## **Shopify Monthly Summary Dashboard**



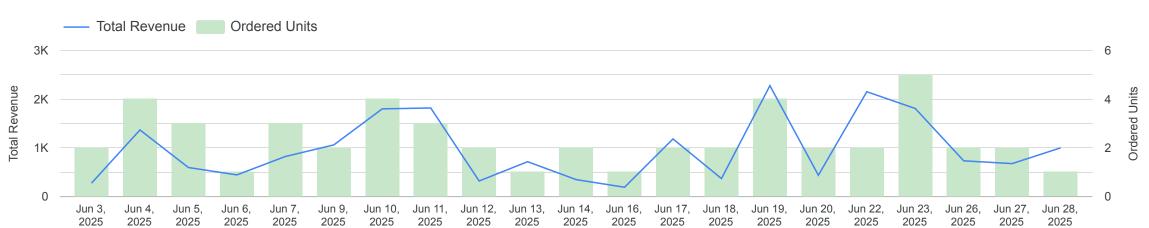
Total Revenue \$20,215 **■** -34.3%

Avg. Revenue per User \$404 **★** 7.8%

Total Items Sold 161 ₹ -34.6%

**Total Order Placed** 50 **39.0%** 

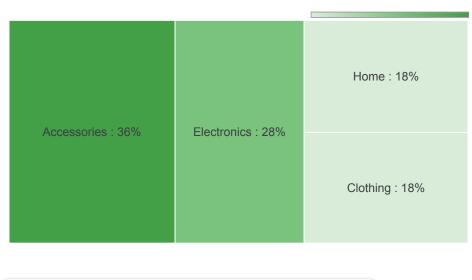
### Sales trend over the month



une was a relatively weak month for the store, generating \$20,000 in total revenue, which represents a 34.3% decline compared to the previous month. A total of 50 orders were placed, accounting for 161 items sold, with an average order value of \$404. June 23rd saw the highest number of orders, indicating a spike in buying activity, while June 19th stood out as the most profitable day, bringing in the highest daily revenue for the month. While overall sales performance declined, the data highlights key peak days of customer engagement and spending. Notably, despite the lower order volume, the average customer showed a tendency to make higher-value purchases, indicating a shift toward more profitable buying behavior. Let's now explore which product category contributed the most to this profitability.

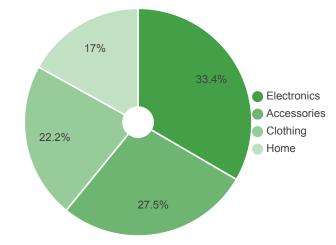
### Category based Analysis

## **Product Category in demand**

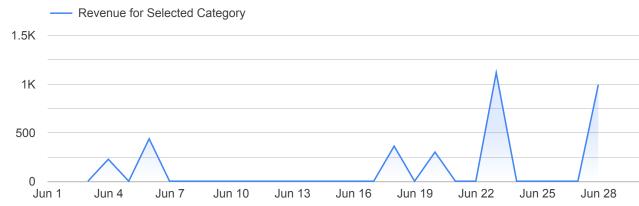


Selected Category: Clothing

# Most Profitable Product Category



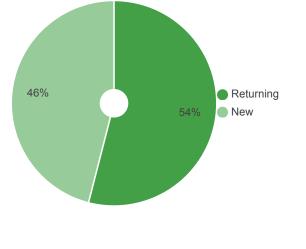
# Revenue for Selected Category over time



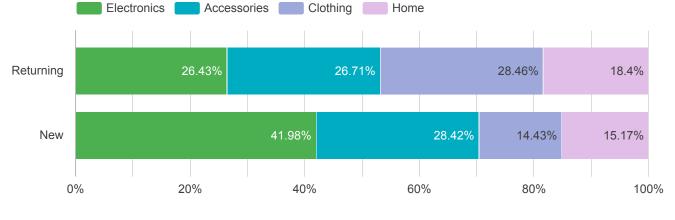
Among all product categories, Accessories recorded the highest quantity sold, reflecting strong and consistent customer demand. In contrast, Electronics emerged as the most profitable category, generating the highest overall revenue. Electronics saw a revenue peak on June 19, although its sales trend was uneven throughout the month. Accessories, on the other hand, demonstrated stable performance with consistently strong sales and a revenue peak of \$982.60 on June 10. In summary, Electronics drives profitability through high-value transactions, while Accessories lead in order volume and steady demand. To gain deeper insights, we now turn to analyze the types of customers purchasing these products.

