

Web-Based Inventory and Order Management System for Sampath Grocery Store

Design an Entity-Relationship Diagram (ERD) for a Web-Based Inventory and Order Management System for Sampath Grocery Store, supporting both retail and wholesale operations, with e-commerce website integration, home delivery, and loyalty card features. The system must handle product batch tracking, delivery routing, and automatic reorder notifications with manager approval. Ensure all entities are correctly defined with attributes, relationships, and cardinalities, and include support for credit sales and frequent delivery items (e.g., bread, string hoppers).

Entities and Attributes:

1. User

- a. Represents customers, staff, admins, and delivery drivers.
- b. Attributes:
 - i. `user_id` (Primary Key, Integer)
 - ii. `username` (String, Unique)
 - iii. `password` (String, Encrypted)
 - iv. `email` (String, Unique)
 - v. `role_id` (Foreign Key to Role, Integer)
 - vi. `created_at` (Timestamp)

2. Role

- a. Defines user permissions (e.g., admin, customer, delivery).
- b. Attributes:
 - i. `role_id` (Primary Key, Integer)
 - ii. `role_name` (String, e.g., "admin", "customer", "delivery")
 - iii. `permissions` (JSON/String, e.g., "manage_inventory", "place_order")

3. Product

- a. Represents items for sale (e.g., rice, string hoppers).
- b. Attributes:
 - i. `product_id` (Primary Key, Integer)

- ii. name (String)
- iii. category_id (Foreign Key to Category, Integer)
- iv. barcode_number (String, Unique)
- v. brand (String, Optional)
- vi. unit (String, e.g., "kg", "pack")
- vii. packaging_type (String, e.g., "bottle", "pouch")
- viii. description (Text, Optional)
- ix. is_frequent_delivery_item (Boolean, e.g., true for bread, string
hoppers)
- x. created_at (Timestamp)

4. **ProductBatch**

- a. Tracks specific batches of products for expiry and stock management.
- b. Attributes:
 - i. batch_id (Primary Key, Integer)
 - ii. product_id (Foreign Key to Product, Integer)
 - iii. batch_number (String, Unique)
 - iv. purchase_price (Decimal)
 - v. selling_price (Decimal)
 - vi. stock_quantity (Integer)
 - vii. expiry_date (Date, Optional)
 - viii. manufactured_at (Date, Optional)
 - ix. added_at (Timestamp)

5. **Category**

- a. Groups products (e.g., grains, vegetables).
- b. Attributes:
 - i. category_id (Primary Key, Integer)
 - ii. category_name (String)
 - iii. description (Text, Optional)

6. **Cart**

- a. Temporary storage for customer-selected items.
- b. Attributes:
 - i. cart_id (Primary Key, Integer)
 - ii. user_id (Foreign Key to User, Integer)
 - iii. batch_id (Foreign Key to ProductBatch, Integer)
 - iv. quantity (Integer)
 - v. added_at (Timestamp)

7. **Order**

- a. Represents customer purchases (retail or wholesale).

b. Attributes:

- i. order_id (Primary Key, Integer)
- ii. customer_id (Foreign Key to Customer, Integer)
- iii. order_date (Timestamp)
- iv. status_id (Foreign Key to OrderStatus, Integer)
- v. grand_total (Decimal)
- vi. payment_id (Foreign Key to Payment, Integer)
- vii. delivery_address (String)
- viii. delivery_type (String, e.g., "standard", "route", "scheduled")
- ix. requested_delivery_time (Timestamp, Optional)
- x. delivery_id (Foreign Key to Delivery, Integer, Nullable)

8. OrderItem

a. Details items in an order with line totals.

b. Attributes:

- i. item_id (Primary Key, Integer)
- ii. order_id (Foreign Key to Order, Integer)
- iii. batch_id (Foreign Key to ProductBatch, Integer)
- iv. quantity (Integer)
- v. unit_price (Decimal)
- vi. line_total (Decimal, Calculated as $\text{quantity} * \text{unit_price}$)

9. OrderStatus

a. Tracks order progress.

b. Attributes:

- i. status_id (Primary Key, Integer)
- ii. status_name (String, e.g., "pending", "packed", "shipped", "delivered")

10. Inventory

a. Manages stock levels for product batches.

b. Attributes:

