

Test Summary

Report

This analysis is performed for X Education and to find ways to get more industry professionals to join their courses. The dataset provided gave us a lot of information about how the potentials customers visit the site, the time they spend over there, also how they reached the site and the conversion rate.

The following technical steps are used:-

1. Data Cleaning:

- First step to clean the dataset we choose to remove the redundant variables/features.
- The data set was partially clean except for a few null values and the option 'Select' has to replace with a null value since it did not give us much information.
- Dropped the high percentage of Null values more than 35%.
- Checked for number of unique Categories for all Categorical columns.
- From that Identified the Highly skewed columns and dropped them.
- Treated the missing values by imputing the favorable aggregate function like (Mean, Median, and Mode).
- Detected the Outliers.

2. Exploratory Data Analysis:

- A quick EDA was done to check the condition of our data. It was found that a lot of elements in the categorical variables were irrelevant. The numeric values seem good but found the outliers
- Performed Univariate Analysis for both Continuous and Categorical variables.

3. Dummy Variables:

- The dummy variables are created for all the categorical columns.

4. Train-Test Split:

- The Split was done at 70% and 30% for train and test the data respectively.

5. Scaling:

- Used Standard scalar to scale the data for Continuous variables.

6. Model Building:

- By using RFE with provided 15 variables. It gives top 15 relevant variables. Later the irrelevant features was removed manually depending on the VIF values and p-value (The variables with $VIF < 5$ and p-value 0.05 were kept).

7. Model Evaluation:

- A confusion matrix was made. Later on the optimum cut-off value by using ROC curve was used to find the accuracy, sensitivity and specificity which came to be around 80%.

8. Prediction:

- Prediction was done on the test data frame an optimum cut-off as 0.317 with accuracy, sensitivity and Specificity of 80%.

9. Conclusion:

Major indicators that a lead will get converted to a hot lead:

Lead Origin_Lead Add Form : A lead sourced from Lead Origin_Lead Add Form is more likely to get converted

Lead_Source_Welingak website : A lead sourced from Welingak Website is more likely to get converted.

Lead Source_Olark Chat :A lead sourced from Olark Chat is more likely to get converted

Major indicators that a lead will NOT get converted to a hot lead:

What is your current occupation_Unknown are less likely to get converted into hot leads.

What is your current occupation_Other are less likely to get converted into hot leads.

What is your current occupation_Student are less likely to get converted into hot leads.