



HASSAM WAHEED

S U P E R V I S O R

CONTACT

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EDUCATION

HAZARA UNIVERSITY

High School Diploma – Commerce

HITECH

Diploma In IT (DIT)

SKILLS

- Microsoft Office
- Customer Service
- Problem-Solving
- Teamwork
- Meeting deadlines
- Critical thinking
- Adaptability
- Supervisory
- Leadership

LANGUAGES

- English
- Arabic
- Urdu

ABOUT ME

Dedicated and customer-oriented professional with experience in cash handling, customer service, and team supervision. Skilled in managing financial transactions, resolving customer inquiries, and ensuring smooth store operations. Strong leadership abilities with a background in training and supervising staff to enhance efficiency and service quality.

EXPERIENCE

Supervisor

2022 – 2025

Jasmis Corporation

- Supervised and trained cashiers and service staff to ensure high-quality customer service.
- Managing Staff Schedule.
- .Managed daily operations, including inventory control.
- Ensured compliance with company policies, health, and safety regulations.
- Handled customer complaints and resolved issues to maintain customer satisfaction.
- Assisted in sales tracking, reporting, and meeting business targets.

Cashier

Espalion Du Cafe

2020- 2022

- Provided excellent customer service by greeting and assisting customers.
- Processed cash, credit card, and other payment transactions accurately.
- Balanced cash drawers and managed cash flow throughout shifts.
- Assisted with promotions, upselling, and informing customers about offers.
- Maintained cleanliness and organization of the cashier station.

Cashier

New Al Abul Grill Restaurant

5 Months

- Handled all payment transactions quickly and accurately.
- Assisted customers with menu inquiries and order customization.
- Managed daily cash reconciliation and reported discrepancies.
- Worked closely with the kitchen and waitstaff to ensure smooth service.
- Addressed customer concerns and ensured a positive dining experience.