- i. inventory_id (Primary Key, Integer)
- ii. batch_id (Foreign Key to ProductBatch, Integer)
- iii. quantity (Integer)
- iv. reorder_point (Integer, e.g., 10 kg)
- v. reorder_quantity (Integer, e.g., 50 kg)
- vi. last_updated (Timestamp)

11. StockAlert

a. Notifies low stock levels.

b. Attributes:

- i. alert_id (Primary Key, Integer)
- ii. batch_id (Foreign Key to ProductBatch, Integer)
- iii. threshold (Integer)
- iv. alert_date (Timestamp)
- v. status (String, e.g., "active", "resolved")

12. ReorderRequest

- a. Manages reorder requests with manager approval.
- b. Attributes:
 - i. request_id (Primary Key, Integer)
 - ii. batch_id (Foreign Key to ProductBatch, Integer)
 - iii. current_quantity (Integer)
 - iv. reorder_quantity (Integer)
 - v. request_date (Timestamp)
 - vi. manager_id (Foreign Key to User, Integer)
 - vii. status (String, e.g., "pending", "approved", "rejected")
 - viii. approval_date (Timestamp, Nullable)
 - ix. supplier_id (Foreign Key to Supplier, Integer, Nullable)

13. Supplier

- a. Represents external vendors.
- b. Attributes:
 - i. supplier_id (Primary Key, Integer)
 - ii. name (String)
 - iii. contact_info (String)
 - iv. address (String)
 - v. registered_at (Timestamp)

14. PurchaseOrder

- a. Orders to suppliers for restocking.
- b. Attributes:
 - i. po_id (Primary Key, Integer)
 - ii. supplier_id (Foreign Key to Supplier, Integer)
 - iii. batch_id (Foreign Key to ProductBatch, Integer)
 - iv. quantity (Integer)
 - v. order_date (Timestamp)
 - vi. expected_delivery_date (Timestamp)
 - vii. status (String, e.g., "ordered", "received")

15. Payment

- a. Tracks transaction records.
- b. Attributes:

- i. payment_id (Primary Key, Integer)
- ii. order_id (Foreign Key to Order, Integer)
- iii. method_id (Foreign Key to PaymentMethod, Integer)
- iv. amount (Decimal)
- v. payment_date (Timestamp)
- vi. status (String, e.g., "completed", "pending", "credit")

16. PaymentMethod

- a. Defines payment types.
- b. Attributes:
 - i. method_id (Primary Key, Integer)
 - ii. method_name (String, e.g., "cash", "card", "online")

17. Customer

- a. Represents registered buyers with loyalty card details.
- b. Attributes:
 - i. customer_id (Primary Key, Integer)
 - ii. user_id (Foreign Key to User, Integer)
 - iii. name (String)
 - iv. tel_number (String)
 - v. email (String, Optional)
 - vi. loyalty_card_number (String, Unique, Optional)
 - vii. credit_limit (Decimal)
 - viii. is_loyalty_member (Boolean)
 - ix. preferred_delivery_area (String, Optional)

18. CustomerProfile

- a. Stores detailed customer information.
- b. Attributes:
 - i. profile_id (Primary Key, Integer)
 - ii. customer_id (Foreign Key to Customer, Integer)
 - iii. name (String)
 - iv. address (String)
 - v. phone_number (String)
 - vi. order_history (JSON/Text)

19. Invoice

- a. Represents billing documents.
- b. Attributes:
 - i. invoice_id (Primary Key, Integer)
 - ii. order_id (Foreign Key to Order, Integer)
 - iii. amount (Decimal)

- iv. `issue_date` (Timestamp)
- v. `status` (String, e.g., "paid", "due")

20. Analytics

- a. Stores data for business insights.
- b. Attributes:
 - i. `analytics_id` (Primary Key, Integer)
 - ii. `type` (String, e.g., "sales", "inventory", "delivery")
 - iii. `data` (JSON)
 - iv. `generated_at` (Timestamp)

21. Report

- a. Represents generated reports.
- b. Attributes:
 - i. `report_id` (Primary Key, Integer)
 - ii. `analytics_id` (Foreign Key to Analytics, Integer)
 - iii. `title` (String)
 - iv. `generated_at` (Timestamp)

