

# FLOREA ALEXANDRA

## Contact

## Education



Zalău, 450044 RO

+40774674421

ale.florea2006@gmail.com

Expected in 07/2028

**UBB, Psychology - Cluj**

06/2025

**Nicolae Bălcescu Theoretical High School- Cluj**

## PROFILE

Dynamic and adaptable professional with a strong background in customer service at HAPPY, VIVO. Proven multitasking abilities and a commitment to problem-solving. Recognized for excellent communication and teamwork skills, consistently fostering positive relationships. Passionate about continuous improvement and thriving in fast-paced environments.

## SKILLS

- Positive attitude
- Fast and efficient problem solving
- Building interpersonal relationships
- Collaboration and teamwork
- Flexible schedule
- Multitasking abilities

## EXPERIENCE

### Participant at „THE HUMAN CONFERENCE”

### Volunteering at IUFE, 07/2024 - 10/2024

- Self-motivated, with a strong sense of personal responsibility.
- Worked effectively in fast-paced environments.
- Proven ability to learn quickly and adapt to new situations.
- Excellent communication skills, both verbal and written.
- Demonstrated respect, friendliness and willingness to help wherever needed.

### Salesperson at HAPPY, VIVO, 07/2023 - 08/2023

Cluj, România

- Demonstrated strong organizational and time management skills while managing multiple projects.

- Proven ability to learn quickly and adapt to new situations.
- Passionate about learning and committed to continual improvement.
- Worked flexible hours across night, weekend, and holiday shifts.

### **Volunteer at „The Color Run“ 05/2023 - 05/2023**

#### **The Color Run Romania**

- Managed time efficiently in order to complete all tasks within deadlines.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Strengthened communication skills through regular interactions with others.

---

### **CERTIFICATIONS**

---

In addition to my volunteer work, I participated in The Color Run as a supporter and team motivator, was an active member of a reading club for one year, and competed in a Debate Competition, honing my critical thinking and argumentation abilities. I have earned an English language certificate with a project titled *Places to Visit*, achieved a C1 level certification through the Cambridge Advanced Examination (CAE), and possess an A2 certification in French.

---

### **LANGUAGES**

---

French:



Elementary (A2)

English:



Advanced (C1)