

SYSTEM THINKING (SQUADS INSTEAD OF TEAMS)

- ▶ Squad is a cross-functional group of people that owns part of the application or infrastructure end to end: from architecture and development to troubleshooting in production
- ▶ A squad is a self-managed group of people who decides what to work on and how to do their job. A squad is responsible for the health of the parts of the application it owns.

AMPLIFY FEEDBACK LOOPS

- ▶ Requires hi-end communication
 - ▶ Team-building events ftw