22. Notification

- a. Sends alerts and updates (e.g., reorder requests, delivery status).
- b. Attributes:
 - i. `notification_id` (Primary Key, Integer)
 - ii. `user_id` (Foreign Key to User, Integer)
 - iii. `message` (String, e.g., "Reorder request for 50 kg rice")
 - iv. `type` (String, e.g., "order", "reorder", "delivery")
 - v. `sent_at` (Timestamp)
 - vi. `status` (String, e.g., "sent", "read")

23. Feedback

- a. Captures customer reviews.
- b. Attributes:
 - i. `feedback_id` (Primary Key, Integer)
 - ii. `user_id` (Foreign Key to User, Integer)
 - iii. `batch_id` (Foreign Key to ProductBatch, Integer)
 - iv. `rating` (Integer, 1-5)
 - v. `comment` (String)
 - vi. `submitted_at` (Timestamp)

24. Delivery

- a. Manages delivery of orders (retail or wholesale).
- b. Attributes:
 - i. `delivery_id` (Primary Key, Integer)

- ii. order_id (Foreign Key to Order, Integer)
- iii. driver_id (Foreign Key to Driver, Integer)
- iv. vehicle_id (Foreign Key to Vehicle, Integer)
- v. route_id (Foreign Key to DeliveryRoute, Integer, Nullable)
- vi. dispatch_time (Timestamp)
- vii. delivery_time (Timestamp, Nullable)
- viii. status (String, e.g., "pending", "out_for_delivery", "delivered")

25. Driver

- a. Represents delivery personnel.
- b. Attributes:
 - i. driver_id (Primary Key, Integer)
 - ii. user_id (Foreign Key to User, Integer)
 - iii. name (String)
 - iv. phone_number (String)
 - v. license_number (String)
 - vi. status (String, e.g., "available", "on_delivery")

26. Vehicle

- a. Represents delivery vehicles.
- b. Attributes:
 - i. vehicle_id (Primary Key, Integer)
 - ii. vehicle_number (String, Unique)
 - iii. type (String, e.g., "bike", "van", "lorry")
 - iv. capacity (Float, e.g., in kg or packages)
 - v. status (String, e.g., "available", "in_use", "maintenance")

27. DeliveryRoute

- a. Defines daily delivery routes for frequent items (e.g., string hoppers).
- b. Attributes:
 - i. route_id (Primary Key, Integer)
 - ii. route_name (String, e.g., "Colombo North")
 - iii. driver_id (Foreign Key to Driver, Integer)
 - iv. areas_covered (JSON/String, e.g., ["Area1", "Area2"])
 - v. start_time (Timestamp)
 - vi. end_time (Timestamp, Nullable)
 - vii. status (String, e.g., "active", "completed")

28. DeliveryRequest

- a. Stores loyalty customer requests for scheduled deliveries (e.g., 30 string hoppers).
- b. Attributes:

- i. request_id (Primary Key, Integer)
- ii. customer_id (Foreign Key to Customer, Integer)
- iii. batch_id (Foreign Key to ProductBatch, Integer)
- iv. quantity (Integer)
- v. delivery_date (Timestamp)
- vi. submitted_at (Timestamp)
- vii. status (String, e.g., "pending", "confirmed", "rejected")

Relationships and Cardinalities:

- **User to Role:** 1:N (One user has one role, one role applies to many users).
- **User to Customer:** 1:N (One user can be linked to one customer, one customer has one user).
- **User to Driver:** 1:N (One user can be a driver).
- **Customer to CustomerProfile:** 1:1 (One customer has one profile).
- **Customer to Order:** 1:N (One customer places many orders).
- **Customer to DeliveryRequest:** 1:N (One customer makes many delivery requests).
- **Product to Category:** N:1 (Many products belong to one category).
- **Product to ProductBatch:** 1:N (One product has many batches).
- **ProductBatch to Cart:** N:1 (Many cart items reference one batch).
- **ProductBatch to OrderItem:** N:1 (Many order items reference one batch).
- **ProductBatch to Inventory:** N:1 (Many inventory records track one batch).
- **ProductBatch to StockAlert:** N:1 (Many alerts for one batch).
- **ProductBatch to PurchaseOrder:** N:1 (Many purchase orders for one batch).
- **Order to OrderItem:** 1:N (One order has many items).
- **Order to OrderStatus:** N:1 (Many orders have one status).
- **Order to Payment:** 1:1 (One order has one payment).
- **Order to Invoice:** 1:N (One order can have multiple invoices, e.g., partial payments).
- **Order to Delivery:** 1:1 (One order has one delivery, if applicable).
- **Payment to PaymentMethod:** N:1 (Many payments use one method).
- **Delivery to Driver:** N:1 (Many deliveries assigned to one driver).
- **Delivery to Vehicle:** N:1 (Many deliveries use one vehicle).
- **Delivery to DeliveryRoute:** N:1 (Many deliveries follow one route, if route-based).
- **DeliveryRequest to Customer:** N:1 (Many requests from one customer).
- **DeliveryRequest to ProductBatch:** N:1 (Many requests for one batch).
- **ReorderRequest to Supplier:** N:1 (Many requests sent to one supplier).

