

Awais Jomail

647-550-6054 | Toronto, ON | awaisjomail@gmail.com | [linkedin.com/in/awaisjomail](https://www.linkedin.com/in/awaisjomail)

KEY SKILLS

Languages: JavaScript, TypeScript, C#, Java, SQL, Node.js, Python

Frameworks: ASP.NET, React, Spring Boot, Pandas, Scikit-learn

Developer Tools: Git, Docker, SQL Server, MongoDB, Jira, Azure, AWS, VS Code, Visual Studio, Eclipse, ServiceNow

Competencies: Problem-solving, Teamwork, Communication, Adaptability, Analytical thinking, Organization skills

EXPERIENCE

Pharmacy Assistant

June 2021 - Present

Loblaws

Toronto, ON

- Proactively managed inventory ensuring all medications are in stock, resulting in a 95% reduction in owed medications to recurring patients.

Production Application Support Analyst

January 2023 - December 2023

CIBC

Toronto, ON

- Resolved production-level application incidents by collaborating with cross-functional teams, reducing issue resolution time by 20%.
- Addressed complex vendor requests, such as security protocol confirmations for internal and external data transfers, ensuring compliance with company policies.
- Troubleshoot and resolved various technical issues, including new and recurring incidents, utilizing systems like ServiceNow and proprietary file transfer services.
- Provided clear, step-by-step support to internal users, leading to a 25% improvement in incident resolution efficiency.
- Demonstrated strong communication and problem-solving skills in liaising with vendors and internal teams to resolve security and operational misunderstandings.

PROJECTS

OneDrug Pharmacogenomic Capstone Project

September 2024 – December 2024

- Developed a full stack web application for OneDrug's genetic test result sharing service between doctors and patients using ReactJS, Node.js, and MongoDB.
- Planned and documented methodologies and project planning artifacts for each release.
- Utilized GitHub for version control and issue tracking throughout the full life cycle of the project.

Financial Tracking Mobile Application

May 2024 - August 2024

- Developed a financial tracking app using React Native, C#, and AWS, exceeding project expectations.
- Implemented and containerized ASP.NET REST API and deployed it using AWS ECS Fargate through Docker.

Stolen Bike Recovery Predictive Model

May 2024 - August 2024

- Addressed class imbalance in the dataset using SMOTE to ensure balanced predictions.
- Utilized pandas, scikit-learn, and imbalanced-learn for data preprocessing, feature engineering, and model development.

Husky Air Reservation System

January 2024 – April 2024

- Designed and implemented a Spring Boot back-end with RESTful APIs for reservation management.
- Integrated MongoDB for data storage and retrieval, using Spring Web Flux for reactive programming.

EDUCATION

Software Engineering Technology Diploma

September 2021 – December 2024

Centennial College

Toronto, ON

GPA of 3.73

- Guided project teams through agile sprints, focusing on SDLC principles and client presentations.