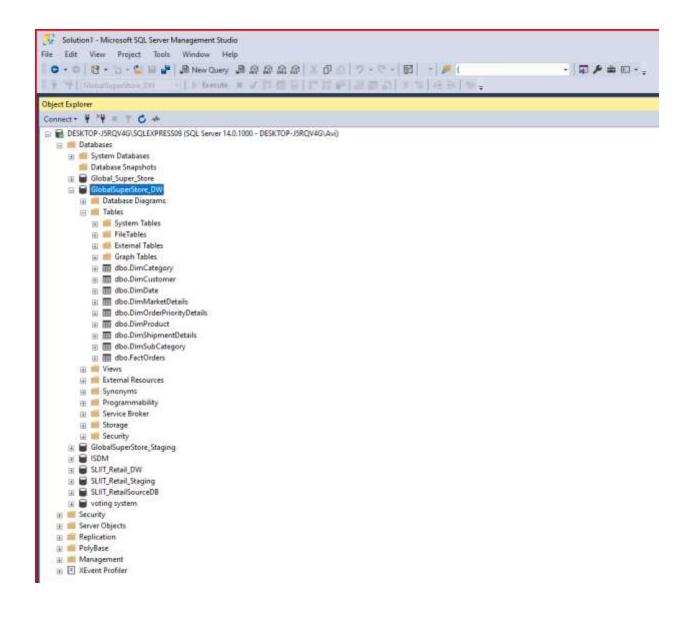
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#### FactOrders

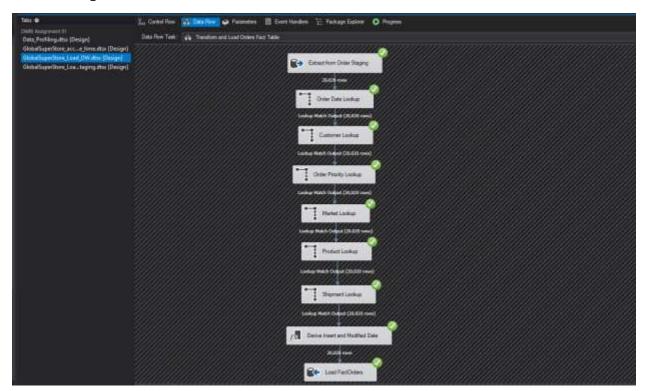
#### • DimProduct

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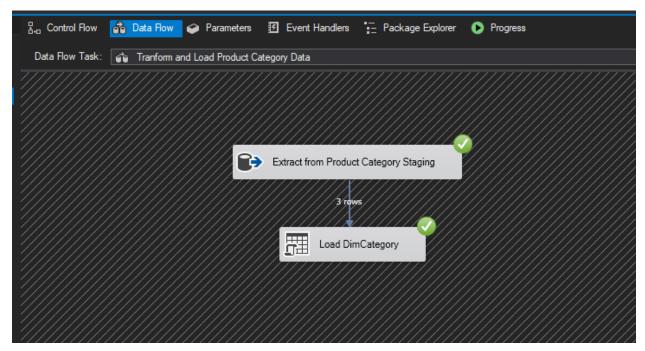
• Snapshot of SQL server Data warehouse Database



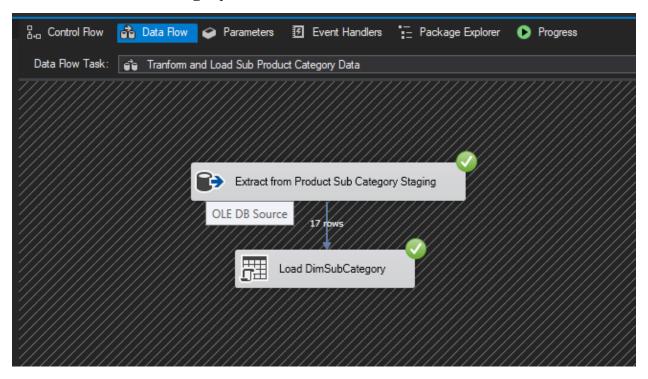
• Snapshot of Visual Studio Control Flow of Extraction



