

AXEL CASTREZANA

Producer, Designer, Developer

IT university student specialized in virtual environments and digital businesses.



EDUCATION

Associate's Degree in Information Technology in Virtual Environments & digital businesses.

Universidad Tecnológica de Chihuahua

2021 - Present

- Development of digital solutions for web based environments
- Cross-platform software development
- Web development
- Graphical design & marketing
- Digital content creation

International Economics

Universidad Autónoma de Chihuahua

2020 - 2021

- Logical reasoning
- Evaluation of public programs and policies
- Social & economics based diagnostics

WORK EXPERIENCE

Bilingual Agent

Teleperformance - Chihuahua

November 2020 to April 2021

Provided customer service, provider needs, concierge services to renowned American health insurance company. Kept clients aware of progress while offering updated information in regards to the services provided.

- Teamwork
- Work under pressure
- Immediate problem solving

Administrative Assistant

BTKZNA - Chihuahua

2019 - 2020

Created and implemented a newly designed brand image as part of digital transformation for businesses.

- Community manager
- Graphic designer
- Marketing design
- Archival
- Translator

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SKILLS

- Fast learner
- Adaptability
- Efficient communication skills
- Critical thinking skills
- Analytical skills
- Problem solving
- Effective team leader
- Collaboration & teamwork
- Creativity
- Project management
- Video editing
- Content creation
- Translator
- Web development
- Graphic design

LANGUAGES

- **Spanish** - Native speaker
- **English**- C1
- **French** - B1