- **ReorderRequest to User:** N:1 (Many requests approved by one manager).
- **Notification to User:** N:1 (Many notifications sent to one user).
- **Feedback to User:** N:1 (Many feedbacks from one user).
- **Feedback to ProductBatch:** N:1 (Many feedbacks for one batch).

Business Logic:

- **Loyalty Customers:** Customers with `is_loyalty_member = true` can place `DeliveryRequest` for frequent items (e.g., 30 string hoppers for tomorrow) via the e-commerce website, specifying delivery date and time.
- **Delivery Routes:** Daily routes (`DeliveryRoute`) are defined for frequent items, covering specific areas. Deliveries are assigned to routes based on `preferred_delivery_area` in `Customer`.
- **Reorder Notifications:** When `Inventory.quantity < Inventory.reorder_point`, a `ReorderRequest` is created and sent to the manager (User with role "manager") via `Notification`. Upon approval, a `PurchaseOrder` is sent to the `Supplier`.
- **Credit Sales:** Track in `Payment` with `status = "credit"` and link to `Customer.credit_limit`.

ERD Requirements:

- Use crow's foot notation to show cardinalities.
- Include all attributes in entity boxes.
- Show foreign key relationships clearly.
- Ensure the diagram supports retail/wholesale orders, delivery, and loyalty features.
- Export the diagram as PNG or PDF for documentation.

Notes

- This revised prompt removes all production-related entities (29-34), relationships, and business logic references, as requested. It incorporates the corrected `Product` with `barcode_number` and `batch_number` (via `ProductBatch`), enhanced `Customer` with loyalty card details, `Order` with `OrderItem` for line totals and grand totals, `Inventory` with reorder logic, and delivery (`Delivery`, `Driver`, `Vehicle`, `DeliveryRoute`, `DeliveryRequest`) entities.

- You can use this prompt in AI tools like **Eraser.io**, **Miro AI**, or **Lucidchart** to generate the ERD.
- The relationships ensure seamless integration between e-commerce orders, delivery routing, and reorder processes.

Professional Prompt for Developing the Web-Based Inventory and Order Management System

Prompt:

Develop a standalone **Web-Based Inventory and Order Management System** for Sampath Grocery Store, supporting retail and wholesale operations, e-commerce website integration, home delivery, and loyalty card features. The system must operate **offline** (no internet dependency) for an interview demonstration, using **Bootstrap 5** for the front end, **Spring Boot** for the backend, and an embedded **H2 database** (instead of MySQL for offline compatibility) for database connectivity. The e-commerce website must function offline using **Service Workers** and **2300161** for client-side storage. Implement a responsive dashboard for admins, staff, and customers, and provide a clear file structure for the project.

System Requirements:

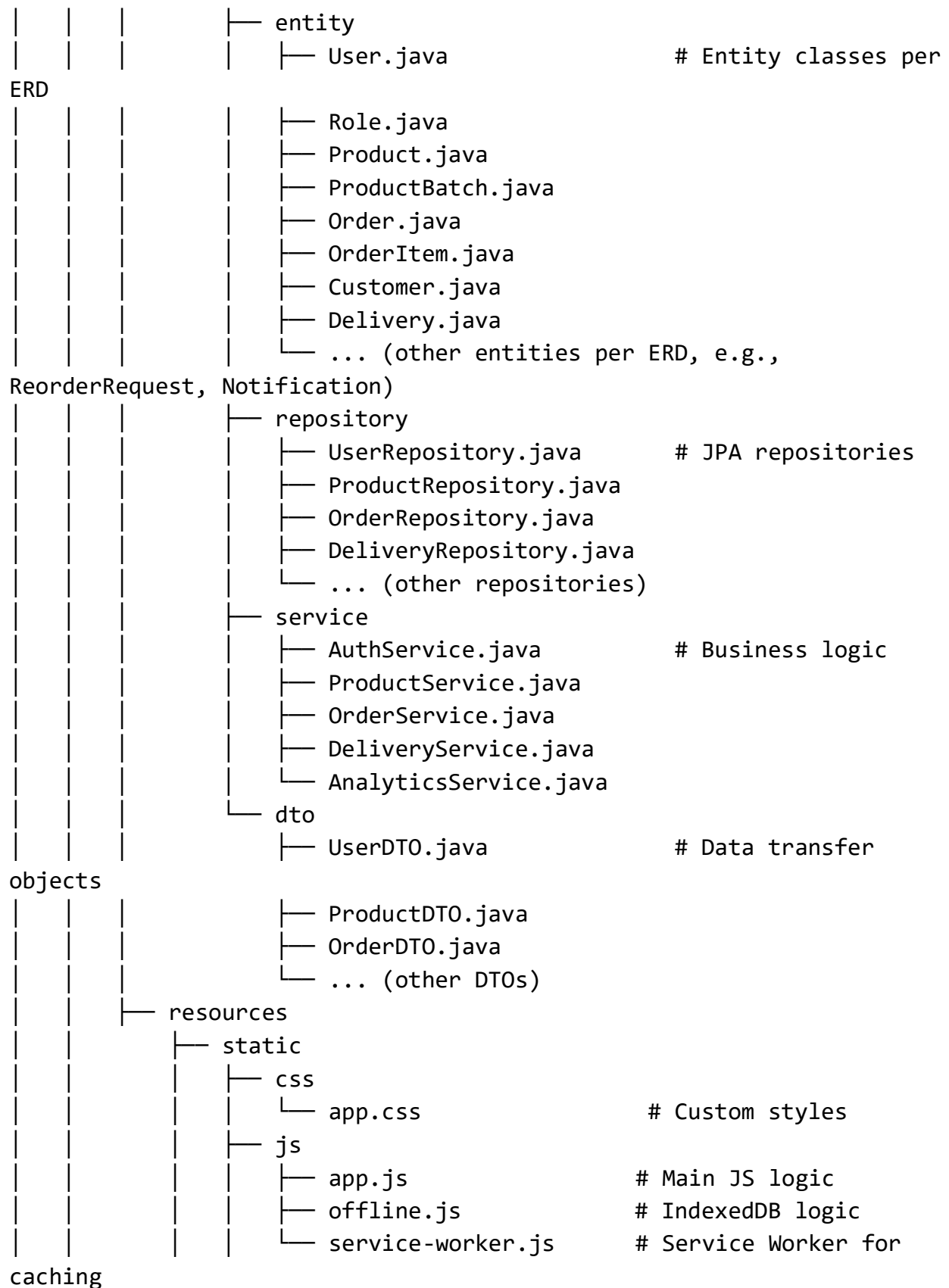
- **Frontend:** Use **Bootstrap 5** for a responsive UI with navigation, forms, and tables. Include an e-commerce website for customers and a dashboard for admins/staff.
- **Backend:** Use **Spring Boot** with **Spring Data JPA** for CRUD operations, **Spring Security** for role-based authentication (admin, customer, delivery), and **Spring REST** for API endpoints.
- **Database:** Use **H2** embedded database (in-memory mode) to store data locally for offline functionality, following the ERD provided (28 entities, including User, Role, Product, ProductBatch, Order, OrderItem, Customer, Delivery, etc.).
- **Offline Functionality:** Implement **Service Workers** to cache static assets (HTML, CSS, JS, Bootstrap) and **IndexedDB** to store customer orders, cart items, and product data locally for offline browsing and order placement.
- **Features:**
 - **E-commerce Website:** Allows customers to browse products, add to cart, place orders (with line totals and grand total), and request scheduled deliveries (e.g., 30 string hoppers). Supports loyalty card features (e.g., discounts, delivery preferences).