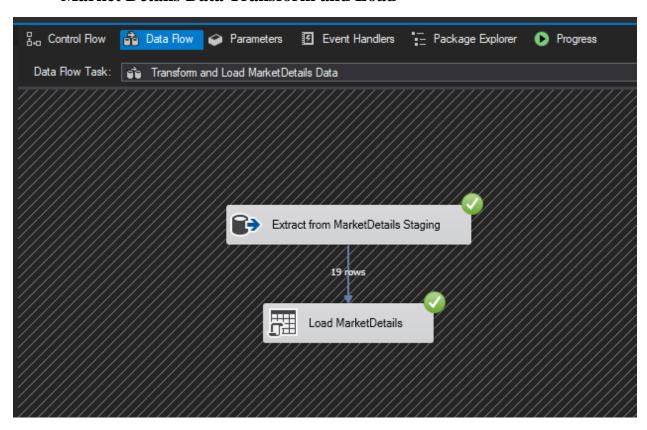
• Product Category Data Transform and Load



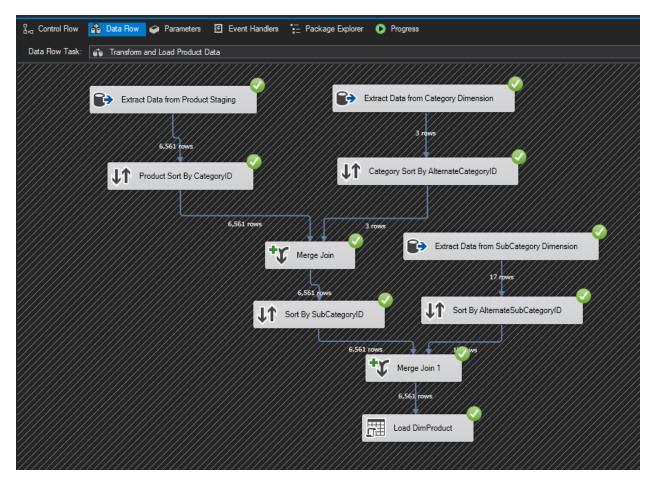
• Product Subcategory Data Transform and Load



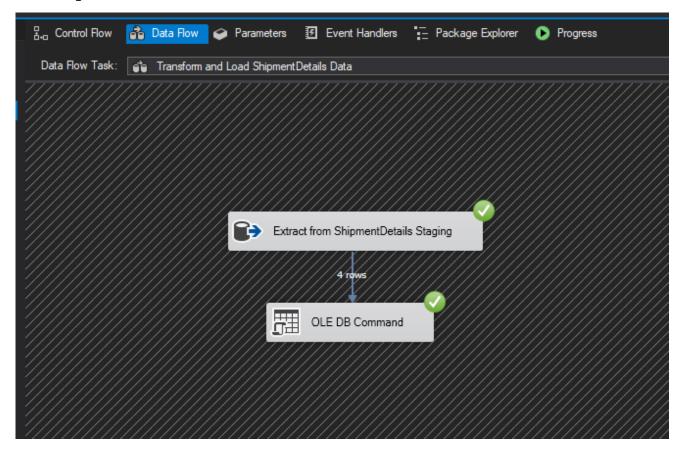
• Market Details Data Transform and Load



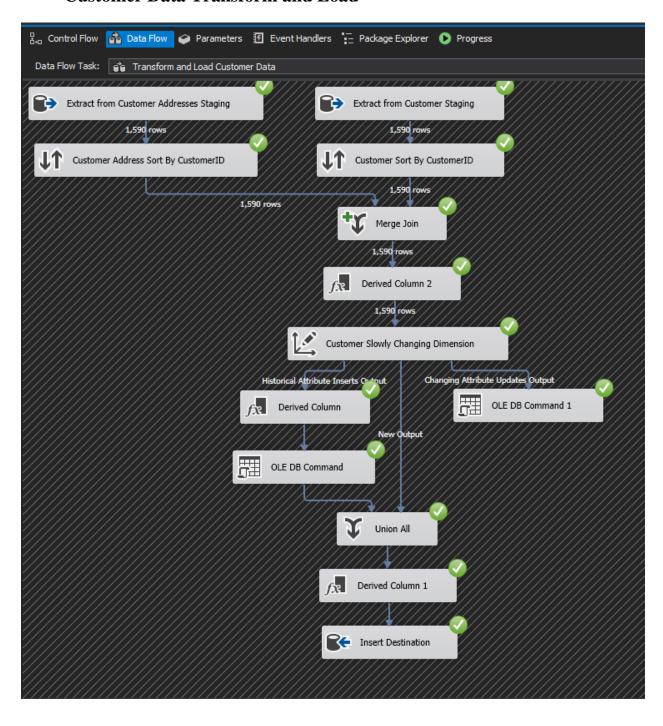
# • Product Data Transform and Load



# • Shipment Details Data Transform and Load



## • Customer Data Transform and Load



# • Accumulating Fact Table



