SYSTEM THINKING

▸ Do not isolate ops and dev teams.

▸ Complex problem solving require broader vision (functional and non-functional)

▸ Anti-moya-hata-s-krayu thinking

SYSTEM THINKING (SQUADS INSTEAD OF TEAMS)

▸ Squad is a cross-functional group of people that owns part of the application or infrastructure end to end: from architecture and development to troubleshooting in production

▸ A squad is a self-managed group of people who decides what to work on and how to do their job. A squad is responsible for the health of the parts of the application it owns.