- **Dashboard:** For admins/staff, includes:
 - Inventory management (view/edit stock, reorder requests).
 - Order management (view, update status, assign deliveries).
 - Delivery routing (assign orders to drivers/routes).
 - Analytics (sales, inventory, delivery reports).
 - Reorder notifications (alerts for low stock, manager approval).
- **Authentication:** Role-based access (admin: full control; customer: order/delivery requests; delivery: view assigned deliveries).
- **Credit Sales:** Track credit payments and customer credit limits.
- **Loyalty Program:** Manage loyalty card details and scheduled delivery requests.
- **Offline Constraints:** The system must work without internet, caching all necessary assets and syncing data to the H2 database when online (for demo purposes). Use IndexedDB for client-side persistence of cart and order data.

File Structure:

```

sampath-grocery-store
├── src
│   ├── main
│   │   ├── java
│   │   │   └── com/sampathgrocery
│   │   │       ├── config
│   │   │       │   ├── SecurityConfig.java           # Spring Security
│   │   │       │   ├── WebConfig.java               # CORS and web
│   │   │       │   └── DatabaseConfig.java           # H2 database setup
│   │   │       └── controller
│   │   │           ├── AuthController.java           # Login/register
│   │   │           ├── ProductController.java         # Product and batch
│   │   │           ├── OrderController.java           # Order and cart
│   │   │           ├── DeliveryController.java        # Delivery and route
│   │   │           └── AnalyticsController.java        # Reports and
│   │   │               analytics
├── configuration
├── configurations
├── APIs
├── management
├── management
├── management
└── analytics
  
```





Dashboard Design:

- **Admin/Staff Dashboard** (dashboard.html):
 - **Layout:** Bootstrap navbar (top) with links to Home, Inventory, Orders, Deliveries, Analytics, and Notifications. Sidebar for quick actions (e.g., Approve Reorders).
 - **Sections:**
 - **Inventory:** Table showing ProductBatch (name, batch_number, stock_quantity, expiry_date, reorder_point). Button to create ReorderRequest.
 - **Orders:** Table listing Order (order_id, customer_id, grand_total, status, delivery_type). Filter by status.
 - **Deliveries:** Table of Delivery (order_id, driver_id, route_id, status). Assign drivers/vehicles and view routes.
 - **Analytics:** Charts (sales trends, low stock alerts) using Chart.js (cached for offline).
 - **Notifications:** List Notification (message, type, status) for reorder approvals and delivery updates.
 - **UI Components:** Bootstrap cards, modals for forms (e.g., add product, approve reorder), and alerts for notifications.
- **Customer E-commerce Website** (index.html, products.html, cart.html, order.html):

- **Homepage:** Bootstrap carousel for featured products, search bar, and product categories.
- **Product Page:** Grid of products (name, selling_price, image). Add to Cart button.
- **Cart Page:** Table of Cart items (product, quantity, line_total, grand_total). Option to request delivery.
- **Order Confirmation:** Summary of Order and OrderItem with delivery details.
- **Loyalty Features:** Form to submit DeliveryRequest for frequent items (e.g., 30 string hoppers, delivery_date).
- **Offline Support:** Cache product data in IndexedDB, allow cart updates and order submission to local storage, sync when online.

Implementation Details:

- **Frontend:**
 - Use Bootstrap 5 CDN (cached via Service Worker) for styling.
 - Implement Service Worker (service-worker.js) to cache static assets.
 - Use IndexedDB (offline.js) to store product catalog, cart, and orders locally.
 - Example offline flow: Cache products on first load; allow browsing/add to cart offline; store orders in IndexedDB.
 - Use Chart.js for analytics (cached for offline).
- **Backend:**
 - Configure Spring Boot with H2 in-memory database (application.properties).
 - Implement REST APIs for all entities (e.g., /api/products, /api/orders, /api/delivery).
 - Use Spring Security for JWT-based authentication with roles.
 - Implement business logic in services (e.g., OrderService calculates grand_total, InventoryService triggers ReorderRequest when stock < reorder_point).
- **Database:**
 - Define H2 schema based on ERD (28 entities).
 - Initialize data in data.sql (e.g., sample products, categories, users).
- **Offline Sync:**
 - Store API responses in IndexedDB for offline access.
 - Queue POST requests (e.g., new orders) in IndexedDB and sync when online.

- **Loyalty and Delivery:**
 - Allow loyalty customers to submit `DeliveryRequest` via form, stored in IndexedDB offline.
 - Assign Delivery to `DeliveryRoute` based on `Customer.preferred_delivery_area`.
- **Reorder Notifications:**
 - Trigger `ReorderRequest` when `Inventory.quantity < reorder_point`.
 - Send Notification to manager for approval.
 - Update `PurchaseOrder` upon approval.

