

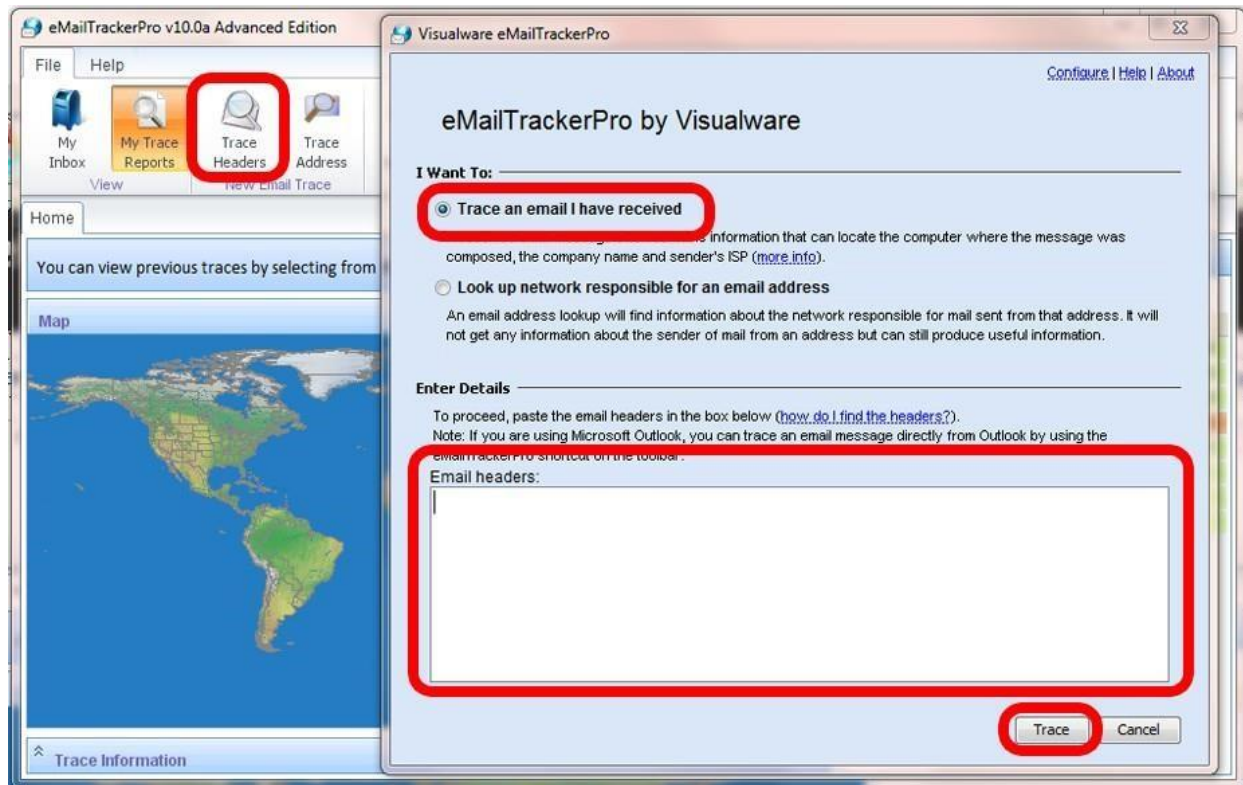
Procedure

Backup folder/files

Step 1: The below image illustrates the route to take to trace an email header. Whilst in the File tab of the MyTrace Reports section click the Trace Headers option.

The email trace dialog will appear, as shown above. There are two options when tracing an email; trace an email I have received or look up network responsible for an email address. To pin point the likely origin of an email the trace an email I have received option is the way to go. This requires the header for the email that needs tracing; click here for information on finding the header for the most popular email clients.

Once the email header has been obtained simply copy and paste it into the Email Headers text box and click the Trace button. This will initiate the trace.



Step 2: The image below represents an email trace in progress.

A new tab will open with each new trace; closing the tab will stop the current trace.

The likely location/origin of the email will appear on the world map and the route table will begin to populate.

The route table shows the path from the computer the trace is taking place on to the likely origin of the email. So the information in the first table row is for the computer the trace is taking place on and the last entry will be the most likely origin.


Home

Subject: RE: Visualwar... X

Validating route to sender 66% complete

New Trace

Map



Table

#	Hop IP	Hop Name	Location
2	62.3.87.145	losubs.subs.dsl1.wh-man.z	London, UK
3	62.3.80.197	no-dns-yet-62-3-80-197.zen	(United Kingdom)
4	62.3.80.50	ge-2-0-0-0.cr2.wh-man.zen.r	London, UK
5	77.67.66.101	ae2-117.man11.ip4.tinet.net	(Germany)
6	89.149.184.250	xe-4-0-0.was10.ip4.tinet.net	(Germany)
7	63.146.26.17	dcp-brdr-03.inet.qwest.net	Washington, DC, USA
10	75.166.134.19	75-166-134-19.hlm.qwest.net	Littleton, Colorado, USA
11	75.166.134.19	75-166-134-19.hlm.qwest.net	Littleton, Colorado, USA

Email Summary

The trace is running, data will update as it becomes available.

From: fef@xrex.us

To: daniel.palmer@visualware.com

Date: Wed, 2 Jan 2013 08:38:28 -0700

Subject: RE: Visualware Support Request: CallerIP

Location: Littleton, Colorado, USA

Misdirected to: No

Abuse Address: abuse@qwest.net

Abuse Reporting: To automatically generate an email abuse report [click here](#)

From IP: 75.166.134.19

Network Whois

Domain Whois


Email Header

Step 3: Final result

Home

All traces complete

Map



Trace Information

Subject: RE: Visualware Support Request: CallerIP

Misdirected: No

From: fef@xrex.us

Sender IP: 75.166.134.19

Abuse Address: abuse@qwest.net

Previous Traces

HTML Report X

Subject	From	IP
=?utf8?Q?We_a info-weEud@915	129.134.15.248	
Hi Dan ; =?UTF-?info_msn@xfPh	(129.134.12.230	
Re: Apple Devel(nigel.ottley@vist	81.155.132.169	
Visualware Orde support@visualw	74.125.149.115	
RE: Visualware :DwightL@drael.c	206.135.169.11	
(No Subject) raj_sasi99@hotr	65.54.190.125	
Email Trace Tes/palmervisualware	65.55.34.73	
Email Trace Tes/palmervisualware	65.55.34.73	
Re: CIP-V4C1E2aaron.g@interlig	12.40.92.234	
RE: Visualware :fef@xrex.us	75.166.134.19	