## **Customer based Analysis**

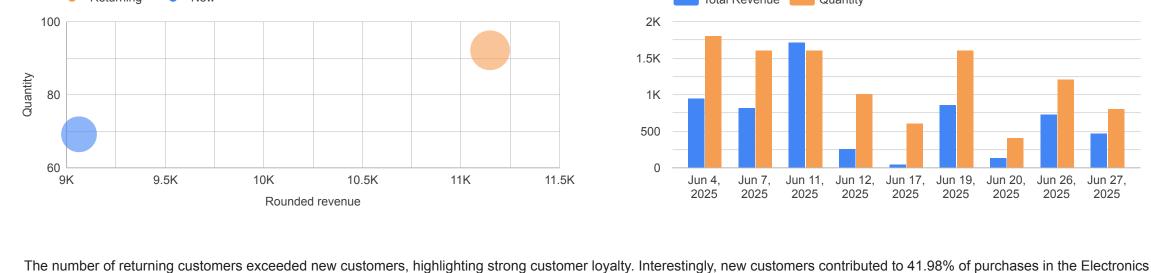
# Total Purchases based on Customer Categ...



# Total Revenue by Customer Type and Product Category

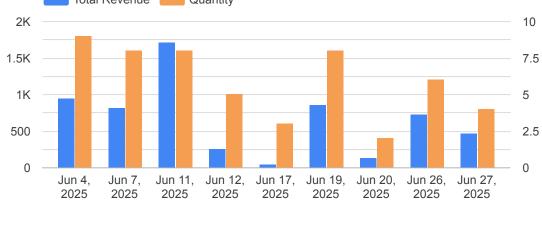


#### Profitable Category based on Quantity and Revenue Returning New



## Total Revenue Quantity

Trend for Returning Customer for Electronics and Accessories



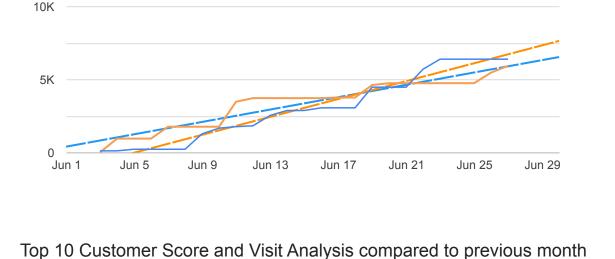
steady and balanced demand. However, Clothing was the least preferred category among new customers, making up only 14.43% of their purchases. Returning customers not only made more purchases but also bought in higher quantities compared to new customers, reaffirming their status as the most valuable customer segment. That said, while returning customers drive volume, their purchases tend to focus on lower-margin products, suggesting an opportunity to increase profitability by upselling or cross-selling higher-margin items to this loyal group.

category, the store's most profitable segment, indicating a high level of initial interest in high-value products. Accessory purchases were consistent across both customer types, reflecting

## Quantity Trend by Customer Type

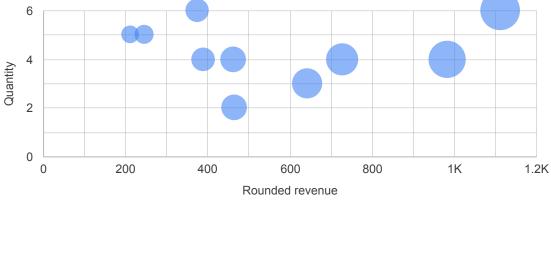
Churn Analysis for customers buying Electronics and Accessories

## Returning — New



## Customer ID

Top 10 Returning Cutomers based on Profit Score



Visit this Month ▼

## CUST1029 116.95

|     |                 |          |    |                    | _                    |          |
|-----|-----------------|----------|----|--------------------|----------------------|----------|
| 2.  | CUST1076        | 337.87   | ,  | 42.6% 1            | 2                    | 100.0% 🛊 |
| 3.  | CUST1043        | 297.58   | 3  | 71.0% 1            | 1                    | -50.0% 🖡 |
| 4.  | CUST1006        | 141.01   |    | -                  | 1                    | -        |
| 5.  | CUST1066        | 77.66    | 3  | -                  | 1                    | -        |
| 6.  | CUST1099        | 119.5    | 5  | 7.8% 🛊             | 1                    | 0.0%     |
| 7.  | CUST1010        | 67.1     |    | -                  | 1                    | -        |
| 8.  | CUST1039        | 40.23    | 3  | -                  | 1                    | -        |
| 9.  | CUST1032        | 14.07    | ,  | -                  | 1                    | -        |
| 10. | CUST1035        | 44.84    | l. | -                  | 1                    | -        |
|     |                 |          |    |                    |                      |          |
|     | Active Customer | New User |    | Returning Customer | Repeat Purchase Rate |          |

₹ -22.0%

**Customer ID** 

₹ -26.1%

**Customer Score this month** 

Returning Customer -16.7%

%Δ

**£** 6.8%

%Δ