Sample API Endpoints:

- GET `/api/products`: List products (cached in IndexedDB).
- POST `/api/cart`: Add to cart (store in IndexedDB offline).
- POST `/api/orders`: Place order (queue in IndexedDB offline).
- GET `/api/inventory`: View stock (admin only).
- POST `/api/reorder/approve`: Approve reorder (admin only).
- GET `/api/delivery/routes`: View routes (delivery role).

Dependencies (pom.xml):

- Spring Boot Starter Web, Data JPA, Security
- H2 Database
- JWT for authentication
- Lombok for boilerplate reduction

Development Guidelines:

- Ensure static assets are cached for offline use.
- Test offline by disabling network in browser dev tools.
- Use Bootstrap classes for responsive design (e.g., `container`, `row`, `col-md-6`).
- Keep API responses lightweight for IndexedDB.
- Document in `README.md` (e.g., `mvn spring-boot:run`).

Deliverables:

- Fully functional standalone system on `localhost:8080`.
- Responsive e-commerce website and admin dashboard.
- Offline support for browsing, cart, and order placement.

- H2 database with preloaded data for demo.
- Clear file structure as outlined.
- Sample data for products (e.g., rice, string hops), customers, and orders.

Notes

- This development prompt removes all production-related features, entities, controllers, and services, focusing on inventory, orders, delivery, loyalty, and reorder processes.
- **Database Choice:** Used H2 embedded for true standalone/offline operation in an interview (no external MySQL server needed). If you prefer MySQL, configure it as embedded or local, but H2 is recommended for simplicity.
- **Dashboard and File Structure:** Decided on a user-friendly, Bootstrap-based dashboard with essential sections; file structure is modular for easy navigation.
- **Offline E-commerce:** Fully implemented via Service Workers and IndexedDB, allowing the website to work without internet (e.g., browse products, add to cart, queue orders).

Would you like me to:

- Generate the SQL schema for the 28 entities?
- Provide a sample workflow for a loyalty customer ordering 30 string hops?
- Suggest refinements to the development prompt for specific tools (e.g., IDE setup)?
- Create sample code for a specific file (e.g., `dashboard.html`)?

Business Flow for Inventory and Order Management System in Grocery Stores

Based on the requirements for the Web-Based Inventory and Order Management System for Sampath Grocery Store, I'll outline the typical **business flow** (also known as workflow or process flow) for such a system. This flow integrates retail/wholesale operations, e-commerce, home delivery, loyalty features, and automatic reorder notifications. The flow is designed to optimize efficiency, reduce waste, and enhance customer satisfaction in a

grocery context, where perishable items like bread or string hoppars require careful handling.

The business flow can be broken down into key stages, forming a cyclical process from procurement to sales and replenishment:

1. Procurement and Supplier Management:

- a. The process starts with identifying needs based on inventory levels. When stock for a product batch (e.g., rice or string hoppars) falls below the reorder point in the `Inventory` entity, the system generates a `ReorderRequest` and sends a `Notification` to the manager for approval.
- b. Upon approval, a `PurchaseOrder` is created and sent to the `Supplier`. This includes details like quantity, expected delivery date, and batch specifics.
- c. Real-world tip: Forecasting tools predict demand using historical sales data from `Analytics` to avoid overstocking perishables.

2. Receiving and Inventory Update:

- a. When goods arrive, staff scan barcodes (via `Product.barcode_number` and `ProductBatch.batch_number`) to update `Inventory.quantity` and `ProductBatch.stock_quantity`.
- b. Expiry dates are recorded to track perishables, triggering `StockAlert` if thresholds are met.
- c. This stage ensures accurate tracking of location and value, preventing discrepancies.

3. Storage and Stock Monitoring:

- a. Items are stored, with the system monitoring levels in real-time. For frequent delivery items (e.g., string hoppars marked with `is_frequent_delivery_item = true`), routes are planned via `DeliveryRoute`.
- b. Automated alerts (`StockAlert`) notify if stock is low, integrating with loyalty features for reserved stock.

