## **Doctor's Journey:**

Log In  $\longrightarrow$  Search for a Patient  $\longrightarrow$  View Patient Records  $\longrightarrow$  Add Patient Data  $\longrightarrow$  Generate Patient Reports  $\longrightarrow$  Request Tests/Imaging  $\longrightarrow$  Prescribe Medication  $\longrightarrow$  Give Patient Access  $\longrightarrow$  Log Out

# **Nurse's Journey:**

Log In o Search for a Patient o Update Patient Records o View Patient Records with Limitations o Log Out

# Lab Technician's Journey:

Log In  $\rightarrow$  View Test Requests from Doctors  $\rightarrow$  Show Patient Data Related to Tests  $\rightarrow$  Upload Test Results  $\rightarrow$  Notify the Doctor  $\rightarrow$  Log Out

# **Radiology Technician's Journey**

 $\begin{tabular}{l} Log \ In $\to$ View Imaging Requests from Doctors $\to$ Access Patient Data Related to \\ Imaging $\to$ Upload Imaging Results $\to$ Upload Imaging Report $\to$ Notify the Doctor $\to$ Log Out $$ 

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Register New Patient  $\to$  Patient Arriva  $\to$  Provide Details  $\to$  Data Entry  $\to$  Verify Details  $\to$  Confirm Registration

#### **Admin's Journey:**

Log In  $\rightarrow$  Share Patient Records  $\rightarrow$  Manage User Roles  $\rightarrow$  Generate Patient Reports  $\rightarrow$  Log Out.

#### **Patient's Journey:**

 $Log In \rightarrow Log Health Data \rightarrow Log Out$ 

## **Finance Manager's Journey:**

Log In  $\to$  Navigate to Reporting Dashboard  $\to$  Select Report Type  $\to$  Generate Financial Reports  $\to$  Export or Share Report  $\to$  Log Out

# **System's Journey:**

Query Outstanding Payments  $\to$  Identify Relevant Departments  $\to$  Generate Notifications  $\to$  Send Notifications  $\to$  Log Notification Activity.

### **Insurance Administrator's Journey:**

Log In  $\to$  Access Claims Automation Module  $\to$  Validate Claim Details  $\to$  Submit Claims to Insurance Company  $\to$  Monitor Claim Status  $\to$  Log Out.

#### **Pharmacist's Journey:**

Log In  $\to$  Navigate to Pharmacy Inventory Section  $\to$  Select Items to Reorder  $\to$  Confirm and Submit Order  $\to$  Log Out.

### **Inventory Manager's Journey:**

Log In  $\to$  Access Inventory Cost Section  $\to$  Review Inventory Costs  $\to$  Confirm Accuracy or Resolve Discrepancies  $\to$  Save Updates  $\to$  Log Out.