

Resolution Guide: TKT-2024-008

Category: Warehouse Operations

Priority: Low

Issue Description:

Pick path optimization not working efficiently in Zone B of warehouse. Pickers reporting significantly longer travel times compared to other zones despite similar order volumes and SKU density.

Step-by-Step Resolution Guide:

Step 1: Pick path algorithm needed zone-specific recalibration: 1) Analyzed historical pick data for Zone B vs other zones 2) Identified sub-optimal travel sequence due to recent rack relocation 3) Updated warehouse layout mapping in system configuration 4) Recalculated optimal pick paths using current physical layout 5) Validated improvement with pilot test showing 15% travel time reduction.

Resolved by Team: L1-Support

Resolution Time: 45.58 hours