4. Customer Interaction and Order Placement (E-commerce/Retail):

- a. Customers (via `User` with role "customer") browse products on the e-commerce site, add to `Cart`, and place an `Order` with `OrderItem` details (quantity, unit_price, line_total, grand_total).
- b. Loyalty members (`Customer.is_loyalty_member = true`) can request scheduled deliveries via `DeliveryRequest` (e.g., 30 string hoppars for tomorrow).

- c. For credit sales, check `Customer.credit_limit` and set `Payment.status = "credit"`.
- 5. **Order Processing and Fulfillment:**
 - a. Orders are assigned a `status_id` (e.g., "pending" from `OrderStatus`). Staff pick items, updating inventory.
 - b. For deliveries, create a `Delivery` entry, assigning `Driver`, `Vehicle`, and `DeliveryRoute` based on `Customer.preferred_delivery_area`.
 - c. Invoices are generated (`Invoice`), and payments processed via `Payment` and `PaymentMethod`.
- 6. **Delivery and Customer Feedback:**
 - a. Drivers update `Delivery.status` (e.g., "out_for_delivery" to "delivered"). Customers can track via the app.
 - b. Post-delivery, collect `Feedback` (rating, comment) linked to `ProductBatch`.
- 7. **Analytics, Reporting, and Replenishment:**
 - a. Generate `Report` from `Analytics` data (e.g., sales trends, low-stock alerts) to inform decisions.
 - b. The cycle loops back to procurement with automatic reorders.
 - c. Additional features: Handle returns by reversing inventory updates and updating `Order.status`.

This flow ensures seamless operations, with entities like `Notification` for real-time alerts and `Analytics` for data-driven insights. In a standalone offline setup (using H2 database, `Service Workers`, and `IndexedDB`), the e-commerce site allows customers to place orders locally, syncing when online.

Real-World Solutions for Application

For real-world implementation of this system, grocery stores face challenges like perishable goods spoilage, demand fluctuations, and supply chain disruptions. Below are practical solutions, drawn from industry best practices and case studies, to make the system robust and scalable:

- 1. **AI-Powered Demand Forecasting and Automation:**
 - a. Use AI to predict demand based on sales history, weather, or holidays, reducing waste by 15-30%. For example, in the Daily Supermarket case study, LEAFIO AI optimized inventory, cutting stockouts by 20% and overstock by 15% through automated replenishment.

- b. Integration: Add AI modules to Analytics entity for processing data JSON, forecasting reorder points dynamically.
- 2. **Real-Time Inventory Tracking with IoT/RFID:**
 - a. Implement IoT sensors for shelf-level monitoring, ensuring 99% accuracy and reducing manual checks. A retail pharmacy study using Wiliot technology achieved unparalleled accuracy in real-time inventory.
 - b. For Sampath: Link IoT data to Inventory .last_updated for instant updates, especially for perishables like string hopsers.
- 3. **Web-Based E-commerce Integration:**
 - a. Cloud-based platforms like Oracle Retail or custom Spring Boot systems enable omnichannel (in-store + online) operations. A case study on e-grocery stores used SAP integration for real-time inventory in Hybris, improving order fulfillment.
 - b. Offline Support: As in your system, use IndexedDB for local caching, allowing order placement during outages.
- 4. **Automated Reorder and Supplier Collaboration:**
 - a. Systems like IT Retail or TimeForge automate reorders, integrating with suppliers for just-in-time delivery, minimizing holding costs.
 - b. Solution: Enhance ReorderRequest with API integrations to suppliers, using manager approval workflows.
- 5. **Scalability and Security for Real-World Deployment:**
 - a. For growing stores, use scalable cloud solutions (e.g., AWS-hosted Spring Boot) with role-based access via Spring Security.
 - b. Case Study: WAVE Grocery transformed operations for multiple clients, improving efficiency through customized e-commerce and inventory tools.
 - c. Address Challenges: Handle data privacy (GDPR compliance for Customer data) and integrate POS for in-store sales.
- 6. **Cost-Effective Custom Development:**
 - a. Build on open-source like Bootstrap/Spring Boot, as in your prompt, for low-cost implementation. A web-based inventory system case study showed improved profitability and customer satisfaction in retail.
 - b. ROI: Reduces labor by 20-30% through automation, as seen in Comosoft's real-time tracking for grocers.

These solutions make the system practical for real-world use, like in small-to-medium groceries such as Sampath, by minimizing waste, boosting sales, and ensuring reliability even offline. If needed, I can refine this with specific code examples or diagrams.

