Occupational Testing Services-Information Systems
Laboratory Corporation of America® Holdings

OTS Web Services
Business Overview

Introduction

LabCorp's Occupational Testing Services (OTS) Web Services enable your business software to order, manage, and track drug testing services from LabCorp. All services necessary to order and manage registrations are available. Tracking (status) is provided automatically from order initiation (registration) to final results.

All of LabCorp's OTS Web Services are secure and available to your drug test management software. Your users interact with your business software only, while in the background your business software communicates with LabCorp's OTS Web Services to create and manage registrations and to receive status, results, and chain-of-custody images.

Benefits

- You may customize your drug-testing software to meet your exclusive business needs and goals.
- All relevant data of your drug testing programs is delivered automatically to your software.
- Real-time status is delivered to you which you may present to your users, minimizing support calls and maximizing service.
- All relevant information is sent to you, enabling you to offer value added services and to increase productivity.
- Results are delivered seconds after they are entered in our lab system.
- Both lab-based testing and instant point-of-care testing programs are supported.

LabCorp's Web Services

The following are the Web services LabCorp offers to manage your business's drug-test registrations:

1. **Change Password**
2. **Search Accounts**
3. **Get Account Details**
4. **Get Panel Details**
5. **Register Donor**
6. **Register Donors**
7. **Search Registrations**
8. **Get Registration Details**
9. **Modify Registration**
10. **Delete Registration**
11. **Locate Collection Sites**
12. **Match Sites**
13. **Resend**
14. **Collection Complete**

OTS Web Services Business Overview

These services are a complete package that enables your software to manage drug-test registrations. Each service is described briefly below.

Change Password enables your software to change the password it uses to access LabCorp's OTS Web Services.

Search Accounts enables your software to obtain a listing of the account Ids and location codes that match given search criteria.

Get Account Details enables your software to obtain detailed information about an account/location including the default panel, optional panels, address, names, and phone numbers.

Get Panel Details enables your software to obtain information about a panel, for example, drugs screened, cutoff values, and adulterants detected.

Register Donor enables your software to register a single donor for a single drug screening.

Register Donors enables your software to register multiple donors for drug screenings.

Search Registrations enables your software to obtain a listing of registrations that match given search criteria.

Get Registration Details enables your software to obtain detailed information about a registration.   That information includes donor name, panel ordered, and other related data.

Modify Registration enables your software to modify the data of a registration prior to its collection.

Delete Registration enables your software to delete a registration prior to its collection.

Locate Collection Sites enables your software to find web-enabled specimen collection sites.

Match Sites is another collection site locator service that supports more search criteria and more data in the resulting matches.   It allows searches based on Zip Code and desired collection services.   The resulting matches contain site identification, operating hours, and collection services offered.

Resend Web Service enables your software to request a resend of the status, results, or COC image for a given registration or specimen.

Collection Complete is intended for 3rd-party collection sites who use their own software to perform collections but wish to send some or all of their specimens to LabCorp for testing. To use Collection Complete one needs to first make arrangements with our business representative, Trish Beck (beckt@labcorp.com).

Your Business's Web Services

In order to automatically receive status, results, and/or chain-of-custody images via LabCorp's OTS Web Services, your business must provide the following Web services:

1. **Send Status**
2. **Send Results**
3. **Send COC Image**

Send Status enables LabCorp to deliver status updates to your business. These updates include specimen collection complete, specimen received at the lab, and specimen resulted.

Send Results enables LabCorp to deliver specimen test results to your business.

Send COC Image enables LabCorp to deliver an image of a chain of custody form to your business.

Note: If you currently receive your LabCorp test results through other means, you may continue to do so even if you wish to add receipt through LabCorp's OTS Web Services.

More Information

LabCorp's Occupational Testing Services offers complete technical information about all the Web services described above. This technical information is intended for your software professionals. To obtain this information contact your LabCorp Account Representative or call our OTS Technical Support desk at 800-833-3984 extension 5380.