Apichai **Tochonnabod**

Sr Quality Assurance Engineer · Fullstack Developer

Bangkok, Thailand

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OBJECTIVE

To secure a role as a Sr Quality Assurance Engineer utilizing over 2 years of experience in manual and automated testing, QA methodologies, and bug tracking tools to deliver high-quality software products.

SUMMARY

Sr. Quality Assurance Engineer with over 2 years of experience in testing software applications, websites, and mobile devices. Proficient in various testing methodologies, including manual testing, automated testing, and regression testing. Proven ability to design and execute comprehensive test plans, test cases, and test scripts using industry-leading tools such as Selenium, Robot Framework, and Jira. Expertise in debugging and resolving issues by working closely with cross-functional teams of developers and project managers. Possess fundamental skills in database management, front-end, and back-end development, as well as DevOps methodologies. Passionate about continuous learning and skill improvement.

WORK & RELATED EXPERIENCE

Lunch Actually
Quality Assurance

Bangkok Thailand
Jan. 2021 - Nov. 2022

- ❖ Conducted quality assurance testing on mobile applications for both Android and iOS platforms.
- ❖ Performed testing on CRM and website functionalities to ensure a smooth user experience.
- ❖ Conducted regression & integration testing to ensure no cause of any unexpected issues or conflicts with existing functionalities, reducing post-release bugs.
- ❖ Managed MySQL database and ensured data accuracy for testing purposes.
- ❖ Developed comprehensive test cases and executed test plans to validate application and website functionality.
- ❖ Designed and implemented automation scripts for CRM testing, reducing manual effort.
- ❖ Led the QA team and facilitated scrum meetings to improve team collaboration and product quality.
- ❖ Collaborated with cross-functional teams and managers to ensure project milestones were met.
- ❖ Documented and reported bugs, tasks, and new features for mobile applications and websites using tools such as JIRA.

Freelance
Quality Assurance

Bangkok, Thailand
Nov 2022 - Jan 2023

- ❖ Conducted comprehensive testing of web applications and mobile applications for various clients, ensuring the delivery of high-quality products that meet clients' expectations.
- ❖ Developed test cases and test plans, executing manual and automated tests, and documented results using tools such as JIRA and Trello.
- ❖ Collaborated with cross-functional teams, including developers and project managers, to ensure the timely delivery of projects and to ensure that quality standards were met.
- ❖ Communicated with clients to understand their needs, requirements, and expectations, providing them with regular updates on project progress, and receiving feedback on project deliverables.
- ❖ Provided valuable insights and recommendations to clients on ways to improve their products' quality and functionality, leveraging my expertise in the latest testing methodologies and tools.

Fuse InsurTech
Quality Assurance

Bangkok, Thailand
Jan 2023 - Current
{Probation}

- ❖ Designed and implemented comprehensive test cases and executed test plans to validate mobile application functionality on the Android platform.
- ❖ Reported bugs and issues using Google Sheets and Google Docs, ensuring accurate and timely documentation of all bugs.
- ❖ Collaborated with the tech team to follow up on bug fixes and ensured that all reported bugs were tracked.
- ❖ Participated in team meetings to discuss any new features and requirements, and identified any potential risks to the product.
- ❖ Collaborated with the sales team to understand customer needs and provided valuable insights on the product's features and functionality during sales meetings, resulting in increased customer satisfaction and product sales.

EDUCATION

SAINT JOHN MARY INTERNATIONAL SCHOOL

High School Diploma
May 2017 - Aug 2019

- ❖ High school graduate.
- ❖ Academic record with a GPA of 3.2.
- ❖ Consistently demonstrated a high level of motivation and dedication to studies.
- ❖ Consistently involved in the school community and Extracurricular activities.
- ❖ Involved in a wide variety of clubs and organizations.
- ❖ Consistently earned top honors in various competitions.

SELF-EDUCATED

- ❖ **Resources utilized:**
  - ➢ Paid courses
  - ➢ Documentation
  - ➢ YouTube tutorials
  - ➢ Online research

- ❖ **Key qualities:**
  - ➢ Dedication
  - ➢ Determination
  - ➢ Experience

WRITING

FOUNDER & GENERALIST (gadgetgrin.com**)**
- ❖ Developed own website
- ❖ Specializes in gadgets and technology
- ❖ Steps taken:
    - ➢ Purchased a domain
    - ➢ Hosted website on Namecheap
    - ➢ Built website from the ground up
    - ➢ Utilized knowledge of web development
    - ➢ Hosted website on Namecheap using GitHub to store my files

LANGUAGE

"English is my main language and prefers to use English as a primary speaking language in the work community"

English …………………………………………….………… *Native Speaker*   Thai …………………………………………………………….... *Communicative*

ACTIVITIES/HOBBIES

- ❖ I enjoy building and launching websites from scratch
- ❖ Passion for writing tech and programming blogs, and sharing my knowledge and insights with others.
- ❖ Insatiable appetite for learning about the latest developments in technology, constantly seeking out new knowledge and skills.
- ❖ Playing games and solving puzzles to optimize critical thinking and problem-solving abilities
- ❖ I have a keen interest in networking and cloud computing, particularly in platforms such as AWS and GCloud
- ❖ Playing games and solving puzzles to optimize critical thinking and problem-solving abilities.

SKILLS

Soft Skills

- ❖ Attention to detail
- ❖ Critical thinking
- ❖ Customer-focused mindset
- ❖ Continuous learning and development

- ❖ Adaptability
- ❖ Initiative
- ❖ Proactive
- ❖ Decision-making skills

Hard skills

- ❖ Experience with test automation tools **(ex Selenium, Robot Framework)**
- ❖ Familiarity with programming languages **(ex Java, Python,)**
- ❖ Strong Knowledge of exploratory testing
- ❖ Understanding of **databases and SQL**
- ❖ Familiarity with performance testing tools **(ex Apache JMeter)**
- ❖ Knowledge of test environment setup and maintenance
- ❖ Knowledge of **mobile device** and **mobile emulator testing**

- ❖ Familiarity with mobile testing and app development for **iOS and Android.**
- ❖ Knowledge of security testing and security standards **(ex OWASP)**
- ❖ Familiarity with security testing tools **(ex OWASP ZAP, Nessus, etc.)**
- ❖ Knowledge of continuous integration and continuous delivery **(CI/CD) processes**
- ❖ Familiarity with cloud computing platforms **(ex Amazon Web Services, Google Cloud Platform, etc.)**
- ❖ Knowledge of test **case management** and **test documentation**
- ❖ Familiarity with virtualization technologies **(ex VirtualBox, VMware, etc.)**

Penetration Testing Tool Skills (Rating Score 1-5)

❖ Linux	3		❖ SQLMap	3
❖ Nessus	3		❖ John the Ripper	4
❖ Metasploi	3		❖ Wireshark	2
❖ Burp suite	4		❖ Nmap	4
❖ Aircrack-ng	2		❖ OWASP ZAP	3
❖ THC Hydra	4		❖ OpenSSL	2
❖ LOIC & HOIC	4		❖ Maltego	2